

A Comment

Applied to the state of the sta

Russian markets Foreign investors are piling in



Education Direct investment in education pays



Bad news for Arts A Treasury man at the heritage ministry



# FINANCIAL TIMES

MONDAY OCTOBER 10 1994

#### **Berlusconi** pressed to avoid Fininvest conflict of interest

Europe's Business Newspaper

Italian prime minister Silvio Berlusconi should sell his Fininvest business empire or appoint a trust to manage Italy's second largest private group to avoid a conflict of interest, a commission set up by Mr Berlusconi when be took office proposed. Its report rules out enforced divestiture as unconstitutional. The opposition Party of the Democratic Left, the former Communist party, criticised the proposal as being too little, too late. Page 16

US to push for Mideast peace: US secretary of state Warren Christopher will today launch an intensive effort to bridge the differences preventing an Israel-Syria peace agreement. Page 7

Russia and west split on security: Growing differences between western nations and Russia over European security are expected to emerge at a conference of 53 nations which begins today in Budapest, Page 2

**GE's aero-engine test plans challenged:** Rolls-Royce and Pratt & Whitney are challenging proposals by General Electric of the US to change part of the testing procedure for large civil aircraft engines to power the new generation of Boeing 777 aircraft. They say the proposals, if adopted, would give GE a competitive advantage. Page 17

Sarajevo aid flights resume: UN aid flights to Sarajevo resumed fully for the first time in nearly three weeks, taking food to a city with less than a week's supply. Page 2

Ford is offered aid to build Jaguars in UK: The UK government has offered a financial aid package to Ford, the US carmaker, in an effort to persuade it to build a new range of Jaguar cars in the UK rather than the US. Page 8; Lex, Page 16

Tories back away from Thatcher claims: The British Conservative party sought to distance itself from Baroness Thatcher after allegations that her son, Mark Thatcher, made £12m (\$19m) in commissions from a Saudi Arabian arms deal while she was prime minister. Page 16

Cuit leader reported dead: Joseph di Mambro, a leader of the Order of the Solar Temple sect, was among the 48 cult members who died in two villages in Switzerland last week. Swiss television reported. Warrants had been issued for di Mambro. a French Canadian, and the cult's other leader. Belgian Luc Jouret.

European Monetary System: The Irish punt, helped by the strength of sterling, climbed above the Belgian franc in the EMS grid. The spread between strongest and weakest currencies was little changed because the two most active European currencies, the Italian lira and the Finnish markka, are both outside the grid. Currencles, Page 25

EMS: Grid .

· October 7, 1994 Gullder Irish Punt B.Franc D-Mark F.Franc D.Kroen Escudo Pesets

The chart shows the member currencies of the exchange rate mechanism measured against the weakest currency in the system. Most of the currencies are permitted to fluctuate within 15 per cent of garcesi central rates against the other members of the mechanism. The exceptions are the D-Mark and the unilder which move in o 2.25 per cent band.

T&N expects £20m from sale: T&N, UK automotive components and engineering group, is expected to raise more than £20m (\$31.6m) from the disposal of part of Goetze, the German piston ring producer acquired last year for DM250m (\$162m).

Prague picks 12 telecoms contestants: Twelve international telecommunications groups have been selected to enter the first round of bid-ding for a stake in SPT Telecom, the Czech Republic's national telephone monopoly for which the government is seeking a strategic foreign investor. Page 19; Deutsche Tetekom sale, Page 17

Profits slip at Aker: Norwegian oil and gas technology and cement and building materials group Aker reported pre-tax profits for the first eight months down to NKr356m (\$53.4m) from NKrazim, Page 19

Banco Hapoli rating reviewed: IBCA, the European credit-rating mency, has put Banco di Napoli's rating "under observation" pending fur ther examination of the Italian bank's disappointing half-year figures. Page 19

The FT influence

The Financial Times has been named as the world's most intrantist publication in an international survey of central bankers, finance ministry officials and tinencial executives. Out of 300 financial policymak surveyed in 30 countries by the magazine The ional Economy, 60 per cent of those who replied ched the FT.

The survey also named Sir Samuel Britten, the FT's chief economic commentator, as the world's most influential economic journalist, with 32 per cent of respondents citing him. Martin Wolf, Peter Norman and David Marsh, all of the FT, were respectively joint second, third and joint fifth most influential.

Control Oction Makes
Control Only Name House
Reads Heading Place
Light Control
Light Control UNOSO COME OR13.00 CONTRACTOR STATE OF THE STATE O

THE FINANCIAL TIMES LIMITED 1994 No 32,493 Week No 41

By John Lloyd and John Thomhill in Moscow

Foreign investment capital is forecast to "flood" into the Russian market if the government can reform regulations which cast doubt on the legality of share and property purchases that are made by foreigners.

Prospective investors and analysts have poured into Moscow in the past two months to examine the Russian market. But they are hampered by rules that often fail to conform to foreign, legislation, especially that of the United States, governing the activities of pension and other investment funds.

One senior manager of a large US investment house predicted over the weekend that if appropriate legislation

were put in place, between \$20bn and \$25bn could pour into Russia "within six months". He and some other fund managers played down the political risk. arguing that the process of market change was now too far advanced to be radically altered by almost any occupant of the Kremlin.

CS First Boston, the international investment bank, estimates that total foreign portfolio investment this year

may exceed \$3bn. However, Mr Martin Andersson, chief executive of Brunswick, a Swedishowned, Moscow-based stockbroker, warned: "In many respects, Russia is a pre-emerging market and lacks many of the most basic playing rules. We will see a number of problems and scandals in the market. ble to either fraud or accidental

Foreign speculators raise the stakes .... ....Page 15

Investors set to pour into Russia after rules tightened

That is only to be expected."
Under US legislation, particularly the
1940 Investment Act, mutual and other fund managers cannot invest in foreign stocks unless there is easy access to share ownership records, unless assets can be freely traded and the rights of property are clearly defined.

None of this is now exists in Russia and in some cases, the only register of the purchase of a share is in one ledger in an office thousands of miles from Moscow, which could be susceptiRussia have shot up without there being any effective settlement system in

A World Bank study released this month on the issue of privatisation noted that privatisation had put 14,000 companies employing more than 14m workers into the private sector— "achievements made in the absence of consensus on the desirability, scope and pace of liberalising reform in general and privatisation in particular, and without what would normally be considered the requisite administrative and financial resources to implement, monitor and enforce a privatisation pro-

gramme of this magnitude". Ms Danielle Downing, director of Russtan investments at CA, a Russian stock-

loss or destruction. Asset prices in broker, said that share registration was the big hurdle for mainstream western investors. "But we think there should be infrastructure in place within the next six months, and we think that most of the emerging market funds would put 5-10 per cent of their weightings in the Russian market once that bep-

> A number of Russian government ministers, including Mr Anatoly Chu-bais, the deputy premier for privatisa-tion, and Mr Sergei Vassiliev, deputy economics minister, are working on legislation for a Securities Exchange Commission which would answer the needs of foreign investors.

However, there remains fierce rivalry between ministries as to which of them would oversee the process.

# US warns Iraq of 'horrendous price' and steps up Gulf force

#### Iraqi troops continue to mass near Kuwait border

By Mark Nicholson In Cairo and Robin Allen in Kuwalt

The US stepped up deployment of a "formidable force" of troops, warships and jets in the Gulf yesterday and warned Iraq it would pay a "horrendous price" if Presicent Saddam Hussein ordered an

invasion of Kuwait. The warning, from Mr Warren Christopher, the US secretary of state, came as thousands of Iraqi troops continued to mass near the border with Kuwait.

In Kuwait City residents fornaed queues at petrol stations. more in a desire to top up than

IRAQ MENACES KUWAIT

Page 4

Washington takes no chances

Saddam back to the brink Citizens get in supplies

from any immediate panic. They also stocked up with water and bought extra supplies from super-

M Editorial Comment \_Page 15

markets. Kuwait has called up reservists and sent some 20,000 men thought to be its entire army near its border with Iraq, and

moved up 50 tanks. Mr William Perry, US defence secretary, said "many squadrons" of F-15, F-16 and A-10 jets together with Awacs earlywarning aircraft were being sent to the region.

By late yesterday, 2,000 ship-borne marines had arrived in the

Gulf and 4,000 more troops were due to arrive in Kuwait within days to operate tanks and armoured personnel carriers positioned there after the 1991 Gulf

Mr Perry said an additional 8,000 California-based marines had been put on alert. Warships armed with Tomahawk cruise missiles were also on their way to the Gulf and the Red Sea.

Mr Christopher, speaking from Jerusalem on the first leg of a Middle East peace shuttle, warned Mr Saddam he would be subjecting Iraq to "devastation" if his forces crossed into Kuwait.

"We're moving a lot of forces in there at the present time. It will be some time, I think, before his forces are ready and we are in a very strong deterrent mode."

Mr Christopher said be would visit Kuwait during his weeklong tour of the region. The US show of strength came

amid reports that Iraq was deploying as many as 14,000 more troops and support armour towards the Kuwaiti border. US officials said a 64,000-strong Iraqi force would soon be in place. Mr Hamed Youssel Hammadi, lrag's information minister, con-

firmed on Radio Monte Carlo that Iraqi troops were within 20km of the Kuwaiti border – just akm north of the demilitarised zone straddling the border and policed by the lightly armed United Nations Iraq-Kuwait Observer

massing troops north of Kuwait were no clearer yesterday, although the state-run Baghdad Radio repeated threats that Iraq



Iraqis in Baghdad offer an enthusiastic show of support for Saddam Hussein's initiative

would take unspecified "mea-sures" if the UN Security Council did not take immediate measures to ease the four-year-old embargo on oil exports, which has devas-

tated the country's economy. The commentary said Iraq had the "right to take any measures" to defend itself in the face of what it called "an injustice of unprecedented proportions" being inflicted by the UN, the US

and Gulf neighbours. Mission. iraq appears to be attempting However, Iraq's intentions in to force the hand of the Security Council which will this week consider a report from Mr Rolf Ekeus, the UN envoy, that comprehensive systems to monitor

lraq's chemical, nuclear, biologi-cal and long-range missile manufacturing potential are ready to

become operational. Iraqi officials have said this means they are in compliance with UN Gulf war ceasefire resolutions and sanctions should

therefore be eased immediately. The US and Britain bave said they oppose setting any definite criteria for the lifting of sanctions at this stage. The US maintains Iraq has failed to comply

with the bulk of such resolutions

and remains a regional threat.

#### Austrian coalition sees its majority reduced

By lan Rodger in Vienna

Austria's long-standing conservative-socialist ruling coalition led by Chancellor Franz Vranitzky looked set to return to power after yesterday's elections, but with a much reduced 63 per cent share of the vote, down from

75 per cent in 1990. Disenchanted voters deserted the Social Democratic party (SPO) and the conservative Austrian People's party (OVP) in large numbers for both right and leftwing fringe parties, raising the prospect of a broad realign-

ment in the near future.

The biggest winner was the charismatic Jörg Haider, leader of the far rightwing Freedom party. The FPO raised its vote share from 16 per cent in 1990 to nearry 23 per cent, and could th oretically form a conservative coalition with the OVP.

Mr Haider said last night he would not enter such a coalition as long as Mr Erhard Busek remained OVP leader. Mr Busek also opposes such a coalition. Mr Haider said he expected to lead the government after the next election in 1998 "at the latest". The poor result for the ruling

coalition means it would have only 118 of the 183 seats in parliament, down from 140. Thus it will

Continued on Page 16

# China to increase borrowing abroad for next five years

China's finance ministry expects to increase significantly its for-eign exposure by borrowing about \$10bn over the next five years on international capital markets to help fund the country's infrastructure requirements, according to a senior ministry

Mr Goo Tian, director of the ministry's debt management department, said the ministry would take advantage of the lon-ger maturities available internationally to boost its capital-raising abroad. This year the ministry has issued \$ton in

At the same time the government would closely monitor bor-rowing by other state agencies and corporations to ensure that China's debt service ratio did not exceed 15 per cent. The present ratio is about 11 per cent. Mr Gao said China's "long-term

People Page .....

funds in the US. Japanese. Asian and European bond markets depending on interest rate trends. He indicated that among the factors pushing China into the international capital markets was concern about rapidly increasing obligations to domestic bondholders. Most government paper carries short-term maturities of between one and

five years.

China this year issued more than Yn100bu (\$11.70n) of treasury bonds. Payments to bond-holders will rise sharply to an average of Yn70bn over the next few years from Yn6bn-Yn10bn in the late 1960s. Mr Gao said It was difficult to persuade domestic investors to purchase bonds with longer maturities because of concern about rising prices.

He indicated that China expected to maintain a fairly heavy borrowing programme for the rest of this century, but it would be sensitive to cost. This reflects strategy" was to diversify its a conservative approach within

CONTENTS

The Markets

Breakers Markets ...

sources of capital. It would seek the bureaucracy. China's foreign debt, including that of state investment agencies, was \$83.5bn at the end of 1993 and is expected to rise to about \$100bn by the end of this year.

The official Xinhua news agency quoted an official of the

state administration of foreign exchange controt as saying recently that "it was time for China to limit its foreign borrowing and use as much direct overseas investment as possible". The Xinhua dispatch also reported that the authorities were survey-ing some 500 enterprises and projects to assess how effectively foreign borrowings were being used. Chinese institutions, including

the state investment company, have been active in international capital markets for some time, but the ministry of finance was relatively slow to tap external sources until last year, with the issuing of \$300m of "dragon bonds" in the Asian market, following an earlier foray into the Eurobond market.

> East, Makets. FT World Actuables \_\_\_\_\_ 20 Managed Funds \_\_\_\_\_ 26,27

World Stock Markets \_\_\_ 24



Acquisition from BP NUTRITION \$550,000,000 financing

jointly led and arranged by



Baring and Capital Investors

**CINVen** 

Equity Underwriters: Funds managed by CINVen Funds advised by Baring Capital Investors

Equity Investors: Funds managed by CINVen Funds advised by Baring Capital Investors ABN - Amro Commercial Union Asset Management Foreign & Colonial Ventures Legal & General Ventures Montagu Private Equity Ontario Teachers' Pension Plan Board Prudential Venture Managers SO.PA.E International

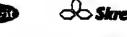
Mezzanine facilities underwritten by Intermediate Capital Group and Samuel Montagu. Debt facilities co-arranged by Morgan Grenfell and a group of leading international banks.

The Candover 1991 Fund

















LONDON - PARIS - FRANKFURT - NEW YORK - TOKYO

# Paris seeks to alter EU talks agenda

By David Buchan in Paria

France's parliament, in a display of anti-Maastricht pique not often associated with Paris, has pushed its government into requesting European finance ministers to refrain today from discussing the French budget deficit.

The German presidency of the EU finance ministers meeting in Luxembourg will not want to accede to the French request. Germany is keen to see debate on Maastricht's fiscal disciplines and France is one of 10 countries that figure in a Commission recommend tion on "excessive budget defi-cits" that the Council of Ministers is being asked to approve.

Prime Minister Edouard Balladur last July promised MPs they would be consulted on draft EU legislation before it went to the Council of Ministers and that Paris would object to the Council changing its agenda less than 14 days before a meeting.

Mr Philippe Séguin, the anti-Maastricht president of the National Assembly, last week leapt on the technicality that the Commission's "excessive budget" recommendation was only put on the Council agenda five days ago. On Friday he belped persuade the parlia-ment's EU affairs committee to pass a unanimous resolution asking Mr Balladur to carry out his July promise. Later today the parliament's finance committee is to review what

play on the irritation of many



Séguin: irritation

MPs that the Luxembourg debate should be taking place a day before the National Assembly starts debate on France's 1995 budget. A spokesman for Mr Séguin said it was "an encroachment on French parliamentary sovereignty". But the presidential election season is opening in France and Mr Séguin, who supports Mr Jacques Chirac against rival-Gaullist Mr Balladur, is not averse to stirring up trouble

for the government.

An Ifop opinion poll in yesterday's Journal du Dimanche for the first time put Mr Jacques Delors, the European Commission president and a Socialist, ahead in a first-round vote for the presidency, giving him 20 per cent, 19 per cent for Mr Balladur and 10 per cent for Mr Chirac. In the second round run-off, Mr Delors would be beaten by Mr Ballatranspired in Luxembourg. dur (51-49 per cent) but would win against Mr Chirac (54-46

# Russia and west split on Europe's security

By Bruce Clark in Budapest

Growing differences between most western nations and Russia over the future of European security are expected to surface at a conference of expected to surface at a conserence of 53 nations which begins today in Budapest. Russian officials want the Conference on Security and Co-opera-tion in Europe (CSCE) to be trans-formed from a weak talking shop into a powerful institution which could effectively respect the distriction of effectively manage the division of Europe and the former Soviet Union into western and Russian spheres of

The ideas mooted by Russia include the creation of a 10-nation steering committee - with the US. Russia. Britain, France and Germany as permanent members, and the other seats rotating - that could intervene in conflicts and allocate peacekeeping mandates

During the recent ceremonies in Berlin marking the Russian withdrawal from Germany, General Pavel Grachev, Russia's defence minister, redonbled calls for the CSCE to become the apex of a new European security structure which would sub-

wealth of Independent States. In Russia's vision, the CSCE committee would license Nato, the CIS or forces drawn from both blocs to maintain peace in regional trouble spots. Most western nations, in particular the US and Britain, have rejected this idea ont of hand, but senior German officials have suggested there is room for a little movement in the direction Russia is proposing. Germany and the Nether-lands have aired proposals for the CSCE to become a kind of intermedia cool response from English-speaking countries.

Critics have suggested that Russia wants to use the CSCE to gain as much influence as possible over the decisions of Nato, while gaining maximum freedom of action for its own milltary activities in the southern

republics of the CIS. Western CSCE members were taken aback during the summer by Russia's abrupt withdrawal of support from a draft set of "peacekeeping guldelines", apparently because the text provided for too much western influ-ence over Russia's military posture

Other versions of the text - giving Russia a freer hand - have been endorsed by Moscow but so far rejected by the west.

The two-month meeting which starts today will provide an important sign of the success or failure of Russia's diplomatic offensive President Boris Yeltsin wants the session to culminate in December with a meeting attended by himself, President Bill Clinton and as many other leaders of CSCE nations as possible. But it remains unclear whether the

# Baltics struggle to muster a credible defence

ary between its members and the

United Nations, but this has met with

ben the Russian army left the Baltic states of Pares states of Estonia, Latvia and Lithuania, it took every piece of useful military hardware which was not nailed down. To complete the job, much of what was nailed down was ruined: the vandalism was so petty that even barracks toilets had concrete poured into the plumbing to make them

As a result, the Baltic states, poor and poorly organised, have little effective defence against their beavyweight neighbour. The three countries have only small arms, a few thousand barely trained conscripts, a greater number of entbusiastic but amateur home guards and some ex-Soviet professional soldiers of varying honesty. What is worse, neither Estonia, Latvia nor Lithuania has any money to improve matters. There is no doubt that if the Russians decided to re-invade tomorrow, they would face little effective

Small wonder then that the Baltic states are looking to the west for help. The objective of all three is full membership of Nato in the shortest possible Russia's army left little when it departed, except poorly trained conscripts and a Soviet military ethic of dubious value, reports Bernard Gray

order, but most Baltic military commanders and politicians are realistic enough to know that remains a long term ambi-

Nato would be reluctant to commit itself to the defence of areas a long way forward of its main bases, and is also sensi-tive to Russian concerns. The idea that the Baltic states could become a forward base from which Nato power could threaten Moscow plays into the hands of Russian hardliners. Nato is probably also unwill-

ing to incorporate countries which cannot pay for their own defence. "Nato membership is a matter of responsibili-ties as well as rights," said Mr Malcolm Rifkind, UK defence secretary, recently, "We have no objection in principle to expanding Nato membership, but potential members must be able to make a contribution."

While they work towards full membership, all three countries are desperately seeking diplomatic and military ties which pull them into the western sphere and out of Russia's orbit. All have signed up for Nato's Partnership for Peace initiative, which offers co-operation and joint exercises; they have also agreed to form a Baltic battalion which would be available for UN peacekeeping operations. The working language of the battalion will be English, and the troops will be trained by Scan-

dinavian and British soldiers. Political visits, such as that by Mr Rifkind last week, are another important signal which the Balts wish to use to strengthen their position. The Baltic defence strategy currently is to raise the political price of any Russian interference. If the Baltic states' profile is sufficiently high in the west, a colonially-minded Russian leadership might decide that pressure on the states was not worth the candle. If that strategy is to work,

however, the Baltic states will have to reform their armed forces sufficiently to work with the west. That is no small task because equipment and properly working barracks are not all they lack. Since their previous defence forces were the ex-Soviet army, they bave no indigenous military structures. Those regular officers who are available served with Soviet forces. Many of them still cleave to Soviet military doctrines and do not wish to learn Nato-style methods. Some are also corrupt.

Army colonel and Estonian emigré, Aleksander Einseln, as armed forces commander on a salary of \$700 a month. "We bave to build a professional armed force under civilian rule," said Gen Einseln last week. "When I first took this job on [last year] I thought it would take two years, but 1 was too optimistic, lt would bave been better to start from scratch, because then we wouldn't have had to get rid of all the old Soviet habits."

These concerns bave led

Estonia to appoint a retired US



has "no plans to invade Russia before the year 3000" is also finding it hard to bridge the cultural gap with his ex-Soviet colleagues. "I come from a place where the norm is to tell the truth. Here the norm is to

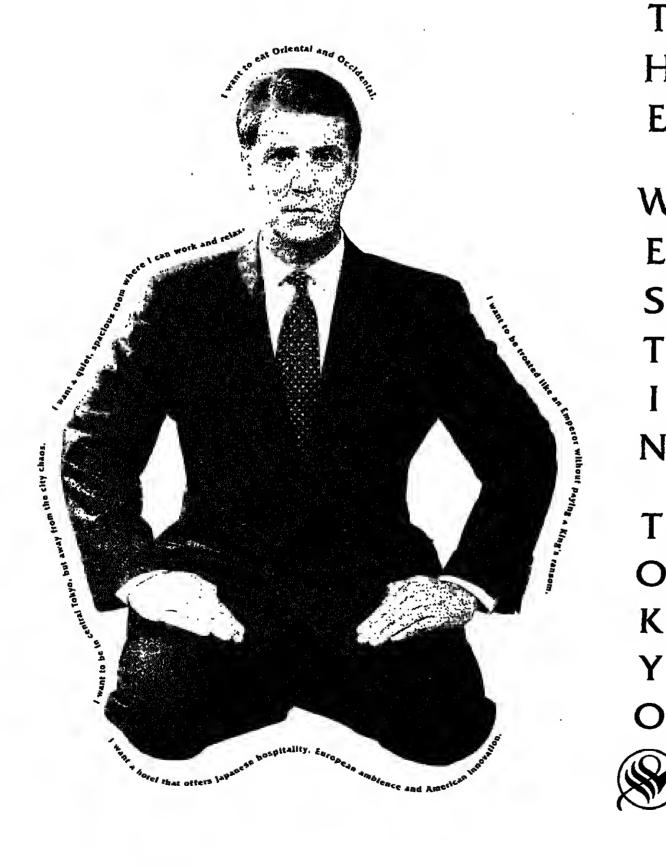
Latvla and Lithuania have even further to go in reforming their armed forces, not least because many senior officers do not accept the need to move to western ways. Besides reform, the Balts

must also hang together if they are to secure western assistance. The states have little in common save geography and compete for export markets for Gen Einseln, who says be many of their products. The

rivairy runs deen: Mr Rifkind signed co-operation agreements in all three states last week, and observers in each country were keen to know how their memorandum differed from the others. Deep down, army commanders may know they need to co-operate and offer each other security guarantees, but there is little

political drive to do so. The most immediate aim for all three states, bowever, is to construct credible defence forces. In that they are being reallstic; the assistance they are asking from Nato members Is mostly training, rather than beavy wenpons which they

could not use effectively.
Yet the legacy of 50 years of Soviet occupation is heavy, and has seeped into every corner of life. In one example which stands as a metaphor, military airfields, and the surrounding water tables, have been contaminated with aviation fuel. During Soviet rule Russian pilots, reluctant to train in aircraft they considered unsafe, falsified their flight logs. Unfortunately, this left them with an embarrassing amount of unused fuel, so before the regular tanker deliveries arrived they drained the excess into nearby fields. It is going to take the Baltic states a long time to clean up the



ON OCTOBER 14, IT'S ALL GOING TO HAPPEN.

Westin proudly announces the opening of one of its finest hotels ever - The Westin Tokyo. The Westin Tokyo is designed to meet all your needs, no matter how big or small. And we're located in Yebisu Garden Place, a planned city complex full of

shops, cinemas, restaurants, even a beer hall and a French Chareau. Our convenient location is just a few minutes via moving walkway from the JR Yamanote Line's Ebisu Station. We open October 14, joining japan's other premier hotel, The Westin Osaka.

Rush me information on reduced opening rates.
Nume:
Сотрану
Address:
Country:
Tel Fas
The Westin Toliyo: 1-4-1 Mila. Meguro ku, Touro 153, Japan, Tel. 81-3-5423-7000 Fax: 81-3-5423-7600

# Spain to speed up telecoms deregulation

Spain has given a clear signal that it wants to keep abreast of the European Union's richer economies by waiving a five-year transition phase for the deregulation of its telecommunications sector and announcing that Telefonica's monopoly as a national operator will end on January 1 1998, as laid down by the European Commission's fast route timetable for the industry.

Hailed as a "leap forward of historic dimensions" by Mr Felipe González, prime minister, the deregulation package drawn up by the government has Spain tracking the telecommunications sectors in France and in Germany and rejecting the slower liberalisation route mapped out for weaker EU economies such as Portugal and Greece which allow state-controlled monopoly operators until 2003 to

adjust to the open market. The development opens the door to large telecommunications investment in Spain - in the short term large sums are likely to be routed towards the cable television business - but it is also a political indicator of the government's ambitions to catcb up with the core of Europe and, in so doing, to decouple from the EU's poorer

announced after a Friday cabi net meeting, are nevertheless weighted towards a continued dominance of Telefonica in the domestic market and they also favour Spanish telecommunications companies.

Telefónica, which is 32 per cent government-owned, will have one of tha two future cable television licences in order to protect its telephone business. This reflects an earlier ruling which reserves one of the two new mobile telephone licences to be awarded later this year for the monopoly operator and invites the private sector to bid for the second licence.

A main plank of the deregulation initiative is to assist the development of domestic telecommunications groups. The government therefore said it would favour a primarily Spanish consortium as the second basic telephony operator in

In addition, the authority which will regulate the future cable and local television networks and oversee the deregulation process is to be a department of the transport and tele communications ministry whose present incumbent Mr José Borrell, has long bean viewed as a determined protec-tor of Telefónica's monopoly

### Spaniards make a meal of feast day

By Tom Burns

When the church and civil society clash over holidays in Spain the manana syndrome asserts itself in all Its lald

Because December 6 - a publlc boliday marking the endorsement by referendum of Spain's post-Franco constitution - falls on a Tuesday, and December 8 - the Roman Catholic feast of the Immaculate Conception, one of the several religious public holldays in the calendar - falls on a Thorsday, many Spanlards will take the whole week off just a fortnight before the Christmas partying starts.

The employment ministry bowed to the inevitable over the weekend when its efforts to contain the damage by bnnchlng the two holidays together came to nothing. The trade unious refused to have the constitution day holiday moved forward to Friday

December 9 and the hishops opposed bringing the Immaculate Conception feast back to

Monday December 5. Earlier, the ministry bad drawn the combined fire of the unions and the bishops by attempting to negotiate moving both the holidays to suc-

cessive Mondays. The result is that, in addition to the expected massive absenteeism during the nominally working days of the first week of December, many industrial plants will grind to a halt during the whole period because the transport of dangerous goods is banned on a public holiday and on the eve of a holiday.

The ministry's woeful negotiating skills, and the obstinacy of both unions and hishops, came in for sharp criticism from the employers, save those in the travel and hotel business who have reported very strong bookings

#### **UN** aid flights to Sarajevo resume

By Laura Silber in Belgrade

United Nations aid flights to Sarajevo got into full swing vesterday for the first time in nearly three weeks, despite Saturday's sniper attack on trams in the city centre in which one civilian died and 11 were injured.

The resumption of the air bridge marked a success for the UN's mediation efforts. after several days in which it has been accused of bias and ineffectiveness by both Bosnian government and Bosnian Serb officials.

UN officials said about 20 aircraft flew to Sarajevo yesterday, bringing desperately ded supplies to a city where food stocks were threatening to

run out in less than a week. The UN's bumanitarian operation, vital to sustain the city's 300,000 inhabitants, was disrupted after the Serbs, angered by an air attack last month, started firing on flights.

General Sir Michael Rose, UN commander, sought to mend relations with Bosnia's Moslem leadership by denying. in a newspaper interview, that he would ever ask for air strikes against the government side stressed that the Bosnian government was the legitimate leadership of a UN member country which bad been the

victim of aggression. He also indicated that last week's killing of 16 Bosnian Serb soldiers and four nurses by government troops was now viewed as an ordinary military action and not an atrocity. 25 the UN had initially alleged.

THE FINANCIAL TIMES
Published by The Financial Times
Europe) GrmbH, Nibelungenplatz 3,
60318 Frankfurt am Main, Germany.
Telephone ++49 69 156 350, Fax ++69
69 5964481, Telex 416193, Represented
in Frankfurt by J. Walter Brand, Wilhelm J. Bribsel, Colia A. Kennard as
Geschäftsfübrer and in London by
David C.M. Bell and Alan C. Miller.
Primer: DVM Drugel-Vertrieb und Marketing GmbH, Admiral-RosendahlStrasse 3a, 61263 Neu-Lucaburg (owned
by Hürriyet International). ISSN: ISSN
0174-7363, Responsible Edutor, Richard
Lambert, c/o The Financial Times Limited, Number One Southwark Bridge,
London SE! 9HL, UK, Shareholders of
the Financial Times [Europe) Ind.
London and F.T. [Germany Autentiing) Ltd, London, Shareholder of the
above mentioned two companies is The
Financial Times [Europe). Ind.
London Shareholder of the
above mentioned two companies is The
Financial Times Limited, Number One
Southwark Bridge, London SE! 9HL.
The Company is incorporated under the
laws of England and Wales. Chauman.
D.C.M. Bell.
FRANCE: Publishing, Director: D.

D.C.M. Bell.
FRANCE: Publishing Director: D.
Good, 168 Rue de Rivoll, F-75044 Pars
Cedex 01 Telephone (011 4297-062),
Fax (01) 4297-0629, Printer: S.A. Nord
Eclair, 15/21 Rue de Carre, F-9910
Rouhaix Cedex 1, Editor: Richard Lambert, ISSN: ISSN 1148-2753. Commission Paritaire No 67508D. DENMARK: Financial Times (Scandingula) Ltd. Vimmelskafted 42A. DK-1464 CopenhagenK. Telephone 35 13 44 41, Fax 33 93 53 35.



aid His to

W. Oak

Scharping, the Social Demo-crat (SPD) leader, was out of luck when he went trawlfish business name to join

his election GERMAN at the end of

Cotober 16 August. The best he could net was Mr Daniel Goeudevert, the fallen and faded star of the Volkswa-gen management board, most recently spotted earning a crust as e model in a computer

advertisement. Although be has angled defly - no thanks to Mr Goeudevert's suggestion that the excommunist Party of Democratic Socialism was not as red as it was painted - Mr Scharping looks like having equally little luck catching the management-class vote at next weekend's federal election.

According to a poll of 500 German managers last week, a mere 3 per cent consider Mr Scharping a suitable chancel-lor. And while only about 48 per cent of the population at large say they will vote for the current coalition parties, 78 per

The German election next Sunday could

cent drop on the week.

produce a stalemate between Chancellor Helmut Kohl's existing conservative-liberal coalition and the rival parties of the left. according to the latest opinion poll, writes Quentin Peel in Bonn. The survey, carried out by the Runid research group for Der Spiegel magazine and the ntv television news broadcaster, suggests that Mr Kohl's Christian Democrats would win 42 per cent, and his Free Democratic party allies just 6 per cent - a 1 per

cent of managers are backing Chancellor Helmut Kohl's alliance of Christian Democrats, the Christian Social Union and liberal Free Democrats.

The fact that a solid 80 per cent prefer Mr Kohl to Mr Scharping appears to be at odds with the regular blasts delivered in the chancellor's direction by such eminent industrial mouthpieces as Mr Hans-Peter Stihl, president of the federal chamber of trade and industry. But the better-the-devil-you-know factor is clearly at work.

Although Mr Stihl, heard earlier this year comparing Bonn's economic policy and Germany's economic future with the style and prospects of a local league soccer side, has not recanted, he has since decided that the government's own-goal scoring rate would be

even worse under the SPD. His opinion has doubtless been coloured by the calculations - and activities - of number-crunchers in Frankfurt. Foreign analysts in particular have advised their employers

Business reluctant to buy Scharping

Christopher Parkes reports on the SPD leader's bid for the management vote

to prepare sell orders for D-Mark investments in the event of accidents such as the induction of Chancellor Scharping. A precautionary sell-off which last week helped drive the Frankfurt stock exchange's DAX index of 30 leading shares down to the year's low is also likely to have played a role in consolidating corporate support for the sta-

tus quo in Bonn. German analysts, typically, have been more circumspect so far and expect the shock of any change to wear off quickly. But their main guiding principle has been a common if Delphic

The Party of Democratic Socialism (PDS), the former East German communists, which could get into the Bundestag by winning at least three constituencies outright, was supported by 4 per cent.
Although the SPD insists it would not use

PDS support to gain power, the stalemate might force a grand coalition between the Christian Democrats and Social Democrats. view elicited in an informal FT

The opposition Social Democrats (SPD) were backed by 37 per cent in the poll, and their

potential partners, the Greens, by 7 per cent.

election. There is a standard reply to questions on the result: "We do not expect any major changes/ surprises/shocks." This portmanteau attitude, while apparently supportive of Mr Kohl, also encapsulates the rosetinted expectation that even if the SPD joins government in a grand coalition with the conservatives - judged in business circles to be the second most likely outcome to a continuation of the present government - it will mean business as

sampling of German business

opinion on the outcome of the

As Mr Adolf Rosenstock, senior economist at the Industrial Bank of Japan in Frankfurt, points out, the SPD has been a de facto coalition partner for years. Since it com-

power of the media, and

always managed to present

himself as the loser. But it is

perfectly clear (on this occa-

sion) that he is the one who

mands a majority in the Bundesrat or upper house of parliament, which enjoys considerable powers to block legislation, the solution of important differences has long demanded compromise and

consensus-building.
However, such bright-eyed scenarios appear to be based on the shaky assumption that the decent, charming Mr Scharping would be able to smother the ambitions and voices of his more bumptious election-campaign cohorts, Mr Gerhard Schröder, Lower Saxony premier, and Mr Oskar Lafontaine, the vinegary prime minister from the Saar.

Mr Schröder, who runs an active, interventionist econom-

ics policy in his home state, makes no secret of his view that be would make a better chancellor than his official party leader. He certainly emerged favourably from last week's poll of managerial opin-ion in which 50 per cent of the interviewees said they would rather have him as economics minister than the present incumbent, Mr Gunther Rexrodt. Sadly, they were not asked the question Mr Schröder and many others of all party hues would like to bear answered: how he is rated

"Everyone one came along, and they all presented him

with a first-class election cam-

paign appearance, on prime

time, and on all the front

pages." He could scarcely ask for more.

# Western groups sign Russian telecoms deal

By Andrew Adonis in London and John Ridding in Parls

France Télècom, Deutsche Telekom, the German state operator, and US West, a US Baby Bell regional operator, have signed a memorandum of understanding with Russian partners to develop Russia's long distance telephone net-

The initial investment to launch the project will be only "several hundred million" dollars, but the Russian ministry of communications believes it could lead to a total investment of \$40bn over the next decade. It will be channelled through e joint venture com-

pany.
Meanwhile, AT&T, the biggest US operator, has signed an agreement with three Russian operators to upgrade Moscow's telecoms network, providing 400,000 new phone lines. The four year project is expected to

AT&T said it would give Moscow upgraded digital telecoms facilities "comparable to other cities with modern net-

Analysts believe these investments and others announced in recent months. although significant, fall far short of the levet required to provide Russia with a modern telecoms network by the turn

of the century.
According to the World Bank, the former eastern bloc requires between \$10bn and \$15bn of telecoms investment a year - about half of it from the private sector - if it is to build a basic telecoms infrastructure by 2000. Russia has barely 15 phone lines per 100 people, compared with 43 in western

France Télècom said its project with Deutsche Telekom and US West would include the construction of 50,000km of fibre optic cables, and could result in a doubling of Russia's 22m telephone lines. However, the three western

telecoms groups and their two Russian partners - Russian Overlay Network and Rostelecom - have yet to develop a business plan for the project and one is not expected to be agreed until next year.

The project has been dubbed

50x50, because it envisages the construction of 50,000km of fibre optic cables and more than 50 digital exchanges.

According to a statement from the three western compa-nies, the capital will be raised from their own resources, the and by the participation of

# US drug tests raise hopes for anti-influenza vaccine

By Daniel Green

Clinical trials in the US of an anti-influenza drug have raised bopes of a vaccine on the market within the next three years.

Tests on 46 volunteers infected with the flu virus showed that the drug, developed by the UK company Glaxo, cut their infectiousness 100-fold. It also cut the period for which they were infectious by half to less than two days.

Infectiousness, measured by the number of new viruses shed from the patient's nose, is a way researchers quantify effectiveness. Dr Frederick Hayden of the University of Virginia, Charlottesville, who conducted the trials, said the volunteers also had fewer fin symptoms. Clinical trials involving another 600 people this winter should help set the dose for the

drug and determine when is the best time to take it. If such trials are successful, Glaxo intends to submit the drug for regulatory approval in 1996. A product could reach the market later that year or, more likely, in 1997. No treatment today is very effective because the flu virus changes shape frequently. A flu vaccine immunises against three or four of

these shapes, or strains, leaving people valuerable to any others they may encounter. Such is the speed of mutation of the virus that new flu jahs are required each year.

The new drug was developed by researchers at Monash University in Australia and is licenced by Glaxo from Australian biotechnology company Biota. It works by interfering with an enzyme the flu virus uses to break into healthy body cells.

#### EUROPEAN PRESS REVIEW

# Media show signs of election fatigue

By Quentin Peel

Perhaps it was always inevitable that in an election marathon year in Germany. with no fewer than 20 polls, exhaustion would set in before the bitter end. With 15 down and five to go, the German media are showing signs of a

severe surfeit of politicking. Far from flooding their readers and viewers with a torrent of cavificting information from the parties' headquarters, they have opted for the opposite; play it down and keep it sim-

Election issues are barely discussed. The only real focus is on the opinion polls, the per-sonalities, and the possible per-mutations in coalition govern-

next Sunday's poll.
It is not as if the outcome is beyond doubt. Everything suggests that the result is on a knife edge, in spite of a surge in support for Chancellor Helmut kohl through the summer months. It all depends on whether Mr Kohl's current coalition partners, the Free Democratic party, can get into the Bundestag at all. And the other unknown factor is whether the former East German communists - the party of Democratic Socialism - will not sneak in and end up hold-

ing the balance of power. Given that uncertainty, and the stark choice between the rurrent conservative-liberal coalition, the left-wing alternative of Social Democrats and Greens, and a grand coalition from centre-left to centre-right, one might expect saturation coverage. Far from it.

The mighty Frankfuster Allpemeine Zeitung, for example, has led its front page over the past week with a speech by the federal president on German unification, President Boris Yeltsin promising a steady reform course in Russia,

tion government in Rome, the conflict in Bosnia, and Iraqi President Saddam's troop manoeuvres on the Euwait border. The election has merited no more than a couple of leaders and a front-page brief.

At the opposite end of the spectrum, the mass circulation Bild Zeitung has led twice on the affairs of Britain's Princess of Wales, and once on the death of the actor Heinz

The only real focus is on opinion polls, personalities, and possible permutations

Rühmann, Germany's answer to Charlie Chaplin. Politicians and their pranks don't even rate a paragraph there.

Perhaps it is because the personalities are simply too dull. Mr Kohl, for example, is solid, provincial, safe and uninspiring. He reckons that is what the German voters want. His rival, Mr Rudolf Scharping, appears to think the same: he is making every effort to appear more solid, safer, duller and less inspiring.
The media have tried to hype

the polis, and they have even tried to hype the pollsters. The Forsa opinion poll, published in the weekly newspaper Die Woche, and on RTL television, was the first to dare to suggest that the FDP might not be reelected. Five worthier and more established pollsters denounced the results as unsound, giving massive publicity to their rival on every

other television channel. Not that the press is averse to slamming the pollsters, on whom they still rely for most of their election-watching. It is

"I like to think of it

as my European tlat

From the moment you enter its marble-and-gilt lobby, the Pierre calls to mind the quiet splendor the world's great hotels are acclaimed for. Our staff is poised to greet you, and serve you, in over 60 languages. Al a moment's notice, our master chefs can cater a last-minute partners' meeting in one of our hixurious suites, and our concierge can obtain "sold-out" opera tickets-often for the same evening. In fact, they will attend to your needs with such grace and warmth, you'll feel that

the "Sunday question" - "Who would you vote for if there were elections on Sunday?" which is the original sin of the polisters, thundered the left-of-centre Frankfurter Rundschau this weekend.

Originally this was just one indicator among many, with which one tried to identify the current political mood," the newspaper said. "But then the opinion researchers themselves were instrumental in elevating the answers to this question to the level of a prophecy." They should realise that the modern media will publish the results in the most simplistic way. without any serious effort at explanation, or Indication of the margin of error, says the Rundschau's Mr Martin Win-ter. Which leaves it less than

clear who is to blame. exhansted, all that is really left for the press is the personalities. And that is really how Mr Kohl wants it, because he towers (literally) above the rest, and has fought his whole cam-paign on his personality, not

his politics. Even in these last few days, as the newspapers cast desperately around for a new theme, the chancellor managed to oblige: he promised to stay in office - if elected - for the full term until 1998. But would he resign, or would be not, after

The fact that he declined to give any clear answer to the question does not appear to have deterred any of the newspapers from instant speculation. It gave a whole new lease of life to the weekend colum

The Hessische Allgemeine, from Kassel, put it succinctly:
That is the price of the media society: everyone reports on an event which isn't one. That the chancellor announces something which has long been known is barely worth reporting. But it still gets written. "Helmut Kohl has often

# I thought this was a radio commercial for & F Man Funds?



...It was, but they couldn't figure out how to include a coupon so people could write for more information...

"Do you think they will?"

Well, the script sounds interesting... "One of the world's foremost promoters of investments products... international group with a 200-year trading history... launched over 60 funds, created products with leading financial institutions".

"That's it?"

No, there's more about combining outstanding performance with guarantees for investors who don't like unpleasant surprises. And how the innovative nature of their products sets them apart... bit like this ad... then it says CUT.

"Does that mean cut out the coupon?"

I suppose it does now.

If you'd like to know more about the unique investor appeal of our funds, just fill in your name and address or contact us at one of the numbers below. E D & F Man: Get in touch.

·	، '' ما ''' ما ''' ما
Name	Country
Address	Fax No.
	Home Phone No.
	Work Phone No.
Please provide your phone number so we may contact you to answer any question  1. 1) & f. Man International Ltd is regulated in the UK by the Securities and Investments and areas to investment business conducted outside the UK.	

London: Diana Hill or Brian Fudge, Fax +44 7t 626 6458, Tel. +44 7t 285 5200. Bahrain: Arthur Bradly or Antoine Massad, Fax +975 553 078, Tel. +975 555 288. Rotterdam: Rob Engels, Fax +31 (10) 4 147 796, Tel. +51 (10) 2 t34 049. Miaml: Steve F. Phillips or Tamara J. Mora, Fax +1 (305) 550 96.21. Tel. +1 (505) 559 9700. Monlevideo: Marcelo Cichowsky, Fax +598 (2) 97 01 70, Tel. +598 (2) 97 0t 91. Tokyo: Matthew Dillon, Fax +81 (3) 5238 6527, Tel. +81 (5) 5238 6521. Hong Kong: Anthony Hall or Margaret Yao, Fax +852 537 1205, Tel. +852 521 2933.



ED&F MAN INTERNATIONAL LTD A MEMBER OF THE RULE MAN GROLP, ESTABLISHED IN 1783

Fifth Avenue and Olst Street is not merely our address, but your own.

Telephone your travel connselor or call us at 071-936-5019.

# With gun in hand, Saddam goes back to the brink

Once again President Saddam Hussein, the Iraqi leader, has forced the world at gunpoint to try to guess his motives and

His apparent motive in ordering the massing of tens of thousands of troops and supporting armour near the border with Kuwait is, as the past week's hitter rhetoric from Baghdad suggests, to give the United Nations Security Council an ulti-matum: take immediate steps to ease the crippling oil embargo or suffer the "con-

This threat appears already to have failed. An emergency weekend meeting of the Council stated the "complete unacceptability" of Iraq's threat to cease co-operating with the UN over implementation of Gulf war ceasefire resolutions, Instead, his actions appear only to have confirmed that the Saddam of the Gulf war is unchanged - that he is, in the words of the Washington Post last week, "an unregenerated potential repeat offender", a leader whose primary foreign policy tool is force and who is entirely capable of the dangerous, unpredictable, apparently illogical and almost certainly self-defeating gesture.

be to suggest to the Security Council, and in particular Britain and the US as the members most resistant to alleviating the four-year-old oil embargo, that unless he is given immediate hope that the sanctions will be lifted, be can and will be a danger-

ous nulsance in the Gulf.
The mobilisation of US and British forces already shows he can quickly force costly military deployments into a region which, outside Kuwait at least, remains uneasy at the thought of a permanent US

military presence. Mr Saddam's immediate target is the Security Council discussion due this week on the readiness of long-term monitoring systems installed to prevent Iraq from renewing acquisition or manufacture of weapons of mass destruction. Mr Rolf Ekeus, the UN envoy, will report that these systems are ready and a test period can begin. And hefore Iraqi troops moved south, there was strong sympathy among some Council members, notably France, China and Russia, for giving Iraq a defi-nite "probationary" test period, after which the lifting of sanctions should be

Whether such sympathy will survive Mr

what Sandam has not tearned is that his hrinkmanship usually rebounds on him." Perhaps more damaging to Mr Saddam's case is that the Security Council is unanimous in requiring that, before anything can be done to lift sanctions, Iraq must unequivocally recognise both Kuwait's correspond to another than the processing the process of the council of the process of th sovereignty and the post-Gulf war UN-de-marcated horders between the two countries. By threatening this very border, Mr Saddam has suggested an instinctive refusal to recognise it and made it hard to take credibly any eventual recognition he might decide, or be forced, to accord. His actions only appear to strengthen the argument of those, like the Kuwaitis themselves, who say that sanctions could never safely he lifted while he remains in power. Iraqi officials have made clear that they helieve this to be US policy, although Washington denies this. The US has certainly maintained the hardest line against offering Mr Saddam any concessions in recent weeks and, before the troop movements, were beginning to look isolated within the Security Council. Even British

officials have suggested privately that had

The limited logic of his action appears to e to suggest to the Security Council, and particular Britain and the US as the particular Britain and the US as the embers most resistant to alleviating the limited logic of his action appears to Saddam's beligerent troop deployment must be highly unlikely. "It's hrinkman the UN weapons monitoring systems, they would then be forced to consider seriously what Saddam has not learned is that his easing the embargo. Iraq may now have lost this diplomatic ground it had been winning.

But to see Mr Saddam's renewed aggression solely in terms of influencing debate around tha Security Council table may be a mistake. Like most Middle Eastern leaders, his most basic motivation is to take whatever actions he deems necessary to remain in power. This, for 15 years, he has done with genocidal hrutality, hut with success - crushing Kurdish. Shia and any other domestic political opposition and of course, surviving ignominious defeat in the Gulf war and four economically ruinous years without selling oil, previously the fount of more than 90 per cent of Iraq's earnings.

But there have been recent clear signs that the regime may be wobbling under the accumulated effects of sanctions. Iraq is so short of food that government rations, on which most Iraqis rely for two thirds of their basic nutritional intake, recently had to be halved.

Rocketing inflation has driven all but

Iraq's elite into penury. Army desertion

mon criminals in what recent visitors to Iraq say has becoming a dangerously lawless place. There have been recent reports of Mr Saddam having to crush opposition

within the army,
If such things have pushed Mr Saddam close to desperation, it is also the case that he has little room to manoeuvre. He may well consider a military adventure the best, perhaps even the only, means of reasserting his leadership and distracting opponents. At least one western diplomat in the region wondered over the weekend whether, having survived the Gulf war's allied bombardment, Mr Saddam might believe that inviting another war was his best hope of persuading the Iraqi people that the US, Britain and the west are the true enemies responsible for their suffering, while attempting once again to stoke up Islamic groups and anti-American feel-

ing within the region. According to Arab diplomats, there have been recent attempts to persuade Mr Saddam that his best hope for an eventual lifting of sanctions lay in sitting out UN

weapons monitoring programme for six months, formally recognising Kuwait's sovereignty and continuing to lohby fiercely for a humanitarian reprieve. Many influential Arab states, among them Egypt, might then have been able to rally strongly hehind attempts to lift the

But Mr Saddam seems to have ignored this advice. The quality of independent information arriving to him in Baghdad is almost certainly worse now than four years ago. At the same time, Mr Saddam is clearly more desperate today than in August 1990.

Conventional wisdom among Arab and western diplomats, echoed widely in yeswestern inputatis, echoeu mer yes-terday's Arab press, is that Mr Saddam is once again bluffing. One Saudl paper, al-Riyadh, even suggested the Iraql leader was making a last defiant gesture before conceding to the recognition of Kuwait, Fahricating a military situation is nothing more than prelude to more conces-

sions," it said. No-one doubts it would be folly for Mr Saddam to push his troops further south. Given his record, however, few observers can confidently exempt him from the

# Washington takes no chances

By George Graham in Washington

Iraq's movement of around 14,000 troops to join the 50,000 or so it already has in position near its border with Kuwait has left US officials in considerable uncertainty.

No-one finds it easy to believe that President Saddam Hussein would try to repeat his 1990 invasion of Kuwait, particularly at a season when clear skies would leave his army, hereft of air cover, at the mercy of US and allied aircraft. But no-one wants to take a chance on it.

"We can't afford to assume that this is just a hluff. That's more time: it would be a grave why we're taking the actions we're taking," Mr William Perry, the US defence secretary, said on Saturday.

Those actions include sending 4,000 US troops to reinforce the Kuwaiti army - although this is clearly not a large enough contingent to repel a full-scale assault on its own.

cent WDAs will be raised in the near

flows involved.

More important, the US has moved aircraft and cruise missiles within striking range. 'We clearly have the capac-

ity to go to downtown Baghdad," said Lieutenant General John Sheehan, operations director at the Pentagon. US officials are anxious to

ensure that Mr Saddam has not miscalculated President Bill Clinton's willingness to emulate the firmness his predecessor, George Bush, showed in 1990, or the degree to which the US military involvement in Haiti might limit Its willingness or ability to respond to Iraqi aggression.

"I want to make clear one error for Iraq to repeat the mistakes of the past, or to misjudge either American will or American power," Mr Clinton said on Saturday.

Although the Iraqi troop build-up in itself does not hreach the terms of the ceasefire imposed after Operation Desert Storm drove the Iraqi army out of Kuwait in 1991, the US is also anxious that Baghdad should not conclude that such threatening gestures are the best way to persuade the UN Security Council to ease its economic sanctions, notably a ban on oil sales, which remain

in place today. "If Iraq really is trying to say in some insistent way that what they want is relief from the UN sanctions, there is a clear way for them to achieve that relief: simply comply with the United Nations resolutions," Mr Clinton said.

Some diplomats suggest that Mr Saddam has concluded that the US, the UK and Saudi Arahla will never allow the sanctions to be lifted so long as he remains in power, regardless of the extent to which Iraq complies with the resolutions.

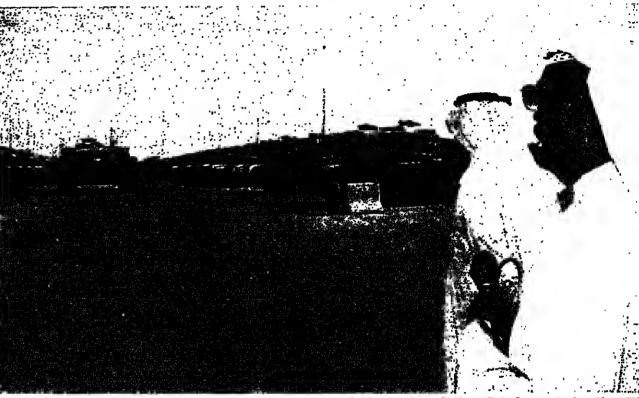
This may be true, though US officials tend to reverse the argument, and say they doubt that Iraq will ever comply with the resolutions so long as Mr

Whatever the truth, Baghdad has never come remotely close to testing the hypothesis.

Although a system to monitor Iraq's weapons programmes has been set up - Mr Rolf Ekeus, the head of the United Nations special commission in charge of the monitoring, is due to report to the Security Council today - Iraq still refuses to comply with important segments of the UN resolutions.

Most notably, Baghdad still refuses to recognise Kuwaiti sovereignty or the horder between the two countries mapped out by the UN.

The US, meanwhile, does not want to overreact to what may prove to be simply posturing, hut wants to be prepared in case tension should escalate. The forces the Pentagon has moved to the region, though well short of the massive expe-ditionary force of Desert Storm, are believed to be enough to react strongly to any



Knwaiti observers watching a maintenance crew position American-made M1A1 tanks at the Camp Doba base yesterday. About 500

# KUWAIT CITY US FORCES SAUDI ARABIA GCC PORCES

# Kuwait depends on US assistance Citizens get in

By Robin Allen in Kuwait

Iraq has deployed some 64,000 troops, including two of the seven divisions of its much vaunted Republican Guards, in an area 20 to 40 miles north of the Kuwait-Iraq border, according to US administration sources. Iraq has also moved a mechanised infantry division and some 200 former Soviet T-72 tanks into the area.

An artillery battery is also reported to be within range of Kuwait. Additional elements of another Republican Guard division are moving south from Mosul in northern Iraq.

According to senior US mili-

tary sources, fraq had rehuilt its army in the last three years to some 27 divisions, numbering 350,000 men backed up hy more than 2,000 main battle tanks. US sources say the Iraqi while But the same US sources have suggested that while Iraq's military is not the force it was in August 1990, it is still a "formidable military force

relative to its neighbours" It is particularly formidable when contrasted with Kuwait's military strength. Kuwait has called up reservists and sent some 20,000 men - thought to be its entire army - up near its border with Iraq, and moved up 50 tanks. A critical report last March from the national assembly said arms purchases of over \$5bn (£3.1hn) since 1991 have been made more for political reasons than for a sustain-

able military strategy. The government has bought most of its weaponry from the US, and mncb of tha new

Kuwait is thus overwhelm-

ingly dependent on US assistance. On Saturday the US announced it was sending 4,000 troops to Kuwait to join other US forces in or near the area. These include 11 US warships in the Guif, including an amphibious group led by the USS Tripoli with 2,000 marines. In all, the US has some 12,500 forces in the Gulf area, backed up by some 200 fighter aircraft, F-117 Stealth fighter bombers and Awacs reconnaissance planes using hases in Saudi Arabia and the Gulf. Arabia also hosts the GCC "Peninsula Shield" force, ground forces

comprising 8,000 men. Other US forces expected in the area soon include the aircraft carrier tha USS WashingFriday from Diego Garcia with

more military equipment. The US is the only country with which Kuwait has an agreement to preposition military supplies. Warehouses at Camp Doha, west of Kuwait city, contain enough equipment and housing to support a

brigade of 5,000 troops. The UK,in answer to a Kuwaiti request, has sent the guide missile frigate HMS Cornwall to Kuwait. It arrived in Kuwaiti waters yesterday.

Should the Iraqis try invade Kuwait, the initial allied response would come from sea and air power already in the area, on advancing fraqi ground forces. Judging from the experience of the Gulf war, the effect could be devastating.

# air force was "cut in half" in the 1990-91 Gulf war and Iraq's navy is said to be "negligible", while But the same US courses. equipment is so new that the army has yet to become familiary to the Red Sea; a military cargo ship sailed on Supplies for new Suppli war of nerves

The heavy dust haze that Many companies and famisettled over the desert seemed. lies, drawing on the experience to envelop Kuwait in a protecof those who lived through the tive cloak. Amid the dust and occupation, have in the last three years built false walls in the heat Kuwaitis quietly took precautions, alert to Iraqi troop movements on Kuwait's norththeir basements to hide their stocks, including food, valu-

Over the weekend, Kuwaitis and other residents formed queues at petrol stations, more

ern border. It is the latest

chapter in a long war of

There is stockpiling behind false walls in the basements but no sign of panic, Robin Allen writes from Kuwait

in a desire to top up than from any immediate panic. They stocked up with water and bought extra supplies from supermarkets.
They emptied many of the

city's cash dispenser machines of dinars; "same as any other weekend," remarked one western diplomat yesterday.

Money-changers in the souk took advantage of banks remaining closed on Saturday as part of the Friday weekend to charge a small premium for US dollars above the normal exchange rate of KD0.3 to the

But when banks reopened for business yesterday morning the exchange rate bad returned to normal, although one hranch manager said the demand for dollars and other foreign currencies, and lor transfers overseas, was ahnormally high.

"What can you expect?" he asked. "You can never tell what Saddam Hussein will do." Civil aviation traffic, however, and all public services were unaffected by Iraq's intimidation; schools and offices continued to function normally.
On the flight from Duhai,

which was full of returning Kuwaitis and visiting husinessmen, an expatriate Arah who has lived in Kuwait for 23 years and stayed through the seven-month Iraqi occupation in 1990-91, suggested that Kuwaitis this time would stay put. "They are ashamed of what happened last time," she said, "and this time they are better prepared."

western and, above all, the US response. But Kuwaitis need constant reassurance and scan television screens anxionsly for npdates on CNN and BBC. They are in a sombre mood as the time approaches for today's UN debate on the lifting of Iragi sanctions. They have no illusions about

ahles and emergency items

such as water, torches, hat-

Few Kuwaitis expect an Iraqi

invasion but many are unsure

and all are relieved by the

teries, and hlankets.

bow exposed they are to Iraqi threats nor wby the west is supporting them. One-half the size of Switzerland and with only 1.5m people, Kuwalt would it be insignificant were it not sitting on one-tenth of the world's proven oil reserves. Their very exposure, they say. is their strength. Once again Kuwaitis have

forgotten internal differences and rallied round the government, which they applaud for having signed bilateral defence agreements since 1991 with the US, Britain, France and Russia. But their concern goes far heyond the UN sanctions

Sheikh Saud Nasser alSabah, the information mioister. recently stressed the importance of Iraqi recognition of Kuwait's sovereignty and the border redrawn by the UN in Kuwait's favour.

Except for a hrlef period under a short-lived military dictatorship in 1958, Iraq has never recognised its border with Kuwait, drawn up by the British in 1920, has Kuwaitis have noted with concern that lrag's deputy prime minister Tariq Aziz failed to address the question of recognition in his speech last Friday at the UN.

The UN sanctions debate ooly focus on the link between the lifting of sanctions and the destruction of Iraq's weapons capability. But Kuwaitis wil not rest easy until Iraq accept the existing horder and Kuwait's sovereignty, and agrees to the return of several hundred Kuwaitl detained inside Iraa.

# THIN

Now, all 1993 issues of the Neue Zürcher Zeitung - Switzerland's globally respected daily - are available on one CD-ROM. Within seconds, the full-text search feature by keyword, title, author, section or issue retrieves articles and displays them on your screen. In the convenient A4 format and with no changes versus the printed edition whatsoever. For details, contact: Neue Zürcher Zeitung. CD-ROM. Falkenstrasse 11. 8021 Zürich. Tel. +41 (01) 258 13 22, Fax +41 (01) 258 13 28.

Neue Zürcher Zeitung ON CD-ROM

Now that we've reinvented ourselves, allow us to reintroduce ourselves.

Edward E. Whitacre, Chairman and CEO



# We've Taken Your Name

SBC is the ticker symbol for Southwestern Bell Corporation on the New York Stock Exchange. And because we've set the record among Bell companies for total shareholder return — 683 percent\* since divestiture in 1984 — it's a name many industry watchers already know well.

So we decided to adopt the name for our corporation many people already use. We believe SBC Communications Inc. more accurately reflects the breadth of our business, both in terms of international reach and industry diversification.

With annual revenues over \$10 billion, a subsidiary that ranks among the top wireless players, and major business interests in Mexico, Australia, Israel, the United Kingdom and other foreign markets, we have become one of the world's leading telecommunications concerns.

We've set our sights on ambitious goals through our subsidiaries, which will continue to be known as Southwestern Bell Telephone Co., Southwestern Bell Mobile Systems, Southwestern Bell Yellow Pages, Southwestern Bell Telecom and SBC International.

If you'd like to learn more about us, call us. We may have your name, but you still have our number: 1-800-551-7221.

# SBC Communications Inc.

Telecommunications. Wireless Services and Equipment. Directory Advertising and Publishing. Business and Consumer Telecommunications Equipment. Cable Television.

" Total starenoider return as 21 June 20, 1934. Total return expans price appreciation plus reinvested dividends

By George Graham in Washington

US Democrats won one last victory in the dosing hours of the congressional session on Saturday morning when they broke a Republican-led filibuster and passed a hill to protect 6m acres of sonthern Californian desert.

The bill has become a pawn in Senator Dianne Feinstein's campaign to bold on to her Senate seat against a well-financed attack from Republican Congressman Michael Huffington, who has poured millions of dollars from his family oil fortune into the election.

Senator Feinstein, who sponscred the desert protection hill, fought off the delaying tactics of Republican sanators who had tried to deny her this cam-

In the last bours before members went home to campaign for the November 8 midterm elections, Congress also passed a hudget for the Securities and Exchange Commission which has had to shut down many of its operations since the registration fee on which it depends for much of its income expired on Septem-

It also agreed to a bill requiring telephone companies to install new software that will make it easier for government law enforcement agencies to eavesdrop on telephone and computer communications.

But other measures sought by the administration and the Democratic leadership, such as a safe drinking water law and legislation to set up a museum of African American history in Washington, failed to make It through Congress before the session ended. They joined a graveyard filled with the corpses of President Bill Clinton's efforts to pass laws on healthcare, welfare, telecommunications, toxic waste, campaign finance and lobbying.

gress have had to agree to return at the end of next month for a rare post-election session to vote on legislation enacting the trade liberalisa-

tion measures achieved by the Uruguay Round of negotiations

on the General Agreement on Tariffs and Trade. The Californian desert bill was the 28th to face a Republican filibuster in this Congress sion, an unprecedented use of delaying tactics which have generally been deployed only on big issues such as the 1960s civil rights legislation. Senators no longer have to talk non-stop to sustain a filibuster and can prevent a hill from coming to a vote unless its supporters can muster 60 of the Senate's 100 members to vote

for an end to debate. Democratic leaders were hard at work arranging charter flights to get senators who had events back to Washington in time for Saturday's vote. Senator Joseph Lieberman, an orthodox Jew, moved into a hotel near the Capitol so he could take part in the vote without travelling by car on the sabbath. Senator Carol Moseley-Braun, who cast the decisive vote, had to make a last-minute dash to the Senate floor after the door of ber

If the Democrats were able to savour a final victory on the Californian desert bill, their prospects in the November 8 election, when all of the House and 35 of the Senate seats are in contention, still look bleak.

Mr Clinton today begins a series of campaign trips with a visit to New Jersey, where Democratic Senator Frank Lautenberg faces a strong Republican challenge, and flies tomorrow to Michigan to campaign for Congressman Bob Carr, who is trying to hold the seat vacated by retiring Democratic Senator Donald Riegle.

# Final scramble in US Congress | Venezuela lenders look for action not words

Stephen Fidler on the government's reluctance to administer a dose of economic medicine

makers see themselves as a badly misunderstood group. They believe their country's deep social tensions mean they must avoid the abrupt imposition of market medicine on their ailing economy lest it spills over into popular unrest.

This justifies, they say, the return towards state control of the economy engineered by the administration of President Rafael Caldera in the face of a banking crisis and a subsequent run on the currency this year.

"None of us likes the controls. But there was a need for them at one moment," said Mr Carlos Bernardez, who is in charge of the government's privatisation efforts.

The controls on prices and foreign exchange transactions have been necessary in part, the government says. to retain popular support for the gov-ernment as it tackles the economic crisis. "We have learned that we have to have an equilibrium between the economic and political aspects of our programme, to preserve a climate of social peace," argued Mr Luis Raul Matos Azócar an adviser to Mr Caldera and head of the new foreign exchange control board

Even though the government has repeatedly said the controls will be phased out over the next year or so, it continues to be criticised. On the day members of the economic team appeared in London to talk ahout their economic strategy, the New York brokerage house Bear Stearns sent out to clients a critical research note arguing that foreign investors could no longer use the Venezuelan stock exchange because of the practi-

T enezuela's economic policy- cal problems they faced in getting foreign exchange out of the country. While now theoretically possible after a three-month delay, it remained practically impossible to repatriate cur-

> "The procedural blockade posed by the repatriation requirement is a disaster," said analyst Ms Julie Dykstra. She was also critical of a package of measures recently put before Congress that included "the normali-

sation of intrusive executive powers." The government argues that foreign exchange shortages are slowly being covered, and that the delays in obtaining foreign exchange are "administra-tive problems" which are being sorted

Nonetheless, the senior officials in London have admitted that some of their economic measures have put obstacles in the way of other objechives. Privatisation is an example. The government hopes to raise as much as \$3bn (£1.8bn) by the end of next year in privatisations, starting with the 2,000MW Planto Centro electricity generating plant this year.

The higgest element in this is the flotation of the government's 49 per cent stake in CANTV, the telephone company. Forty per cent of this was auctioned off in 1991 for \$1.88bn to an operating group led by GTE of the US. Yet now CANTV faces a host of prob-lems - most caused by the government - which will tend to make it less attractive to investors.

Like other Venezuelan companies it has been forced to seek a rescheduling of its foreign debts, because of the lack of availability of foreign exchange. (The government eased this Mr Rafael Caldera, president of Venezuela, said at the weekend that his country was the target of a "detestable, perverse and anti-patriotic campaign" carried out by "cer-tain sectors" through the international media, Joseph Mann reports from Caracas

Mr Caldera who began a five-year term in Fehruary of this year, did not say what those "sectors" were. How-ever he and other officials have indicated in the past that some supporters of former President Carlos Andrés Pérez, who was forced out of office in 1993, to have used the media to sully the image of the new administration. Official references to an international 'campaign" have surfaced several times. Earlier this year, Mr Caldera said that Venezuelans who used the international press to attack the country were "traitors" and "crimi-

last Monday hy granting CANTV \$19m for interest payments.) There have also been delays in government approval of tariff increases and a tariff structure now in place is regarded as unattractive for investors.

The officials say that when it becomes clear the controls are only temporary, the state companies will become a more attractive proposition to investors.

One other issue is the persistence of negative interest rates in the economy at a time when the government is anxious to huild up foreign exchange reserves. Mr Ramón Espi-nasa, chief economist at the state oil

Caldera: gap with critics reduced

helped to orchestrate the latest moves in the government's economic strategy, explained that this a conse-quence of excess liquidity caused by the bank rescue. It is why inflation has proved stubborn, since people will buy goods to store rather than save money at negative interest rates.

The government needs now to mop up this excess liquidity - some 1,000bn bolivars, equivalent to 13 per cent of GDP. To do this, the bank rescue agency Fogade - which owes this amount to the central bank - will issue up to 400bn bolivars in bonds. It will sell assets of the banks it now owns, probably to the tune of some 40bn bolivars this year. The rest

should be absorbed by the issue of dollar-denominated bands inside Venezuela, which will be guaranteed by future oil royalties. This should account for some 6 per cent of future oil revenues (assuming a \$12 a barrel oil price) or one half a per cent of GDP for seven years. By early next year, says Mr Espinasa, positive real

interest rates should return. The government has also been crit-The government has also been the icised for delaying what is seen as a critical decision—the raising of domestic petrol prices to close the budget deficit. Mr Luis Ginsti, president of Petroleos de Venezuela, says the time is needed to work out a company of the street of the same of the street. pensation programme for the 80 per cent of the people who use public transport. They use only 20 per cent of the petrol – some 160,000 barrels a day - while the rest is consumed by the minority that owns cars.

The government's recent commitments, in particular those to end controls and to accelerate privatisation, have reduced the once-yawning gap between the Caldera administration and its market-oriented critics inside and outside the country. But these critics - and others such as the international lending agencies in Washington - will want to see its commitments converted into action before passing judgment.

Furthermore, by introducing controls in the first place and then by seeking measures allowing wide scope for future interventionism, the government may have inadvertently put in place a louger-term deterrent to the foreign investment it now says it

# Fujimori to run for re-election

By Sally Bowen in Lima

Peru's President Alberto Fujimori chose a Lima shanty town late on Saturday to confirm that, as widely expected, he will run for a second fiveyear term of office in the general elections scheduled for April 9 1995. The deadline for registering candidactes and running mates is tomorrow.

Backed by the parliamentary majority he acquired in the new Congress established in the wake of his constitutional coup in April 1992, Mr Fujimori rewrote the constitution last year to permit successive presidential terms.

Claiming that remaining in

office until the year 2000 was the way to continue the work my government has carried out over the past four years", Mr Fulimori underlined his regime's successes in curbing inflation, combating terrorism and re-establishing relations with the international financial community. "Peru must not stop now," he said. To the apparent enthusiasm

of his shanty-town audience. Mr Fujimori said he was sure that "all Peruvians who feel themselves marginalised" would support him. The symbol of his "party" will simply be the number 95; apparently his original grouping, Camblo (Change) 90, is to be updated.

Early opinion polls give Mr Fujimori a commanding lead over his closest rival, Mr Javier Pérez de Cuéllar, the former UN secretary general. The only other individual candidate to show more than 5 per cent popular support so far is Mr Fujimori's estranged wife,

Ms Susana Higuchi. Ms Higuchi has mounted an aggressive campaign against ber busband, basing her opposition on allegations of widespread corruption at high levels of government. At present, she faces a Peruvian legal ban on her presidential candidacy, although the Organisation of American States last week declared its support of her de Cuellar.

All the established parties, meanwhile, will present presidential slates and congressio-nal lists of their own. A plethora of new movements has also been emerging over the past

two weeks. By close of registration there could be almost two dozen candidates for the presi-This could make Mr Fujimori vulnerable in a run-off. Despite his consistently high popular standing, he will find it hard to obtain the 50 per cent required to avoid a second round, in which most of Peru's opposi-

hon parties are likely to throw their weight behind Mr Pérez

'to quit today' Haiti's military leader Lieut said the source.

Haiti army chiefs

General Raoul Cedras and Army chief of staff Brigadler General Phillipe Blamby will resign today at about 10 am, a source close to the Haltian army said yesterday. Renter reports from Port-au-Prince. He also said it appeared the

two would leave the country and provisional president Emile Jonassaint would resign today but he could not confirm either event. "I can tell you that It is confirmed that both Gen Biamby and Gen Cedras will resign from their posts tomorrow."

He said second in command Brigadier General Jean-Claude Duperval would take control of the military. Exiled President Jean-Bertrand Aristide, due to return to Haitl on Saturday, named Brig Gen Duperval to replace Liet Gen Cedras in December 1993 and has given

draw the nomination. Asked if Lieut Gen Cedras 4 and Brig Biamby would leave the country, the source said, "it seems so". He said he could not confirm Mr Jonassaint would also resign today.

no indication he would with-



Every new vanture bagins with an idea - and

environment, your bank's counselling skills are

with a risk. Because your new associate always

a vital aid for custom-tailored concepts of this

rapresants an unknown quantity. So divarging

nature. In addition to Internationality, expartisa

interests, and tha incalculable

human elamant Inherant in avery

husinass raletionship, preaant

poasible impediments to coop-



and experienca, DG BANK volun-

teers an operating principle that

makas avery customar a partnar

in a singular way. 🗷 We call it

eration hased on mutual trust. m DG BANK puts a

tha WIR PRINZIP, to which DG BANK and its ataff

sery rapport is achieved through analysis of each

premium on the partnership dimension. The naces

are wholehaartedly committed. The WIR PRINZIP

party's natural self-interest, within e balanced con-

is rooted in the classic tradition of the cooper-

ative system linking equal business partners.

cept that can transform strangers into business

And it has a great future ahead of it. Because it

friends. For hoth partners want to profit, hoth want

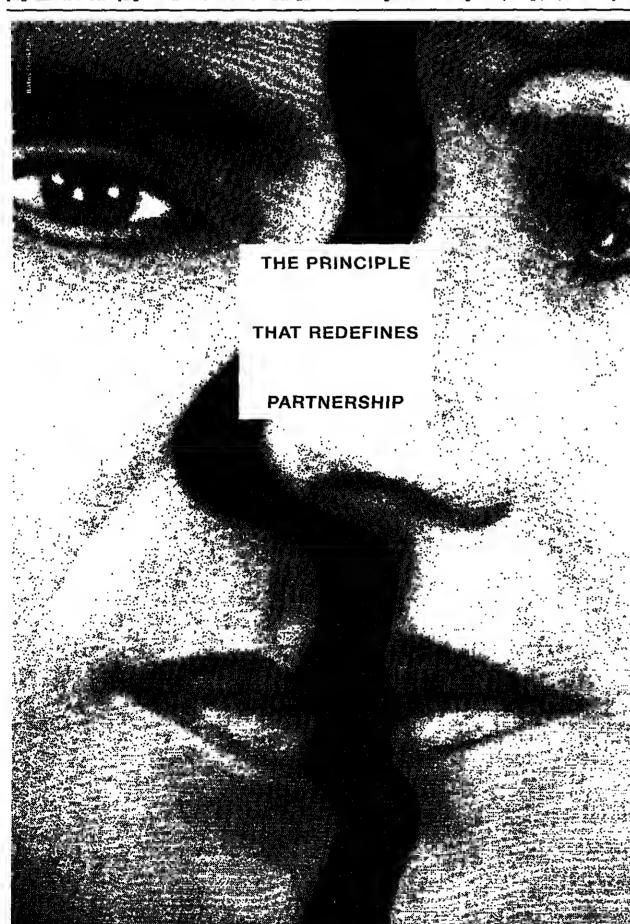
axemplifies tha central idea of partnership: that

aecurity. In an increasingly complex husiness

mutual cooperation leads to mutual success.

Head office: DG BANK, Am Platz der Rapublik, D-60325 Frankfurt am Main. Offices in: Amsterdam, Atlanta Hong Kong, London, Luxembourg, Madrid, Milan, Moscow, New York, Paria, Rio de Janeiro, Tokyo, Zurich.





Taiwan stock exchange

Taiwan remains an economy

which runs on eash and post-

dated cheques. The importance

of cheques in the financial sys-tem is such that the ratio of

dishonoured cheques to total

cheques issued, both dollar

amount and number, is published monthly by the central bank and is watched closely as

an indicator of economic

deposits from employees and

shareholders and pay above-market rates of interest to

obtain funds to finance their

day-to-day operations. Last

month, the chairman and chief

Companies commonly take

6,500

6,000

US Secretary of State Warren Christopher will today launch an intensive effort to bridge the differences preventing an Israel-Syria peace agreement. He is hoping to build on the improved atmosphere created by an unprecedented interview granted by the Syrian foreign minister to Israel's state television at the weekend.

Mr Christopher arrived in Jerusalem yesterday at the start of a week that will see him shuttling between Jerusalem and Damascus, visiting Jordan and Egypt and making a trip to Kuwait. He played down hopes yesterday for a breakthrough on the Israel-Syria track but there are now clear signs of progress. Mr Christopher has already tentatively scheduled a return to the region at the end of this month or early in November.

The most obvious sign yet of Syria's determination to sign a peace treaty came on Friday when Mr Farouq a-Shara, foreign minister, gave a first full-length interview to tha Israeli media, telling state television of his country's desire for "peace, tranquility, stabil-ity and prosperity" in the Mid-dle East.

"We have to change the face of the region," he said, urging Israel to agree quickly to a peace deal involving the return of the Golan Heights.

The interview, conducted in a Washington hotel room, reportedly in the presence of Mr Dennis Ross, the US peace talks co-ordinator, was interesting also for Mr A-Shara's pledge that Syria would "pave the way" for an Israel-Lebanon accord once peace had been achieved with Damascus, and for his assurance that the Israelis "will be absolutely satisfied" with the consequences

of a peace deal, This was an apparent reference to the fully normalised, diplomatic, trade, tourism and cultural relations Israel has been demanding as part of an

While taking issue with Mr A-Shara's declaration that Syria had never shelled Israeli civilian tergets, Israel's prime minister, Mr Yitzhak Rabin,

Privately, however, many government figures shared what seemed to be the general public reaction to the interview: that it had been something of a gimmick.

## US push | Foreign for Israeli minister ousted in Thailand

By William Barnes in Bangkok

Thailand's foreign minister, Mr Prasong Soonsiri, has been ousted after a party squabble and replaced by Mr Thaksin Shinawatra, a prominent

Mr Prasong, a tough former intelligence chief, was some-times accused of bandling delicate relations with neighbours in a devious manner, and failing to erase the notion that Thailand supported the Khmer Rouge in Cambodia.

His replacement, the founder of the Shinawatra Computer and Communications grown, is an ambitious former policeman with no previous political experience. He started in business by selling computers to his own police department.

The leader of the Palang Dharma (Buddhist way) party, Mr Chamlong Srimuang, has pushed Mr Thaksin forward as part of a reshuffle of all the party's 11 cabinet seats in the ruling five-party coalition's

The former president of the Bangkok Bank, Mr Vichit Surawongchai, replaces Mr Winai Sompong, as minister for transport and communica-

Mr Chamlong fears his party has been overshadowed by the raling Democrat party in the two years since the last election. Mr Chuan Leekpai, the prime minister and leader of the Democrat Party, has said he will not interfere with the PDP reshuffle list which was given to the Democrats yester-

In September Mr Chamlong engineered his return as overt party leader for the first time since 1992. His religious faction which claims high moral principles also took control of the party executive. Mr Chamlong will enter the cabinet for the first time as a deputy prime minister, replacing former party leader Mr Boonchu

He is expected to strive hard to bolster the party's Rangkok power base particularly by trying to ease the capital's traffic

However Mr Chamlong's dictatorial management style could upset his coalition partners, especially since they will not want to see Palang Dharma be made the saviours of Bangkok hy solving the transport crisis.

The move may, however, improve the chances of the Tanayong group's elevated railway being completed.

# Dishonoured cheque shakes economy

In Taiwan's informal system, a small default can make big waves, reports Laura Tyson

ast week's precipitous drop in Taiwan share ✓ prices demonstrates how quickly a relatively minor missed payment could escalate into a spate of defaults in financial markets that thrive on rumour and black market

borrowing. Taiwan authorities appear to have largely arrested the dam-age from T\$7.6bn (£184.3m) in share payments defaults which sparked a 7.8 per cent index tumble between Wednesday and Friday - Saturday's 6.13 per cent fall in the index was blamed on a different cause, rumours from Beijing of Deng Xiaoping's death.

Presented with an inade-quate formal banking system, the financially sophisticated Taiwanese resort to a panopoly of informal financing tech-niques ranging from relatively innocuous "mutual savings societies" to underground lend-ing by financial intermediaries referred to as jinchu or "money-lords".

A sudden calling in of loans by these "money-lords" fuelled the sell-off in the stock market. Much of their money is channelled into securities and their large backers, including politicians and otherwise respectable companies, became nervous and wanted quick financial officer of listed

Tatung, one of Taiwan's big-gest electrical appliance manufacturers. Were convicted of taking US\$390m in illagal deposits in violation of bank-

At the centre of lask week's upheaval was a securities bro-kerage controlled by the Hualon Group, a textile and financial services conglomerate run by Mr Oung Ta-ming. The brokerage, Hung Fu Securities, had failed to honor a \$200m cheque on Tuesday, prompting a rash of rumours and a string of defaults involving 27 domestic brokerage firms.

Mr Oung is not only one of Taiwan's richest businessmen and the most prominent player in the stock market but an influential independent legislator in the country's parlia-ment. He is a member of the parliamentary finance committee and has the support of on estimated 30 lawmakers in the 161-member body.

Last week, regulators moved to restore calm amid panic share sell-offs by promising to meet defaulted payments out of fund established with contributions from all brokers in the wake of a similar crisis in late

The incident highlights the fragility of the financial system's regulatory framework



Oung Ta-ming: biggest name on Taiwan'e stock market

and its inability to cope with define relationship among the the underground financial mar-

government, business and the underworld. These ties have arguably been enhanced by the advent nant role played in the financial system by institutions con-trolled by the government and of democracy in Taiwan over the past decade, which has the ruling Nationalist party, and the close but difficult to prompted some politicians to campaigns. However, senior financial officials are keenly aware of the issues at stake.

Mr Liang Kuo-shu, governor of the Central Bank of China, has warned: We have to be very careful to prevent too much concentration of economic power in the hands of a few groups. Actually, you can see all the same faces control-ling much of industry and finance."

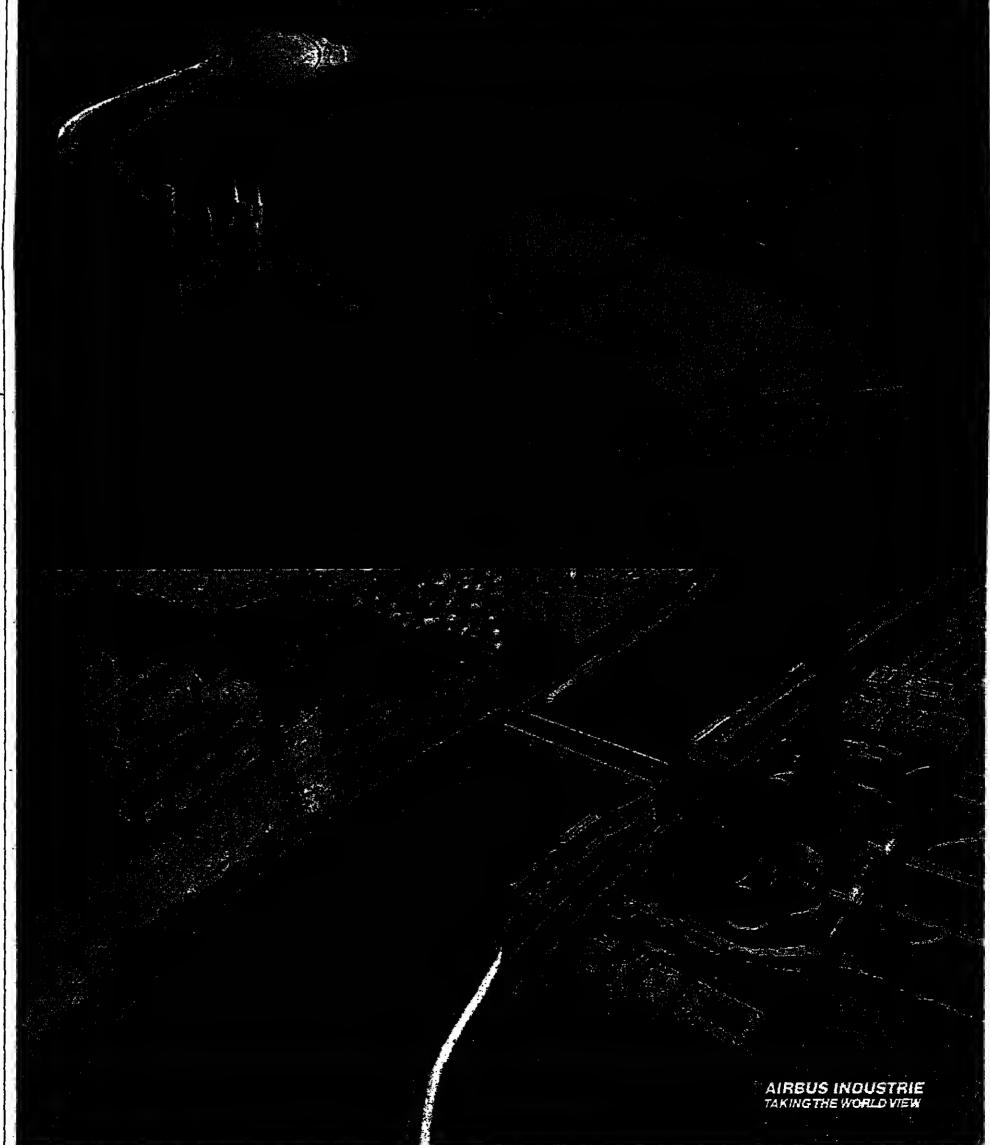
Bringing the unofficial financial markets into line will be difficult. Office workers and blue-collar workers commonly join savings clubs known as "hui" in Chinese to raise funds to pay for a wedding, put a downpayment on an apartme or invest in the stock market.

Then there are the moneylords, which finance share and property speculation requiring larger sums. There are very ronghly a dozen jinchu in Taiwan backing some twenty or thirty major market players such as Mr Oung.

The money-lords take funds from companies or wealthy individuals wanting a higher return than banks offer. Interest rates start at 24 per cent per month and borrowers delay payment at the risk of more than their material assets.

#### Together we lead the world in aviation technology.

The combination of European skills and resources from our partners in France, Germany, the UK and Spain has put Airbus Industrie in a leading position in civil aviation. Our constantly evolving Airbus family of eircraft, with its 30% market share worldwide, shows how European co-egeration can make a significant impact on a highly competitive international business.



#### **FT CONFERENCES**

WORLD MOBILE COMMUNICATIONS London, 17 & 18 October 1994

London, 17 & 18 Conder 1999
Restructuring your business in a multi-operator environment, managing the transition to digital and new operator strategies are mong the issues to be exclusived at this armusi FT event. Speakers include: New Wildinger Struck, E.-Plus Mobiliumk GmbH, Mr Tomes Julin, Uniscource Mobile, Mr Mark Beil, US WEST international Inc. Mr Arrain Stoethom, German Ministry of Posta and Tatecommunications, Dr Keith Beughan, Nokla Mobile Phones.

CORPORATE RISK MANAGEMENT AND THE INTERNATIONAL INSURANCE

As the risk management function within corporations expands and avoives in response to an ever increasing erray of risks, the shifty of commercial risk insurers to meet their clients' requirement could become a matter of their very survival. This FT conference will exemine the implications of the changing balance of the cole of brokes, insurers and risk managers, and explore how the international insurence industry is seponding to the new challenge. Species include, the H-Path Komier, Pisk Management Reports, Mr Cline Pracy, London Toursport, Dr Hesbert Haroll, MCO Group, Nr Wolf-Dieser Baumgard, HOI Vag, Mr Welter Keitholz, Swise Re, Mr. S N Steffey, Liberty International.

WORLD ELECTRICITY London, 7 & 6 November 1994

London, 7 & e November 1994

The 1994 FT meeting, arranged jointly with Power in Europe, will consider how utilities are responding to a more competitive environment review developments in a number of key markets and discuss new basis and new technologies in power generation. Speakers include: Norman Shumway, California Public Utilities Commusator: Richard Coldwell, The National Grid Colmpany, Marc Ladbetter, Battale Pacific Northwest Laboratory; lan Brown, the EC Energy Centre, Budapest; Mith Brown; Cogen Europe and Marous Nardin, Wood Fuel California.

MINTH SURIOPEAN PETROLEUM AND GAS CONFERENCE

AMIN'TH BURIOPEAN PETROLEUM AND GAS COVERNING.

Assistantium, 15 & 16 November 1994

This years meeting, smad to coincide with the Petro Tach 94 Exhibition, will focus on European oil retining and the market to the year 2000, considering current and future European capacity, new refinery investment and environmental issues. Speakers include Tomstvo Tanguchi, international Energy Agency; Phil Trianner, SP Oil treamstonal Majoria. Textured Saleh Stellich, The Bathain National Oil Company Phil Leosard Majoria, Texture United; Gibbert Portal, EUROPIA; Chris Bandar, The Gosse Manhattan Bank and James Dengan, MW Kellog Lindact.

THE PETROCHEMICAL RIDUSTRY - PROSPECTS FOR THE MID- 1980'S AND

The sinth FT petrochemicals confirmed, arranged in association with Chemical Meters, brings together a most authorities parels of speakers to discuss global Meters, brings treated a most authorities parels of speakers to discuss global Meters, brings have been supported to the key industrial sector. Speakers include: Bob Wilson, Europa Confirmati Europa tric, Jutta Restaurant, Soreals Holding ARS, Mohammed Alkariff, Chemical Europa tric, Nyon Tae Kim, Yukong Limited; Bryan Sanderson, BP Chamicals and James Figg, Amoco Coporation.

DORIG BUSINESS WITH SPAIN Dornal Statistics with 18\*9 are sensited with Expansion and Acusaldad Económics, The FT's "94 contensors, to be arranged with Expansion and Acusaldad Económics, will take place as as theme "Spain Competing in Europe", focusing in economic was take place as as theme "Spain Competing in Europe", focusing in economic moover, competing and Repressing markets. Spains include: 0. Pedro Solbes and Security of the Popular: D. Paguel Maris Economy & Finance. D. José Maris Aznar, Parido Misa. Spainsish Minister of Economy & Spains Double Maris Aznar, Parido Maris Security. D. Alberto Records Garcia Merchaez, Spains Nature, D. Alberto Records Garcia Merchaez, Scribning, D. Teoligo del Pozo, ST Telecomunicaciones SA, Mr Barnard Dumon, Saint Louis Group SA, Professor Padro Nueno Intesta, IESE.

VENTURE PORUM EUROPE "94 VENTURE POYUM municipal Times and Venture Economics, this annual r Arranged jointly by the Financial Times and Venture Economics, this annual r brings togetherscopinged superts hom Europe and North Amenrica to disc. leaves tecting the industry, locality the investment strategies and asset insectional investors now view venture capital as an asset class.

WORLD TELECOMMUNICATIONS

London 6 & 7 December 1994

The Financial Tines assum continuous will review the drafting forces changing the shape of the World Telecommunications industry. International altiances, shape of the World Telecommunications industry. International altiances, comparation and thereinisation in Suropean Telecommunications will be examined, organized the topartunities for equipment manufacturers in a trigolite with the oppartunities for equipment manufacturers in a trigolite with the oppartunities for equipment manufacturers in a trigolite with the oppartunities for equipment manufacturers in a trigolite with the international panel of epusities includes: Or Michael Netton, Neuropean Technology, Special Assistant for information Technology, The Office of Science and Technology, Special Assistant for information in the European Commission, The Richard Young of Graffham, Executive Chairman of Golde and Wheless, and Dr. Hente Bass, Member of the Soard, Stampers AG.

BIOTECHNOLOGY - A REVOLUTION IN THE MAKING?

Lengera to a tracemour reserving the review current developments in biolectrology and seems. This high level meeting wit review current developments in biolectrology and seems have bends: consider regulatory issues and discuss the challenges of relating the frames needed in exploit high the section's consider. Speakath will include Relating the consider the section of the sectio London 13 & 14 Debimber 1994

The letter marks the first time manufacturing industry has banded together to make a united plea for

Timed to reach the chancellor before this week's Conservative party conference in Bournemouth, it is part of a campaign to keep manufacturing on the agenda in the

run-up to the budget.
The letter is based on an initiative this summer by the Machine Tool Technologies Association. The other six organisations backing it are the Confederation of British Industry. the Engineering Employers Federa-tion, the Society of Motor ManufacMechanical and Metal Trades Confederation). Beama (the federation of British Electrotechnical and Allied Manufacturers' Associations), and the Federation of the Electronics

The letter says investment levels in the UK had been lower than in most other industrial countries for most of the last 30 years.

Without permanently higher levels of investment, it says, the UK faced "the prospect of further boom and

turers and Traders.Metcom (the bust cycles of the kind we have so rate reduced according to the period often seen and suffered from in the

> The industry associations want the chancellor in his budget to: • introduce full first-year capital allowances for at least the first £200,000 of plant and machinery. This, they say, would particularly benefit smaller companies;

> • index-link existing capital allowances for plant and machinery;
> • reform capital gains tax for holdings of corporate equity, with the

for which the investment has been held. This, they say, would encourage investors to take a longer-term

 at least maintain spending on transport infrastructure, education, training and export support in real terms, within a controlled public spending total.

Some of the organisations have made their own budget submissions. But the united plea on investment is a reaction to past disappointments

when they campaigned separately notably on capital allowances, where a limited, temporary scheme was

allowed to lapse last year. Mr Graham Mackenzie, the EEF's director-general, said the seven associations hoped to meet the chancellor after the party conference.

The letter comes as a report or medium-sized businesses in the north of England says many companies face a difficult path back to the high levels of profit, investment and employment enjoyed in the 1980s.

# Aid offer to Ford over new **Jaguars**

By Kevin Done, Motor Industry

The government has offered a financial aid package worth tens of millions of pounds to Ford, the US carmaker, in an effort to persuade it to build a new range of Japuar cars in the UK rather than the US. The Department of Trade

and Industry said yesterday; "We have made an offer and we are discussing the dctails." Ford which took over the UK luxury carmaker fur £1.6bn at the end of 1989, has been preparing for the last couple of years a project to build a new range uf smaller Jaguar sports saloons. A formal decision to go ahead is not expected to be

given until next year. Codenamed X200, the new car would be an addition to the Jaguar range and would more than double output to over 100,000 cars a year by 1998-99.

The government was forced earlier this year to provide around £9.5m in selective regional aid to persuade Ford to huild the successor to the Jaguar XJS at Jaguar's Coventry plants, rather than at a Ford plant in Portugal. Coden-amed X100, that car will go into production in the summer

Mr Alex Trotman, Ford chairman and chief executive. said last week that the £9.5m aid for the X100 "would pale by comparison" with that needed to ensure that the X200 sports saloon is built in the UK.

The range is being developed as a derivative of DEW98, one of the US carmaker's latest car projects, which is expected to lead to a new range of executive/luxury cars to be produced in north America, most probahly for sale under the Lincoln/ Mercury hrand names. They would compete with luxury cars from BMW and Mercedes-Benz of Cermany and makes such as Toyota's Lexus.

Mr Trotman said one of

Ford's US plants "could build Jaguars just fine. We have some of the best quality factories in the world in the US."

# Superquarry caught in centre of debate

James Buxton examines the fierce row over the proposed destruction of a Hebridean hillside

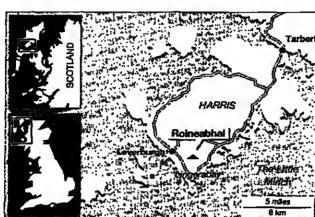
of Harris in the Outer Hebrides is a broken landscape of low rocky hills, tiny lochs and jagged indentations from the

Few people live here. because apart from a little fishing and sheep farming there is

almost nothing for them to do. One of the hills, near Linger-abay, consists of a rock called anorthosite, in strong demand for use as aggregate in con-struction and road huilding. Tomorrow a public inquiry starts into a controversial plan by Redland Aggregates, part of the Redland construction group, to establish a quarry at Lingerabay and extract 600m tonnes of anorthosite in the next 60 to 100 years.

The scale of the project justifies the term superquarry. The eastern side of a hill named Roineahhal will gradually he scooped out and shipped away. Eventually the hillside will give way to a man-made sea loch. The quarry will cover an area of more than 1 sq m.

The superquarry has the support of Western Isles coun-cil which is "minded" to give planning consent to Redland. But Mr Ian Lang, the Scottish secretary, has ordered a public inquiry because of the environmental and economic issues



hearing is set to go on into

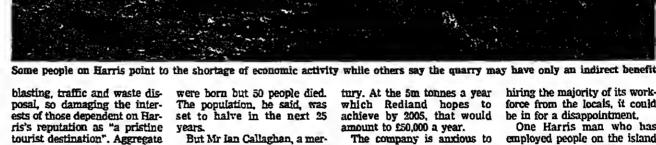
next year. Redland says Lingerabay is the best of more than 40 sites in Scotland for mining a badly needed commodity when there is a shortage of feasible quarrying sites in England and Wales It says the quarry, which will initially employ 25 people, ris-ing to between 50 and 100 at full production, will give "confidence and hope to a visibly declining society in sonth Har-

The issue of the superquarry, over which the 5,000 people of Harris are divided evenly, boils down to whether mineral extraction is the kind of activ-

decline in the population, or whether its environmental effects will cause further damage to a fragile economy.

The most authoritative objector is Scottish Natural Heritage, the government's conservation agency, whose opposition made the public inquiry inevitable. It says the quarry, in an officially designated national scenic area, would have an unacceptable impact on its "scenic qualities and character".

It would create a scar on the landscape visible from Skye, 20 miles away - though it would be shielded from the rest of Harris - and would inflict



could be better obtained from

other sites in Scotland, or from

superquarries in Norway. This attitude infuriates some residents, who point to the decline in the population and the desperate shortage of economic activity in Harris. At a recent public debate Mr Kenneth Mattheson, a crofter, complained that the agency was giving wildlife and plants pri-

ority over people. A local doctor said that last year in the northern part of the island only eight babies

were born but 50 people died. The population, he said, was set to halve in the next 25

But Mr Ian Callaghan, a merchant hanker who moved to Harris nearly five years ago to run a small hotel, believes the scale of the project is too hig for the island to absorb. "The things we have here - like community values, lack of crime, peace and quiet - are beyond price," be said.

Redland last week agreed to pay £15,000 a year or 1p per tonne of rock removed, whichever was the greater, into a community trust fund for local people once production started.

tury. At the 5m tonnes a year hiring the majority of its workwhich Rediand hopes to achieve by 2005, that would amount to £50,000 a year.

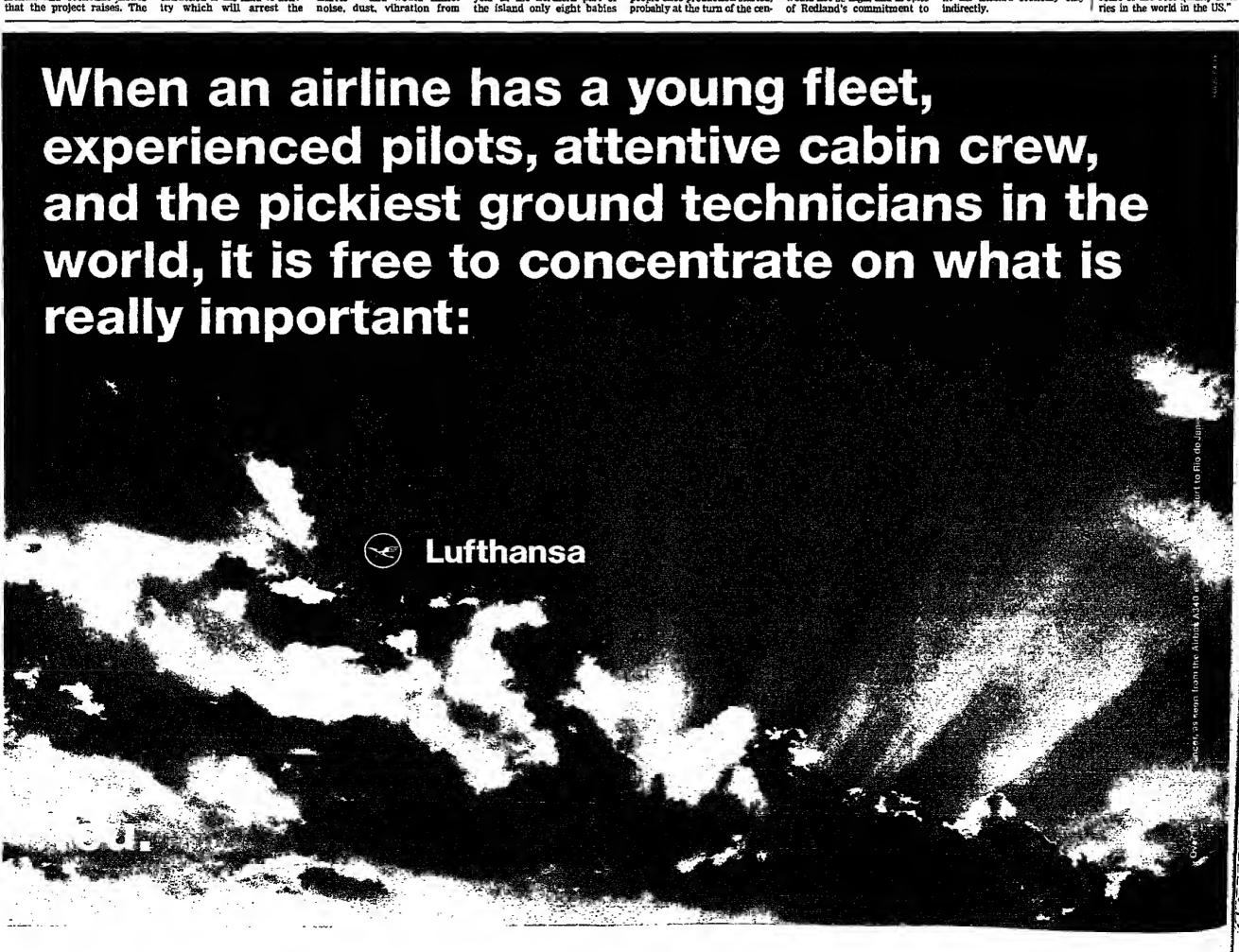
The company is anxious to convince islanders that it will suppress dust emission from the site hy spraying water and will ensure that ballast water pumped out of hulk carriers hefore they load from the quarry does not damage the rich prawn grounds off southeast Harris.

Yet some people doubt whether the quarry, if it goes ahead, would directly benefit the indigenous population. The numbers it would employ would not be high, and in spite

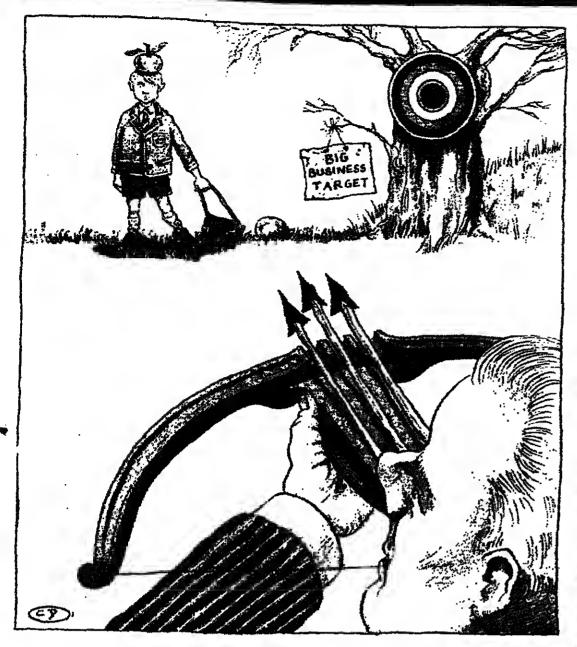
force from the locals, it could be in for a disappointment, One Harris man who has employed people on the island for 18 years said: "You can't

rely on the Harris crofters as a workforce. They sign on for a job hut then take a week off to dip their sheep or dig peat. They don't want jobs, they've got their sheep and their dole and their whisky. There's a few good workers and their employers will want to hang on to them."

Redland, he concluded would have to bring in its own labour force. That might benefit the island's economy only



Bi



#### Teaching service, not servility

cross the world young people equate the service industry with "servility", according to American Express. The company, whose business is critically reliant on travel and tourism, has responded with an ambitious programme of investment in education, tightly controlled from its New York beadquarters.

John Petersen, a director of Amex's European division, outlined the extent of the problem. He said: "Europe's population is declining +, and there's a high staff turnover already in the industry as a result of its poor image. This is creating growing shortages of skilled

Young people's perception of the industry existed, he said, partly because education was "ill-adapted" to the industry's needs. Thus it failed to provide the necessary pool of skilled labour, even while unemployment was rising.

Amer's European response is carefully modelled on an approach pioneered in New York, where the company has created a foundation to deal with its philanthropic

activities in the US and elsewhere. Local Amex managers play a role in implementing programmes in their areas, according to Donald Hirsch of Warwick University, but

y the time you read this, I will be sitting at home

with my feet up enjoying

the first week of a long holiday. Normally I would refer to

this period as maternity leave, but

"holiday" is the term that a senior

colleague used the other day. It

was, he now assures me, an unfor-

tunate slip of the tongue, which be

would never have made had he not

been so weighed down with work. I accept his excuses, yet take his embarrassment as evidence that

pregnant women present a problem

changed, so that employers will no

longer be able to fire pregnant

women, nor refuse maternity leave

if they have not worked there for

two years. Yet changing the rules

may prove simpler than teaching men how best to behave around

their hulging workmates.
Initially I had planned to write an

etiquette guide to help them out.

But the more I thought about it, the

of office etiquette.

always under the financial control

of the corporation.
In the US, Amex decided to focus on pre-vocational and vocational programmes for secondary school pupils. They chose to do this by setting up, with the investment bank Shearson Lehman Hutton, an "academy of finance" in a state high school in New York.

It offered a curriculum tied to the last two years of compulsory education, organised thematically

had spread to 35 schools in 17 cities. A smaller operation, the academy of travel and tourism, started in Miami and New York in 1986

In the UK, Amex's first educational involvement was modelled directly on the US experience, with an attempt to start a travel and tourism ocudemy, in conjunction with several hotel companies, in the London borough of Ealing in 1986.

But It soon found it was necessary to tailor the programme to the UK's more specialised school

task. Some women love to be fussed

over, be made to sit down and

their professionalism.

brought cups of tea. Others wish to

curriculum, where pupils study a limited number of subjects for GCSE exams from the age of 14. Rather than operate academies, the company developed the syllabus for the new GCSE subject of "travel

and tourism".

It also sponsored printed curriculum material and textbooks to help teachers deliver the courses. Amex accepts this will not produce directly quantifiable benefits. But with 50,000 pupils taking the GCSE exam in England each year, it is confident its development can only

According to Hirsch, Amex's centralised approach to the programmes "does not create dirigisme so much as a broadly common set of standards for the central ethos".

# Business lessons on the timetable

Companies should aim for more efficient links with education to improve the supply of skilled employees, their quality of life and employability, finds John Authers

rowing concern that education systems are failing to deliver a sufficient flow of good quality business recruits has been voiced around the world for several years. Companies are now more prepared to do something about it.
In the UK, the greatest worry is a

lack of scientists. Provisional fig-ures suggest that UK universities have failed to fill all the places available on science degree courses this year, despite reducing the academic attainment targets required from applicants.

Research by Motorola, the USbased electronics group, and Cell-net, the UK mobile telephone opera-tor, suggests that schools and teachers are exacerbating this problem. It found that 85 per cent of teachers thought students found science and technology difficult. Only 29 per cent of the students agreed. Evidence like this has persuaded

growing number of companies to invest directly in education. In the UK alone, a survey by the London School of Economics shows that 30 per cent of UK companies intend to continue or extend school links in the next three years. Since 1988, 57 per cent of companies have increased their involvement with

secondary schools. However, the Confederation of British Industry is concerned that this activity - which is new terri-tory for many businesses - is being managed inefficiently. This month it published a new code of practice on education business links including involvement in preparing curriculum materials and work experience for pupils - and launched a campaign to persuade all its members to build such links by the year 2000. It also wants all primary and secondary schools to establish relations with at least one

The CBI also advised companies to use performance indicators to measure their educational involvement, Only 14 per cent of the companies surveyed by the LSE did so. This is not philanthropic. The CBI believes that the links will not merely improve the long-term supply of recruits. In the shorter term. companies can teach new skills to existing employees and use the experience of students involved in with management techniques. "Employees - as much as students - should participate in links to improve their quality of life, their

skills," it says. Such a strategy would also help attract and retain recruits. Gradnates, in particular, are now looking for employers who can provide

employability and their specific

or a large salary.

A conference held last month in London by the Student Industrial Society, which promotes industrial careers to students, found that students overwhelmingly looked for companies to teach them "marketable, transferable skills", with 81 per cent saying they would expect this of any company. More tradi-tional concerns were far less impor-

tant, with only 11 per cent expect-ing companies to deliver a "career for life". The CBI's proposals on "best practice" are influenced by experi-ence from the US, outlined at the international Conference on Education-Business Partnership in Paris earlier this year by David Stern, a researcher with the Organisation for Economic Co-operation and Development. Stern identified three "stages" of links between businesses and schools and a momentum which leads each to develop

Resources for Education At this level, support for education is a sophisticated form of public relations. Companies provide materials free of charge, in return for positive publicity, or send employ-ees to give talks to schools. This satisfies employers' basic "enlight-

into the next.

ened self-interest". However, these partnerships soon become more complex, as they do not give students actual experience of working, and do not teach them how to use the workplace as a "place of learning"

Placements for Learners Employers allow students work experience in return for low wages. continental European nations have bigbly developed "dual" training systems where trainees spend most of the week in supervised training with the com-pany, but also spend time at a statefunded school, studying general theory to back their vocational work.

In the US, the trend is more towards "career academies" set up within schools, of which there are now around 150 (see accompanying piece). Each academy is organised ing a group of students to take a distinct sequence of courses together, and covers a broad vocational theme, such as health, or computer-related jobs. Narrow trade specialisms are avoided.

These academies are used by their host schools to enlist active involvement from local employers, who help to formulate the curricuextra skills, rather than a secure job lum, serve as mentors and offer

work experience. Growth of these academies was encouraged by the School to-Work Opportunities Act signed by President Clinton in May.

However there is a problem, according to Stern, that students in career academies or apprenticeships are "mainly trying to become part of the workplace as it is", and not "to change the way work is done". This has led, he says, to the evolution of a more ambitious level of education partnership.

Support for Model Workplaces

Under this modal employers help educational institutions to carry out productive activities which can serve as "laboratories to develop techniques for the learning organisation". The goods or services are then put on sale to people other than the students involved.

Such programmes are common at university and graduate level - for example students staff teaching hospitals or produce law review journals. Stern's research for the OECD shows that 19 per cent of US secondary schools have at least one school-based "enterprise". US examples involve students in building bouses and running restaurants. Similar schemes are emerging in Australia and Denmark.

Stern believes these enterprises provide better learning experiences for the pupils than work experience in real companies, as there is less danger of being left with simple repetitive tasks with low educational value. As such enterprises need not have to make a profit, they can afford to allow students to work slowly and carefully, learning from mistakes, in this way they can also experiment with new production and management techniques.

One US hotel, for example, is considering using its school enterprise to experiment with skill-based pay, while students operating a retail ontlet in a commercial shopping centre have been divided by teach-ers into teams with different areas of responsibility. Each team is judged by a series of performance measures, including profitability, service and prevention of theft.

According to Stern, this might provide useful lessons to neighbouring commercial retailers, who have of team organisation.

As Stern's OECD report concludes: "By supporting school-based enterprise, employers might learn a

 "Creating a learning community: a CBI review of education business links", CBI Publications Sales, CBI Centre Point, 103 New Oxford St. London WC1A 1DU. E20 (£10 to CBI

instead. Which will you vote for:

Bain, McKinsey or Boston Consult-



PIONEERS AND **PROPHETS** 

#### Elton Mayo

The Australian-born pioneer of industrial sociology, is credited with instilling the "human

factor" in management theory.

The legacy of his ideas is evident in many modern management theories that stress communications, corporate culture and leadership.

Although Mayo's most important work took place at Harvard, where he remained until two years before his death in 1949, his work on industrial unrest drew on an eclectic early

Born in 1880, his career spanned medical training in London and Edinburgh, a partnership in an Adelaide printing company, teaching mental and moral philosophy at Queensland University and pioneering work on the psycho-analytic treatment of shell-shock during the first

He transferred some of his ideas relating to nervous problems to industry, arguing that: "So long as commerce specialises in business methods which take no account of human nature and social motives, so long may we expect strikes and sabotage to be the ordinary accompaniment of industry".

His best remembered work arose from the lighting experiments known as the "Hawthorne effect", which took place at the Western Electric company's plant at Hawthorne, Chicago. The researchers set factory lighting at different strengths to discover what would have the greatest effect on productivity. The light was brightened for one group and left unchanged for another. The result was an enigma; both groups increased their production. Subsequently, Mayo found that any change to the workers' conditions led to a rise in output.

Mayo concluded that the employees had gained in work satisfaction by the attention co-operation between informal groups in the workplace. He argued that the main objective of management was to encourage co-operation and team work among employees.

"Worker-management conflict may be due less to ostensible reasons for the dispute such as tea-breaks or insufficient light, than emotional attitudes." he said. Workers were ruled by the "logic of sentiment", while managers were moved by the "logic of cost and efficiency".

However, David Collinson, a ecturer in organisational behaviour at Warwick University, describes Mayo's ideas as a "paradox".

Mayo's stress on communications and good personal relationships appears to be a more humanistic philosophy than for example, the "scientific management" principles esponsed by Frederick Taylor, But it can be criticised for its patronising view of an irrational workforce and its supposition that conflict can be sorted out by improving communications between management and workers.

Nonetheless, Collinson concedes that Mayo's work "has a relevance today". The "Hawthorne effect" remains widely cited by academics. And management theory and consultancy projects continue to be influenced by the idea that workers want recognition, security and a sense of belonging.

Vanessa Houlder

#### around careers in the financial services industry, but also help the industry. including more general programmes in subjects such as maths. Amex has also adapted its programme to the needs of other markets. In Ireland the syllabus Teachers, as well as pupils, were offered opportunities to learn more about the industry. By 1988, the academy of finance includes history and literature - in line with the country's approach to

attracting tourists; in Hungary the programme accontuates skills which had not been fostered by the entrepreneurship and building personal and social skills for dealing with customers.

controlling spending, and a set of local managers who identify with



Bumping into office etiquette

have their growing girth ignored and view any remarks as a slight on LUCY You have to feel sorry for men who are trying to deal with the situ-

ation sensitively. What ever they do they cannot win. I find myself irritated when business contacts l scarcely know ask me whether this is my first child and then tell me all about their own families. Equally, when I waddled into a meeting with a stomach the size of a watermelon From next week UK law will be I was put out to have my condition Never ask anyone if they are unremarked upon.

To complicate matters further, a remark that is acceptable from one man may be out of order from another. Lord Weinstock has not only committed the sin of interrogating me about my family, he has reprimanded me for sitting in his office when I should have been at home with my children. Instead of kicking bim. I was amused, charmed even.

KELLAWAY

Still, there are a few rules that can be applied in most cases: Never touch. This should go without saying, yet at least one colleague has approached my belly

expecting, unless they are unmis-takably pregnant. The chances are they have just put on weight. Do not immediately ask pregnant women if they are returning to work afterwards. This implies you have shunted them into a non-seri-

 As the bulge gets larger and larger, try not to look alarmed. It is annoying to be told that you should

be in hospital when you still have several weeks to go.

On the subject of friction between the sexes at work: I seem to have irritated quite a few fathers by saying last week that mothers make great managers. To set the record straight, I meant that anyone who has put in the hours civilising children will have learnt a few management lessons. If I didn't pay lip service to the New Man, it was because I assume there are not many of them about, especially not among Financial Times readers.

(strong on intellectually justifiable analysis). It is my turn to be irritated again. We have seen management consultants take over blg business, the BBC, the bealth service. schools . . . there can barely be a private or public sector organisation left that does not use them. But still

mentioned fathers. One manage-

ment consultant has written to me

explaining that the modern man-ager is not complete unless they

play the parts of both mother (rich

in instinct and feeling) and father

consultants are not satisfied. Now they want to take over the reins of government. In a letter to the FT last week, the head of Bain & Co pointed out that all the main UK political parties have the same strategy, but all are useless at implementing it and hopeless novices when it comes to management. So let's get rid of politicians and

One event I will be sorry to miss on my hobday is a seminar next month on "Quantum Leadership" which has been described as "magnificent" by Business Week magazine. John Wareham, the brains behind it, is a member of the wacky school of management gurus who wears a paisley waistcoat and has his glasses on his head. His one-day seminar promises to teach you about "energy and aggression, lust and libido", "the fallacy of the okay gal/guy and why more than 80 per cent of job candidates are mentally

Even so, maybe I should have bave management consultants

ing Group?

l will miss him in Europe this winter but I am cheered to see his world tour continues next year. Perhaps I shall book in at his Bermuda gig, though I'm not sure where I'll get the \$1,150 entrance fee from.

year of cash



Imperial Cancer Research Fund

Every day, we help thousands of people like Zoe fight cancer.

Lember WC2A JER FT

Give people with cancer a fighting chance there is the property of the state of the st September 2 Septem Please return your donation los Imperial Cancer Research Fund PREFUST (WC40663)

NOTICE TO BONDHOLDERS U-Ming Marine Transport Corporation (Incorporation with Ruthol Unbillity in Yahuan, the Republic of China) as \$00,000,000 1 1/2 per cout. Bards due 2007 Adjustment of Conversion Price NOTICE IS HEREBY GIVEN that as a result of the

distribution of 25,022,246 shares of U-Ming Marine Transport Cor-poration in the form of Stock Dividends for the year 1993, the conversion price of the Convertible Bond has, in accordance with Section 6.2 of the Indenture dated 7th February, 1994, been adjusted from NT\$35.07 to NT\$33 with effect from 16th October, 1994, the ex-Dividend Record date. Dated: October 10, 1994

Repair Performed as a day case

NHS Consultants. Fast, effective treatment normal. Overnight stay available in our private hospital. Alfordable all inclusive fees, RHA Registered.

For further details phone: The London Hernia Centre 071-328 1228

A Division of The West Hampites Cost.

MESH TECHNIQUE HERNIA

under local anaesthetic by ersures your rapid return to

The Financial Times plans to publish a Survey on on Thursday, November 17.

54% of Chief Exeutives in Europe's largest companies read the FT\*

if you want to reach this important audience, and decision makers worldwide please call;

Ema Pio in Copenhagen

Kirsty Saunders in London Tet +44 (771 8734823 Fer: +44 (771 8733934

FT Surveys

Karl A. Stewart, Vice President and Secretary

Section

Tenneco Inc



For senior management positions.

For information call: Philip Wrigley +44 71 873 3351



The 1994 tourth quarter dividend of 40c per share

on the Common Stock will be paid December 13

to shareowners of record on November 25. About

100,000 direct shareowners will share in our earnings.

Sovereign (Forex) Ltd. 24hr Foreign Exchange Margin Iroding Facility Competitive Prices Daily Fax Service Tel: 071-931 9188 Fee: 071-931 7114

Last year in Europe over two million
business people made their first business
decision a good one. They checked into
an ITT Sheraton. In fact, Europe's business
community as a whole recently voted
ITT Sheraton as the best hotel chain for
business travel.\*

For over twenty-five years, ITT Sheraton
has attended to the needs of the business
traveller in Europe. Now, wherever
you turn in Europe, ITT Sheraton is there:
Austria, Belgium, Bulgaria, Croatia,
Cyprus, Denmark, France, Germany,
Italy, Luxembourg, Portugal,
Sweden, Switzerland, Turkey and the
United Kingdom.

# 32 HOTELS IN SIXTEEN EUROPEAN COUNTRIES

Of course, just being there is not enough.

Once you arrive in any of these cities,
the high standard of Sheraton service takes
over. After twenty-five years of serving
business people in Europe we know
what you need, and if it's not already
there we'll get it for you.

For more information on ITT Sheraton in Europe, please call:

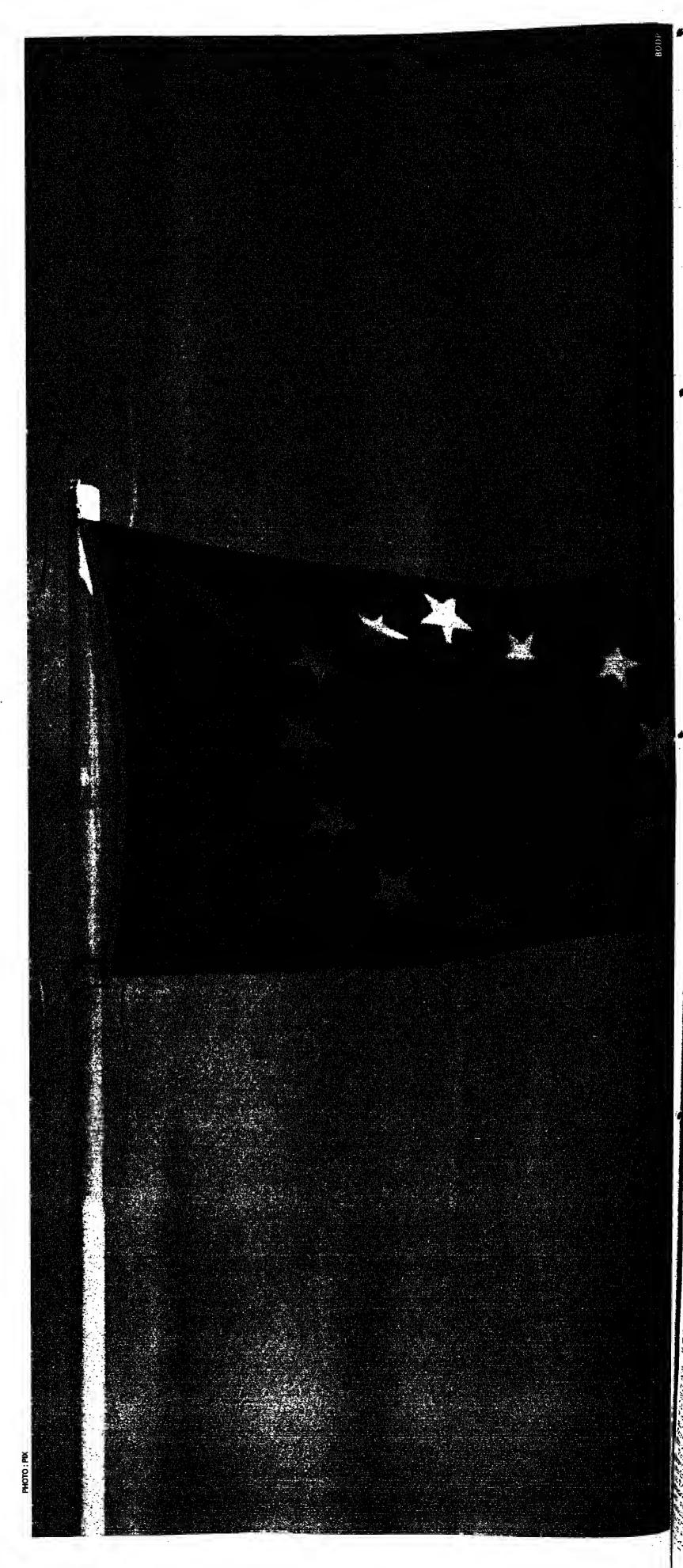
UK 0800 353535, Germany 0130-853535,
Italy 1678-35035, Sweden 020-795835,
Belgium 078-113535 or the toll-free
reservations number in your country.

\* Business Traveller Magazine, 1994



Sheraton

OUR WORLD REVOLVES AROUND YOU



#### BUSINESS TRAVEL

Asian fere cuts There are of a fare WEF DOtwent Asia:

wit that it is cutting fares for first- and no stage a regional and some intermini routes by 10-20 per cent, writes Kleran Cooks in Kusia Libration A return
Singapore Hong Kong
business class trip on SIA
well full to S\$1,770 (E783)

TOWN 5\$2,082 Other curriers in the region are expected to follow SIA's example. Plan to ban smoking The US House of . Representatives has voted to

ben amoking on all international flights to and from the US, but the measure may fail one it . reaches the Senete. Smoking was outlawed four years ago on all US domestic

flights except those lasting six hours or more. The House bill. would extend the ban to those flights. It now goes to the Senate, but an aide said no action was expected this year.

Smog clears The ampiy haze that has affected

day, thanks to rains Thick smoke from forest fires raging in Sumatra and Kalimanton had shrouded large parts of south-east Asia, Singureeral

advise people affected by haze to stay lodoors. Man opie have had been

Courtesy on roads Teams of youngsters positioned

themselves at road functions -around Belgium on Saturday. urging drivers to apologise to fellow road users instead of blasting their horns. It was part of a national "courteous driving

day".
The campaign, sponsored by an insurance company, aims to reduce noise generated by irate drivers, and to tackle one of western Europe's highest road-accident fatality rates. New statistics show an arrural death ate from road accidents of 45 people per 100,000 vehicles in Belgium, Within the European

Union, only Portugal; Greecs

and treland have worse rates.

Japanese aftershock A strong

no reports of di njuries. It was thought to tuve been an aftershock from the 8.2 magnitude quake last Tuesday, which quale last Tuesday, which tilled at least 10 people in the Russian occupied Kirili letands, just north of dapan, and caused 228 injuries in northern Japan from broker glass and falling objects.

Television reporters speaking from towns in tokkaido said there were

Typhoon bits Taiwan Typhoon Seth, with winds of 107mph, struck Taiwari yesterday, leaving one person dead. Four domestic airports in eastern Tawan were closed but international airports stayed

A highway in eastern Taiwan was closed following landslides. Officials were considering whether to cancel today's National Dey celebrations.

Seth is the sixth typhoon to hit Talwan since early July. Storms have killed 30 people and caused extensive damage. Likely weather in the leading business centres · O2 O2 O2 Ku & a A= 8 17 B 16 - 6 14 登19 祭 15 為14

1 2 D 2

Joel Kibazo flew to the recently opened Kansai International airport in Japan

sai International must be one of the world's most spectacular sights from the air. Japan's new airport, which opened five weeks ago, is on a man-made island about 2% miles offshore of Osaka.

The terminal building, which stretches for just over a mile, is encased in glass, with white metal bars to support it. The airport, which took seven years and £9.2bn to build, is the only man-made structure other than the Great Wall of China to be visible from space. Yet for all the architectural splendour of the building, created by Italian designer Renzo Piano and his team, not enough attention has been paid

to the needs - or foibles - of travellers. Leaving the aircraft to enter the airport, you encounter easy-to-follow directions - so long as you are fluent in Japanese or English. There are no signs in French, German or Arabic - which seems an oversight, given that a large proportion of those using Kansai are likely to be international

business travellers. On your way to the baggage hall, you may appreciate the bright yellow and orange chairs which you pass in the boarding lounge. But then you hit the arrivals hall. There is so little space that you have to squeeze - or at times fight your way through the waiting

Your fellow passengers are not your only problem. The new airport has become a tour-

# Nice view – shame about the crush



Land shoy: Kansai airport on its man-made island is an impressive sight from the air

ist attraction for locals, so if you land at Kansai over the next few weekends, you will have to make your way through crowds of gawpers. The Kansai authorities claim that sightseers pose no problem, but the long queues at each restaurant and the piles of rubbish outside the main airport terminal were evidence of the extra 300,000 people that had visited Kansai one week-

end recently. Having made it through

arrivals, there is an information desk to the left of the exit where staff are keen to help with further directions. Hotel and ticket information is available at an adjoining desk (the main airport hotel does not open until next year),

Just in front of this desk are two small bureaux de change. But there is only one window at each, so if two flights arrive within a few minutes of each other, long queues spill into

Two expressways link the airport to Osaka, so leaving the airport is not difficult. There are plenty of buses, coaches and taxis outside, though the £50 cab fare to Osaka may come as a bit of a shock to first-time visitors.

The authorities are keen to encourage use of rail connections. The station is close to the terminal, and buying a ticket is easy. After you have bought your ticket, bowever, and are waiting for your train,

you may feel less enthusiastic. You could have an hour or so to wait, and there are no seats for tired travellers to use.

Delays of that length may persist for as long as sightseers continue to be drawn to Kansai. The cleanliness and swivelseats of the trains themselves may offer some compensation

Flying out of Kansai is relatively straightforward. For those who do not speak English or Japanese there are information machines that speak other languages.

Be prepared for the stiff departure tax - euphemisti-cally called "airport facilities charge" - which is £17. And count on almost everything, from beer to hamburgers, to be expensive. The choice of drinks or cigarettes at the few dutyfree shops is limited, with only the dearest brands on offer.

Many international airlines have started flying to Kansai, which is designed to serve as a hub for passengers to Australia and elsewhere. Japan Airlines is its biggest user to date, with the greatest number of flights from Europe, including four from London and three from Paris each week. British Airways has two flights a week from London, Surprisingly, All Nippon Airways, the other big Japanese carrier, has yet to start direct flights from Europe

to Kansai The big Japanese airlines have direct links from the new airport to Tokyo. But the flight takes 45 minutes, so use Kansai only if you are heading for the Kansai region. And remember to enjoy the view.

visit the US? It depends. The Visa Waiver Program

allowed many travellers to go to the US without a visa. The programme expired at the beginning of this month, but it continues to apply until the and of October. There is every chance that it will continue after that, but it is best to

check at the end of the month Another problem is that, if you do need a visa, from tomorrow you have to pay to apply. You do not pay et the US embassy, however. You pay at Barclays Bank

Confused? You are not alone. Let's go through this slowly. 1. Do I need a visa to travel to the US?

Yes, unless you are a citizen of Andorra, Austria, Belgium, Brunel, Denmark, Finland, France, Germany, Iceland, Italy, Japan, Liechtenstein, Luxembourg, Monaco, the Netberlands, New Zealand, Norway, San Marino, Spain, Sweden, Switzerland or the UK. If you are not a citizen of one of these countries, go to question 6. If you are a citizen of one of the above, move on to question 2.

visa? Possibly not, But read the whole of this answer first. You might need a visa if you also plan to visit Mexico, Canada or the Caribbean, If you

do, go to question 4. You will also need a visa if you plan to visit the US for more than 90 days. In which case go to question 6.

You will need a visa If you are a government official, journalist on assignment, part of

#### Vital statistics on visas

Do vou need one for the **US? Michael** Skapinker explains

YOU'LL NEED AVISA

AND A NOTE FROM YOUR MOTHER, BUD LIGA VISAS 2. So that means I don't need a

> an airline crew, or studying in the US. If so, go to question 6. If none of these applies, check you do not fall foul of the provisions in question 3. 3. So I am of the right nationality and I am not a government official or journalist. What is the problem now? You still need to submit a

visa application If you have ever been afflicted with a serious communicable disease or a dangerous physical or mental disorder, or if you have ever been a drug abuser, eddict, drug trafficker, prostitute or procurer. Similarly, you need to apply for a visa if you have ever been arrested for or convicted of any offence, or if you plan to enter the US to break the law. You also need a visa if you had Nazi connections during the second world war.

If you fall into any of these categories, go to question 6. If not, go to question 5. 4. I plan to visit a neighbour ing country as well as the US. Do I need a US visa?

Not if you have a ticket home. Go to question 5. If you have an onward ticket to a neighbouring country but no ticket home, you will need visa unless you are a res-

ident of that country. Go to question 6. 5. Good. So I really don't need No you don't. But you still need to arrive in the US with

evidence of the purpose of your visit, of funds to support your-

self and your plans to go home. 6. So I need a visa. What next? From tomorrow, you will need to pay a fee after getting your visa application form but before submitting it. In the UK, the fee is £13.75. It is non-returnable, whether you get the visa or not. The fee cannot be paid to the US embassy. In the UK, it should be paid in cash at a branch of Barclays - other banks may accept payment but might charge a fee. In other countries, ask the US embassy if the fee has come into effect and where you have to pay it.

#### FUTURES EDIA

# Two clear ways for managers to increase profits

by Alan Cane

Which of the new telecommunications services now on offer will give managers the best chance of increasing their

profitability? OTR Group, a consultancy based in London and Brussels, has been investigating this question over the past two years and concludes that two - virtual private networks and nationwide fibre-optic networking - "stand out like

cost savings. The second offers the promise of new services where some companies could make large profits in the not too distant future. The conclusions of OTR's report\* will be welcomed by managers attracted by the excitement over multimedia and the information superhighway but dazzled by the options

open to them. "They have no intention of going on a technology huying binge in a fast-moving area of which they know little," says OTR.

Virtual private networks (VPNs) are an

work out 30 per cent cheaper. VPN is a form of outsourcing. The telecommunications carrier operates the network on behalf of the customer, almost certainly be a medium-sized or large

According to OTR's figures, a VPN works out cheaper than private networks if the volume of traffic over the network is less than 2,000 minutes a day. The advantages from VPN include least cost routing - a call between the Amsterdam and London offices of a company, for example, would be charged only at local

London rates. Holiday Inn Worldwide spends \$425m with AT&T on VPN services and reckons to benefit by a 40 per cent discount on tariffs, depending on

National fibre optic networks or information superhighways, are likely to be aimed chiefly at consumers. OTR has identified nine product categories for the superhighway, of which the first eight are consumer driven - video-on-demand, home shopping, home information, games, home financial services, videotelephony, education, news and medicine.

According to OTR, business needs are already being met by conventional communications: "There is not sufficient new demand from the business community to warrant the installation of a

national fibre-optic network." This conflicts with the commonly held view that business will be first to see the benefits of, and be prepared to pay for, information travelling on the

superhighway. OTR sees the first beneficiaries of a national fibre optic network as service companies replacing, for example,

videos explaining financial or legal

It estimates 2005 as the year when the superhighway will be fully operational in the US, Europe and Japan, but argues that the business benefits will start to trickle through hy as early as

\*What new telecommunications services will provide the largest opportunities for business benefits? OTR Croup London 071-402 3574; Brussels 32 2 230 29

#### The first, OTR says, will enable large alternative to private leased lines and can Bringing maturity to swashbuckling Sun

Alan Cane looks at changes planned by Phillip Samper

reputation for the kind of brashness and aggression that of the computer industry. Sun Microsystems has been uncommonly quiet of late.

That should change once Phillip Samper, appointed president of Sun's computer systems division (SMCC) at the teginning of the year, gets his business strategy for the divi-sion up and running. Multime-dia and networking are important clements in his plans, Sun, a California-based work-

station manufacturer, is already a key contributor to the Internet, the global web of interconnected computers and computer networks which has some 25m users. Sun was an early adopter of the rules which have to be followed to transmit data on the Internet. As a consequence, it reckons that as much as 56 per cent of Internet traffic runs on its computers, while most of the software written to help users find their way round the network - applications with names like Mossic, Archie and Gopher - was developed on

Suu systems. The potential of the laternet, however, is often lost en users who find the business of making the connection difficult, expensive and time-consuming. last week, Sun announced new kinds of computers that it describes as Internel servers which will make it easy for untrained users to find their was on to and around the computers costing between £6,000 and £13,500 - essentially take the user step-by-step through the connection process. Sun has been a pioneer in exploiting the commercial possibilities of the Internet and is a member of CommerceNet, an industry consortium working on the creation of an electronic marketplace over the Net. Now live, it is expected to offer elec-

tronic shopping and banking There is a less serious side to Sun's Internet activities: recently it worked with Thinking Pictures, a spin-off from the Massachusetts Institute of Technology Media Lab, to cre-ate an Internet database for the Rolling Stones' "Voodoo Lounge" concert tour. Stored on the database are concert dates, video and audio clips of the band at work, and a library

of photographs. SMCC is Sun's principal operating division, a company with no scruples about telling larger competitors like Interna-tional Business Machines and Digital Equipment that it from them). Scott McNealy, founder and chairman, relishes what he describes as the company's "in-your-face" attitude. Saruper is more moderate, He calls it "swashbuckling". He is not the most obvious choice as leader of a technical workstation manufacturer. Fifty nine in

or a company with a Internet. The servers - micro- with Kodak he led the photographic and information management division and managed Kodak's operations interna-

tionally. He does, bowever, have experience as a purchaser and user of corporate computer systems, and has been on Sun's board of directors since 1991. Kodak was at one point an investor in

The company is at a critical

point in its development. Founded in 1982, Sun grew rapidly and profitably through the 1980s by building workstations - hugely powerful personal computers used by scientists and engineers - that were demonstrably faster than the competition. The secret was a microprocessor chip called "Sparc". Today, Sun is still the leader in workstations with a 37.8 per cent share of the market - ahead of Hewlett-Packard (19.6 per cent) and DEC (11.1

nalysts worry, however, that other chips such as "PowerPC" from IBM intends to grow by eating their And "Alpha" from lunch (taking market share DEC have leap-frogged ahead of Sparc. One answer from the Californian company has been to seek an extensive alliance with Fujitsu of Japan - a world leader in chip manufacturing technology - to design and build faster and better versions of Sparc.

Samper, however, believes

logically important \$5bn revenue point. We have to find ways of keeping the spirit of a small company with the management structure of a large

one," he says. He makes two comments: "First, Sun has to understand the global market better. Sillcon Valley companies often have two problems - under-standing there is a US market outside Silicon Valley and understanding there is a world market outside the US. Second, Sun needs a different approach to marketing and in particular to edvertising and public rela-

tions. At present, it spends only \$15m or \$20m a year on advertising and the like: a relic of Sun's origins in technical computing where recommendations were passed on by word of mouth. Competitors spend up to 10 times more, and Samper is anxious to see a substan-tial increase in Sun's advertis-

ing budget. His principal role, however, is to inject experience and maturity into a young and ambitions management team. We have to learn that swashbuckling is not the answer to business; husiness is the answer to business."

He argues that executives in fast-growing companies become expert at fire fighting but do not spent enough time on fire prevention. An example: the financial hiccough Sun suffered around the turn of the February, he was formerly that management changes are vice-chairman of Eastman just as important, as the com-Kodak. During his 28 years pany moves past the psycho-system proved inadequate. The



Scott McNealy relishes the company's "in-your-face" attitude

problem has been rectified and the new system is continually upgraded. "God willing, we

a leader in each of the key technologies over the next few years. He argues, for example, that the likely winners of the microprocessor wars will be Intel (probably in conjunction with Hewlett Packard), IBM, Motorola and Apple with Pow-

will never have that problem again," says Semper with feel-He believes that Sun will be

erPC and the Sun Sparc. In operating systems, Microsoft will be represented by

by OS/2 and Sun by Solaris, thepackaged version of Sun's Unix operating software.

In the key area of object-oriented technology, which many see as the future of computer programming, there will be Microsoft's Cairo, Taligent from IBM, Apple and Hewlett Packard and NextStep from Steve Jobs' Next group. Sun has a 10 per cent stake in Next.

However, the low-margin PC business is one battlefield that Sun seems unlikely to invade. "We keep looking at PCs, but I have to be certain we can

# The Financial Times plans to publish a Survey on **European Regional Financial Centres: Manchester** on Thursday, November 24.

The FT is circulated in 160 countries worldwide, with a

readership in excess of one million people

The weekday FT is read by 139,000 senior husiness people in Great Britain

More UK business people read the FT than any other national daily newspaper

More than half of Europe's top Chief Executives read The FT reaches more Captains of Industry in Great

Britain than any other national daily newspaper. For o full editorial synopsis and details of available

> Pat Looker or Brian Heron on Tel: 061 834 9381 Fee: 061 832 9248 Queen Street

advertisement positions, please contact:

chester M2 5LF nces: BMRC 1993, EBRS 1993, COI 1992

FT Surveys

# Presiding over 'creative chaos'

A love of travel led the young **Peter Job** to Reuters. Now, says **Katharine Campbell**, his empire extends to 150 countries

tep into Reuters' corporate headquarters at 85 Fleet Street, Loodon, and the foyer - not even a clock in view - gives no hint of a pioneering media business flashing information to 150 countries at a rate of more than 1,000 updates per second.

Meet its chief executive, Peter Job, and there is equally little evidence of the steel you might imagine necessary to drive a company whose arrogance in the marketplace heen a byword among its cretomers.

word among its customers.

Job reckons that the importance of the chief executive's role can be overstressed. A young-looking 53 in s plain white shirt, the skewed round revealing its Dunhill label, he hardly looks like the boss of Britain's largest media company – turnover last year: £1.9bn; post-tax profit: £300m.

"I'm sure the visionary entrepreneur leaping around inspiring everyone is a perfectly good model. But it is not ours," he says.

"He's so bloody quiet he gets overlooked," says Sir Christopher Hogg, Reuters' chairman, who, not surprisingly, is a great fan of the "undramatic" style of management.

Three-and-a-half years ago, Job, running Reuters' Asian businesses, was picked from colleagues heading Reuters' other regional "baronies" — David Ure, in Europe, and André Vileneuve, responsible for the Americas— to succeed Glen Renfrew, a tough Australian who was bowing out after a decade at the top.

Reuters was suffering from the recession, new products were behind schedule, and the likes of Telerate and Bloomberg bad blossomed into fearsome competitors. Job's task was to refocus an organisation that had long enjoyed the luxury of behaving like a quasi-monopoly, largely ignoring its customers' needs.

It was a measure of the management time this consumed that Reuters last year took the unusual step of a large share repurchase, effectively handing back £351m to sharebolders. The company had been piling up cash and senior executives felt they had insufficient time to spend it sensibly. More recently, energies have centred on expansion, with a clutch of acquisitions ranging from equity data system Quotron to Teknekron, a Californian software supplier. Last week, Reuters's first radio station, London News Radio, went on air.

News Radio, went on air.
In good Reuters tradition, Job is a



journalist by training, despite the fact that news these days contributes only 7 per cent of total revenues. Information products, principally financial, make up 72 per cent of sales, and transaction products, such as equity dealing systems, the balance.

He has spent his working life at Reuters. Between them, Job, Ure and Villeneuvs have given the company 85 years of their lives. But the young Job claims not to have felt a vocational calling.

Following an Oxford modern languages degree, he says he applied for "all the usual things", flunking both the Foreign Office exams and his interview for the BBC (he arrived an bour late). It was almost entirely because of a yen to travel that he wound up at Reuters.

After two years' tedium in London — "they kicked your chair periodically to see if yon were awake" — his first proper posting was Delhi. There he relished stories about famine, turbulence and revolution, and moved to Kuala Lumpur and Jakarta hefore returning to London in the late 1960s. An "adequate but by no means bril-

liant" journalist, according to a onetime boss, Job switched into management, but not because he sensed he was marked for higher things. "I discovered when I returned from abroad that I was being paid below the union minimum wage," There followed three years in Latin America, where he learnt to "savour the idea of making money" rather than following his natural inclinations to make a mark

by pruning costs.

In 1978, at the age of 37, Job was put in charge of Asia, largely because he convinced his superiors of the lunacy of managing Japan from London. He spent all but three of the next 13 years based in Hong Kong. It was a period of tremendous expansion. Revenues from the region, still only falm in 1982, were £279m by 1991.

It was to his great surprise, he claims - apparently genuinely - that after gaining a seat on the board in 1988 he was named chief executive three years later. "The serious new boy," as he describes himself, settled down to effect a change of style rather than direction.

Internally, that meant a more con-

sensual form of management. It must he partly down to Job – as well as to the power of the Reuters culture – that Ure and Villeneuve did not quit in a huff, but one senses that the price for Job's elevation is that he operates somewhat primus interpores. "I can't remember taking a major initiative without consulting

the top team members," he acknowl-

edges. "Except once, when I forgot. And I certainly regretted that later."

Job reckons that the ability to deliver better products at more or less stable prices over a three-year period has helped Reuters' image considerably, although efforts to decentralise, and put decision-making nearer to the customer, have not always registered clearly with customers. The nimble Bloomberg gets consistently higher marks in terms of reconstructions.

marks in terms of responsiveness.

One thing Job likes is constant travel. He has visited more than 70 countries since he joined Reuters. As well as keeping him in touch with customers, travel suits his modus operandi, what Hogg describes as "a radar-scanner searching all parts of the business".

It is a pretty informal style. "I have long thought it one of the least 'managed' companies around," says one client, adding that Job's regime "co-exists with this extraordinary concentration of very bright people. I suppose you could call it creative chaos."

pose you could call it creative chaos."

There are no visionary statements about the multimedia future from Joh, no platitudes from a man who distrusts management jargon. "We see through a glass darkly," he says. "We are loath to commit ourselves to a grand strategy." It is rather a case of "keeping the quiver foll of arrows" and expanding in an "opportunistic way — if that doesn't sound too derog-

But surely a hoard composed of executive directors, only one of whom has ever worked outside Reuters (and that not for 16 years), must be prey to introspection in its long-term planning? Job acknowledges Hogg's contribution. "I simply don't know what I would do if I couldn't call on his expertise. With the share buy-back, for instance, he undoubtedly had a clearer view than the rest of us as to the outlons we faced."

the options we faced."

While Hogg defends Job's low-key style to the hilt, the chief executive's inwillingness to spout on strategy, combined with a lack of presentational skills, has perplexed the investment community, particularly in America. "At the beginning, avery time he opened his mouth the share price went down." says one fund manager, who recknus colleagues are now warming to Job — slightly.

Further down the organisation, there is a solid internal constituency that perceives a lack of leadership, and a man "far less approachable" than Renfrew. Where Job gets excited about Reuters' mush into television, overstretched (and cymical, Job would say) journalists see a management out of touch with practicalities. "If the bomb goes up, do you file for text, radio or TV?" asks one.

radio or TV?" asks one.

Asked whether he will be the last journalist to run Reuters, Job paused lengthily and gave no clear answer. But what he has to demonstrate is that it is not necessarily the most glamorous types who best run the most fashionable and exciting companies.

Or perhaps, given Reuters' collective experience at the top, the task is less complex than it looks. According to Hogg. "Reuters has been in the right place at the right time. The great thing is not to blow that,"

that can force them to chop down trees.

of deforestation, we can provide fruit trees.

sell the surplus fruit their nutsery produces.

Where hunger or poverty is the underlying cause

The villagers of Mugunga, Zaire, for example, eat

Where trees are chopped down for firewood,

This is particularly valuable in the Impenetrable

WWF and the local people can protect them by planting

fast-growing varieties to form a renewable firel source.

Forest, Uganda, where indigenous hardwoods take

two hundred years to mature. The Markhamia lotea

trees planted by WWF and local villages can be

construction, as in Panama and Pakistan, we supply

other species that are fast-growing and easily replaced.

Where trees are chopped down to be used for

These tree nurseries are just part of the work we

WWF sponsors students from developing countries

on an agroforestry course at UPAZ University in

Costa Rica, where WWF provides technical advice oo

harvested within five or six years of planting.

do with the people of the tropical forests.

growing vegetable and grain crops.

papaya and mangoes from WWF trees. And rather than

having to sell timber to buy other food, they can now

NAMES OF THE PARTY OF THE PARTY

IN THE NEWS

#### LeFauve makes small bigger

"Skip" LeFauve, head of General Motors' Saturn division, simply can't build enough cars at the moment, writes Richard Waters. The US automaker's specialist small cars division, set up in the late 1980s to compete head-on with Japanese imports, has been running full-tilt in recent months to keep up with demand.

Saturn's success in designing and building cars that Americans want to buy (it hasn't turned a profit yet) has now propelled LeFauve up the GM executive ladder. Last week, the 59-year old career GM employee was given responsibility for all of the group's small cars.

This gives him charge of the Lansing division, which makes roughly three times as many vehicles as Saturn's 300,000 s

year.

LeFauve (his nickname was supplied by a mariner grandfather) draws plaudits from analysts for making the Saturn experiment a success. The message he has hammered home all along is that the company will stay small.

As he told one interviewer, Saturn "won't be a huge company, or get too big for its breeches".

Recently, though, LeFauve has been clamouring for more investment to lift the division's production capacity. But with 5bn already sunk in the venture, and no profit yet in sight, the GM top brass has so far failed to respond.

# Taking the reins at AlliedSignal

Ralph Reins, president of AlliedSignal Automotive and one of the leading executives in the US automotive components industry, is leaving the group to "pursue career interests" outside the company, writes Kevin Done.

He is to be replaced by John Barter, who has been senior vice president and chief financial officer of the AlliedSignal group since 1988 and has headed the company's planning, development and administration functions.

Reins has worked for many leading US components suppliers including Rockwell International, ITT Automotive, where he was chief executive from 1967 to 1969, and United Technologies Automotive, where he was president from 1990 to 1991. Between 1969 and 1990 he was chief executive of Mack Trucks, the US heavy truckmaker which is now a whollyowned subsidiary of Renault of France.

Reins has led a significant turnround of AlliedSignal's sutemotive operations, which had a turnover of \$4.5bn last year accounting for around 38 per cent of total group turnover of \$11.8bn.

#### Lee Hsien Yang moves up at ST

The hottest item of news on the Singapore business circuit in recent days has been the rapid rise in the island republic's corporate world of Lee Hsien Yang, a son of Lee Kuan Yew, writes Kieran Cooke.

Lea junior has been appointed to the new position of deputy president of Singapore Telecom (ST), Singapore's biggest listed company.

Lee Hsien Yang, who is in his late 30's, only joined ST six months ago. Corporate analysts predict that before too long he could take over as chief executive at ST. Singapore's telecommunications conglomerate, which is 30 per cent controlled by the government, has a market capitalisation of about \$36bn (a figure similar to that of British Telecom) though its sales last year amounted to only \$18bn.

Lee Hsien Yang is a graduate of Cambridge and Stanford. He is a brigadier general, and before joining ST was head of the Singapore army's joint operations and planning directorate.

His elder brother, Lee Halen Loong, also an army brigadier general, is now deputy prime minister and is generally seen as the most likely candidate to succeed Goh Chok Tong, Singapore's prime minister.

#### CONTRACTS & TENDERS

ESTADO DO PARANÁ SECRETARIA DA ACRICULTURA E DO ABASTECIMENTO

TELEMETRIC SYSTEM FOR THE COLLECTION OF METEOROLOGICAL AND HYDROLOGICAL SURFACE DATA SIMEPAR TEMPER IN 901/94 CALL FOR BIDS

The AGRONOMIC INSTITUTE OF PARANÁ – IAPAR will receive until 2:00 p.m. on the 18 November 1994, at the Paraná State Meteorological System – SIMEPAR at the Polytechnic Center of the Federal University of Paraná, Jardim das Américas, Curitiba – Paraná – Brazil, the Documentation for Eligibility and Technical and Commercial Proposals to manufacture the equipment for the Telemetric System for the Collection of Meteorological and Hydrological Surface Data, the complete description of which is contained in the Technical Specificacion, the opportunity for which will begin in public session by the opening of the envelopes

containing the Documents of Eligibility.
The bidding will be of a type. for Technical Quality and Price as Governed by the Brazilian Federal Statute 8.666/93 and the specific conditions contained in this edict.

It is projected that the system for tender shall be an integral part of the Paraná State Meteorological System — SIMEPAR and is to be a priority for the work in Scientific and Technological Research, and by complimentary to the operational activities. Interested parties may obtain more information, analyze, or receive a copy of the complete Edict at the address below:

Sistema Meteorológico do Paraná – SIMEPAR Centro Politécnico da Universidade Federal do Paraná Jardim das Américas – Caixa Postal 318 80001-970, Curióba – Paraná – Brazil Tel/fax: +55(41) 366-2122

A complete copy of the document for bidding, in Portuguese and in English may be obtained by interested parties on payment of a non returnable fee of R\$ 300,00 (three hundred Reals) up until 10 (ten) days before the above established deadline for receiving proposals. The financial resources for payments, resulting from this current

bidding, are evailable as part of the Paraná State budget.
At the time the document for bidding is purchased, all Bidders shall present a letter containing their complete mailing address (Bidder's Name, Street, Number, Zip code, City, State, Country, Tel and Fax numbers).

GONÇALO SIGNORELLI DE FARIAS
Director President

GOVERNO DO ESTADO DO PARANÁ

# SIERRA LEONE NATIONAL PETROLEUM COMPANY LIMITED

The Sierra Leone Government is offering for sale its 60% share in the Sierra Leone National Petroleum Company Limited (NP). The Government has established the Public Enterprise Reform and Divestiture Commission (PERDIC) which is acting on behalf of the Government in the sale of public enterprises. NP's assets comprise four marine vessels, a storage terminal with product storage tanks located in Kissy, 35 retail service stations and several buildings and residencies.

Proposals must be submitted to PERDIC and are requested no later than 17 November 1994, in sealed envelopes marked "Do Not Open Before 9:00 am, 18 November 1994".

Full reports on the assets of NP are available to prospective purchasers at a total price of US\$3,000 per tender document. Acquisition of the tender document is a prerequisite for the prospective purchasers being considered for the bidding

process.

Dates and times can be scheduled for visits to the NP facilities.

Please contact the Executive Director, PERDIC. 11 Rawdon

Street, Freetown, Sierra Leone.TN22-228-883.Fax 22-227-052



SECRETARIA DA AGRICULTURA E DO ABASTECRIZATO
Soulinto Agrosómico do Posteli

DOPPLER WEATHER RADAR SYSTEM
SIMEPAR TENDER Nº 002/94
CALL FOR BIDS
ONOMIC INSTITUTE OF RAPANÁ - IAI

The AGRONOMIC INSTITUTE OF PARANÁ – IAPAR will receive until 2:00 p.m. on the 23 November 1994, at the Paraná State Meteorological System – SIMEPAR at the Polytechaic Center of the Federal University of Paraná, Jardim das Américas, Carióba – Paraná – Brazil, the Documentation for Eligibility and Technical and Commercial Proposals to manufacture the equipment for the Doppler Weather Radar System, the complete description of which is contained in the Technical Specification, the opportunity for which will begin in public session by the opening of the envelopes containing the Documents of Eligibility.

The bidding will be of a type, for Technical Quality and Price as Governed by the Brazilian Federal Statute 8.666/93 and the specific conditions continued in this crief.

conditions contined in this edict.

It is projected that the system for tender shall be an integral part of the Paraná Stats Meteorological System – SIMEPAR and is to be a priority for the work in Scientific and Technological Research, and by complimentary to the operational activities.

Interested parties may obtain more information, analyze, or receive a

copy of the complete Edict at the address below:

Sistema Meteorológico do Parana – SIMEPAR

Centro Politécnico da Universidade Federal do Paraná

Jardim das Américas – Caixa Postal 318

80001-970, Curitiba – Parana – Brazil

Tel/fax: +55 (41) 366-2122

A complete copy of the document for bidding, in Portuguese and in English may be obtained by interested parties on payment of a non returnable fee of R\$ 300,00 (three hundred Reais) up until 10 (ten) days before the above established deadline for receiving proposals. The financial resources for payments, resulting from this current bidding, are available as part of the Parana State budget.

At the time the document for bidding is purchased, all Bidders shall present a letter containing their complete mailing address (Bidder's Name, Street, Number, Zip code, City, State, Country, Tel and Fax numbers).

GONÇALO SIGNORELLI DE FARIAS Director President

GOVERNO DO ESTADO DO PARANA

The Financial Times

plans to publish a Survey on

The Prevention &

Detection of Fraud

Fraud prevention and detection is a growth industry but just how much time and money should companies spend?

This survey will focus on issues such as the fight against money laundering, industrial espionage and computer hacking.

For more information on editorial content and detaile of advertising opportunities available in this survey, please

on Tuesday, October 18.

BRIAN POWELL Tol: +44 71 873 3223 FT Surveys



This unnecessary destruction can be prevented by combining modern techniques with traditional practices so that the same plot of land can be used to produce crops over and over again.

In La Planada, Colombia, our experimental farm demonstrates how these techniques can be used to grow a family's food on a small four hectare plot. (Instead of clearing the usual ten hectares of forest.)

WWF fieldworkers are now involved in over 100 tropical forest projects in 45 countries around the world. The idea behind all of this work is that the use of

www. is calling for the rate of deforestation in the tropics to be halved by 1995, and for there to be no net deforestation by the end of the century.

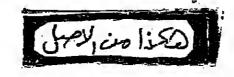
Write to the Membership Officer at the address below to find out how you can help us ensure that this generation does not continue to steal nature's capital from the next. It could be with a donation, or, appropriately enough, a legacy.



WWF World Wide Fund For Nature (formerly World Wildlife Found)

International Secretariat, 1196 Gland, Switzerland.

FOR THE SAKE OF THE CHILDREN WE GAVE THEM A NURSERY.





BIRMINGHAM The Birmingham Royal Bellet opens a sesson at its home theatre, the Hippodrome, with the company's first staging of Ashton's . . "Enigma Variations" and the welcome acquisition of Massine's Spanish masterpiece "Le Tricome", replete with the original and glorious Pics designs and de Falla



NEW YORK: An exhibition of jewel like indian ministrare paintings opens at the Brooklyn Museum on Friday, Entitled "Fleatme of Heroism", the show illustrates the hereic ideal in a South Asian. context - as warrior. adventurer, Hindu deity. secular ruler and lover. A mids variety of historical portraits, from the 15th to the 19th century. reveals the contetimes subtle means by which ndian miers asserted their power and aichiev

TATE GALLERY, LONDON Ruskin described his work as "a pot of paint fluing in the public's face" but today the paintings of James Mohell Whistler look decidedly conservative alongside many works at the Tate. The major exhibition, which opens on Thursday, aims to give new perspectives on the artist's role as teacher, polemecist, sistilatic theo-

LONDON, FRANKFURT, PARES

The Ring dominates the open programme in time major European cities this week, and the wonder is that there are enough Wagner singers to go round, francture begins the first of three complete bycles tomorrow, in the staging by Herbard Wegniche list seem in 1991 in Brussels. The condition is Sylvelin Combreling, London and Paris are sociating the tetralogy in two installments. The Royal Opera's probaction, continuing by Bernard Hallank and staged by Richard Jones, starts with "Dec Rhelingold" on Thursday and "Die Wellowe" on Friday. The Chablet in Paris completes its "Ring" with "Slegtined" on Friday and "Guttardaministuring" on Sunday, in the Jeffrey Tate Plane Stresser production which opened to Jone.



# Good knight rides in for ENO

Richard Fairman on the opening of Don Quichotte

fter a year or two with its fortunes down in the dumps, English Netional Opera has found a new champion to send into battle. He is grey-haired and grizzled, a doddery old dreamer, but from the reception he received on the opening night he is on his way to leading the company back into profit.

By the time he wrote Don Qui-

chotte in 1910, Massenet was the grand old man of French opera. He knew every trick in the theatrical bandbook and was well aware thet chapter one begins, "Pick a good story". The tale of Don Quixote, known to Parisian audiences at the time through plays based on Cervantes, could hardly have been a happier choice for the ageing composer, himself a pensionable knight of the theatre dreaming of his past

The operas that Massenet wrote towards the end of his life are not bursting with invention, like those of Verdi or Janaček. Pick up a score of Don Quichotte and you might wonder where the music has gone. There are only a few ideas left in the drawer but, muster craftsman that he was, Massenet knew exactly where to place them and how. The opera is a delicate balance of little from a producer to win fairly certain succes

From the minute Don Quixote and Sancho Panza come on, it is clear that ENO's production will be good entertainment. They enter riding wobbly old tricycles, which double as warrior horses. Don Quixote's has the head of a once noble pag, now emaciated and ready for the knacker's yerd, like its owner, Sancho Panza's is a donkey with expressive, wagging ears and a friendly grin. They were greeted with a roar of applause.

The production team - Ian Judge (producer), John Gunter (designer) and Deidre Clancy (costumes, brilliant and stylish, hy the dozen) have opturned expectations. After previous encounters with Don Quichotte in the theatre and on record, I have come away with a mental picture of the opera in pastel colours, the silver grey of ageing hair or the distant blue of unfulfilled dreams. Here it is the opposite, ablaze with Spanish sun-baked yel-

low and flame red. Instead of en arthritic, old man's



Richard Van Allan captures movingly the nobility of heart which beats on

opportunity, fandangos e-plenty, Alongside seniority, the prodoction helpfully finds a place too for youth. When the 80-year-old Verdi wrote Folstoff and Janacek his lete operas, like The Cunning Little Vixen, they wanted to celebrate the renewal of life, as a new generation takes over from the old. Massenet clearly did not view the advancine years like that and Don Quichotte sentimentally reflects on everything

that old age has lost.

As the knight of the doleful countenance, Richard Van Allan captures movingly the pobility of heart which beats on, while limbs and joints are creaking towards their end. He looks perfect as Don Quixdrama, we get dancing at every ote (full marks to the make-up department), though his voice these days is starting to get as rusty as his armour. The role was written for Chaliapin, who would have made far more of a star turn out of his dying solo, where Massenet miraculously conjures a vision of the Island of Dreams out of almost no music at all.

A couple of the best solos go to Sancho Panza and were delivered with a trusty, down-to-earth honesty by Alan Opie, words sharp and ctear. His homely buffo figure makes him an ideal choice as Sancho Panza. (The casting department certainly had an eye for the right singers.) Louise Winter makes Dulcinée a dry run for Carmen, tapping a burnished chest register and sing-

ing with fiery charisma. Her suitors, literally so in trendy silk suits. were a hright-voiced quartet. Emmanuel Joel conducted with plenty of vigour, though some of the wind tuning makes the teeth grate.

Altogether, this Don Quichotte is an evening of fun - the scene where Don Quixote charges at the windmill, gets his spear caught in the sail and flies off ont of sight is quite a coup de theatre - and touching enlightenment, for like his weary hero, Massenet had his wisdom, too For ENO, it comes not a moment too soon. This is the new regime's first popular hit.

Performances until November 9.

# Culture shock

Tourism is the unlikely focus of Stephen Dorrell, the new heritage secretary, reports Antony Thorncroft

rts ministers, now called heritage secretaries, fall into two categories -politicians on their way op and politicians on their way down. Only one man actually wanted the job, David Mellor, and he left after six months History suggests that it is those pol-iticians on their way down who serve the arts better. They enjoy themselves, kick over the traces, go native and end up fighting on behalf of every small dance troupe and community arts centre in the

Britain's current heritage minister, Stephen Dorrell, who took up the post in July, obviously has his eyes on higher ground. As former financial secretary to the Treasury, and widely helieved to have his long-term sights set on No 11 Downing Street, he comes to the department of heritage steeped in Treasury lore, This is doubly had news for the arts. And in his first public statement on Friday, Dorrell did not disappoint the pessimists.

If he is battling the Treasury hard for more money for 1994-95, he certainly gives no indication. Arts administrators, who have been told to expect frozen grants next year, should not anticipate e last-minute miracle. There is no "Gowrie dowry", the rumoured government promise to the new Arts Council chairman, Lord Gowrie, that he could start his reign propitiously

with more subsidy.

What the minister may well do is shift around the money in his £lim budget between his various responsibilities. And the surprising sector that might gain is tourism. Tourism heritage secretaries. The field was consigned to the deputy heritage minister, Jain Sproat.

But for some reason Dorrell thinks that tourism (along with broadcasting) is going to be the saviour of the nation's arts and heritage. Perhaps that is why, in his first action as heritage minister, he chose to ignore the invitation to the Edinburgh Festival in favour of the Commonwealth Games in Canada Someone has drawn his attention

to the fact that his rag-bag of interests - arts, heritage, broadcasting, travel, sport - collectively generate an annual turnover of £50bn. This looks an impressive sum when set against filbn in government subsidy. Why not better exploit the £49bn to boost revenue for the arts

and heritage? In practice this means encouraging more foreign tourists to visit Britain's theatres, opera, concerts, and so on, as well as national heritage monuments, thus increasing revenues and saving the taxpayer money. It would be nice, too, says Dorrell, if the British chose to spend their weekends at the Huddersfield Contemporary Music Festival rather than on trips to Paris.

This ignores the fact that the UK

currently runs a £3bn tourism deficit, with foreigners put off by the expense of Britain and its unsophisticated tourist industry. It also overlooks the reality that overseas tourists are already happy to visit the West End theatre and heritage attractions like Madame Tussauds and Windsor Castle, which do not receive government subsidy and hardly constitute the cultural high-

It will take more than the good intentions of Stephen Dorrell to divert them to the Tricycle Theatre, Kilburn, Phoenix Dance in Leeds, the Arnolfini Gallery in Bristol, or the hundreds of arts organisations throughout the country which are cracking under the strain of lower subsidy, reduced sponsorship and



Stephen Dorrell: a Treasury man shows his hand

falling audiences.

ter's favourite examp of tourism boosting the arts, the Tate Gallery's new satellite museum at St Ives, which almost doubled its target of visitors to over 100,000 in its first year, is a great success story for the seaside resort and for Cornwall, but it can hardly be repeated ad infinitum throughout the country. There is also the problem that if tourists do flock to visit, say, Elgar's birthplace near Worcester, their numbers might destroy the site's appeal.

Looking to broadcasting for cultural regeneration is also starryeyed. Dorrell may shortly loosen cootrols over media ownership which, along with advances in technology, seem certain to make broadcasting more populist and prey to American-style commercialism. There is probably a market overseas for BBC videos of Shakespeare, and certainly (unions willing) more artistic events should be captured on film for a wider audience. But any gain for the arts in the regions from such developments is not immediately obvious

Stephen Dorrell showed his colours by stressing the role of his department as a "catalyst", which we all know means long on advice, short on money. The government's "secret agenda" on culture and the arts is now so obvious that it can hardly be regarded as hidden. John Major confidently proclaimed last month that "the money raised by the [national] lottery will not replace existing government spend-

Perhaps not. But in the view of the Treasury it will eliminate the need for any extra spending. That is why future grants under the three-year funding programme across the arts and heritage have been frozen, or even reduced.

You can understand the Treasury's view. Here are these activi-ties – arts, heritage, sport, the Mil-lennium Fund and charities – which are each likely to receive fisher are each likely to receive fisher, rising to over fisher, a year extra from the lottery. Surely they do not need rises in their annual grants as well? But they do, if they are to provide any decent performances in the new buildings that will arise from lottery cash.
It looks as if Stephen Dorrell is

seeking a philosophical justification for freezing, or even reducing As he says: "The DNH is not e money fountain". In view of his rumoured long-term ambitions, his financial credentials would certainly be enhanced if he presided over the stemming of his current department's cash flow: if the department became an enabler rather than a patron.
The minister has also revealed

himself a populist. He is in favour of widening access to the arts but told the Financial Times that he was dead against those artists (and they do exist) who maintain that it doesn't matter if no-one is interested in their work. Dorrell's view is that if the arts cannot sell themselves to an audience, they should not look to the government for funding. This comes close to saving: "It is fine to take risks, but only if they come off."

Dorrell is new to the job. When he has had the chance to tour the country, visiting arts centres laying on exciting work in difficult conditions: wheo he becomes familiar with the high quality performances at leading opera houses, theatres, and concert halls; when he realises that the arts themselves are an important industry and one of the very few in which the UK leads the world, he may show more imagination in his approach.

At the moment his only concrete proposals - to reduce the red tape on the building of hotels and to promote Britain more effectively overseas - are unlikely to raise the spirits of the currently depressed arts community, desperately seeking an inspirational lead.

ARTS GUIDE

Monday: Berlin, New York and



#### **BERLIN**

**OPERA/DANCE** stsoper unter den Linden The Barenboim-Chéreau production of Wozzeck is revived on Sat with a cast needed by Catherine Mallitano. Falk Struckmann and Graham Clark (repeated Oct 17, 23, 30). A new production of Rossmi's Venice version of Tancredi, conducted by Fabro Luci and staged by Fred Berndt, has a final performance on Sun (200 4762/2035 4494) Deutsche Oper This week's repertory includes Macbeth with James Morris and Galina Kalinina. Andres Chemier with Lisa Gasteen, Richard Margison and Alexandru Agache, and a Roland Petit ballet

Komische Oper Harry Kupler's new production of Berthold Goldschmidt's 1932 tragic-comic opera Der gewaltige Hahnrei can be seen on Fn. Repertory also includes La Congrentale and a new dance work entitled Requiem (299 2555)

programme (341 0249)

CONCERTS Schauspielhaus Tomorrow: Rafael

Frühbeck de Burgos conducts Orchestra of the Deutsche Oper in works by Mozart, Poulenc and Ravel, with the Labeque Sisters. Wed: Kurt Masur conducts Leipzig Gewandhaus Orchestra in Mendelssohn's Fourth Symphony and Mahler's First. Thurs: Alexander Rahbari conducts Berlin Symphony Orchestra in works by Hans von Bullow, Wagner and Brahms, with soprano Jeanine Altmeyer. Thurs (Kammermusikssal): Kathryn Stott piano recital (2090 2156) Philharmonie Tomorrow: Ilva Stupel conducts Lodz Philhermonic Orchestra in works by Mozart and Rakhmaninov, with piano soloist Sophie Mautner, Wed: Compania Flemaneca Alhama. Thurs: Lodz State Opera Orchestra and Chorus in programme of opera choruses. Fri: John McNabb piano recital. The Berlin Philharmonic Orchestra is on tour in Japan. Its next Berlin concerts are Oct 21, 22 and 23 (2548 8132)

THEATRE A new production of Goldoni's Country trilogy opens at the Schaubühne on Wed, directed by Erik Vos (890023). Peter Zadek's Vienna Festival production of Shakaspeare's Antony and Cleopatra opens at the Berliner Ensemble on Fri, with a cast headed by Gert Voss and Eva Mattes (282 3160)

#### ■ NEW YORK

THEATRE Uncommon Women And Others: o revival of Wendy Wasserstein's play about triends at e small New England women'e college, who meet

for tea and than for a reunion six years later. A Second Stage Theatre production directed by Carole Rothman. In previews, opening Oct 26 (Lucille Lortel, 121 Christopher St. 239 6200) Three Tail Women: a moving.

poetic play by Edward Albee, dominated by the huge, heroic performance of Myra Carter. She Jordan Baker and the droil and delightful Marian Seldes represent three generations of women trying to sort out their pasts (Promenade, 2162 Broadway at 76th St, 239 Angels in America: Tony

Kushner'e two-part epic conjures a vision of America at the edge of disaster. Part one is Millenium Approaches, part two Perestroika played on separate evenings. The cast includes F. Murray Abraham (Walter Kerr, 219 West 48th St, 239 Philadelphia, Here I Comel:

Roundabout Theatre Company's revival of Brian Friel's 1964 Irish drama, with Milo O'Shea, Robert Sean Leonard, Jim True and Pauline Flanagan, Directed by Joe Dowling. Ends Oct 23 (Roundabout, Broadway at 45th St, 869 8400) An Inspector Calls: J.B. Priestley's 1947 mystery in a stunning re-interpretation by Stephen Daldry, first seen at Britain'e National Theatre (Royale 242 West 45th St, 239 6200) Guvs and Dolls: e top-notch revival of the 1950 musical about the gangsters, gamblers and good-time girls around Times Square (Martin Beck, 302 West 45th St, 239 6200)

Carousel: Nicholas Hytner's

bold, beautiful National Theatre

production from London launches the 1945 Rodgers and Hammerstein musical towards the 21st century (Vivian Beaumont, 150 West 65th St, 239 6200)

 Crazy for You: Gershwin's tunes and Susan Stroman's choreography are the central pleasures of this light and frothy entertainment, now in its third year on Broadway (Shubert, 225 West 44th St, 239 6200) Blood Brothers: Willy Russell's musical about twins who, separated at birth, eventually meet and fall in love with the same girl. The cast includes Carole King (Music Box, 239 West 45th St. 239 6200)

 Stomp: a loud, aggressive and energetic movement-theatre show in which a troupe of performers dance, ciap and generally bang on everything in sight. Far more engaging than you might expect (Orpheum, 126 Second Ave between 6th and 7th Streets, 307 4100)

OPERA/DANCE Metropolitan Opera This week's highlights are Idomeneo tonight with Placido Domingo, Arabella on Thurs with Kiri te Kanawa and Marle McLaughlin, and Tosca on Fri with Carol Vaness and Luciano Pavarotti. This month's repertory also includes Rigoletto, La boheme and Le nozze di Figaro (362 6000)

State Theater New York City Opera's autumn season runs till Nov 20. This week's performances are daily except tonight and Thurs, and feature Delibes' Lakmé, Borodin's Prince Igor, il barbiere di Siviglia, Carmen, Mefistofele and Tosca (870

**CONCERTS** Camegie Hall Lorin Maazel

conducts the Pittsburgh Symphony Orchestra tomorrow and Wed in two programmes, including Bruch's Violin Concerto (Maxim Vengerov) Beethoven's Sixth Symphony and Tchalkovsky's Second. Thurs: Camegie Hall Jazz Band in e Count Basie celebration. Sat and Sun: Charles Dutoit conducts Montral Symphony Orchestra in two programmes including Rakhmaninov's Third Plano Concerto (Horacio Gutierrez). Sibelius' Violin Concerto (Sarah Chang) and Schumann's Fourth Symphony (247 7800) Avery Fisher Hall Paavo Berglund conducts the New York Philharmonic Orchestra on Thurs, Fri, Sat and next Tues. The programme includes the first symphonies of Kokkonen (US premiere) and Sibelius, plus Prokofiev's Second Violin Concerto with Midori. Oct 21: Ozawa conducts the Boston Symphony (875 5030)

**PARIS** CONCERTS Théâtre des Champs-Elysées Tonight: Peter Rundel conducts Junge Deutsche Philharmonie in Heiner Goebbels' concert spectacle entitled Surrogate Cities. Wed: Jean-Jacques Kantorow conducts Ensemble Orchestral de Paris and Groupe Vocal de France in works by Hersant and Mzoart, with vocal soloists including Renée Fleming and John Mark Ainsley. Thurs: cello festival with Rostropovich and others. Sun morning: Vogler Quartet plays string quartets by Mendelssohn and Brahms (4952

Théâtre de l'Athénée Tonight: Jordi Lavall directs Hesperion XX in early Spanish music (4742 6727) Salle Pleyel Wed. Thurs: Semyon Bychkov conducts Orchestre de Paris in works by Florentz and Stravinsky, with vocal soloists including Anthony Rolfe Johnson and Elizabeth Laurence (4563 0796)

Bastille Myung-Whun Chung ends a five-year association with the Paris Opéra this week when he conducts the final performances of Simon Boccanegra tonight, Wed and Fri. Bob Wilson's version of Madama Butterfly continues till Oct 22 with Miriam Gauci in the title role. This week's performances are tomorrow and Sat (4473 1300) Châtelet The new Ring production continues with Siegfried on Fri and Götterdämmerung on Sun. Jeffrey Tate conducts a staging by Pierre Strosser, with e cast including Gabriele Schnaut, Robert Hale, Heinz Kruse and Kurt Rydl. There will be two complete Ring cycles between Oct 31 and Nov 13 (4028

FESTIVAL D'AUTOMNE Peter Stein's Moscow staging of the Oresteia can be seen daily till Sat at Maison des Arts-Créteil (4513 1919). A Bob Wilson adaptation of Dostovevsky opens tomorrow at Bobigmy and runs till Oct 23 (4831 1145). Other highlights include Robert Lepage's Seven Streams of the River Ota (Nov 18-26) and The Merchant of Venice directed by Peter Sellars (Dec 6-17), The dance programme is headed by Trisha Brown Dance Company (Nov 3-12).

Tuesday: Austria, Belgium, Natherlands, Switzerland, Chicago, Washington. Wednesday: France, Germany, Scandinavia. Thursday: Italy, Spain, Athens. London, Prague. Friday: Exhibitions Guide. Europeen Cable end Satellite Business TV (Central European Time) MONDAY TO FRIDAY NBC/Super Channel; FT Busi-ness Today 1330; FT Business Tonight 1730, 2230 NBC/Super Channel: FT Reports 1230. TUESDAY Euronews: FT Reports 0745. 1315, 1545, 1815, 2345

WEDNESDAY NBC/Super Channel: FT Reports 1230 NBC/Super Channel: FT

Reports 1230 Sky News: FT Reports 0230, 2030 SUNDAY

NBC/Super Channel: FT Reports 2230 Sky News: FT Reports 0430.

#### **Samuel Brittan**

# A morning outing in Mitteleuropa



Having a cou-ple of days to spare between meetings in Frankfurt and spend the intervening week-

end in Prague, and to visit a colleague in Bratislava on an Prague is now e boom town.

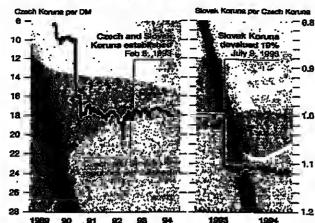
relatively inexpensive by comparison with other European cities. It is awash not only with US tourists, but with young Americans living there. Indeed it reminded me of what I had read of Paris in the 1920s, where American writers were attracted both by the cultural atmosphere and the favourable

By contrast the Slovak republic seems to sell itself short. Gone is the hourly tramcar which rolled between Vienna and Bratislava before the second world war. If you do not want to take a train before breakfast, the only way to make a lunchtime appointment in the Slovak capital is by the 9am hydrofoil, which I needed no urging to take.

I went on one of those brilliant eutumn days when the Danube seemed, if not blue, at least bright grey. Nearly all the journey is through a dull flat Austrian stretch. Then suddenly a ridge, known optimistically as the Little Carpathians, appears. A fort perched on a hill emerges on the left, followed by a modern bridge, behind which one sees some communist type structures and an 18th century baroque city in the background. You are in Malcolm Bradbury's Slaka.

The military types at the customs station would have made the "good soldler Schweik" seem smart by comparison. All this was great fun. for the tourist from the last still-working socialist economy (Austria). But Bratislava itself was spruce and clean and the people uninhibited and

Yet It is difficult to find information on Bratislava in Vienna, though it is less than 40 miles down the river. And even in a top Bratislava hotel I Czech and Słovak Koruna



could only find a very brief business guide which said nothing about the many picturesque baroque buildings which make the old town into a wellpreserved Hapsburg city, which would be a main tourist attraction if it were in Austria, the Czech lands or Hungary.

What I found more surprising was that I could not buy a copy of the Financial Times or even order a cup of coffee with Czech korunas at the (now French-owned) hotel, even though they are the more valuable variety. Nor were Austrian schillings or D-Marks acceptable. So I had to go to the cashier to buy some Slovak korunas, which I had to purchase with schillings. He explained that under an agreement between the two countries only Czechs could change Czecb into Slovak korunas.

I wondered whether the hotel behaviour showed that some people were prepared to pay a price in lost receipts to satisfy national pride. So I naturally offered Czech korumas to a waiter, a barman and taxi driver, all of whom readily accepted them. My train back to Vienna was due before I could continue the experiment.

Travellers are officially not allowed to bring either Czech Slovak korunas into or out of either country. Nor is there much point in trying to do so, as the official rates are pretty near those prevailing in the

In fact the frontier police did not ask me any questions about currency either on my way to or from the Czech Republic, But when I took the train back from Bratislava to Vienna, I was asked by a courteous young man in smart military uniform (no Schweik he) whether I had any Slovak korunas. I showed him my wallet containing 240 (worth about £5). He told me (in German) that 100 korunas was the limit. When I held out the remainder to him interrogatively, he smiled and told me to keep it all. He even politely shrugged off a tip of 40 korumas.

The Czech koruna has obviously been stronger than the Slovak variety. Since May 1993, it has been fixed against a basket with a 65 per cent share for the D-Mark and 35 per cent for the US dollar. But the result has been scarcely distinguishable from shadowing the D-Mark - the most grievous sin in the book, according to Lady Thatcher, who otherwise so admires Vaclav Klaus, the prime minister.

Since the 10 per cent devalu-ation of mid-1993, the Slovak koruna has also been stable and growth has resumed. If Vladimir Meciar, the nationalist election victor, is wise, he will not undermine the prog-

obody in the City is shouting it yet. But this year's narrow-ing in the UK trade deficit has raised hopes that Britain is on the threshold of a rare feat in its recent economic history - steady growth with-out a deepening trade deficit and balance of payments crisis.

Exports are growing fast, according to the Central Statistical Office. Figures published last week showed a rise in export volumes of 10 per cent in the three months to July compared with a year ago. Oil and gas accounted for about a tenth of this rise, but most manufacturing sectors enjoyed

At the same time, imports have remained relatively flat, in contrast to the 1980s. Then, imports were sucked in to meet rising domestic demand, con-tributing to a rapid deterioration in the trade deficit

Between May and July this year, however, import volumes fell by 2 per cent compared with the previous three months, and were only 4 per cent higher than in the same period last year.

Rising exports and flat imports have reduced the trade deficit to £2.5bn. a level seen only briefly since the mid-1980s. As a result of this - and myestment flows into the UK the current account deficit on the UK's balance of payments fell to £0.7bn in the eecond quarter, its lowest level for seven vears.

The figures have cheered economists in the City of London. Though many last year predicted a current account deficit of £15bn in 1994, most now expect it to be nearer £5bn, below the government's Budget forecast of £9.5bn. A few, incinding Midland Global Markets, even predict a surplus next year.
The question now dividing

economists is wbether the turnabout represents a broad change in the UK's economic base, or a temporary phenomenon based on rising world

Mr Geoffrey Dicks, chief UK economist at National Westminster Bank, is one of the optimists. He says the 1992 devaluation of sterling has been the catalyst for a broader shake-up among manufacturers, leaving industry more competitive. "We are winning export markets and winning back our home markets too." he says.

Mr John Mayo, finance director of Zeneca, the bioscience group, believes that the devalnation "obviously belped" the company's exports, which grew

# Double strike well in sight

Is the UK about to achieve steady growth without a balance of payments crisis, asks Gillian Tett

by almost 20 per cent last year. is now super-competitive, but that it was overvalued before,"

he says. Vosper Thorneycroft, the shipbuilder, is another company with rising exports — up 35 per cent last year, primarily to the Middle East. Mr Martin Jay, managing director, says devaluation has helped against German competitors, improvements in efficiency have also been important. "In the last five years our productivity for steel ships has risen by 50 per cent," he says.

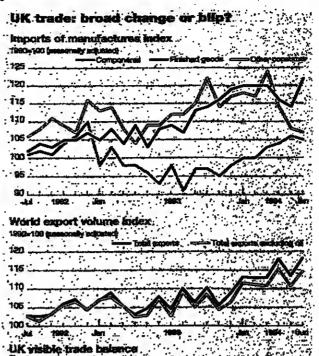
Businesses such as his say that rising productivity, competitive labour costs and a greater awareness of markets such as the Far East are contributing to export growth.

The improvement in the export volume has been going on for some time," says Mr Andrew Britton, director of the National Institute of Economic and Social Research. "The long decline in the UK's market share of world trade which goes hack to the war was halted and even reversed in the mid-1980s."

There is also evidence that UK companies are winning back customers in the domes tic market. Mr Ian Thompson, economist at the Engineering Employers' Federation, says that recent trade figures suggest that, "at first sight", some companies are now resorting to import substitution.

Engineering company Power screen, for instance, will next month extend its factory in Wales to produce goods previously sourced from Asia and South Africa. "When sterling. devalued, we had two choices - to push up prices or use import substitution. We've raised prices a bit, but now we are trying to make the things ourselves," says Mr Shay McKeown, chief executive.

The car industry is also seeking to source more components from the UK, says the Society of Motor Manufacturers and Traders. And retailers such as Safeway have increased their share of goods from the UK. Many in the City, however,



remain unconvinced that the improvement in the UK trade figures reflects fundamental change in British manufactur-

ing competitiveness. The growth in exports, for example, has accompanied the pick-up in world demand, particularly in the US. Other exporting countries are experiencing similar upturns: exports from Spain and Italy, which also devalued their currencies in 1992, grew by 15.4 per cent and 9.8 per cent respectively last year, according to the Organisation for nomic Co-operation and

As for the fall in imports,

manufacturer to compete," says Mr Joe Smith, Casket's chief executive. Nor are many companies reporting sharp increases in domestic market share over foreign competitors. British

there is only limited evidence

of UK manufacturers switching

the UK's second largest bicycle manufacturer, find that buying their components in the UK is

not a viable option. "South-east-

Asia produces them so cheaply

it would be difficult for a UK

Steel, which has seen export

demand rise to the point where

it has now closed its export

to domestic suppliers.

order books for steel construction units for the year, reports little change in its home mar-

ket share. Some economists suspect that the new system for recording European Union trade is understating imports. But more significant may be the nature of the UK recovery.

Consumer demand led the recovery last year, but has

since slowed, partly as a result of this year's tax rises. Imports of consumer goods - which represent about 15 per cent of total imports - have fallen sharply as a result.

Meanwhile, corporate invest-ment has barely picked up, leaving imports of investment goods and components - which account for about 30 per cent

of total imports - flat. A time-lag between rece and investment growth is not unusual, but the delay seems to have been longer this time. next year as capacity con-straints start to hite and business confidence rises, this could push imports up again.

as Mr Bill Martin, chief economist at Union Bank of Switzerland, warn that further economic growth will herald a return to roblems with Britain's trade palance. Mr Martin argues that the UK'e manufacturing base is too narrow to meet demand. Others say that exports may slow as growth falters in mar-kets such as the US.

However, the City Cassandras appear to be a minority.
"It is difficult to be concerned about rising imports if they are being used to invest to expand capacity to export," Ian Shepherdson of Midland Global Markets.

And with growth in industrial output forecast to exceed consumer spending growth next year, exports are likely to come increasingly important in the recovery. Annualised growth in manufacturing output was running at more than per cent in August, says the CSO, while the annualised growth in consumer expenditure in the second quarter; the most recent figure, was about 3

Meanwhile, imports of consamer goods may grow little if - as many banks predict - private consumption increases by less than 2 per cent next year. · A balance of payments surplus may still be a distant prospect. But the possibility of an export-driven recovery is enough to make most economists smile. They are certainly taking the scenario seriously.

per cent

# **∢**B AP



To find out why more & more people are turning to Taiwan for trade & investment opportunities, fold the page so A meets B.



By providing investors complete, easy access to Taiwan's combined resources, we help business bridge the gap between buver & seller, manufacturer & consumer, investor needs & investment opportu

#### LETTERS TO THE EDITOR

Number One Southwark Bridge; London SEI 9HL Fax 071 873 5936. Letters transmitted should be clearly typed and not hand written. Please set fax for finest resolution

# in CAP cost

From Mr Terry Wynn, MEP. Sir. It really is good news that the European Commission is willing to stimulate debate on further change to the Common Agricultural Policy just two years after the MacSharry reforms were sdopted (your articles "CAP report sends tremors through Brussels" September 30 and "Trouble down on the farm", October 3). For "reform-minded" politi-cians the publication of this latest study signals a shift towards a more flexible approach from the Commission on agricultural policy.

It also shows that the Mac-Sharry reforms were an important step but that less costly ways of compensating farmers for price reductions must be found. In 1995, the EU will still be paying Ecu37bn for the farm budget - nearly half the entire budget amount

It may well be that one-off compensatory payments are not in the forefront of "Brussels thinking". But in budget and trade terms, and as the EU expands eastwards, we have to find some way of eliminating export refunds altogether and completely decoupling production from price support. If not we will bankrupt ourselves. If the alternative to lump sum payments is the renationalisa-tion of the CAP – which way would the Commission go?

Land Use and Food Policy Intergroup, European Parliament. Brussels, Belgium

#### More to cut | Competition drives car market mobile trade and a serious lack:

From Mr Rudolf Beger. Sir, Your editorial, "Brussels' foot on the brake" (October 6) tacitly assumes that anything that looks good for producers has to be bad for consumers. Such an assumption would mean that manufacturers do

not care about their customers, that they are not interested in competing with each other precisely in the area of customer service quality and that they need to be told by national and EU authorities how to be commercially successful. This assumption betrays a surpris-

tive factors driving the auto-

of commercial common sense. Despite all the imperfections of the yet to be completed Single Market, there is no sector that has become as truly pan-European and competitive asthe motor vehicle industry, as any manufacturer which wishes to survive well knows.

The "perversity" referred to in your editorial is truly that of all too prevalent economic parochialism and an unnatural clinging to ideological catchwords, repeated ad nauseam.

The single-minded objective to be the highest possible level

of every aspect of customer service. The present system of distribution is the best guarantee that competitive pressures will be sharpened. It is the customer who would pay for any upheaval in the system. through less service, quality, choice and competition, likely to result in higher prices. When will Europe's economic ayatollahs awaken to this fact? Rudolf Beger,

executive secretary, European Automobile Manufuc turers Association. Rue du Noyer 211, B-1040 Brussels.

#### Not very synchronised

From Mr David R Richards. Sir, I would like to congratulate Ian Davidson on his perceptive article, "Vichy casts s shadow" (September 28), which traces France's inability to accept shared responsibility for its recent past, as mirrored in a recently published biography of François Mitterrand

As a Reuters correspondent in Paris from 1952-57, I witnessed similar psychological inability to accept events which were painful to the French psyche. For example, the fall of Dien Bien Phu in Indochina, and the surrender of the French army, were explained away by my French friends as the fault of the German members of the French Foreign Legion who were fighting there at the time.

The French people are intensely individualistic, s

quality which manifested itself in the political arena in the many different parties of the Fourth Republic in the 1960s, and which reveals itself today in the constant dissension between party ranks. I sugges this passionate individualism makes it difficult for them to accept a shared responsibility

for the past. Sanche de Gramont, in his book The French, Portrait of a People says: "France is not a an ungaited horse, each of whose legs is proceeding at a different cadence."

I quote this with affection for the days I spent in the country, and the friends I made there. David R Richards, 480 West Ash Street, Zionsvile,

#### Out of order

From Ms Julia Hollingworth.

Sir, I recently asked at my local post office for a postal order for £13, to send to my nephew whose 13th birthday approaches. I was given two postal orders, one for £10, for which the charge was 66p, and one for £3, for which the charge was 44p. This represents percentage charges of 6 per cent and 14.7 per cent. The total price of £14.10 represented a charge of 8.5 per cent the contentious topic of bank

It seems to me that this puts charges into a new perspective. It is also a further demonstration of the fact that the poorer you are, the more you have to pay. I shall not be purchasing any more postal orders. Julia Hollingworth,

Abbey Villa. Princes Road, Rhuddlan. Rhyl, Chuyd LL18 5RA

#### Plans for agency owe more to dogma than concern for business to hide: bad news for others

Indiana 46077,

Sir, Your report, "Companies House plans attacked" (Octo-ber 4), describes but one of the threats arising from the proposal by trade and industry secretary, Michael Heseltine, to contract out most of the agen-

cy's services. Within three to five years of contractor being appointed, the agency's London presence would be reduced to being that of a deposit-only (ie post box) facility. More than 100 jobs would be lost in the process. By then, Companies House would merely be a wholesaler of company information, with

offering on those data (no doubt supplemented with other business information which many users might not actually At this point, many company search agents' jobs, and perhaps entire businesses, would be lost.

Meanwhile, the contractor or contractors who had taken over what remained of Companies House would be trying. understandably, to make a profit. However, the European Court ruling in the so-called Italian Tax case ("Companies House to cut charges after EU court ruling", August 16) would prevent that margin for companies with something

from being derived from Companies House fee income. Since ministers have claimed that contracting-out would not increase costs to the taxpayer, the only way left to ensure contractors' profitability would be by allowing them to reduce

offered This then raises a far bigger issue than the consequential loss of several hundred jobs to the struggling south Wales economy.

the quality of the service

Company information is simply not going to be as avail-able, accurate and complete as it is now. Good news no doubt

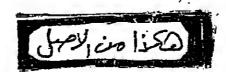
about to do business with A large and growing number of our customers are now the

ones who are saying loudest that Conservative dogma and ideology, and not true concern for business, are what really lie behind the Companies House review. It is about time that ministers started to listen. Howard Pell,

National Union of Civil and Public Servants, Room 2.145,

A = 540.

The same and the



#### FINANCIAL TIMES

Number One Southwark Bridge, London SEI 9HL Tel: 071-873 3000 Telex: 922186 Fax: 071-407 5700 Monday October 10 1994

# The decision is Saddam's

der with Kuwait is as illogical as lt is personally consistent.

White Heatings

transamenta

tore English

haring many

the set Cristian Di

Siemer Phys

gentine for general confer of the fig. of the other formal

To align office

the we think pir St. Collection the

Mark the state of

on Salan ≸

10 m 10 m

Contract

1.00

40.55

iraq's at least partial compliance with UN Security Council Resolu-tions passed following the Gulf War in 1991 was beginning to soften some western attitudes towards the relaxation of sanctions imposed when fraq invaded Kuwait. Mr Rolf Ekeus, the UN official in charge of monitoring the destruction of Iraq's weapons of mass destruction, is due to report to the Security Council today on the extent of Baghdad'a compliance. The report was thought likely to produce evidence which could have been used by countries such as France and Russia to support Iraq's demands for a softening of sanctions.

Instead of capitalising on this trend, the Iraqi leader has chosen to prejudge the Security Council deliberations with a characteristic act of belligerence, which suggests he has learnt nothing from his repeated gross errors of judgment over the past decade and a half. Mr Saddam's intention to provoke a crisis was no bolt from the blue. Mr Hamid Hammadi, Iraq's minis-ter of information, said last week that it would have to find "other ways" of dealing with the Security Council if it insisted on following the "oppressive" determination of the US to keep sanctions in place.

Regional domination

The US attitude has been similarly well signposted. Mr Robert Pelletrau, the US assistant secretary of state for near eastern affairs, and Mr James Woolsey, the director of the CIA, have both argued strongly against any easing of sanctions. They claim that Iraq etill harbours ambitions of regional domination. Mr Pelletrau added: "Iraq today is not in full compliance with any of the UN Security Council resolutions. It has not even met the basic requirement ... of formally recognising the UN demarcated border with Kuwait." Mr Woolsey additionally asserted that the Iraqi regime was still hiding Scud missiles, chemical weapons and its entire biological weapons pro-

Whatever the relative merits of the arguments over the degree of lraqi compliance with UN resolu-

President Saddam Hussein's tions, there can be little dispute that the instincts of the Iraqi sands of troops close to Iraq's borleader have not been moderated by his experience during and after the Gulf war. Everything Saddam Hussein does is based on retaining power in Baghdad, and for the past 14 years he has sought to explain away the suffering of his population by first the war with Iran and then by the hostility of the US. Mr Saddam'e current military posturing may be as hollow as his threat in 1990 to unleash the "mother of all battles" against the western allies, but it serves to embellish his role of the embattled Arab leader struggling against an international conspiracy.

Humanitarian suffering

It also seeks to disguise the fact that the Iraqi regime is solely responsible for the appalling state of the nation. Iraq could tomorrow renounce any territorial claim to Kuwait and, however reinctantly, accept the UN-designated border. It could make quite clear its intention never to use force against its neighbours. Mr Saddam could avail himself of UN security resolution 706 which allows fraq to sell some oil to relieve humanitarian

suffering within Iraq.

He has chosen to do none of these things, but instead expects the UN to ease sanctions on the basis of his partial technical compliance with the demolition and future monitoring of weapons of mass destruction. It is difficult to believe that Mr Saddam, for all his ignorance of western political systems, could not have foreseen the reaction to his renewed military threats. It is almost as if he

wished sanctions to be retained. In these circumstances he leaves the UN Security Council and the western allies very little choice. Critics may well continue to complain that the US has no coherent longer-term policy for dealing with Iraq, other than maintaining sanctions which have so far failed to bring about a change of political attitude, or a change of regime in Baghdad. The west might well consider doing more to soften the secondary effects of sanctions on countries such as Turkey and Jordan. But in the final analysis the easing of the Iraqi tragedy rests

# Trouble ahead for the CAP

quasi-magical staying power. Squeezed by budgetary stringency, bombarded in transatlantic trade wars, riven with internal contradictions of all kinds, the policy cruises on regardless. Its powerful defenders - in the European Commission's agricultural directorate and in Europe's farm lobbies speak as if its existence, and its virtues, were synonymous with those of the Union Itself.

If the warnings emanating from some authoritative quarters in recent weeks are any guide, however, such confidence in Europe's farm policy is in for a shaking. On the one hand, the Union is still struggling to absorb the reforms introduced in the early 1990s by farm commissioner Ray MacSharry. On the other, it faces new pressures resulting from its commitment to take in members from central Europe. An independent report published by the Commission late last month recommended wholesale CAP reform to prepare the EU for further enlargement. Last week, the UK National Farmers Union warned that without fundamental change in the CAP, enlargement could stretch it to breaking point and even cause the demise of the RU.

Biting reforms

Warnings of this kind may sound odd only two years into a major CAP reform. But in truth the MacSharry changes - under which farmers are paid to "set aside" a given proportion of their arable land from production, and EU prices are reduced - have only bought time for the EU and curbed the excesses that threat ened a trade war with the US. The reforms are biting, to the perverse exiont that grain shortages have recently forced internal EU prices up; the Commission was moved last week to propose a minor relaxation of the set aside regime. llut the MacSharry changes are no answer to the problems which will

be posed by enlargement. Unless it carefully prepares for this challenge now, the EU could face a serious crisis over agriculture in 1996, when the MacSharry reforms run out, as the desire for further enlargement collides with an inability to manage or finance

It is one of the European Union's quainter superstitions that the Common Agricultural Policy has ernmental conference set for that year. At worst it could derail what is arguably the EU's most important strategic task: stabilising the countries to its east, and spreading its own prosperity.

Price supports

The problem lies in the CAP's price support measures, under which EU farmers are paid more than world market levels for their produce. Extending such price supports to farmers in, say, Poland would almost certainly cause a production explosion, growth of unsaleable surpluses and consequent trade conflicts, and the collapse of the EU budget. On the other hand, excluding Poland and the other Visegra countries from as central an EU policy as the CAP - either altogether or for a protracted transi-tion period - is unlikely to be politically feasible.

Hence the urgent need to consider more radical CAP reform. One option, suggested in a paper produced for the Commission by independent experts in June, would be to lower EU support prices to a level that covers only core production costs, establish a standard level of support prices in the eastern European countries and bridge the gap between the two by means of export refunds and import duties. Another would be to scrap or phase out all EU price support and replace it with some other form of social aid,

decoupled from production. These are not arcane or remote questions. Such adjustment will be necessary even without full EU membership on the part of the central European countries. For if the Union's promises to dismantis trade barriers with these states are to mean anything, it will have to let in more of their farm produce, creating greater competition

for the farmers of western Europe. That in turn is why some EU governments are seriously mistaken if they think these issues will go away. Germany, for one, will be forced to address them as a result of its own strong commitment to bringing its central European neighbours into the Union If the price of doing so is CAP reform, it will have to be paid.

n recent weeks Moscow's more opulent hotels have been crammed with foreign investment bankers, venture capitalists and fund managers, chattering excitedly about a possible turn in Russia's economic

"This is one of the greatest investment opportunities of the 20th century," enthuses one fund manager. "Russia is the single most impor-tant emerging market for us at the moment," says another. Mr Mark Donegan, an equity strategist at Morgan Grenfell, the UK-based mer-

This interest has triggered s wave of speculative buying. In the past six months foreign investors have been flocking into Russia's infant stock markets, causing the prices of some shares to jump by as much as 30 per cent a day. Some shares have risen 10 times in dollar terms over the past year, or about 25-fold in rouble terms.

According to Mr Anatoly Chubeis, privatisation minister, the rate of foreign portfolio investment has accelerated to \$500m a month, compared with about \$1bn for the whole of 1993. CS First Boston, the inter-national investment bank, estimates total foreign portfolio investment this year may exceed \$3bn.
But the excitement still needs

some explaining. Headline statistics suggest Russia's economy is still mired in recession, with industrial oduction having fallen 28 per cent in the past year. The government is under savere budgetary pressure. The rouble is falling fast. Thou-sands of companies are experiencing an scute cash-flow crisis and many have not been able to pay their workers for months - one industrial company, for example recently resorted to settling its wage bill in job-lots of tampons

which it had somehow bartered. Yet the picture is far from uniform. While some parts of the Russian economy are contracting, others - particularly in the services sector - are growing at a frenetic pace. The mass privatisation of 120,000 state-owned enterprises is also proving a brutally effective learning process for Russia's oldschool management in how to run their companies profitably.

The speed of the privatisation has meant many of the most attractive assets have been hastily bundled into corporate parcels. That has created some powerful and potentially wealthy industrial companies, which could yet dominate the Russian economy in the way giant cor-porations helped shape US development in the 19th century.

It is these few corporate colossi, mainly clustered in the oil, gas, mining, metals, electricity and telecommunications sectors, which most appeal to western investors especially following increases in

Enthusiasm for Russia's stock markets is growing, but the risks remain great, writes John Thornhill

# Foreign speculators raise the stakes

global commodity prices.

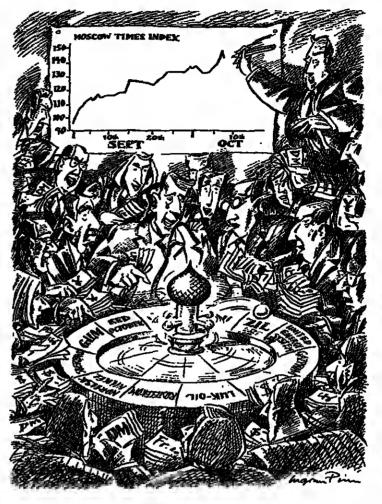
These companies are fast learning how to speak the language of western investors to attract much-needed capital Lukoil, one of ths most progressive of the new oil companies, has already made slick investment presentations in New York. Five other Russian companies, which may issue global depositary receipts - or certificates representing shares - next year, staged a well-received investment road show in London last month.

The investors' prayer is that these companies could eventually produce phenomenal returns from their rich assets. One investment bank calculates that if Gazprom, which controls more than 30 per cent of the world's known gas reserves, could generate the same financial return on assets as its western peers, and attract an equivalent stock market rating, it would emerge as the most valuable company in the world.

Despite spectacular share price rises recently, such assets still appear cheap by global standards. The Moscow Times index of the 30 most actively traded Russian stocks estimates their total market value at about Rbs74bn (\$26bn). Put another way, the bulk of Russia's vast natural resources and corporate assets is currently given about the same value as Glaro, the UK nharmaceuticals company.

While this theory may be enticing, much remains uncertain - and there is plenty to alarm the inves-tor. "In many respects, Russia is a pre-emerging market and lacks many of the most basic playing rules. We will see a number of problems and scandals in the market. That is only to be expected," says Mr Martin Andersson, chief executive of Brunswick, a Swedish-owned, Moscow-based stockbroker,

Russian accounting remains opaque and the concept of corporate governance hazy, making it impossible to value Russian companies on conventional measures of earnings cash flow or dividend yield. Instead, appraisals have to be made on factors such as proven reserves, share of global metals production, price per unit of energy produced - or even density of telephone lines. There is inevitably a large dash of



wishful thinking thrown in, If there were ever a reconciliation of accumulated inter-enterprise debts, many Russian companies would surely be bust. Far from being cheap, many current share prices could yet look absurdly generous. difficulty of trading shares, a reminder of the old saw that an

The other chief worry is the sheer emerging market is one from which you cannot emerge in an emergency. A dozen relatively orderly local stock exchanges have been set up, but 95 per cent of shares are still traded over the counter through a myriad of small brokers

 many of whom dabble in commodities from shares to human hair. One frustrated western fund man-

ager says. "The biggest task is sim-ply trying to get huyers and sellers to meet. It is still very difficult to know what the price of a share is." Prices quoted to investors often prove meaningless and the spreads between bid and offer prices can be as wide as 40 per cent.

Even when shares are bought, it is extremely onerous to register ownership. Legislation requires new owners to enter their names on a shareholder list kept in the company's bome town. Travel-weary

stockbrokers spend much time scurrying off to obscure Siberian towns simply to register their purchases.
Local stockbroker associations have been formed to address these concerns and introduce self-regulation. Western government-funded projects are also helping develop effective clearing and settlement. effective clearing and settlement systems. Banks, such as CS First Boston and Chase Manhattan, are establishing custodial services to give investors greater confidence about the security of their invest-ments. But mainstream investors will remain deterred until such doubts are resolved.

The Russian government is draw-ing up further securities legislation, which promises effective regulation. It is also devising means of channelling the domestic savings pool into the productive economy, rather than into speculative investment schemes, which could give the markets a further boost.

he successful development of secondary mar kets would solve many government dilemmas. A strong domestic shareholder culture would help entrench the economic reform process and produce greater industry accountability. Capital markets would also provide an alternative means of development finance, belping wean industry off state credits.

But the success of the reform minded ministers is far from assured. It is only a year since tanks were shelling the Russian parliament building, and the political situation remains precarious Russian nationalists are already campaigning about what they see as a sell-out to foreigners, and there remains a danger of expropriation.
The economy, too, could unravel in the face of social unrest, demands for industrial subsidies and a fur-

ther spurt of hyper-inflation.

As yet, only the hedge funds and private individuals have been beld enough not only to identify the risks but to swallow them. Their interest is clearly to talk up the market and take their gains by selling out to incoming fund managers. That may already be happening as Russian share prices have softened in the last few days. But there is a chance that the astonishing speed of change in Russia's capital markets could presage the start of much longer-term growth in investment, as mainstream fund managers and Russian domestic investors grow confident enough to commit serious funds.

"I would like to think that this is not a passing emerging-market fad," says Mr Andersson of Brunswick. "The sheer size of Russia's resources and companies must one day ensure that it assumes an appropriate place in the world's

# Sleepless and irritable in suburbia



Washingtou's long hot summer, my house was without power for 48 hours as storms swept through the area. It PERSONAL brought home to my VIEW family the extent to

conditioning, television, to keep food fresh - even to make a hot After two sleepless nights and irritable days, we felt we had been through a major disaster. But we

had simply experienced a few incon-veniences. We knew we could escape to the car's air conditioning. we could buy fresh food at the supermarket, we could go to the cinema if we became bored with family conversation. As an employee of the World

Bank, which is committed to improving the quality of life of the world'a poorest people, I could not help comparing our "devastating" inconvenience with the reality of daily life for the 2bn peopls in developing countries who have no

At the beight of The same number of people lack adequate sanitation - at least our bathrooms continued to function during our blackout. We did not much enjoy our lukewarm water and beer, but 1bn people do not have access to safe water. It is little surprise, therefore, that every year more than 3m children in developwhich we rely on electricity for air ing countries die of diarrheal disease, not to mention all the other illnesses that result from their liv-

> The 17 per cent of World Bank lending that supports investments in population, health, nutrition and education helps people in ways that are easily recognised. These invest-ments tend to be mutually supportive: educated women, for example, have smaller families and healthier and better-educated children.

ing conditions.

Such projects often have obvious appeal to the public. An example is the World Bank-financed project which will enable 8m blind people in India - one-fifth of the world's hlind - to see again as a result of cataract surgery.

Less appealing is that portion of
World Bank lending that pays for

the provision of electricity, clean

water and sewerage. In the last decade the bank has committed \$25bn to electric power projects and more than \$8bn to water and sanita-

The fact is that, in the past 30 years, life expectancy in developing countries has been extended by some 15 years, the number of children dying before the age of five

Unfortunately, big investment projects have the potential to cause environmental damage

has been halved, and literacy has increased dramatically. Most of the credit must go to the people of the countries themselves, but the investments the World Bank has supported have made a valuable contribution to improving living standards and reducing the incidence of disease.

Why then does the World Bank come in for so much criticism especially over its lending for dams

OBSERVER

that create electricity and for other large projects? Small can often be beautiful but, for all the advances of the last few decades, the number of people who lack the basics in life is Many can he helped by small-

scale, grass-roots efforts, but these must be complemented by the big investments that will bring electricity, water and sanitation to very large numbers of people. Similarly, irrigation projects have contributed to a doubling of food production and an increase in average nutritional intake per person of 20 per cent over the past quarter century.

Unfortunately, such larger efforts have the potential to cause environmental damage, and people may have to be resettled. The challenge for the bank and its partners in development is to work with the countries it is trying to help, to keep negative effects to a minimum.

The bank has not always been as successful as it would wish - and its own self-critical reports, designed to improve future performance, provide ample fodder for

want the bank to do a better job This group would like the bank to steer clear of any activities that challenge the right of people to live in pristine poverty if there are any negative side effects. Unfortunately, the bank does not have the luxury of turning its back on that which may be controversial or difficult.

In 1651, Thomas Hobbes, the English clergyman and philosopher, characterised the life of people living in a simple world of nature -without industry, without trade, and without the benefits of modern inventions - as "poor, nasty, brut-ish, and short". The inconvenience of a few hours without electricity in suburban Washington is a modest reminder of what life is like for the millions without electricity, clean water or sanitation in Bangladesh, Bolivia or Burkina Faso.

They must not be condemned to the state described by Hohbes.

Tim Cullen

#### The author is chief spokesman for But a vocal minority does not the World Bank

■ Choosing Belgian socialist Willy Claes to be Nato's secretary general makes it easier to fill the same post at Europe's other defence organisation, the Western European Union. But not much.

Harmonious

union

Leading the WEU is a sensitive job. Whoever gets it will have to jolt into full-blooded existence a body which - having finally got Washington's blessing – has been designated as the European Union's defence arm.

Claes's victory probably eliminates his compatriot, Marc Eyskens, from the WEU race; the rules of European musical chairs dictate a limit on Belgians - or any other nationality - occupying top

Portugal's Jose Cutilheiro is in with a chance, with his Atlanticist credentials appealing to the UK, though not to the French. The two front-runners though are veteran ltalian diplomat Glovanni Januuzzi currently ambassador to Nato, and Enrique Baron Crespo, the Spanish politician and former president of the European Parliament.

The Spaniard's socialist background might count against him, too many socialists being almost as difficult to swallow as too many Belgians. The Italian camp stresses the

quiet efficiency with which

Jannuzzi co-ordinated the EU's

foreign policy secretariat for four years. France anticipates a stalemate and a couple of its former cabinet ministers wait in the wines. With so little union, maybe the incumbent, former Dutch defence minister Willem van Eekelen, would like to stay put?

Phut phut

■ The UK's Institute of Personnel and Development says that Dutch managers, whose work often takes them into Germany, like to run two

They keep the prestige motor for doing business in Germany - where they feel an impressive vehicle is de rigueur - and the clapped-out banger for working in the Netherlands, where an ostentatious

company car might suggest a lack Presumably they keep the moped for dealing in the UK - so they won't offend their poorer cousins.

Penny wise

■ Conservative central office's efforts to reduce its estimated £15m overdraft will not be helped by gaffes such as the one visited on Sir Alistair Grant, the genial Scottish millionaire who is chairman of the Argyll supermarket group.

Sir Alistair, whose company has over the past decade contributed some £250,000 to Tory coffers, was irritated earlier this year to receive

# BANX

'He's a bit like Forrest Gump but without the feelgood factor'

a gushing letter from party HQ asking him to consider making a "first time" donation. As an indication of the party's organisational prowess, Sir Alistair considered this less than impressive. He promptly cut the

company's annual donation from £30,000 to zero. Who carries the can for the embarrassing error? Central office is understandably reticent but it is reliably understood the letter was authorised by David Sleff, the Marks and Spencer director, and

until recently among the high-powered businessmen helping to run the Tories' finances. For entirely unconnected reasons.

Sieff is now devoting his spare time to being chairman of the board distributing cash from the UK's new national lottery.

Speaking volumes Telephone sex with a difference. In Switzerland, the PTT telecoms

company is now running a commercial for mobile telephones. In it, a young woman tells her boyfriend that, alas, she failed to reserve cinema tickets because she could not find a payphone. Another young woman, eavesdropping on this sad event, whips out her mobile phone, books the tickets and captures the man.

In the next scene, as the couple emerge from the cinema, the woman raises her eyes to her hero and says . . . different things, depending on whether the ad is for the German or French speaking market

In the German version she says: "And where will we go for a drink afterwards?" in the French it's: "And now, your place or mine?"

Taxing break ■ Chief financial officers of US companies know a good thing when

they see it. For a few days last week they were able to save millions of dollars on their securities registration fees, thanks to a congressional delay in

approving the Securities and

Exchange Commission's new

The delay meant the SEC was temporarily unable to charge companies its usual fees for registering securities.
Instead of the normal 0.035 per

cent, the agency was forced - by the rules of a temporary funding bill passed earlier this year - to charge only 0.02 per cent. Chicken feed.

Mind you, these are big broilers Chrysler rushed to register \$18.6bn of securities, saving itself a handsome \$2.7m in fees. General Motors saved \$1.4m on \$7.1bn of

securities. Blame two Republican senators for holding up the new budget. They wanted to attach to the funding bill a measure giving married couples a bigger tax break, worth an extra \$1,750, on their

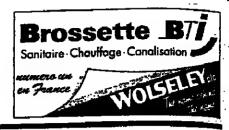
savings. Meanwhile, who will count the millions of corporate dollars saved at the expense of US taxpayers?

#### Deaf to reason

■ Earnest US youths working in the House of Commons as research assistants to MPs sometimes encounter local problems. One recently asked a British colleague: What's the politically correct expression over here for 'deaf'?" The Brit pondered, then replied: "Well, I've got a relative who is deaf. We call him 'stone' deaf. That any good?"

# FINANCIAL TIMES

Monday October 10 1994



# Claims over Thatcher link to arms deal irritate Tory leaders

By Roland Rudd in London

The UK Conservative party last night sought to distance itself from Lady Thatcher after embarrassing allegations on the eve of its annual conference that her son Mark made £12m (\$18.96m) commissions from a Saudi Arahian arms deal while she was

Mr Rohin Cook, shadow trade and industry spokesman, called for a independent public inquiry "to get the bottom of the allega-

As the Conservative party tried to reassert its own agenda in the face of Labour attacks over the "aleaze factor", one minister conceded that the allegations were "most unhelpful" coming just before Lady Thatcher is due at

the conference in Bournemouth, southern England, tomorrow. in return for these millions and how much did Mrs Thatcher use Conservative Central Office

sought to distance the government from Lady Thatcher'a administration of the 1980s. 'Allegations surrounding the son of a former prime minister who has been out of office for four years are of historical interest," said a senior spokesman.

Ministers, however, were irritated by yesterday's report in the Sunday Times which alleged that Mr Mark Thatcher was among a team of middlemen who earned between them £240m in commission payments from the Al-Yamamah deal with Saudi Arahia. Mr Cook said:

"There are two main questions that must he answered: what her public office to promote her son to make a private fortune?"

Mr Cook said Mr Michael Heseltine should set up the inquiry since he was now trade and industry secretary and had been the defence secretary who signed the deal 10 years ago.
The Sunday Times also alleged that Lady Thatcher had been

warned by civil servants about the potentially damaging conse-quences of her son's involvement the Sandi Arabian arms deal. Mr Robert Sheldon, the chairman of the Commons public accounts committee, yesterday called for wider powers to track

public money across depart-

powers to follow public money wherever it goes," he said.

Mr Sheldon was instrumental in deciding that a report into the deal hy the National Audit Office, a government watchdog committee, was not published on the grounds of national security.

He yesterday said there had been no evidence that the Ministry of Defence had done anything wrong in sanctioning the deal. But he stressed that his committee only had the powers to investigate individual government

departments. Mr Tam Dalyell, the Labour MP who hrought up the issue of Mr Mark Thatcher's involvement in the deal in the Commons two years ago, said: "I shall return to

# Maxwell schemes

By Robert Graham in Rome

**Jurists propose** 

trust for Fininvest

A commission of three jurists has proposed that Mr Silvio Berlusconi, the Italian prime minister, either sell his Fininvest husiness empire or appoint a trust to manage Italy's second largest private group to avoid a conflict of inter-

The proposal is contained in a report handed over to the Senate hy Mr Berlusconl at the weekend. He commissioned the report in May on taking office. He had been sttting on it for 11 days but has so far refused to comment.

The proposals are not binding and merely a basis for legislation. The opposition Party of the Democratic Left (PDS), the former Communist party, criticised the report as being too little, too late. Mr Cesare Slavi, the PDS spokesman in the Senate, welcomed the fact that the report accepted a conflict of interest existed. But he said the contents were too vague and lacked teeth.

especially over sanctions. The report avoids any mention of the need to reveal tha full ness. Mr Berlusconi's ownership of Fininvest is obscured behind 22 holding companies and two

fiduciaries (trusts). The jurists suggest that any member of government must within 40 days of taking office

make a full statement of their husiness interests. If a person holds husiness interests of L50bn (\$32.2m) or more, then he must either sell them or hand over their administration to a trustee.

The report rules out enforced divestiture as unconstitutional. Mr Berlusconi has consistently refused to contemplate a forced sale; the PDS has argued that this would be the sole means of avoiding a conflict of interest.

All non-media interests would be assessed by the existing anti-trust authority, and the latter would retain monitoring powers over any conflict of interest arising with assets being managed by a trustee. Media interests - a specific reference to Mr Berlusconi's three commercial TV channels would be monitored by the media watchdog commission.

The antitrust authority lacks a chairman. This means that, in the present parliament, the right-wing coalition of Mr Berlusconi would be the ultimate policeman of any conflict of interest.

The Senate discussion, which will start today, will take place ing conflicts of interest - Mr Berlusconi's battle with the Milan magistrates over its investigations into Fininvest, and the government's takeover of management and editorial control of

sue Credit Suisse

By John Mason

Maxwell pensioners return to the UK High Court today in two legal challenges attempting to recover more than £80m (\$126m) from Credit Suisse, one of the banks which loaned money to the late Robert Maxwell. Trustees for the Mirror Group

Newspapers pension scheme and the liquidators of Bishopsgate investment Management, the for-mer managers of other Maxwell company pension schemes, are suing Credit Suisse for accepting pension fund assets as collateral against a loan to the late publisher. The action brought by the MGN pension trustees is seeking more than £52m in damages, BIM is seeking £28m. Tha dispute surrounds a £50m

loan facility from Credit Suisse to the Robert Maxwell Group which was agreed in July 1990 and drawn against in September that year. Both the MGN pension trustees and BIM are arguing that Credit Suisse was, or should have been, aware that the shares collateral were pension fund assets. The ownership of the shares was split hetween the MGN pension scheme and BIM. Attached to the action brought by the MGN trustees is a further

Bank of America for £25m - the sum paid hy the San Francisco bank to the MGN scheme, with-ont any admission of liability, in January this year. Bank of America had acted on Mr Maxwell's behalf as custodian of the disputed shares and passed them on to Credit Suisse. Credit Suisse has mounted a counter-claim against Bank of America.

Miss Margaret Cole of Stephenson Harwood, the solicitors acting for BIM, said: "This is an important step in recovering pen-sion fund assets. It is the first time a court will rule on a bank's liability for taking pension fund assets as collateral.

in February, the MGN trustees settled one case involving pen-sion fund assets when it accepted out of court payments totalling £32m from three securities houses, Lehman Brothers, invesco Asset Management and Capel-Cure Myers.

Although the actions being brought by the MGN pension trustees and BIM are legally separate, they will be heard together. They are expected to

Credit Suisse is fighting both cases. in a statement, the bank said it was under no liability to MGN pension trustees or BIM. and that the security taken for taken in good faith.

#### THE LEX COLUMN

# Hands across the ocean

This year has so far seen two hostile hids fought simultaneously in Britain and America. The failed Enterprise/ Lasmo hid and the current Browning-Ferris Industries/Attwoods battle have come under the jurisdiction of both the UK's Takeover Panel and the US Securities and Exchange Commission. The reason is the large proportion of each target's shares held by US inves-tors - over 20 per cent in Lasmo's case and about three-quarters in Attwoods'

Though operating in two jurisdic-tions adds to the complexity and cost of takeovers, more bidders are likely to be driven down this route as US investors increasingly diversify their portfolios overseas. Acquirers may find it worth pursuing a US stake of as little as 5-10 per cent, given that they can only compulsorily purchase minority stakes if they win over 90 per

Such dual jurisdiction hids subtly change the nature of the takeover game. Bidders and targets have to appeal to two sets of shareholders, each with slightly different ways of valuing companies. in the Lasmo bld, much was made of the fact that US investors look at oil exploration companies on a cash-flow basis while UK investors are more concerned with assets. Meanwhile, BFI has argued that Attwoods' earnings should he converted to US accounting standards in order to decide how much the shares are worth, it will be no surprise that this turns what first looked like a mean offer into an apparently generous one. As more bids straddle the Atlantic, dreaming up similar wheezes should become a growth husiness for

#### Australia

The US is not the only country where markets are looking to see whether the authorities will push up interest rates. The chances are growing of a further rise in Australia after the jump to A\$2.14bn in the August balance of payments deficit, the largest monthly figure since early 1990. Last week Mr Ralph Willis, Australia's treasurer, sought to downplay the payments figures, citing the drought in Queensland and New South Wales and rising imports of capital goods as reasons for the disappointment. If that was why the payments deficit was ris-ing, there would be less need for a monetary policy response. Evidence that companies are finally stepping up their investment would be a sign of

FT-SE-A Property Sector

sustainable recovery. The nagging worry remains, however, that Australia's current account is once again revealing the country's structural weakness as a commodity exporter with a relatively small domestic manufacturing base. Mr Willis points to 16 per cent compound growth in manufactured exports since the mid-1980s as evidence of change, but the base was small and the August trade figures showed a slowdown in non-farm

While such concern persists. Australia will need an eye on the limits to growth - still officially forecast at 4.25 per cent in the current financial year. Neither the currency nor the bond markets are likely to tolerate for long inaction by the Australian authorities once US rates rise again. Sydney equities have fallen 17 per cent since their peak in Fehruary, They may not yet have fully discounted further interest rate rises in the pipeline.

#### European cars

The European car market is set to recover from last year's cyclical trough. But much of this year's growth - expected to be 4 to 5 per cent is due to government-sponsored sales incentive schemes in France and Spain. In Germany, election nerves are limiting the pace of recovery. The rebound in the UK market reported last week disguised a fall in the number of cars bought by consumers, the growth coming exclusively from fleet

All this points to a long, slow recovery. General Motors predicted at the Paris motor show that European car production would not reach the previous cyclical peak of 1989-90 until the end of the century. The path back will be dogged by mounting competition,

hetween the hig US and European manufacturers as well as from Japanese producers. It is thus unlikely that margins will ever be restored to the levels achieved in the late 1980s.

Shares in European manufacturers such as Volkswagen and Peugeot have risen strongly over the past 18 months in anticipation of a pronounced recov ery in earnings, but the scope for recovery in Europe is hampered by social and political impediments to rationalisation. The measures taken by Mercedes-Benz and Volkswagen to cut costs look feehle in comparison with the root-and-hranch restructuring pushed through hy the US majors. European car manufacturers may experience a bounce in earnings from current levels, but the cyclical upside for investors is likely to be less pro-nounced than it has been in the US.

#### Property

Reality has caught up with UK property, last year's second top-performin sector in the stock market. This year the property index has been strugglin ever since the Fed raised US interest rates. Higher bond yields and UK interest rates have added to its woes. Since the Fed moved in February, the property index has underperformed the market by 10 per cent.

50 190 1

4-12

7

MENTE.

14.

E COMPANI

INTERNATIONAL CONTRACTOR

17.77

#∂n-

有關於

Expect better

news from

Main Street

For a while, property shares were sustained by expectations that economic growth would generate higher rents. Those hopes have been dashed. Although there have been pockets of progress for a few premium commer-cial properties in the West End of London and the City, income growth has proved elusive. Many property groups are less dependent than they were on London. But beyond the capital there have heen even fewer signs of an upturn in commercial, industrial or retail rents. The market's forecasts for rental growth for the year to March have fallen from 12 per cent to about 7 per cent. There are fears it could actually reach zero.

Eventually, the effects of 3.8 per cent GDP growth must begin to filter into the market. The absence of cranes that once dominated the City's skyline. bears witness to the lack of new capacity in the pipeline. But it could be 1996 hefore rents move significantly upwards throughout the country. case for near-term optimism is diffi-cult to make. Some may wish to pick stocks with good portfolios. But even the more dynamic groups will find it hard to escape the malaise restraining

# Austrian ruling coalition sees its majority cut

FT WEATHER GUIDE

Continued from Page 1

pean Union

no longer have the two-thirds of parliamentary seats needed to secure constitutional changes. But the coalition will be able to count on the support of the Liberal Forum, a new left-leaning party which won 5.8 per cent of

votes and 10 seats, for the

vote to ratify entry into the Euro-

Mr Haider first came to international attention after making a complimentary comment three years ago on the employment pol-

icies of Hitler's Third Reich. Three months ago, he looked in serious trouble after a losing referendum campaign to persuade Austrians to vote against joining the European Union. But he bounced hack in the national campaign, rooting out alleged

examples of excessive patronage hy the socialists and the OVP.

claim against Credit Suisse by

The erosion of support for the ruling coalition was attributed mainly to voter disenchantment with the cosy partnarship between the socialists and conservatives that has controlled Austria's economic and social institutions since the second

This disenchantment has been

apparent in the OVP's eroding popularity since the mid-1980s. It continued in this vote, with the party's vote share dropping from

32.1 per cent to 28.1 per cent. However, for the first time, the cialists, were hurt, with their share falling from 42.8 per cent in 1990 to 35 per cent. Socialist leaders said last night the outcome did not undermine Mr Vranitzky'a position as leader.

This announcement appears as a matter of record only.

#### The British Petroleum Company p.l.c.



#### Managed Exit from BP Nutrition

Sale of the

**European Consumer Food Division** Sara Lee Corporation

Sale of the

**European Pet Food Division** Dalgety

Sale of the

Agrispeciality, Animal Breeding, Aquaculture and European Animal Feed Divisions

Nutreco

The undersigned has provided overall advice on this process and has assisted with the above transactions

Lazard Brothers & Co., Limited

1992-94

#### **Europe today**

Southern Benefux, northern France and Germany will be sunny, as will the central UK and Ireland. The sun will also break through in Scandinavia will be partly cloudy, with light showers expected in southern Finland Further east, rain will linger over the Baltic states and north-eastern Europe, Showers, some with thunder, will break out in western Russia. The Alpine area and the Balkan states will be sunny. Along the Mediterranean, Italy will be the only country with sunshine Elsewhere, it will be partly cloudy, and the western Mediterranean will have thundery

#### **Five-day forecast**

Tranquil autumn conditions will orevall over the north-western continent, but depres will begin to affect the area later in the week. As a result, more wind and showers will arrive In Scandinavia. The UK, the Benelux and Germany will have plenty of sunshine interspersed with a few clouds. Northern France and southern Germany will have showers on Wednesday. Spain and other sections of France will have little sunshine for the next few days.

TODAY'S TEMPERATURE

Caracas Cardafi Casablar Chicago Cologne Dakar Dallas Delhi Dubai Dubai Duban

1000

錉

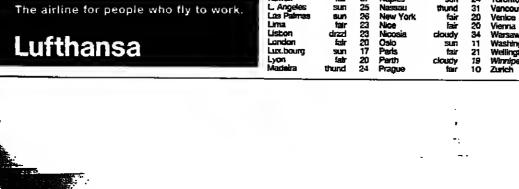
fair rain rain sun cloudy cloudy fair sun tair stower cloudy rain tair shower shower sun fair cloudy county 20 25 26 19 3 12 23 18 16 16 12 22 23 34 12 19 10 Majorca Maida Manchester Manila Melbourne Mesico City Milan Milan Montreal Moscow Munich Nairobl Naples Nassau New York Nicosia Oslo Parts Parth

tak sun sun cloudy fair cloudy fair sun fair fair

The airline for people who fly to work.











#### FINANCIAL TIMES

# **COMPANIES & MARKETS**

**OTHE FINANCIAL TIMES LIMITED 1994** 

Monday October 10 1994

# Expanding by Contracting Telephone Ayr (0292) 281311

#### **MARKETS** THIS WEEK



STEPHANTE PLANDERS: ECONOMICS NOTEBOOK Experience in the US shows the link between unemployment and crime should be handled with care. Most people believe there is a relationship between the two. However, they recognise that a complex web of personal and cultural factors will determine whether a given individual will turn to crime. Page 20

GERARD BAKER GLOBAL INVESTOR

The invisible hand has been at work again in the Japanese stock market as Finance Ministry officials attempt to prop up share prices.

Heavy with capital and hungry for new assets, many banks are now eager to start lending again, and have turned aggressively to the market for syndicated loans. Page 22

In London the spread of forecasts by City analysts for the FT-SE 100 Share Index on December 31 widened as a poor start to the final guarter deepened the market's gloom. In New York surface. Page 21

EMERGING MARKETS:

Iraq's latest maneouvrings around Kuwait coincide awkwardly with the latest initiative from fund managers with a taste for developing countries, who are attempting to sell the Middle East as the last frontier for emerging markets investment.

The market will this week focus on US inflation. retail sale and industrial production data to get a sense of when the US Federal Reserve may next tighten monetary policy. Page 21

COMMODITIES: The world metal trade will be in London this week

for the London Metal Exchange's annual jamboree.

UK COMPANIES: The triumph and tragedy which have attended the career of Mr John Broome, Page 18

INTERNATIONAL COMPANIES: Twelve international telecommunications groups have been selected to bid for the Czech Republic's national telephone monopoly. Page 19

FT MANAGED FUNDS SERVICE: From today readers in Continental Europe will Managed Funds Service. The service will concentrate on offshore and overseas funds, and from Mondays to Fridays will omit categories of fund which are of interest mainly to UK domestic investors. UK funds will still be listed once a week. in Saturday's FT.

#### STATISTICS

Basa lending rates... FT-A World indices............ 20 FT Guide to currencies .... 21 Foreign exchanges............ 25 London share service. 28-29 Managed funda......... 26-27 New int bond issues... World stock mkt indices. 24

# Rolls-Royce challenges GE's aero-engine tests

By Paul Betts,

Rolls-Royce and Pratt & Whitney are challenging proposals by General Electric of the US to change part of the testing procedure for large civil aircraft engines to power the new generation of Boeing 777 aircraft. The dispute, which has come before the US Federal Aviation Administration (FAA), is likely

for the fierce competition

thrust engines to power Boeing's new 777 and future jumbo jets.

The controversy centres on GE's proposal to use an alternative test procedure for one of the most critical elements in the airworthiness certification process for jet engines, the "blade-out"

Under the traditional procedure, a blade is released at its root or dovetail while the engine is running. To pass the test, the

between the hig three aero-engine makers to supply heavy-ments must be confined by the engine's containment ring to avoid the risk of metal particles flying out of the engine and damaging the rest of the aircraft. GE is proposing to separate the hlade not at its dovetail but soma

distance above the root area. The US company, which has developed a new composite fan blade for the GE90, argues that a composite blade root failure is highly

Rolls-Royce and Pratt & Whit-

800 and PW4048 engines under the traditional procedure. GE's rivals are understood to

ney have already completed the tests for their respective Trent

be pressing for no change in the regulations since they consider this would give GE an unfair competitive advantage. They also suggest that the risk of a composite fan blade failure at the dovetall may be higher than predicted by mathematical analyses.

Under the GE alternative test. tha engine containment system

would have to be less robust because only part of a blade would be separated. This could give GE a market

ing advantage since it is the only one of the big three engine makers opting for a composite fan blade for its heavy thrust engine. Rolls-Royce, which unsuccessfully attempted to develop an all composite blada for its RB211 powerplant in the early 1970s, and Pratt & Whitney, are using wide-chord, hollow titanium hlades for their new big engines. However, should the FAA reject the GE alternative proposal, industry experts said this programme with the possible risk that the company will not be able to deliver its first GE90s to BA on

The FAA, which has been analysing the GE proposal for the past few months, is now expected following the submission of responses it solicited from GE's

#### Richard Lapper sees banks chase a lucrative slice of Germany's giant share issue

# Geld galore in Deutsche Telekom sale

ers would not will submit themselves to ers would not willingly an intensive oral examination by civil servants - especially if the language of the test is German. Yet for five days towards the end of last month, senior executives from at least 19 leading international banks' patiently underwent the ordeal at the min-istry of post and telecommunications in Bonn. All had spent months preparing written accounts of how they intended to sell the shares of Deutsche Telekom to international investors when the giant telecommunications company begins a massive

capital-raising exercise - and "part-privatisation" - in 1996.

The mandate to organise the sale is the most hotly contested on the market. And the assessment process - conducted by civil servants from the finance and post ministries, and officials from Deutsche Telekom, has been tough. Rarely have so many banks been asked to tender for international equity offers - only four or five were involved in other recent European cases.

Whoever eventually wins the mandate, all those competing agree that the prize is highly attractive. Bankers will earn fees for raising at least DM10bn (£4bn) and possibly up to DM20bn in a deal which will dilute the government's existing 100 per cent ownership of Deutsche Telekom. They are expecting the "fee

pool" to amount to at least DM360m on the assumption that the fee structure will be similar to that adopted when the governLufthansa, the national airline, last month, in the Lufthansa deal, fees for distribution are understood to have amounted to 2.1 per cent, with fees related to administration and underwriting amounting to a further 1% per

cent, for a total of 3.6 per cent. Two German banks - Deutsche Bank and Dresdner Bank -helped the government in last month's assessment process, and are widely expected to be asked to place shares with German institutional and retail investors. They may also be offered part of the international issue.

Analysts expect roughly 40 per cent of the issue to be placed with international investors. implying that a minimum of some DM150m could be left for the international placement. A big chunk of that would go to the international bank which wins the role of global co-ordinator.

organ Stanley and S.G.Warhurg are among those men- on its strategy.

Overall the immediate fees available for international banktioned by competitors as strong contenders. It is Goldman Sachs, however, that has the closest links with Deutsche Telekom. Goldman advised it in its largest ever acquisition, that of Hungarian telecommunications company Matav. "It will be difficult to prise the mandate away from Goldman," says a banker at a rival US firm. The winner would still need to allocate some of the fee for the international placement to rival banks which would distribute smaller packages of



shares internationally. Typically, banks earn between 2 per cent and 12 per cent of the lead bank fees for these subsidiary roles, known, for example, as "lead comanagement", "co-management"

or simply "management". In addition, the losers might also compete for another "run ners up" prize since a separate bank is likely to be appointed to advise the German government

ers are not considered by bankers to be especially lucrative, compared to some recent exercises. Bankers are said to have earned more than \$100m (663m) in fees from one recent smaller Latin American issue, mainly because fee rates were higher. And the overall task of marketing the issue, Germany's second global equity issue, will not be easy. It will partly depend on the parallel organisation of a retail issue in Germany, in a country where equity investment is unfamiliar.

The sheer size of the issue could also be a problem in its own right. Large institutions may be attracted to Deutsche Telecom but they already have a sizeable portfolio of German stocks, and there are fears that in order to accommodate Deutsche Telekom they could dump other stocks, depressing prices.

et against these difficulties are two long-term attractions. Bankers know that the winner of this first stage will be in pole position to win business stemming from the future capital raising exercises that analysts expect to take place over the next five years and, after the expiry of current legal restrictions in 2000, a possible fully fledged privatisation.

With Deutsche Telecom currently valued at between DM50bn and DM80bn, the ultimate size of the prize for bankers could be very consider able indeed. "If you win the first tranche the chances are you will get a senior role in the others," says one UK merchant banker.
"It's a landmark transaction.

The perception is that anyone winning their spurs doing it can expect to be in on the later stages of the deal," adds a rival. And the winning bank would

be in a good position to compete for mandates stemming from other telecommunications privatisations, planned elsewhere in Europe, Latin America and Asia. \*Among the banks which are understood to have sent submissions: Morgan Stanley, Merrill Lynch, Goldman Sachs, Lehman Brothers, Salomon Brothers, S.G. Warburg, Kleinwort Benson, Barclaus de Zoete Wedd, National Westminster, N.M.Rothschild. Robert Fleming, Swiss Bank Corporation, CS First Boston, Union Bank of Switzerland, and several French banks, including Banque Paribas, Société Générale and Banque Nationale de Paris.

Additional reporting by Nick Denton and Andrew Fisher

#### **UK** fund managers optimistic about gilts

By David Wighton

UK fund managers are much more optimistic about gilts following last month's base rate increase according to the latest Smith New Court/Callup survey

of institutional investors.

The balance of fund managers looking to increase gilts holdings has jumped to 47 per cent from 4 per cent in Septemb

Smith New Court believes this may reflect the impact of the base rate rise on inflation. The survey shows Japanes

equities returning to favour with the balance of institutions looking to increase their weighting from 21 per cent to 44 per cent. But fund managers are cautious about the prospects for US and continental European equities. The balance of fund managers looking to reduce exposure has risen to 26 per cent and 25 per cent respectively.

UK equities have fallen out of favour slightly, with the balance of those planning to add to hold-ings slipping from 15 per cent to 7 per cent. Fund managers are slightly less optimistic about the outlook for the UK economy and corporate earnings but still bullish about share prices.

Among individual sectors, institutions are most positive about pharmaceuticals, engineering and diversified industrials. Among the least favoured are construction, general retailers and - following last week's profits warnings from S.G Warburg and Hambros - merchant banks. Following last month's interest rate rise, fund managers are predicting UK base rates of 6.8 per cent in a year, compared with a 6.4 per cent forecast in the previous survey.

#### This week: Company news

#### J.P. MORGANUS BANKS **Expect better** news from Main Street than Wall St

Predicting the quarterly profits of banks which trade beavily in the financial markets has become a hazardous business.

After the upbeaval in bond and stock markets - and a profits warning from Salomon Brothers last week -J.P. Morgan's third-quarter figures will be approached with caution on Thursday.

During the record 1983, Morgan's income from trading averaged \$514m a quarter. In the first six months of this year, that average fell to \$292m roughly the level most analysts expect for the latest period. Largely as a result, earnings per

share at the New York-based bank are generally expected to fall from \$2.29 a year ago to the \$1.50-\$1.60 range. Por most other big US commercial banks, whose results come in the following days, the news from the third quarter is likely to be far more predictable; continuing declines in bad debt provisions, a slight depression in

and accelerating loan growth in some areas should underpin solid (if unspectneular) earnings gains. Average earnings per share growth is

lending margins as interest rates rise,

put at about 10-12 per cent. The best year-on-year improvements are expected to come from banks where provisions have furthest to fall, or which operate in areas which have shown the greatest economic

improvement. West Coast institutions such as BankAmerica and First Interstate, along with most of the big New York banks, are high on most analysts' lists.

Solid excuinge per abare improvements are expected from Bank America (up to \$1.37 from \$1.18 a year before. | Citicorp (\$1,30, compared with 97 cents) and NationsRenk (up to \$1.55 from \$1.32,) among others.

**Body Shop International** 



#### BODY SHOP INTERNATIONAL Healthy results could mute critics' voices

Body Shop International, the UK-based natural cosmetics retailer, will try on Thursday to put a summer of criticism over its ethical credentials behind it and focus attention on its trading prospects, as it announces interim results. Analysts are looking for a healthy increase in pre-tax profits from £10m to about £11.5m for the half year

to August 30. Total sales are forecast to have increased 15 per cent. Sales in the US, where Body Shop has edded 60 new stores, are expected to be about 30 per cent ahead. The results could boost Body Shop's share price, which has shown some recovery recently after falling more than 15 per cent in August amid criticisms of the company's "green" standards. Franklin Research, the US ethical

investment fund, sparked the debate by advising clients to sell shares partly because of fears that an article in US magazine Business Ethics might prove damaging. The criticisms, vigorously countered by Body Shop, do not appear to have damaged sales, and the company has since been backed by other ethical investment funds. Franklin, however, published its own report concluding some of the

criticisms were justified. Most analysts feel Body Shop has weathered the storm. House broker NatWest Markets predicts annual profit growth of between 15 and 20 per cent over the next five years.

#### OTHER COMPANIES

#### UAP's advance to be held back by Worms

Union des Assurances de Paris, one of France's largest insurance groups, is due to publish interim results on Wednesday, with some analysts predicting profits up slightly to FFr1.1bn-FFr1.3bn (\$200m-\$240m). It made FFr1.1bn in the first half last rear. Profits on insurance may be dragged down slightly by continuing though smaller - losses at Banque Worms. There will be no reflection in the results of recent acquisitions, including Provincial, the UK non-life company, and the outstanding shares in Colonia, the German insurer.

Chrysler: The good news from US carmakers looks set to continue into the final months of this year. Despite the potential damage done to sales by higher interest rates, all three big producers continue to have trouble meeting demand. Chrysler, which tomorrow will be the first of the three to report third-quarter figures, made \$350m after tax a year ago: this time, most expectations are running at about 550m. Mr David Healy, motors analyst at S.G. Warburg in New York, is even more optimistic. With vehicle sales up by as much as 100,000 over a year ago, net income could reach \$750m, he says.

Lucas Industries: Mr George Simpson's first set of results as chief executive is likely to include provisions of up to £100m (\$158m) for restructuring. Before provisions, annual

# UAP

189 Source: FT Graphite

pre-tax profits at the UK automotive and aerospace components supplier, are forecast at £60m to £80m, up from ■ Scottish Television: Interim pre-tax profits, announced today, are expected to rise from £3.13m to £3.9m, but advertising revenues could be weak.

St Ives: The UK's largest independent printer is forecast to announce annual pre-tax profits of about \$25m, against \$22.1m, tomorrow.

■ Llovds Chemists: The UK's second-largest chain of chemists' shops is expected to announce annual pre-tax profits of about £56m on Wednesday.

19

17

17

19

17

18

16

19

E Gardner Merchant: The largest contract caterer in Europe announces interim results on Wednesday. Plans to float the UK group, bought out from the hotel group Forte, appear unlikely to go ahead until next spring.

Companies in this issue									
Aker	19	Eurovein	18	Pachon Minera					
Banco di Napoli	19	General Electric	17	Pratt & Writney					
Dates of teston			••	Rolls-Royce					
Boeing	17	Global Finance	19	SPT Telecom					
Cembler	19	BM	19	Smith New Court					
				TEN					
Deutsche Telekom	17	INA	19	Try Group					
Emap	18	Microsoft	19	Warta					

# **Going Private**



Telia and friends build Italy's private GSM network

Italy, with its more than 57 million people, is rapidly taking to mobile telephony. Last year the number of users increased by more than 50% to around 1.2 million, and that is merely a taste of the avalanche to come, Right now, a resou nternational consortium, Oumitel Pronto Italia, is building a nationwide GSM network. For the first time ever, the Italian state monopoly will be challenged by a private alternative.
Telia is part of it, and that should surprise nobody.
Thirreen years ago, Telia in Sweden introduced what is now

the world's most successful mobile telephony service. The

company, actively involved in the development of the GSM technology, is also engaged in similar business operations in eastern Europe, Africa and South America. Yet, mobile communication is merely one of Tella's many talents. In the UK, it is one of the first foreign-owned companies licensed to provide international telephony services. In Estonia, the company is a part-owner of the public telephony service and deeply committed to the modernization of the country's national and international belecommunications.

Together with PTT Telecom Netherlands, Swiss Telecom PTT and, shortly, Telefónica de España, Telia is a part-owner of Unisource - a leading European supplier of global managed network services for the international business community. Wherever you are, and whatever your business, Telia is

there to boost your performance, any way we can.

the mark's most open selecting

Your Swedish Telecom Partner

GSM mobile networks. Outside Streden, Telia is

directly engaged in operations and development

projects around Europe and beyond.

By Tim Burt

T&N, the automotive components and engineering group, is this week expected to raise more than £20m from the disposal of part of Goetze, the German piston ring producer acquired last year for DM250m (£102m).

The deal is expected to involve Goetze's elastomers business, which manufactures rubber and metal bonded components.

A senior official at T&N indicated this could be the first of a series of non-core disposals

aimed at reducing tha group's £362.6m net borrowings, equivalent to gearing of 60 per

Such sales and improved second-half cash flow could cut gearing to about 50 per cent by the year end, the official predicted.

The strategy is designed to give the group additional borrowing resources should it decide to huy a majority stake in Kolbenschmidt, a leading German motor components producer.

T&N announced last month that it had agreed to acquire Europe. Strong overall trend in MBOs

By Richard Gourlay

options on a 52.2 per cent stake

in the piston and hearings

arose after Metallgesellschaft

the troubled German metals,

mining and engineering group

decided to sell its 47 per cent

holding, while Magna Interna-

tional, the Canadian automo-

tive components group, is to reduce its stake from 12.5 per

If T&N exercises its options,

it would greatly strengthen its position in the German pis-

tons market, the largest in

Stock Exchange said: "The suc-cessful conclusion of the inter-

vendor links illustrates how

we can work together to pro-

vide solutions to the markets'

Mr Roy Lambert, managing director of ISMA said: "This

link will encourage as many participants as possible to

• Thomson Financial Services

signed an agreement to become the sole provider of electronic trade confirmation services for

sicovam, the French central

depository for securities, ear-

lier this year.

adopt ETC on all trades."

cent to 2.5 per cent.

The acquisition opportunity

company.

Management hny-ont and huy-in activity in tha UK was sharply higher in the third quarter of the year compared with the same period last year, according to tha Centre for Management Bny-Out Research at the University of Not-

Estimated third quarter activity rose nearly 5 per cent to £750m after a 15 per cent rise to £1.75bn in the first half of the year. CMBOR's figures did not

include the £366m buy-out of Nutreco, the animal feeds business bought from BP, which the centre considered an inter-CMBOR, which is sponsored by Barclays Development Cap-

ital and Touche Ross Corporate Finance, said there was a particularly strong jump in management huy-in activity which accounted for more than a third of the value of

deals in the first half.

Ken Rohhie, CMBOR research director, said there had also been a sharp fall in the number of completed MBOs in London and the south-east of England. Correspondingly, there was a sharp increase in the number and value of deals in the Midlands.

The strong overall MBO trend was confirmed by KPMG Peat Marwick. The accounting firm said there were 16 MBOs with a deal value of more than £10m in the third quarter.

KPMG forecasts a strong fourth-quarter for MBO activity leading to a five-year record level of deals valued at more than £3.3bn, Mr Chris Beresford, KPMG's

head of MBOs, said there were "plenty of MBO's heing worked on". But he called on merchant banks with companies to sell to give greater consideration to MBO's in preference to trade sales. "I feel strongly that sellers should encourage managers, not stifle them," said Mr Beresford, "With their intimate knowledge of the company's potential and the current weight of funds available for investment, the MBO team...can often be the highest bidder."

JOHN BROOME

Towers.

1943: Born near Chester, the

son of a headmaster.

1968: Elected a county

grand scale. His 1,200 acre Carden Park leisure development in Cheshire, to which receivers were appointed last week, is only the latest in a string of ambitious proj-

Carden is certainly a visionary exercise. The complex boasts an 18-hole golf course and one of Europe's most northerly commercial vine-yards. Work so far has involved planting nearly 30,000 trees, 10 acres of vines, and restoring 14 miles of dry stone

Aimed squarely at the corporate hospitality market, sports on offer include croquet, bowls, fly-fishing, game shooting, hotair ballooning and archery. More than £20m has been spent, with planning permission granted for more. Mr

Broome's personal commit-ment to Carden is not in doubt. He owns the estate in person, rather than through a shell Last year he sold Stretton

Hall, his country home on the edge of the estate, for £3m

By the time it was sold for conneillar. 1973: Marries Jane Bagshaw. whose father owns Alton 1987: Buys 1,200 acre Carden Park estate for undisclosed

1987: Buys Battersea Power Station from Central **Electricity Generating Board** 1990: Sells Alton Towers to Pearson Group for £60m. Feb 1993: Control of Battersea

A tale of triumph and tragedy

Simon London charts the career of the flamboyant John Broome

passes to Whang brothers. October 1993. Sells Stretton Hall for £3m to raise funds for Carden Park. October 1994: Receivers appointed at Carden Park.

to raise funds for the project. Mr Broome's career before Carden contains both triumph

and tragedy.
In the early 1980s he turned Alton Towers into one of the country's biggest tourist

His involvement with the Alton estate dated from his marriage in 1973 to Jane Bagshaw, whose father owned the former seat of the Earls of Shrewshury.

260m in 1990 to Pearson Group, the media and leisure company which owns the Financial Times, Alton Towers was the country's most popular paid tourist attraction outside Lon-

Tragedy stands in the shape of Battersea Power Station, Gilbert Scott's masterpiece on the banks of the Thames.

When Mr Broome bought the Grade 2 listed building from the Central Electricity Generating Board in 1987 be was seen as one of the few entrepreneurs capable of seeing the project through.

Battersea was supposed to accommodate 7,000 visitors an hour at peak periods, many of them shuttled to the site by a Battersea hullet" train from Victoria station.

Work started in June 1988, with Mrs Margaret Thatcher, then prime minister, per-

But problems beset Battersea from the outset. The foundations were found to be suspect. Blue asbestos had to be striped

\apol.

ammig and

marine of loss

The project's financial foundations proved inadequate to take the strain and Battersea Leisure Group was put into liquidation last year.

Hong Kong property developers George and Victor Hwang bought the company's debt at a discount and now have effective control of the site. Work on a re-designed leisure and retail complex is expected to start next year.

But financial reverberations from Battersea are still being felt. In June, Battersea Leisure's liquidator issued a writ seeking the return of £16m transferred from the company to Alton Towers six years

Former colleagues of Mr Broome describe him as flamhoyant but deadly serious. The Battersea episode clearly ran-kles after the commercial success of Alton Towers. Carden Park was another attempt to show that a grand vision could bring rewards.

# Securities vendors link up

Three systems of electronic settlement of securities trading link up today, bringing paperless trading a step closer. The link allows paperless

Segual, the London Stock Exchange's system which confirms individual share transactions, the International Securities Markets Association system called Trax, and Thomson Financial Services' system,

The move follows a year of testing the system of electronic trading confirmation between

the three vendors. Many institutions and brokers have backed the introduction of ETC. but few have subscribed to a system hecause until now they would have had to subscribe to all three to confirm trades with each

ETC is a screen-based process which replaces the practice of sending paper contract notes hetween brokers and clients. It also shortens the time taken to confirm equity or fixed-income trades hetween hrokers and institu-

Ms Christine Dann, director

CROSS BORDER M&A DEALS										
BIDDER/INVESTOR	TARGET	SECTOR	VALUE	COMMENT						
Reed Elsevier (UK/ Netherlands)	Mead Data Central (US)	Publishing	£955m	Move for electronic leadership						
Hanson (UK/US)	Assets of Carter Mining (US)	Mining	£229m	Peabody cash for coal						
J Şainsbury (UIQ	Giant Food (US)	Retailing	£205m	Stake bolsters US presence						
Axa (France)	Boreal Assurances (Canada)	Insurance	£76.4m	Completion expected soon						
Rabobank (Netherlands)	PIBA (Australia)	Banking	£48m	Asian build-up stategy						
Nomura Securities (Japan)	VUB Kupon (Slovakia)	Fund manegement	£39m	Taking 26% stake						
Watts Blake Beame (UK)	MPR (Germany)	Specialist clays	£t1m	European expansion planned						
Walker Greenbank (UK)	Topwand (Netherlands)	Distribution	£0.54m	Renewed Inter- national expansion						
Avesta Sheffield (UK/Sweden)	Eastern Stainless (US)	Steel	n/a	Buying US assets						
Emerson Electric (US)	FG Wilson (UK)	Engineering	n/a	Preliminary agree- ment announcemen						

# Eurovein float to raise £14m

Eurovein, a Sheffield-based specialist engineering concern which has emerged from WA Tyzack, the old quoted company, is to raise £14m through a share issue designed to pay off debts and enable it to

The flotation, announced yesterday , will involve a full Stock Exchange listing for Eurovein, best known in the UK for its Spencer & Halstead shothlasting equipment and Tyzack machine knives.

It will mark the return to the stock market of Mr Bill Eastwood, who was responsible for putting together WA Tyzack between 1987 and 1989. Eurovein's managing director, Mr Don Stain, was on WA Tyzack's main board.

WA Tyzack went private in 1989 via a heavily-leveraged £42m management huy-out, in which neither Mr Eastwood or Mr Stain was involved. They most important step was the formed Eurovein the same transfer of shothlast equipment

year, acquiring most of their manufacture from Germany to old company's components the UK.

business for £5m. Only two years later, however, the buy-out vehicle, GSM, collapsed - a victim of the recession and its own financial structure. This gave Eurovein the opportunity to buy GSM's remaining husinesses from the

receiver for £21.2m. The re-established Eurovein now has three businesses. The largest, surface treatment, makes shot-blasting equipment, used widely in industry to clean components before painting. It has operations in the UK, Germany and Italy.

The other two husinesses are filtration, based around the French company Eurofiltec, and components. Mr Eastwood said Eurovein's

sales fell sharply in 1991, prompting a search for new markets in eastern Europe, east Asia and the Americas, and a cost-cutting drive. The

The recent trading record is much improved, with operating profit of £2.6m (£1.6m) in the year ended July 31, on sales of £35.7m (£29.1m). At the pre-tax level it had a profit of £635,000 (loss of £1.2m). Mr Eastwood said the husi-

nesses generated enough cash to service the group's debt, but Eurovein's financial structure prevented it from expanding. There were opportunities for organic growth or acquisition in the three divisions, and the acquisition of a fourth leg in specialist engineering was not precluded.

The flotation, which is being handled by Albert E Sharp, the hrokers, and has yet to be priced, will eliminate Eurov. ein's £14m term deht.

New shareholders will end up with slightly more than 50 per cent of the company, as none of the current investors. which include Hambro Group

#### Try director stands down

By Christopher Price

Try Group, the construction and housebuilding group, said on Friday that Mr Terry Wood, managing director of the Try Build huilding subsidiary and a main hoard director, had resigned with immediate

No reason was given for the move, although the company later elaborated that Mr Wood was "retiring of his own vocation"

Mr Wood, 54, joined Try in 1989 from R Mansell, the hnilding group. He was appointed to the main Try board in 1992.

#### Emap purchase

Emap has acquired Devon-based Sewells International, a privately owned publisher of motor industry information, incinding Car Digest, for £880,000 cash.

会IRISH

PERMANENT

Floating rate notes 1998

Notice is hereby given that for

the interest period from 6 October 1994 to 6 January 1995

#### JOHANNESBURG CONSOLIDATED INVESTMENT COMPANY, LIMITED (Incorporated in the Republic of South Africa) NOTICE TO HOLDERS OF SHARE WARRANTS TO BEARER ISSUE OF NEW COUPON SHEETS

Notice is hereby given to holders of share warrants to bearer that new sheets of coupons nos. 138-143, inclusive, with talons attached, may be obtained against surrender of talon no. 6 detached from share warrants to bearer to Barclays Bank Plc, Barclays Global Securities Services, 8 Angel Court, Throgmorion Street, London EC2R 7HT.

Services and deposited on any week-day (Saturdays excepted) and left at least seven clear days for examination. Holders of share warrants to bearer are reminded that they may reconve their bearer shares into registered shares by surrender of their bearer warrant, taken and outstanding coupons together with a reconversion form

Talons must be listed on forms obtainable from Barclays Global Securities

which may be obtained from Barelays Global Securities Services. DIVIDEND NO. 137 ON SHARE WARRANTS TO BEARER fursiont to the notice published on 7th September 1994 holders of share warrants to beater are informed that payment of the above dividend will be made at the rate of exchange of 1 rand equals 17.716361 on or after 24th October 11914 upon surrender of coupon no. 138 to Barclays Bank Ple.

Batclays Global Securities Services, 8 Angel Court, Throgmonon Street,

Lordon EC2R 7HT. UK Currency Gross amount of dividend declared Less: South African Non-Resident Shareholders Tax@: 10.28% 2 8047 Amount payable where a UK Inland Revenue declaration is lodged with coupons 24,4785 Less United Kingdom Income Tax 16/9,72% on the gross dividend (See notes 1 & 2 below) 26519 Amount payable where coupous are lodged without a UK Inland Revenue declaration

21.8266 Coupons trust be listed on forms obtainable from Barclays Globa Secutities Services and deposited for examination on any week-day Saturday excepted) at least seven clear days before payment is required.

Johannesburg Consolidated Investment Company (London). Limited s St. James's Place LONDON SWIA INP P E C Dexter 10 October 1994

NOTES. 11) The gross amount of the dividend for use for United Kingdom Income and Surta

purposes is 27,2832p.
(21 Under the Double Taxation Agreement, between the United Kingdom and the Republic of South Africa, South African Non-Resident Shareholders' Tax applicable to the dit idend is allowable as a credit against the United Kingdom tax payable in respect of the dividend. The deduction of tax at the reduced rate of 9.72% instead of at the Landerd rate of 20° represents an allowance of credit at the rate of 10.28% in respect
of Seath African Nam. Resident Shareholders' Tax.

#### Notice of Early Redemption in Respect of Alliance & Leicester Building Society £50,000,000 Subordinated Variable Rate Notes 1998

NOTICE IS HEREBY GIVEN to the holders of the £50,000,000 Subordinated Variable Rate Notes 1998 (the "Notes") of Alliance & Locester Building Society (the "Issuer") that, pursuant to Condition 5 (5) of the Note, the losier will redoem all of the outstanding Notes at their principal amount on the Interest Payment Date falling on 11th November, 1904, from which such date interest on the Notes will cease

I'r ment- of grincipal and interest on the Global Note will be made subject to and in accordance with the respective rules and procedures of florogle it of Codel, as the case may be and will only be made upon citation ion as to non-U.S. beneficial ownership as procided in the

Glams for payment of principal will become youl ten years and claims for payment of interest will become youl five years after the Relevant Oure as denned in Condition to of the Nores. Account interest due on 11th November, 1994, will be paid in accordance with the procedures of Euroclear or Cedel, as the case

Bankers Trust Company, London 10th Center, 1994

Agenr Bank



**GROUPE SUEZ FIRST-HALF RESULTS** SHOW A SUBSTANTIAL ADVANCE

The Board of Directors of Compagnie de Suez, chaired by GérardWorms, met October 4, 1994 to review the consolidated financial statements for the first six months of the year. First-half 1994 financial highlights were

(in FRF millions)	1993	1st-half 1993	lst-half 1994
Net operating income (loss) Net non-operating income Effect of changes in	(1,268) 2,567	135 381	478 317
accounting principles	276	-	
TOTAL	1,575	S16	795

Net income of Suez for the first half of 1994 amounted to FRF 795 million, antially higher than for the first six months of 1993.

The FRF 343 million growth in net operating income during the first half of the year (FRF 478 million versus FRF 135 million for first-half 1993) reflects good performance by all Group subsidiaries. This satisfying result was achieved despite difficult markets and a tough business environment for banking activities and, once again, heavy provisions related to the depressed Prench real estate market.

Net non-operating income was FRF 317 million. It resulted from the estimated loss incurred on the sale of Groupe Victoire, provisions for impairment in value of securities and other elements, and various capital gains relating, in particular, to the sale to Unibail of the major part of C.F.I.'s real estate assets.

Following four years of asset disposals to reduce the indebtedness of Group holding companies, to finance the effects of the crisis in French real estate, and to regain room for maneuver. Suez today has the wherewithal to accelerate the development of Group businesses and, either through them or directly, to capitalize on the best opportunities

ABN-AMRO

ABN AMRO BANK N.V.

USS 100,000,000

Subordinated Collared

Floating **Rate Notes** 

1993 dua 2005

In accordance with the

terms and conditions of tha

Notes, notice is hereby

given that for the interest

period October 10, 1994 to

April 10, 1995 the Rale of

Interest has been fixed at

5.8125 per cent, and that

the interest payable on tha

relevant Interest Paymant

Date, April 10, 1995 against

Coupon No. 4 in respect of

US\$ 1,000 nominal of the

Notes will he USS 29.39, in

respect of US\$ 10,000 npmi-

nal of the Notes will be USS

293.85 and in respect of US\$ 100.000 nominal of the

Notes will be US\$ 2,938.54.

ABN AMRO BANK N.V.

October 5, 1994

October 5, 1994

LEGAL NOTICES

IN THE MATTER OF THE COMPANIES ACT 1985

NOTICE IS HEREBY GIVEN that a petation was presented to Her Majesty's High Court of Institute in the 20th day of September 1994 for the confirmation of the reduction of the capital of the above-assued company from £10,000,000 to £9,125,000.

AND NOTICE IS FURTHER GIVEN that the

said Petition is directed to be beard before Mr Register Buckley at the Royal Courts of Justice, Strand, Landon WCLA 2LL on Wednesday the 19th day of October 1944.

A copy of the said Pertion will be furnished to any such person requiring the same by the undermeationed tolictions on payment of the regulated charge for the same.

Denton Hall Five Chancery Lane Chifford's loss London ECAA 18U Ref MPE/CHGG (7811C) Tel: 071 242 (212

Solicitors for the above-named Company

Dated this 10th day of October 1994

IN THE INCH COURT OF JUSTICE CHANCERY DIVISION

#### MAKE SURE YOU UNDERSTAND THE CHANGES AND OPPORTUNITIES IN **EASTERN EUROPE**

Read the following publications from the Financial Times. East European Markets

including 'Moscow Bulletin' and 'The Changing Union' **Finance East Europe** 

East European Business Law East European Insurance Report

East European Energy Report

For a Free sample copy

Please contact: Sinti Bansal, Financial Times Newslehers, Marketing Department, Third Floor, Number One Southwark Bridge,

London SEI 9HL, England. Tel: (+ 44 71) 873 3795 Fax: (+ 44 71) 873 3935. The information you provide will be held by us and may be used by other select quality companies for mailing is, purposes.



FINANCIAL TIMES

es Ltd. Registered Office: Muraba Unic, Sono Registered No. 980(99), VAT Registration (



rate of 6.17031% per annum. with an interest amount of U.S. \$78.84 per U.S. \$5,000 Denomination Nute and U.S. \$1,576.86 per U.S. \$100.000 Denomination Note, payable on oth January, 1995. wedge the Lavemburg Spect Exchange Bankers Trust
Company, London Agent Bar

the notes will carry an interest rate of 6.30% per antum. Interest payable on 6 January 1995 will amount to £158,79 per £10,000 note and £1,587,95 per

Agent: Morgan Guaranty Trust Company

**JPMorgan** 

000,000,0012

DO YOU WANT TO KNOW A SECRET? The LO.S. Genn Serviner will show you how the markets REALLY work. The emecing trading techniques of the legendary W.D. Germ can increase your profits and contain your losses. How? Theirs the secret. Ping 061 474 0080 to book your PAEE place.

Currency or Bond Fax - FREE 2 Week trial also daily gold and silver faxes from Chart Analysis Ltd 7 Swalltow Street. Lendon WSR 7HD, UK-strehange rate spoculities for over 20 years Repu sted by the Personal Investment Authority. cist: Anne Whitby Tel: 0171-734 7174 Fax: 0171-439 4956



#### THE SMART CARD, INVENTED BY ROLAND MORENO, IS 20

From 18 to 20 October, at the Palais des Congrès in Paris, the Cartes 94 exhibition will celebrate the first smart card systems 20th birthday. The various events will be marked by the presence of the Inventor, Roland Moreno, founder of the Innovatron Group. An invention furthered by Innovatron's licensing policy

25 YEARS OF LICENSING



It all began when Roland Moreno, between 1974 and 1979, filed the two families of smart card systems pioneer patents. The result of an open and attractive licensing policy was a remarkable growth for the smart card

> these have all benefited immensely from this extraordinary development. To date, Innovatron has granted Houseward 200 companies throughout the world and the accumulated flow of royalties should amount to FFr800m

for the years 1974 - 2000. A licensing policy to last until the year 2000

The patents known as the second family patents, relating to the card/reader interface, were filed by Roland Moreno in 1978-79. Those patents, called "SCLIF" (Smart Card Link Interface Finder) are now used in all smart card systems and will expire, depending on the country, between 1998 and the year 2000.

The German Patent Office, whose analyses are acknowledged worldwide, played a decisive role in clarifying for the Innovatron licensees the scope and validity of the "SCLIF" patents; in July 1994, it dismissed the opposition filed by Landis & Gyr, one of the main Innovatron licensees. The validity of the "SCLIF" patents family has once again been confirmed and Innovatron will therefore continue to conclude license agreements for the second family patents.

During Cartes 94, a conference on "Innovation's licensing policy: 1974-2000" will be held on Tuesday. 18 October at 6 p.m. on level 7 of the Palais des Congrès. For further information, please contact the Innovatron Group Information Services Department. Tel: 33/1/40 13 39 40 - Fax: 33/1/40 13 39 49



be Sl hyd urgin went nube st hri The

h

Prag

je in from

ie is iv ir

ted to

COL

hlic

still. (Aus

pear. Il en enind n 18t ne b Schw

paris for t

#### **COMPANIES AND FINANCE**

# Banco Napoli rating reviewed

the European IBCA, credit rating agency, has put Bance di Napoli's rating "under observation" pending further examination of the Italian bank's disappointing halfyear figures.

Last week, Banco di Napoli's shares fell 11 per cent after the bank - one of Italy's largest and oldest financial institutions - announced a beavy first-half deficit, caused by losses on its investment portfobo and provisions against bad

But Mr Luigi Coccioli, the bank chairman since May, has hit back at the negative com-ments on the bank's results, arguing that investors, and rating agencies, should be looking at the group's prospects rather than its recent difficulties.

signs of recovery, in terms of loans, in terms of revenue for the hank, which will certainly lead, in my opinion, to a far better situation by the end of the year," he said on Friday, after IBCA announced its deci-

In the next few days, Mr Coccioli is expected to meet Mr Gustavo Minervini, chairman of the foundation which controls Banco di Napoli, for an informal diacussion of the first-half results, which were published on September

Banco di Napoli lost L168.8hn (\$108.48m) before tax in the first six months of 1994, compared with a pre-tax profit of L162.2bu in the same period last year. The bank made pro-visions of L235bn against bad loans, mostly to small and medium-sized enterprises in "We've already seen good southern Italy, where some 600

of its 800 branches are located. News of the loss was published after the close of trading on September 30, but prompted a 14 per cent decline in the bank's share price in the first four days of last week. By Prifrom the hangover of a deep recession, even as other Italian day, Mr Coccioli's efforts to reassure investors appeared to be paying off and the shares recovered by L50 to L1,496, in spite of a heavily depressed

market and the IBCA announcement Mr Maurizio Morolli, one of IBCA's Italian analysis, said: This loss came as a surprise. We think it may well be due to cleaning up of a had loans, but we are waiting to examine the

Mr Coccioli said Banco di Napoli's experience with bad loans and the unfavourable environment for securities trading was no different from that of other Italian banks.

Indeed, the bank has pointed out that its ratio of doubtful loans to overall loan commitments is lower than the national Italian average. Italian banks are suffering

companies are showing signs of recovery. Earlier last month. Banca Popolare di Milano announced poor first-half results, which it blamed on past over-exposure to beavily indebted Italian

industrial groups, such as Fer-

Banco di Napoli'a IBCA credit rating is Al for short-term loans and A+ for long-term loans. That compares with Italy's highest-rated financial institutions, IMI and Cariplo, which have an AA rat-ing for long-term loans and a rating of A1+ for short-term

#### picks 12 telecoms contestants By Vincent Boland in Prague

Prague

Twelve international telecommunications groups have been selected to enter the first round of bidding for a stake in SPT Telecom, the Czech Republic's national tele-phone monopoly for which the government is seeking a strategic foreign investor.

The 12 are AT & T, GTE Telephone, Ameritech International, Bell Atlantic International, Southwestern Bell International Development. Deutsche Telekom, France lands, Italy's Stet International, Telecom Denmark, Swiss Telecom and Korea Tele-

Preliminary hids are expected by next mouth, from which a short-list will be drawn up of companies to proceed to a sec-ond round. The winner should be amounced by the govern-ment by March 1 next year. Under the present plan, SPT

Telecom's share capital is to be increased by 27 per cent. The government will then sell 27 per cent of the enlarged equity to the strategic part-

ner. The state's shareholding will then fall from 74 per cent to 51 per cent, a stake it is to retain for up to five years. The remaining shares, represent-ing 22 per cent of the capital, are held by institutional and private investors who have received them through the government's second wave of mass privatisation.

Estimates of the value of the stake range from \$650m to Sibn. J. P. Morgan is acting as financial and strategic adviser to the government and SPT Telecom in the hidding process.

#### Cambior expands

Cambior, the Canadian miner, has moved into Argentina by buying 40 per cent of Pachon Minera, owner of the El Pachon copper property in San Jaan province, writes Robert Gibbens in Montreal

Minera San Jose, an Argentine company, sold the interest for \$10m.

# IBM in bid to reclaim PC leadership with 'Warp'

By Louise Kehoe In San Francisco

With the launch tomorrow of "OS/2 Warp" a personal computer operating system program, IBM begins a concerted effort to reclaim technology leadership in the PC industry. Warp is a direct challenge to Microsoft Windows, the soft-ware that comes with virtually every PC sold today, except the Apple Macintosh.

At public events throughout At public events throughout North America and Europe, IBM executives will tout the advantages of Warp. Several leading PC manufacturers, including Compaq Computer, Dell Computer and Toshiba as well as IBM's own PC division, are expected to participate in the presentations, promising to offer Warp as an alternative to Windows.

Warp is, however, just one part of IBM's strategy to significant challenge to today's reclaim its PC leadership. PC standard based on Intel

plan is to establish a new hardware standard for PCs based on the PowerPC microprocessor, jointly developed by IBM, Motorola and Apple Computer. IBM is believed to be in intensive negotiations with Apple aimed at agreeing on a standard design for PowerPC computers that will run both Apple's Macintosh software and IBM's OS/2 Warp.

Talks between the two com-panies have been held, on and off, for several months, but are now a "high priority". Rumours that an agreement may be close and that it could be cemented by an IBM equity investment in Apple fuelled a sharp rise in IBM's shares on Friday to \$71% from \$68%. If the companies can agree on a design for a PC that can

run both Macintosh software and OS/2 Warp it could pose a

Another critical element of the microprocessor chips and Microsoft Windows software. Talk of an IBM investment in Apple follows a week of intense rumours of Appla take-over bids hy either Motorola, the communications and semiconductor group, or AT&T, the

> While the earlier rumours have been dismissed by most industry analysts, the possibility of IBM taking a stake in Apple rings true because IBM has a keen interest in persuading Apple to help it to establish a new PC industry standard

Of more immediate concern to IBM, however, is the run-away success of its latest stan-dard PC products. The Aptiva line of IBM PCs for consumers and small businesses is a sell-out. Just three weeks after introduction, Aptiva orders have overtaken IBM's planned production for the fourth quar-ter.

# • INA management shake-up under fire

By Robert Graham in Rome

e director

nds down

1.00

Italy's opposition parties have criticised the management shake-up at INA, the partly pri-vatised insurance giant, accusing the government of dampening competition in the insurance business.

The former communist Party of the Democratic Left (PDS) claimed Friday's shake-up had brought in those who were too closely tied to Mediobanca, the powerful Milan merchant bank and the strongest voice behind the running of Italy's Generali

The PDS also claimed bringing in Mr Cesare Geronzi, the chief executiva of Banca di Roma, reinforced INA's political links with the Christian

Democrats.
The changes were made by the treasury in advance of the second tranche of the national-isation of INA, due early next spring. Mr Lorenzo Pallesi, the chief executiva responsible for raising L4,900bn (\$3.15bn) through the sale in June of the treasury's 51 per cent stake, was eased out.

He is being replaced by a new 13-man board of which the

treasury, as majority share-holder, has appointed 10 mem-bers. Minority shareholders can appoint the other three. A senior treasury spokesman said the changes had been

made after close consultation with INA's new international shareholders. He insisted that for the first and international experience had been key elements in tha

time professional qualifications choice - two foreign board members are one from France and Mr Michael Butt, who recently left the UK's Eagle

privatisation stock was acquired by North American and British investors. Bankers pointed out over the

weekend that it was an unwritten rule that the management was naually maintained throughout the privatisation

Mr Pallesi has so far declined to comment on the new management structure, which sees his former deputy, Mr Giancarlo Giannini, share the main responsibilities with Mr Roberto Pontremoli Former Comit chairman Mr Sergio Sig-

# Aker warns of lower full-year earnings

By Karen Fossil in Oslo

Aker, the Norwegian oil and gas technology and cement and building materials group, has announced weaker results for the first eight months of the year and warned of a lower

annual profit. Group pre-tax profit slipped to NKr358m (\$53.45m) from NKr526m as sales dipped to NKrlibn from NKrll.9bn. Operating profit fell to NKr441m from NKr518m. The result was in line with analysts' expectations, however, The decline was due to a

lower activity in oll and gas technology – particularly by Norwegian Contractors (NC) and Aker Engineering - which will post a significantly lower result in 1994. Aker also

warned of weaker offshore

activities in 1995. NC faces a substantial reduction in business due to changes in market conditions and will cut the number of its employees to 300 in 1995 from 2,000. Domestic and international cement and building materials markets are experiencing growth - after a four-year full - which will improve the divi-

Even though the upturn is modest, this has a significant impact on profits as a result of restructuring and cost-efficlency measures undertaken by Aker in recent years," it explained.

The cement and building materials division achieved sales of NKr4.16bn against NKr3.91hn as pre-tax profit rose to NKr211m from NKr191m. Aker expects the improvement to continue. The oil and gas technology division's sales fell to

NKr6.39bn from NKr7.48bn as

NKr156m from NKr343m. At the end of the eightmonth period, the division's

order book stood at NKr6.4bn, down from NKr10bn at the end of 1990, due to lower activity in the domestic offshore sector and postponement of several new development projects. NC, which builds concrete

oil and gas platforms for the offshore sector, saw eight-month sales fall sharply to NKr2.1bn from NKr3bn and plunged into a pre-tax loss of NKr5m from a profit of NKT160m

# Fund to invest in Bulgaria

Kerin Hope in Athens

Global Finance, the Greek venture capital company asso-clated with Baring of the UK, is to launch a \$30m venture capital fund in Bulgaria next

month. The International Pinance Corporation fund, the World Bank's private sector financing arm, and the European Bank for Reconstruction and Development are together contributing 50 per cent of the capital. The remainder is being pro-

vided by Euromerchant Bank, the private Greek bank controlled by the Latsis shipping group which is sponsoring the fund, and a group of Greek and international investors.

Euromerchant Balkan Fund will take minority stakes in private companies based in Bulgaria, including ventures launched by northern European concerns. It will focus on companies serving the local market in food processing and retailing and those that export to the former Soviet Union.

lt plans to help finance acquisitions of companies under Bulgaria's privatisation programme, which is expected to speed up as a voucher scheme gets under way, and Mr Angelos Plakopittas, man-aging director of Global Finance, said it would help "mobilise capital for larger projects that could be backed by

the IFC and the EBRD". Bulgaria has attracted only about \$100m in foreign invest-ment since 1990, of which some

# Polish insurer plans share issue

By Christopher Bobinski in Warsaw

Warta, Poland's second largest insurer with 14 per cent of the market, is planning a new stock issue later this month accompanied by a flotation on the Warsaw Stock Exchange, Warta has 2.6m shares of

which 46 per cent are owned by the state. The rest are owned by private investors including Elektrim, the listed telecommunications and power

Warta employees are being offered between 100,000 and 260,000 new shares priced at 400,000 zlotys each. The general public is being offered between 700,000 and Im shares with a minimum price of

800,000 zlotys. The offer which starts on October 21 should raise a minimum of 6,000bn zlotys (\$26m) in new funds and could go over the 9,200 zlotys mark if all the

equipment trader, with 15 per shares on offer are taken up. Currently Warta's total capital and reserves are worth 4,338bm zlotys while the company reported a 50.2bn zlotys net profit for the first six months of this year. Last year's net profit was 169.7bn

zlotys. The flotation will mark the first insurance company listing on the Warsaw Stock Exchange, which trades 34 stocks capitalised at 87,853bn

lable rates of exchange (pounded) against tour lary currencies on Friday, October 7, 1994 . In some cases the rate is normal, Market sates are the astrong of Duying and solling rates except where they are shown to be otherwise. In some cases market rates have been calculated from those of tonego currences to which they are tied.

US S D-MARK £ 370 1690.58 64.9564 26.583 3.4178 82.8122 90397 1.7536 0.6474 1.1628 0.6789 7.088 30.5511 0.9078 0.9279 0.9279 1915.09 2.2429 25.543 0.8273 1.8483 23063.6 1.8687 0.9078 0.513 1.5377 004.253 0.8273 234,726 6.0168 2.9068 5.752 5.752 976.512 12454.8 141.822 44.6m6
1.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712
11.4712 2605.26, 100.094 40.0967 8.7067 127.621 138294 2.7025 0.8077 1.7017 1.5545 10.8462 137.315 2590-54 98.8745 40.8 8.2551 127.341 138060 2.6866 0.3856 1.7877 1.3516 10.8225 154.87 0.5488 0.6002 1245.42 1 4568 16.5111 0.4079 1.9725 14985.7 102.081 0.5488 2.3642 0.4079 0.4079 152,647 3,9129 1,7536 3,4179 0.6480 5,7408 635,045 8100.65 Polenti Portugal Peurito Rico Casar Reunton II. de I Rontena Rontena St. Christopher St. Holene St. Parris St. 3,4175 1152,78 88,2052 1,7536 1,7536 1,7536 1,7536 1,7536 1,7536 3,202 3,78,6 0,9039 2,1546 1,753 1,75 (Source)
(Loruphit)
(HC S)
(Forte)
(Intelle Krone)
(Intelle Krone)
(Filef)
(Filef) 30,2490 14,1688 12,2908 171,367 19:0179 8:9085 7:7278 107:757 12,3405 5,7805 5,0144 69,9224 18.9761 8.8888 7.7107 107.52 0.8676 0.3762 127.541 39.412 2.0087 31.8274 1.8274 0.9678 31.2297 0.9678 1.2707 0.4660 1.4777 82.7031 52.5314 5.907 247,888 1.5805 0.5907 702,986 52,926 52,927 50,4174 2,1840 1.5400 7.4116 1.3400 93,670 92,670 92,670 93,670 93,670 0.6488 0.2446 42.852 1.5953 20.5662 1.296 541.753 0.6696 20.2557 1.7606 0.4606 0.4606 40.7777 341.754 161.273 (E Carr SI)
(E Car 107.880 49.8905 \$498.05 2764.60 0.4950 1.0114 4.7936 3494.80 51.7400 199.403 1.1101 67,804 21,9676 21,7290 1731,85 0,5112 0,6356 3,0136 1556,63 44,0189 20,3543 1410 1121,75 0,2019 0,4120 1,8568 1017,87 67.365 21.2869 2165.15 1728.04 0.3705 0.5345 2.0072 1505.18 31.3678 4.6508 2.7137 0.8425 1.4609 62.8411 520.671 5.6166 248.444 82.4642 100.007 (J.964 44.3092 1.3515 2.1473 79.707 0.2663 1.905 0.3678 0.3678 0.3678 1.2746 1.3724 1.2746 1.3724 1.2746 1.3724 32,5306 100,222 0,6979 21,1086 85,0332 0,4528 28.8642 0.8789 1.3964 518.351 0.193 70,7248 2,1544 3,4229 1270,58 0,4732 44,4898 1,3545 2,152 788,824 6,2975 Florrys Stilling (Nationalis) ( (Post)
(CFA Fr)
(Canadian S)
(Sp Person)
(C S)
( 251.76 525.514 1,3445 177.341 82,865 0,262 851.13 525.514 473.128 851.13 0,445 287.07 34.854 6.854 6.868 6.854 6.868 6.874 7.8 A115.300 £37.670 2.4432 £22.681 1.370.79 £37.670 £3 2387 44 526.871 1 3475 127.621 528.671 528.671 528.671 5414.057 552.671 564.52 1676.57 0.574.22 0.574.22 0.574.22 0.536.22 0.536.22 0.536.22 0.416.27 0.416.2 1746.24 0.8062 2647.31 6.6779 1.5905 0.4857 2.0316 6.3080 50.4173 720,679 0,5404 1064,45 3,5606 1 0,3053 1,2774 4,0037 51,606 202.951 78,3216 49,5112 291.845 5,6776 11,6567 2,6516 31,4420 12/221 49,5435 31,1285 153,433 1,5363 7,5163 1,2774 19,786 467.443 0.3548 1290.35 2.3164 0.5468 0.1961 0.5469 2.5462 2.169.35 102.061 1.694 7.677 341.753 0.2464 11.4564 2.2175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 3.4175 82.5122 31.827 23.1965 119.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 12.007 10.007 127.341 49.1953 31.0953 125.09 1.552 7.3003 1.2745 18.7552 26.1017 553.872 26.1017 553.872 1.3516 1.3516 0.4975 0.4975 1.3516 Process
Paper
Pape 25,1501 535,004 25,007 576,671 1,3545 0,9796 3444,4 41,8082 850,824 857,870 2,1544 8,870 1,582 5,477 1,905 2,1844 47760.0 1,805 1,905 1, 12,7081 5317,30 254,4761 4,4768 18,5174 877,870 0,5608 18,5767 186,692 28,1545 5,4554 8,5767 656,900 44,0575 10080,576 2,1658 2,1768 2, 7.59 3345,16 167.315 13.5027 2.5644 11.8511 52.667 123.667 17.7018 3.4174 5.2567 400.577 2.7058 6.8254 6.8254 6.8254 6.8254 6.8254 6.8254 6.8254 6.8254 CTA F1)
CCIONA
(CCIONA
(CCIA F1)
CAUNA
(CLICAN PROO)
(CLIC 821,850 30036,3 1,6725 0,6257 1 1,6752 113,495 1968,653 100,550 816.846 28062.4 3.8644 0.6273 0.9678 5.6223 115.267 1565.18 162.402 11626.2 0.9678 0.9678 Part (Part) 2,3164 0,8759 32,053 1,1194 1,1625 1,0726 4,3711 341,753 14,2751 4,3482 3.5468 1.3545 48.3605 1.7261 1.7077 1.663 8.7363 526,671 21,9936 6.526 1,562 1,3515 44,236 1,7213 1,7877 1,5493 6,7715 525,514 21,361 6,6533 0.6273 6.0168 1,4369 4.7253 5.2361 525.514 5.2361 95.7484 625.514 0,6797 6,0301 1,4431 4,7359 6,2967 5,2667 5,2667 85,9564 876 671 Falls (2) sty Account? STyle (2) (Magnesign (CFA Fr) (LOCAL Fr) (CFP Fr) (CFA Fr) 0.3542

# Now there's 10,000 more reasons to fly to Osaka.

There are up to 10,000 mileage credits available on all return JAL flights direct to Osaka until 31st October 1994. Call your local JAL office for details.



This Notice is issued in compliance with the requirements of The International Stock Exchange of the United Kingdom and the Republic of Ireland Limited (the "London Stock Exchange"). It does not constitute an invitation to the public to subscribe for, or purchase, any securities of Regent Corporation PLC (the "Company"). Application has been made to the London Stock Exchange for permission for the ordinary shares of the Company, issued and now being issued, and the 4.2 per cent. cumulative preference shares of the Company to be admined to the Official List of the London Stock Exchange. It is expected that listing will become effective and that dealings will commence at 8.30 a.m. on 1st November 1994.

#### REGENT CORPORATION PLC

(Incorporated in Scotland under the Companies Acts 1862 to 1890 with Registered No. 3520)

Proposed acquisition of Rayford Holdings Limited Proposed placing and open offer of 12,058,529 new ordinary shares of 1p each at 27p per share

Proposed subscription of 2,500,000 8.5 per cent. (net) cumulative redeemable preference shares of £1 each at par

Proposed issue of warrants

SHARE CAPITAL FOLLOWING IMPLEMENTATION OF THE ABOVE PROPOSALS 75.000,000 750,000.00 Number £ 51,248,930 512,489,30 60,000 60,000.00 ordinary shares of 1p each % cumulative preference shares of £1 each valuative redeemable preference shares of £1 deferred voting shares of 1p each deferred non-voting shares of 1p each deferred ordinary shares of 1p each redeemable deferred shares of 1p each 75,000,000 60,000 2,500,600 3,829,950 3,920,449 2,034,372 78,591,729 60,000,00 2,500,000,00 38,299,50 39,204,49 20,343,72 60,000.00 2,500,000.00 2,500,000 3,829,950 3,920,449 2,034,372 38,299.50 39,204.49 20,343.72 785,917.29

The listing particulars relating to the Company which include details of the ordinary shares and the 4.2 per cent cumulative preference shares have been published and copies of the listing particulars may be obtained during usual business hours up to and including 12th October 1994, for collection only, from the Company Announcements Office, London Scok Exchange Tower, Capel Court catrance, off Bartholomew Lane, London Scok Bartholomess hours up to and including 24th October 1994 from the registered office of the Company, Saltire Court, 20 Castle Terrace, Edinburgh EH1 2EN, the Company's registrars, Neville Registrars Limited, Neville House, 18 Laurel Lane, Halesowen, West Miclands B63 3DA, and:—

Keith, Bayley, Rogers & Co. Ebbark House, 93-95 Borough High Street LONDON SEI INL

Member of The Securities and Funites Authority Li

785,915.63

Notice to the Holders of Warrants to subscribe for shares of Tasaki Shinju Co., Ltd. issued in conjunction with U.S.\$100,000,000

11/4 per cent. Guaranteed

Bands Due 1997 la respect of the captioned Warrants notice is hereby given as follows: In accordance with the resolutions of the Board of Directors of Tosoki Shinju Co., tod. (the "Company") adopted at its reserings held on 12th, 19th and 27th September, 1994, the Company issued Japanese Yen 10,000,000,000 1½ per cent. Convertible Bands due 2003, at an initial conversion price of Yen 1,446 per shore, on 5th October, 1994. The solid conversion price is less than the current market price per share of the Company As the result of such issue, the Subscription Price of the captioned Wangets has been changed as follows Yen 1,230.00 Yen 1,210.00

6th October, 1994 [Japan time] TASAKI SHENUU CO., LTD. By: The Norinchekin Bank as Principal Paying Agent

Notice of Event of Default Banca Cremi, S.A. 9% Heles Dec 1995

Pursuant to the provisions of Con-ditions 9 and 11 of the Terms and Con-ditions of the 9% Notes due 1999 (the "Notes") issued by Banca Cremi, Sa. (the "Issues"), notice is hereby given of the nocturence, on about September 6, 1994 of an "Evented Default" described in subparagraph (vi) of Condition 9 of such Terms and Conditions. According to an anonement made by the Minto an announcement made by the Min-istry of Finance and Public Credit of Mexico on September 6, 1994, the Min-istry has instituted a managerial inter-vention by the National Bunking Com-mission ("NBC") of Mexico of all of the ontities forming a part of the Cremi-linion Financial Group, including the Issuer. According to the Ministry's ac-nouncement, a "managerial interven-tion" involves the substitution of exist-inguiarungement of the entitles by broad-by empowered appointees of the NBC-Sach action appears to constitute an assumption by the government of Mexby empowers appears to constitute an assumption by the government of Mexico or an authority thereof of the business and operations of the Bank within the meaning of subparagosph (vi) of Condition 9 of the Terms and Condi

gate principal amount of the Notes out-standing may, by written notice to the insecural the undersigned Fiscal Agent, declare the principal of all the Notes to be due and payable. The Benk of New York
or Fiscal Agent
Dated: October 6, 1994

#### Notice of Event of Default Bança Cremi, S.A. 8,375% Hetes Due 1995

Pursuant to the provisions of Con-tions 9 and 11 of the Terms and Con-tions of the 8379% Notes due 1995

the "Notes") issued by Banca Cremi. A. (the "Issuer"), notice is hereby give of the occurrence, on about Septem r 6, 1994, of an Twent of Default acribed in subparagraph (vi) of Con-son 9 of such Terms and Conditions (vi) of Condition 9 of the Jettis man Conditions of the Nobes, Pursuant to the further provisions of Condition 9, the Holders of Nobes of alleast 33 1/3% in aggregate principal emount of the Nobes outstanding may, by written no condition of the Nobes outstanding may, by written no.

The Bank of New York BANKO as Fiscal Agent Dated: October 6, 1994

Global Investor / Gerard Baker in Tokyo

The invisible hand

work again in the Japanese stock market. Not the one identified by Adam Smith, but a ratber less dextrous instrument, the far-from-gentle touch of Finance Ministry officials attempting to prop up share prices as the market threatens

Traders first noticed it a few weeks ago, spotting an unusual renewal of buying interest in the market on the part of public fund managers as the Nikkei 225 dipped towards 19.500. This week they appeared to be

The authorities' target is immediate and specific. On October 27, 436,666 shares in the privatised Japan Tobacco will be offered to the public, the largest equity issue this year. Since the share price was announced at a staggeringly high Y1.4m (\$14,2201 last month, the market has been overwhelmed by fears that the issue will flop. That would not only be yet another disaster for the government's privatisation programme, but would deal a sizeable blow to stock market confidence just as the collapse of JR East last October sent the market into a three-month tailspin that saw it decline by 20 per cent.

Concern about a repeat per formance seemed misplaced last month when it was announced that 8m investors

irn ist nly pe ll

om n l

he Ial T

:us

The invisible hand has been at had oversubscribed the offer by a multiple of 50. But the time lag between that initial application and the issue itself, together with Japan's rather odd rules on tenders, have beightened the sense of alarm.

> The applications already made were merely tentative. Under listing rules, those who have applied have until tomorrow to pay for the shares. If they do not like the look of the stock closer to the impact day, investors can simply let their applications lapse by not stumping up. At the end of last brokers officas in and around Tokyo were alive with rumours that the number of applicants who had not paid was running at about 75 per

> Many investors appear to be running scared of the general malaise that has gripped the market in the last month. They lesson from another bungled offering – last month's Japan Telecom debacle, where the shares are now trading at nearly 20 per cent below the offer price. So the authorities have turned to intervention to shore up the market and avert

But these attempts to buy temporary stability in the run up to the issue will probably come to nought. If the issue goes better than seems probable, the intervention will

presumably stop, since the list-ing will be safely away. The market will then be free to resume its downward path. If, on the other hand, the worst fears are confirmed, the shock to confidence is likely to be so

great that the weight of adverse sentiment will punch right through the government's support level. In other words the real problem is not in fact the price of

Nikkei 225

Index ('000)

10yr benchmark bond vield

the issue, nor the circumstances of its listing, though once again these could have been better handled, but the simple fact that the market is in no mood to absorb this massive injection of equity. The JT cash call of about Y960bn comes on top of a succession of convertible bond issues in the next few weeks that may take another Y400bn. With average daily trading values at not

Total return in local currency to 6/10/94

much higher than Y250bn, this is an impossible burden for

investors to bear. Individuals, on whom most hopes for equity market recovery are pinned, bave been heavy net sellers in the last few months, in advance of the JT listing. That is likely to get worse. According to Mr Jason James, chief equity strategist at James Capel Pacific: "Individuals may not stabilise until November - by which time the performance of Japan Tobacco is likely to have put some of them off."

Of course, none of this necessarily means the market will repeat its slump of a year ago, The coming half-year reporting season is expected to help prices. But these supply-driven difficulties, by dealing a fur-ther blow to individual investor sentiment, have probably postponed yet again a lasting recovery for Japanese equities.

#### Interest Rates

Amid the mayhem, the economy continues to emerge from its permafrost recession at a suitably glacial pace. Second quarter gross domestic product figures came as a ruda shock to some analysts who had hoped to see the first quarter's rapid growth sustained. That was never likely though, since the first three months' figures were themselves inflated by a sharp downward revision to the previous quarter's data.

This confusing roller-coaster picture is not a true and fair representation of the economy's performance, of coursa. The longer term, more reliable figures suggest first balf growth of about 0.4 per cent, which should mean full-year growth for 1994 of a little below per cant, picking up speed to perhaps 2.5 per cent next year. This would be a painfully slow recovery aven by British standards, but by Japanese

experience it is almost imperceptible. All the less reason then for the bond bears to continue to dominate as they have yields rose this week close to the 5 per cent level. The discount rate has now been held at the historically low 1,75 per cent for more than a year and the steeper yield curve suggests that the market is expect-ing an increase in short term rates soon. It would be unwise to count on it.

Bond yields shot up in the first half of the year along with those in the rest of the world. However, in Japan, the strong recovery on which that increase was predicated has not materialised, but yields have yet to adjust accordingly.
All the inflation data points

to stable or falling prices unemployment continues to rise; figures last week that showed the first fall in nominal incomes for 44 years, and the yen stays stubbornly high suggesting that monetary conditions should be tight enough even for the most predatory inflation hawk. Indeed, should the recovery continue to show scant sign of strengthening. another cut in the discount rate should not be ruled out.

What is more, a new governor of the Bank of Japan will take office in December. It is difficult to imagine that be could be tougher on inflation than Mr Yasushi Mieno, the current incumbent, who raised interest rates three times within eight months of taking office four years ago, bringing down the curtain on the unla mented bubble economy, but bringing with It Japan's longest postwar recession. His successor is not likely to emulate that.

# London hosts metals jamboree

The world metal trade and its entourage will be in London this week for the London Metal Exchange's annual jamboree.

As dealers, analysts and industry executives mingle at lunches, conferences, seminars and, of course, tomorrow's LME annual dinner, a frequent topic of conversation is sure to be the recent surge in the prices of most metals - can it be maintained, especially if the investment fund money that played a large part in fuelling it is attracted elsewbere?

"The underlying force for the

climb in metal prices is demand from end-users, as is shown by the premiums being paid for certain types of metal in certain places," Mr David King, the LME chief executive, told the Reuters news agency last week.

Some senior LME traders are concerned, bowever, about the growing influence of the investment funds. "These funds owe no loyalty to com-modifies," one pointed out. "They could bring instability to the market when they try and take profits".

But that view was not shared by Mr King. "It would be dangerous," he suggested, "to exaggerate the importance of fund investment in driving prices higher."

LME Week gets under way today with the start of a two-day conference on the metal industry of the former Soviet Union and a lunch given by the American Metal Market publication.
The London-based Metal Bul-

letin magazine holds a seminar tomorrow on the role of investment activity in base metals

markets. And in the evening. guests at the LME annual dinner will hear speeches by Mr Raj Bagri, the exchange's board chairman, and Mr Juan Villarzu, president of Codelco, Chile's state-owned metals and mining concern.

The fun continues on Wednesday with a Japanese Metal Mining Agency forum and a presentation by Magma Copper, the US company that last week made the winning bid in the auction sale of Tintaya, Peru's second biggest

# Mr Tony Blair,

the Labour party leader, has pleased voters and academics alike by promising to be

tongb OD crime, and on its labour market causes. His two-sided approach was well captured by the reference to an "unemployed youngster" stealing a radio in last week's speech at the party conference. But experience in the US shows that the link between unemployment and crime should be

handled with care. That there is a relationship between the two certainly fits with most people's basic intuitions. Time being the Devil's Hand Maiden, it "stands to reason" that young people with nothing to do are more likely to commit crimes than those who spend their days at

Some of the same bar-stool wisdom accounts for the abiding popularity of the "lock 'em up" rhetoric more likely to feature at this week's Conservative party conference. Other things equal, it seems obvious that crime would fall, if only criminally inclined individuals were given less opportunity to commit crimes. The only difference is whether you think 24-hour supervision is the answer, or merely nine-to-

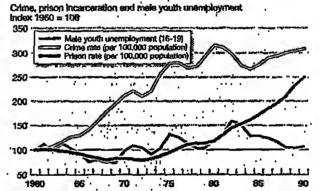
Other things are not equal, of course. Most people recog-nise that a complex web of personal and cultural factors will determine wbether a given individual is one of the small minority who would these do not lend themselves to clear policy prescriptions. More prison sentences, or more jobs, tends to emerge as

the basic choice. A report published last week by Leicester University's Centre for the Study of Public Order comes out firmly in favour of a focus on employment. The author, Professor John Bunyon, admits that the relationship between unemployment and crime is com-

#### **Economics Notebook**

# Criminal flexibility

US crime: no easy answers



plex. Nevertheless, he believes it is "undeniable" that the increase in long term youth unemployment is a principal cause of rising crime in the UK. As long as ministers refuse to accept this, he says, law and order policy will be condemned to "just dealing with the symptoms of crime", not its underlying causes

Source: US official statistics (various).

Tha trouble is that, by focusing on employment alone, policymakers might make just the same mistake. A recent paper\* on crime trends in the US, by Professor Richard Freeman, a Harvard economist, finds that whila labour market developments have played an important role in the country's crime problems, unemployment is only

one piece of the puzzle. As in the UK, sending many more people to prison does not seem to have reduced crime. The US prison population soared during the 1980s. Since young men account for the majority of offenders, the effect on that chunk of the population has been stagger-ing. For men aged between 18 and 34, soma 11 per cent of the workforce was in prison or on parole in 1993. For black men in the same age group, the proportion is one third.

As the author points out, one would expect this to have had some effect on the crime rate, if only by removing from society large numbers of proven criminals. And yet, as the chart shows, the trend-rise in recorded crimes, at best, stabilised over the period. The bottom line is that the propensity of the non-institutional population to commit crimes must have risan sharply in the 1980s."

Labour market trends can explain much of the increase. In essence, the returns to legal employment fell, relative to the returns to crime, for many young US males, just as the long term costs of getting caught - and landing in jail -

grew considerably higher. Part of the decline in labour market opportunities for young men shows up in high unemployment. Like their counterparts in the UK, young

unemployment than the rest of the population. Roughly 15 per cent of teenagers are out of work, compared with about 6 per cent of adults, 21111 1 1

Does this mean that rising crime can be traced to a shortage of jobs? Reviewing the evidence, Prof Freeman concludes that there is a positive relation between joblessness and crime, But, unlike the UK, there has not been a long term rise in US unemployment large enough to explain the

exponential rise in crime. By and large, the job market problem which bas belped raise crime in the US is not so much a lack of jobs, but a lack of good jobs. Young people in the US may be frequently jobless, but only a small part of youth unemployment is long

Young people are eligible for very little state une ment support, and tend to move in and out of different jobs over the course of a year. This kind of employment flexibility has long been a feature of the US job market. What has changed dramatically is the wages young workers are offered. Recent US Census Data shows that one half of 18 to 24 year-olds working full-time earned less than the official poverty line in 1992.

About half of young offenders tend to have been employed at the time they were arrested. Crime can provide a supplement to low income for the employed and unemployed alike.

In the long run, of course crime rarely pays, especially now that the chances of being sent to prison are so much higher. Prof Freaman finds that a spell in prison has a large affact on offenders' future employment prospects.

But as long as working pays so little, crime has considerable short term attractions for young unskilled men, even if they have a job. In short, being tough on crime, and tough on unemployment, has not been enough.

Stephanie Flanders \*Crime and the Job Market, (unpublished).

# First half 1994 results up 13.2%

# Net income excluding minority interests of FF 1.27 billion (USD 222,6 million)

As of June 30, 1994, Compagnie Financière de Paribas consolidated net income excluding minority interests amounted to FF 1.27 billion, a 13.2% increase over the first balf of 1993.

BIS requ	uirements		
	Tier 1		
06/30/94	3.9%	10.2%	
1993	7.8%	9%	
1992	7.6%	9%	

The first half of 1994 was marked by:

- an increase in the contribution of Paribas Affaires Industrielles, - a marked reduction in toan loss provisions at Compagnie Bancaire and Banque Paribas,

- the completion of the provisioning of non-core activities, now discontinued, at Crédit du Nord, which also sold its main Paris real estate assets

- a dounturn in the asset and liability management activities and capital market activities of Banque Paribas.

- a strengthened «Cooke» ratio, of 10.2% (including tier one, 8.9%)

\* USD 1 = FF 5, 7053

(in millions)	06/3	0/94	06/30/93	Change	12/31/93 (12 months1
	FF	USD	FF	In %	FF
· Total revenue from operations including:	17,496	3,067	17,249	1.4	32,684
<ul> <li>net banking revenue</li> <li>other net revenue</li> </ul>	14,458	2,534	16,504	(12.9)	30,943
from operations	3.038	532	745	X4.1	1,741
<ul> <li>General and administrative expenses and amortization</li> </ul>	(10,001)	1,753	(9,419)	5.8	(19,602)
- Net income from operations	7,495	1.314	7,800	(3.0)	13,082
- Provisions for loan losses	(4,324)	758	(4,754)	(9)	(8,778)
<ul> <li>Total net income (including nanority interests)</li> </ul>	2,064	362	1,934	6.7	2,780
<ul> <li>Net income (excluding minority interests)</li> </ul>	1,270	223	1,122	13.2	1,449

• The 3.9% decline in net income from operations reflects mixed results from the Group's four core activities, which can be analyzed as follows:

 a 12.4% decline in net banking revenue, essentially due, in a climate of interest rate bikes, to slower activity in asset and ement and capital markets at Banque Paribas and, to a lesser extent, to lower banking revenues from Crédit du

Nord and Compagnie Bancaire, - a strong increase of FF 2.3 billion in net revenue from other operations, which include contributions from companies accounted for by the equity method, capital gains on disposals of assets and provisions on investments. This increase reflects three

· Paribus Affaires Industrielles benefitted from the increase in the results of companies accounted for by the equity method, - the anument of the Group's capital gains increased marketly thanks to the sale of assets on the stock market early in the year hy Paribas Affaires industrielles and an exceptional capital gain of FF 980 million earned by Crédit du Nord on the sale of its three buildings in Paris, two of which were the object of a leasing agreement,

 losses of FF 70" million recorded by the real estate development companies, Cogedim and Sinvim, - a 5.8% increase in general and administrative expenses, linked to costs to develop the core businesses of Banque Paribas and Compagnic Bancatre.

The allocation to loan loss provisions declined 9%.

Allocations by Banque Paribas and Compagnie Bancaire decreased by 36.5% and 25%, respectively. On the other hand, the allocation to loan loss provisions at Credit du Nord increased by 57% and includes the completion of provisions for discontinued activities (UBN, commercial real estate and development, international activities).

Total net income for the first balf of 1994 amounts to FF 2.064 billion, a 6.7% increase over the same period in 1993.

Estimated net asset value per share (after results) amounts to FF 525, as of June 30, 1994, versus FF 568 (adjusted) at

NATIONAL AND REGIONAL MARKETS Local Local % Gross Currency chg from Div. Index 31/12/83 Yield Figures in parenth Index Index Index 3

104.61 132.55 149.04

114.21 144.44 144.39

1162.65 129.61 126.66

86.50 109.39 133.23

154.27 196.10 199.72

112.18 141.88 176.02

112.18 141.88 176.02

112.18 141.88 176.02

112.18 141.88 176.02

112.18 141.88 186.83

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

127.56 161.33 180.38

128.28 1763.81 547.08

138.88 1763.81 547.98

138.88 1763.81 547.98

138.89 1261.55 286.50

122.88 155.37 180.81

117.73 148.88 186.83

105.32 133.20 145.96 | Index | Inde Australia (66) Austria (16) ... Belgium (37) Canada (103) -8.8 -13.9 -12.3 -17.6 -17.1 -14.5 -22.6 -10.9 -7.3 -4.7 -3.2 -14.4 -12.6 -13.5 -13.5 -12.1 Hong Kong (56) ...... New Zealand (14) United Kingdom (204) .... 173.21 117.73 148.88 186.83 -2.1 292
154.96 105.32 133.20 145.96 -11.5 3.15
199.40 135.53 171.40 189.42 -1.7 1.49
155.05 105.06 134.13 110.72 4.7 1.09
155.47 105.57 133.64 125.02 -2.7 1.97
170.35 115.78 146.43 182.17 -1.8 2.90
137.57 83.71 118.51 125.63 -11.2 2.56
1240.49 163.45 205.72 229.72 -14.0 2.83
157.31 105.92 135.22 128.78 -2.3 1.95
159.79 108.61 137.85 142.94 -1.2 2.11
150.80 109.30 136.22 145.37 -2.5 2.37
171.14 116.32 147.11 173.34 -6.3 2.96 185.71 154.70 104.95 133.05 145.78 178.58 154.78 160.77 214.80 200.54 135.44 172.47 200.18 222.18 173.19 184.74 162.09 166.82 105.99 134.98 170.70 170.86 134.79 151.36 188.06 155.87 105.27 134.05 124.95 175.14 143.08 181.01 181.99 169.83 114.56 145.88 181.12 192.73 175.67 183.72 147.67 137.88 93.11 118.56 125.69 158.12 135.94 141.21 259.96 242.70 163.92 208.73 231.25 296.21 218.18 216.18 168.89 157.67 106.48 135.60 128.69 178.59 155.96 166.67 172.25 160.81 108.61 135.30 145.01 180.03 156.54 168.84 132.93 170.78 115.34 146.88 172.62 195.20 176.34 178.05 EUROPE (709) . 3.8 161.65 109,67 138,94 148.42

-23 231 173.14 161.64 109.17 136.02 146.05 180.00 158.85 189.03

#### **EQUITY MARKETS:** This Week

#### State of grace may prove fleeting

**NEW YORK** 

EMERICAL PROPERTY.

raing

3:34 6 15

Wall Street may have had a lucky break with last week's employment figures. But concerns over interest rates are still lurking just below the surface as the quarterly results season gets under

way this week.
"It's going to be o classic tug of war between rising interest rates and superlative earnings," says Mr Steven Einhorn, bead of equity research at Goldman Sachs in New York.

The stage was set on Friday, when the jobs data proved to be inconclusive. Still, after so much hand-wringing ahead of the report, there was enough mollifying news to allow equity investors to squart of the swkward

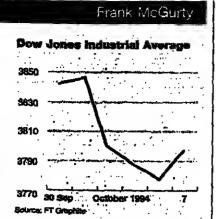
In the end, it was the realisation that the Federal Reserve would not put up interest retes immediately that carried the day and averted the hammering which many had feared.

The headline figure - a weaker than expected gain of 239,000 in non-farm payrolls - caused the Fed to hold its fire, at least until after considering this weak's flood of economic reports.

As o result, bonds improved and stocks appreciated after a week of Friday's state of grace, if it can be

characterised as such, may prove fleeting. The yield on the benchmark 30-year Treasury bond is just a shade below the 8.00 per cent level, a red flag

"The likelihood of the long bond yield moving above 8.00 per cent and of staying there increases the more the Fed delays," say J. P. Morgan analysts in their October market briefing.



With a sixth interest rate increase looming: "Wouldn't it be nice if the market could focus on earnings?" asks Mr Hugh Johnson, chief investment officer at First Albany. He is not alone in the opinion that many companies will show solid improvement for the

Mr Johnson goes a little further than some in predicting plenty of pleasant surprises, based on stronger than expected exports by US companies to recovering European markets. "That will be good for stocks provided we don't get blind-sided by bad inflation or interest rate news," he says. He sees the September data on

roducer and consumer prices, due out at the end of the week, as the key. He expects both inflation readings to be tame, allowing the bond market to stabilise, or even improve. "If that proves to be the case, then the stock market could focus on what really counts and we could move higher, says Mr Johnson.

Mr Einhorn is less certain, however. "My sense is that the market will remain stuck for the next month or two," the Goldman Sachs analyst says. "It will have some upward bias but it will be constrained in that bias by the level and likely direction of short-term

#### Poor start to final quarter deepens gloom

LONDON

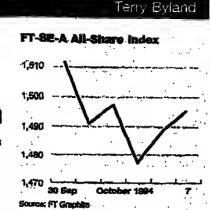
The spread of forecasts by City analysts for the FT-SE 100 Share Index on December 31 has widened to astonishing proportions as a poor start to the final quarter has deepened the market's gloom. Fund managers are at present invited to place their faith in a range of Footsie forecasts between 2,840 well, 2,200 if we really want to get bearish - and 3.600.

Such a wide spread suggests that the stock market is becoming a victim of its own nervousness. Shares are still reacting very sharply to the slightest hint of discomfort at the Federal Reserve and the futures markets continue to throw the underlying equities around as if individual companies were no longer of any significance.

Nor is there much sign that this week will fare any better. Markets have to face a barrage of important economic data both at home and in the US, with the regular meeting of the Bundesbank policy council thrown in for good measure. And then analysts can brace themselves for the UK Budget scheduled for late November.

However, there is still a strong bullish tendency in the UK market. willing and able to defend Footsie year-end targets in the 3,400 area. Technical factors in the market are by no means entirely negative. UK bonds, the recognised key to an equity recovery, have remained relatively steady, and there was a passive response to Friday's much-dreaded US payroll numbers.

Derivative Securities, which tracks trends from the viewpoint of the



futures markets, has repeated its belief that the UK stock market remains "very oversold," and that support levels are very close, indicating that further downsids appears fairly limited.

Trading volumes, while not exciting, have not been as poor as painted in some quarters. Retail business remains steadily above £1bn a day, and the fall-off in private investor business is no threat to big securities firms. The problems for market-makers have come from the risks of taking on trading

programmes in these troubled times.

These risks have fed through to the stock index futures market, where the unwillingness of the big institutions to play has left power and influence in the hands of the independent traders, the locals, who now stand accused, not for the first time, of being able and willing to move share prices at will.

Experience would suggest that the market cannot be manipulated over anything but a very short time-span. If the bond market turns, then all the arguments about corporate earnings growth of nearly 50 per cent between 1994 and 1996, enabling companies to raise dividends by around 10 per cent in each of the next two years, will be back

But first we have to survive this week's economic data.

#### International offerings

# Greece gears up for telecoms flotation

OTE, the Greek state telecoms monopoly, is finally taking shape, with the government hoping to raise more than Dr320bn (\$1.3bn) from selling 25 per cent of the company to domestic and overseas investors at the end of November. As some 18 per cent of the company's equity will be placed with institutions

abroad, OTE's management is gearing up for road-shows around Europe, the US and Japan. CS First Boston and Schroders, global co-ordinators for the issue, are managing an underwriting syndicate of 10 investment banks that includes Lehman Brothers, S. G. Warburg and Yamaichi of

To boost investors' confidence in the offering, Mr Yannos Papantoniou, the economy ministar and architect of Greece's revised privatisation programme, will be on hand for OTE's presentations in Lon-don and Nsw York.

Doubts remain to be dispelled after last year's attempt to dispose of 49 per cent of OTE, plus management rights, fell through as a result of political wrangling and fierce opposition from the company's trade union.

This time, the government is treading more carefully, pledging that OTE will remain

as one official put it: "It's going to operate like any private Greek corporation."

New legislation due to be

approved by parliament in the next two weeks provides for substantive price rises for local calls so that OTE's domestic network can break evan by 1997. The company's pension obligations, another drain on earnings, are to be capped at Drilbn a year and it will stop subsidising ELTA, the lossmaking Greek postal service, at the end of 1994.

Last year, OTE reported pretax profits of Dr129bn on turn-over of Dr339bn. Earnings forecasts for 1994 are buoyant, thanks to the expansion of card phones, which are bringing in over Dr10bn a month in new revenue.

However, analysts agree the question of management will affect the price of the offering, to be determined by a threeweek book-building sxercise among overseas investors. Mr Victor Pisante of Telesis Capital says: "The commitment to state management is likely to have a negative effect on pric-ing. To protect its future, OTE needs to make a strategic alliance, like other European telecoms operators are doing." OTE officials are reluctant to

give details of their business plan before the new law goes

hiring foreign executives to handle marketing and new product development

OTE also plans to enter Greece's fast-growing mobila telephony market, preferably by acquiring a stake in one of the country's two GSM (Global System for Mobile Communications) operators, Telestet, con-trolled by Stet of Italy, and Panafon, in which Vodafone of the UK has a sizeable holding. The issue's domestic tranche

will require careful handling, given the limits on liquidity at the Athens bourse. After some Dr15bn of the offering is stripped out for sale at a discount to OTE employees and pensioners, shares worth about Dr75bn will be offered to domestic investors.

However, this would still be triple the amount raised in Greece's largest public offering to date. To ensure as wide a share distribution as possible, National Bank of Greece, which is managing the domes tic tranche, is expected to includa almost all the country's 20 banks in its underwriting syndicate.
The government will also be

trying to ensure the success of the flotation by launching an advertising campaign aimed at attracting small investors.

Kerin Hope

#### OTHER MARKETS

#### FRANKFURT

Thursday's Bundesbank meeting and next Sunday's federal election dominate s volatile market. Few expect the Bundesbank to change rates, James Capel says the weakness of the August industrial production and orders data largely reflected seasonal problems, it believes that the German recovery remains robust.

UBS notes that the polls suggest the present CDU/ CSU-FDP government of Chancelior Kohl holds a slender lead. In the event of his re-election, it expects "a significant relief factor to be manifested in the markets'

#### ZURICH

Third-quarter sales figures are due from Ciba on Wednesday ahead of Roche's figures next Monday.

Analysts are forecasting a satisfactory set of figures from Clba, with a 4 per cent rise in sales in local currency terms translating into a 1 per cent fall in Swiss francs, with the continuing strength of the domestic currency still taking

deflect investors from their main preoccupation and further sounds of the growing battle for influence between UBS and Mr Martin Ebner's BK Vision will be eagerly awaited, ahead of the EGM

#### called for November 22 to discuss the bank's proposed

share restructuring. Merrill Lynch expects UBS management, in all probability, to carry the vote, but says BK

substantially above

fundamental value.

"Although resolution may be

some way off, we think that

any solution to the disnute will

lead to a sharp fall in the price

of both stock classes. There is

more money to be lost than

made here and we remain

sellers," it says.

Vision is likely to challenge the move in the courts as well as at the meeting It describes the situation as confused and says both the registered and bearer classes of stock have been driven

This is, however, unlikely to

#### NORWAY

A busy week is in store with eight-month results. Bergesen Norway's largest shipowner, which reported a steep fall in pre-tax profits for the first four months, reports on Wednesday. Thursday brings figures from Norsk Skog, the forestry group, and Friday sees details from Kvaerner, Europe's biggest shipbuilder and Norway's second largest stock market listed company, which increased pre-tax profits by 36 per cent in the first four months of 1994 against the

same period a year earlier. Mr Thomas Wold at Enskilda Corporate points out that the Norwegian market's sluggish performance this year has left

#### it down about 3.5 per cent, although it has outperformed Europe, excluding the UK, by

close to 7.7 per cent. He expects the market to continue weak for another couple of months but thinks it. has the potential to resume a positive trend towards the end of the year and into 1995. The substantial uncertainty

about the outcome of the EU referendum on November 28 is holding back investment in the stock market and has added a political risk premium to interest rates, he says. However resolution of the issue, with Sweden and Finland also voting in favour, would have a positive effect on interest rates and the stock

#### TOKYO

With fears of over-supply easing in the wake of strong demand for the Matsushita Electric Industrial convertible bond and the Japan Tobacco issue, investors are expected to start small-lot buying again, writes Emiko Terazono.

Market participants are expected to focus on JT subscriptions, with shares not taken up by successful investors in the lottery being allocated in a second round on

Corporate earnings revision announcements are expected to continue throughout the week, and companies with strong upward revisions may see buying.

However, profit-taking is expected to appear above the 20,000 level, and traders expect the Nikkei index to fluctuate between 19,500 and 21,000.

#### **HONG KONG**

External factors will continue to direct trading this week, although brokers reckon that after a 1.000-point correction in the Hang Seng index from the recent highs, the downside is now limited, writes Louise Lucas.

Investors will start the week by digesting Friday's US unemployment figures with any siens of a rise in US interest rates proving negative, since such increases feed through to the colony.

A second focus will be the health of China's paramount leader, Deng Xiaoping, whose rumoured death spooked both the domestic China markets and Hong Kong for much of

On Friday, Shanghai's A index, of shares available only to local investors, fell by almost 18 per cent at one stage prompting the foreign ministry to issue a statement assuring investors that Deng was in fine health. This prompted a late rebound which left the index to close 12.4 per cent higher on the day. However, the statement will do little to allay fears if Deng remains hidden from public view.

Compiled by Michael Morgan

#### **EMERGING MARKETS:** This Week

The Emerging Investor / Roula Khalaf and Richard Lapper

# Fund managers turn to fledgling Arab bourses

raq's manoeuvrings, rais-ing fears of another inva-Lsion of Kuwalt, coincide awkwardly with the latest initintive from fund managers with a taste for developing countries, who are attempting to sell the Middle East as the last frontier for emerging mar-

Having watched returns in Asia and Latin America slip earlier this year, the profes-sionals have turned to a clutch of fledgling Arab bourses.

Three funds have been launched since June, and another three are waiting to take off in the next two months - the Framlington Egypt Fund, the Forcign & Colonial Emerging Middle East Fund and the Fleming Arab Countries Fund. In all, fund managers may have raised as much as \$270m this year to invest in the region. Long constrained by political

turmoil and strict government economic controls, the Middle East and North Africa got short shrift during last winter's emerging markets investment boom. Of \$52bn in crosshorder equity flows invested in emerging markets worldwide in 1993, a mere 0.4 per cent went into the Arab markets, according to Baring Securities. No one is bracing for a Mldeast "miracle" and the political risk, as evidenced by lraq's

threatening moves this week.

remains high. But with the

peace process in full swing, the

Arab boycott crumbling, the World Bank forecasting real regional GDP growth of 3.8 per cent a year in the coming decade, and most countries successful graduates of the IMF's liberalisation policies, fund managers are eager to

The International Financa Corporation's emerging mar-kets index was down by 8.5 per cent in the first half of this year, while all Arab markets with the exception of the more mature bourse in Amman shot up. "The overall idea is that these countries can't go right and left, either you eat in the hands of the IMF or you don't eat at all," said Mr Mohamad Mourabet, fund manager at Fleming Investment

The rush to the Middle East began earlier this year when the Omani government, seek-ing to boost the Muscat Stock Exchange but rein in volatility only 70 stocks are listed for a total capitalisation of \$2bn -approached Blakeney about setting up a country fund with the exclusive licence to invest

on the bourse. The \$52m closed-end Oryx Fund launched in June and jointly managed by Blakeney and the Oman National Insurance company, has already Invested 70 per cent of its funds and expects to be fully invested before the end of the year. Listed in London, the fund recently traded at about

Uneasiness in Israel over the latest the index fell by just 11 points, or 1.1 per cent developments in Iraq and Kuwait left the Tel to 956. Here, turnover was 2.7m dinars against

182.58. Turnover stayed low at Shk137m, price index fell 1.47, or 1 per cent to 144.36. urday on news of Iraqi troop movements north on Saturday were complaining mainly about a of the border, but volume remained slim and lack of liquidity in the market.

The Muscat bourse was up 17 per cent in the first half of the year. Now, says Mr Abdel Majeed, who manages Oryx, Blakeney is planning another fund to invest in unlisted securities in the Middle East and Africa.

Aviv equity market's blue chip Misbtanim index down 3.68, or 2 per cent yesterday at Shk10m higher than last Thursday's figure. In Kuwait itself, brokers sold shares on Sat-

£7, a slight premium to net at the end of October to invest in Egyptian securities.

ment and Morocco's Omnium Nord Africain launched the first Morocco country fund, worth \$52m. The fund will start trading next year, when it is fully invested, on an exchange yet to be determined. Next came the Maghreb Fund in September. Framlington Investment Management, s unit of CCF of France, raised \$30.5m from institutional

World Bank's private sector arm, to invest in Tunisia and Morocco. The closed-end fund trades in Dublin. Bolstered by the success of the Maghreb Fund, Framilington announced last week its

Other fund managers are tsking a more regional approach. Foreign & Colonial. the UK fund management group, is marketing a \$60m closed-end fund for emerging Middle East markets. At least 65 per cent of the fund is to be Also in June, the US's Saloinvested in equities of five core mon Brothers Asset Managemarkets - Morocco, Tunisia, Egypt, Jordan and Oman with the remainder placed in neighbouring countries, mainly Turkey and Israel, and

fixed income instruments. leming Investment Management, meanwhile, is focusing on Arab markets only. Fleming is "considering" launching a \$50m closed end fund concentrating investors and the International on Jordan, Egypt, Tunisia and Finance Corporation, the Morocco, but expecting also to invest in Bahrain, Kuwait, Oman and Lebanon. Expected

to be launched by the end of November, the fund will be listed in London. However, it is still early in the game. First, the region may

L3m dinars last Wednesday. The reaction was similar in Jordan where the Amman general In Morocco, meanwhile, geographically far removed from the Iraq/Kuwait border, brokers

ing countries to redirect

expense of economic development. Second, only five markets in the region - Egypt, Jordan, Morocco, Oman and Tunisia - allow foreign investment, and this in varying degrees. Tunisia, for example, requires authorisation for every investment; thus, every purchase or sale may take up

resources into defence at the

Oman, which had granted Oryx the exclusive right to channel foreign capital into the Muscat Stock Exchange, has informed other fund managers that they will be allowed to buy selected stocks, whils Lebanon is set to open the Beirut bourse this year and promises open access to foreigners. Bahrain, which has 64 listed

stocks, allows foreigners to invest in only four companies. Saudi Arabia boasts the largest stock market in the region with a healthy \$42bn capitalisation, but it is not expected to open to foreign capital before

These markets are also, for burst into conflict again, driv- the most part, extremely illiq-

uid. Morocco's Bourse des Valeurs, which offers the most promising prospects in the region, has a market capitalisa-tion of \$4.2bn and sverage monthly turnover of \$60m. The Tunis stock exchange trades daily between 10 and 11am and, with 20 listed stocks, has a market capitalisation of less than \$2bn. Average monthly

turnover is \$14m. Fund managers, of course, are all too happy to get in before the markets expand or be ready to enter when more markets open up. They are pinning their hopes on big privatisation programmes planned in most of these markets.

Predictably, soms programmes are moving faster than others, with the Egyptian one bogged down in bureaucracy. According to LCF Edmond de Rothschild Securities in London, lead manager of the Framlington Egypt Fund, the IMF has delayed the last of a series of Egyptian debt write-offs to pressure the gov-ernment into action on the privatisation front. A more prom ising programme is taking place in Morocco, where the government last year selected 112 companies to sell off for a total of \$2.2bn, and was able to raise \$250m in 1993.



Investors in emerging markets have been warned that while prices could advance by a comparatively modest 20 per cent over the next six to 12 months. a substantial satback was likely to follow.

Mr David Shaw, strategy director at Legal & General Investment Management, said that the trigger was likely to be an increase in short-term interest rates to the critical 6 per cent level, which would prompt selling by private US investors and mutual

"While there continues to be a compelling, secular case for emerging markets, the purely cyclical justification is near tha end of its shelf life," said Mr Shaw, who advised taking profits when the IFC Composite Investable index breached the 400 level.

# Pakistan

Hub Power Company, which is building a 1,292MW plant near Karachi, is to issue shares

worth Rs8.17bn (\$266 million)

to foreign and domestic investors. The prospectus was due to be published last Saturday and the one-day subscription for next Sunday. The offer price was said to be Rs13.26 but, in the kerb market, shares

#### Poland

were trading at Rs18.50.

Creditanstalt Bankverein of Austria plans to create a Polish investment fund with a domestic partner. A local representative said that the open-ended fund would mainly invest in papers available on the Polish market, including government bonds and companies listed on the Warsaw stock exchange but that, if permitted, manage ment would also like to make

some foreign investments.

Thailand Thai Petrochemical plans to raise money through an IPO of 167m shares, at a price to be disclosed later, partly to finance its Bt40bn fully inte-

grated petrochemical complex.

		Week on wee		Month on month		Year to date	
Index	7/10/94	Actual	Percent	Actual	Percent	Actual	Percer
World (301)	183.77	-4.87	-2.58	-0.45	-0.24	+15.36	+9.1
Latin America							
Argentina (20)	107.89	-4.15	-3.70	-7.72	-6.68	-7 <i>.4</i> 9	-6.4
Brazil (21)	240.17	-15.48	-8.06	+13.32	+5.87	+100.52	+71.9
Chile (12)	211.20	+5.12	+2.48	+15.68	+8.02	+63.66	+43.1
Mexico (25)	148.83	-4.92	-3.20	-4.20	-2.74	-12.43	-7.7
Peru(16)	882.91	-25,12	-2.77	+139.14	+18.71	+306.82	+53.2
Latin America (94)	174.57	-6.67	-3.68	+2.26	+1.31	+25.32	+16.9
Europe							
Greece (16)	87,51	+3.37	+4.01	+2.53	+2.98	+4.51	+5.4
Portugal (18)	117,82	+0.17	+0.14	-5.59	-4.53	+5.70	+5.0
Turkey (21)	88.27	+1 <i>.2</i> 7	+1.46	+9.54	+12.12	<i>-73.44</i>	-45.4
Europe (55)	101.10	+1.47	+1,48	+0.22	+0.22	-11.14	-9.9
Asia							
Indonesia (26)	158.95	+6,18	+4.10	-5.32	-3.28	-14.09	-8.2
Korea (23)	160.90	-3.65	-2.22	+12.09	+8.13	+51.19	+46.6
Malaysia (23)	235,44	-1.69	-0.71	-12.70	-5.12	-17,61	-8.9
Pakistan (11)	117.52	-1.62	-1,36	+5.47	+4.88	+5.83	+5.2
Phillippines (12)	287.29	+11.49	+4.17	-5.97	-2.04	-35.18	-10.9
Thailand (25)	260.51	-3.10	-1.17	-14.50	-5.27	-3.05	-1.1
Taiwan (32)	172.98	-13.62	-7.30	-2.92	-1.66	+19.27	+12.5
Asia (152)	224.04	-3.28	-1.44	-6.08	-2.64	+2.62	+1.1

Emerging routes:

All Indices in S series, Jerbery 7th 1962-100, Source: Boring Securitie



#### CURRENCIES Dollar stays focus of market attention

Following last Friday's inconclusive US employment report, the market will this week focus un US inflation, retail sales and industrial production data to get a sense of when the Fed will next mise interest rates.

With US three month money trading at about 5.62 per cent, compared to a Fed funds rate presently of 4.75 per cent, the market clearly believes it is a question of when, rather than if rates pert rise

Most observers believe that rarly Fed action is required to upwards against the year, and stabilise the US hand market recent price behaviour con-

Without this, there seems little chance of a recovery in the dollar, given the close link between bonds and the dollar

in recent months. The outlook against the yen. however, is more encouraging. The dollar finished on Friday above Y100 for the first time in five weeks. It was the beneficiary of the recent US-Japan trade agreement, and renewed tensions surrounding Iraq, which could hurt the yen.

Technical analysis suggests the dollar may have broken

trying to take the dollar

Traders will also be forced this week to don their political hats. Both German national elections and the Finnish referendum on joining the EU take place on Sunday.

If Chancellor Kohl is reelected with a workable coalition, this should support the D-Mark. Anything less, and the D-Mark will be vulnerable, with the Swiss franc, and possibly sterling, likely to benefit. The Bundesbank council meeting on Thursday is not

expected to produce a move in rates, though the IG Metali pay claim could hasten the next tightening if it threatens the inflation outlook A referendum victory in Fin-

land would probably buoy all

Nordic currencies, though they

remain vulnerable to setbacks

until the Swedish and Norwegian EU votes, next month, are also out of the way, Elsewhere, sentiment toward the Italian lira is likely to remain nervous while the standoff between the government and the Milan magistrates per-

US federal funds rate

Japa

**NEW YORK** 

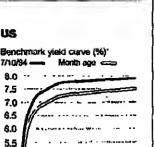
#### WORLD BOND MARKETS: This Week

in spite of last Friday's surprisingly resilient performance by the bond market, investors are likely to be in an apprehensive mood when trading reopens tomorrow after the Columbus

Day holiday. The rally in prices - which helped the long bond yield drop back below 8 per cent after a brief period above that psychologically-important mark - was prompted by an analysis of the September the figures to be generally neutral for the Treasury market, and unlikely to push the Federal Reserve into

raising interest rates again. The analysis came as a relief to investors, who had feared before the jobs figures were released that they might be so strong as 10 trigger a monetary

policy tightening. That relief, however, may prove short-lived. Later this week the Seplember producer and consumer prices data are published, and any sign of



Patrick Harverson

resurgent inflation may persuade the Fed that another increase in interest rates is required to slow the economy and restrain inflation.

With this fear in mind,

10 years 20

trading is likely to he subdued over the next two days as investors choose not to commi funds to the market ahead of such sensitive data. If there is any movement, it could be on lhe upside, as most analysts do not expect September inflation figures to be threatening.

#### LONDON

A busy week for the gilts market kicks off with the publication today of the minutes of the September 7 meeting between Mr Kenneth Clarke, the chancellor, and Mr Eddie George, the governor of the Bank of England.

The debate about last month's base rate rise will be closely scrutinised, with traders obviously interested in clues about future interest rate

In addition, there is a full menu of statistics in both the UK and the US, with markets most likely to concentrate on the inflation data on both sides of the Atlantic. Many expect recent signs of strong US economic activity to

lead to an increase in interest

rates by the Federal Reserve

August's inflation data in the UK were rather disappointing, analysts are hoping that the underlying annual rate will have dropped back to 2.2 per cent in September, from August's 2.3

#### Philip Coggan

Benchmark yield ourve (%)\* 5 years 20

per cent. The headline rate is expected to have stabilised at 2.4 per cent.

"All yields are market convention Source: Mertil Lynch

On Friday, the Bank of England will announce the stock for the next gilt auction. Ms Katy Peters, senior economist at Daiwa Europe, is expecting the Bank to pick an ultra-long stock, "It's a cheap part of the yield curve, they haven't issued such stock for a while and there's lots of institutional demand," she

#### FRANKFURT Christopher Parkes

<del>Cermany</del>

7.5

Pre-election angst appears to be e condition limited to foreign observers of the German scene, who parted with their D-Mark investments in increasing numbers last week as opinion polls suggested a close-run election next weekend.

German analysts and investors are altogether more phlegmatic. Many weight the scale heavily in favour of a return to power for Chancellor Helmut Kohl and his conservative/liberal coalition,

One favoured theory among the not-so-sures is that even if the Social Democrats come to share power in a grand coalition with the Christian Democrats and the Christian Social Union, there is no real risk to economic, monetary or fiscal stability. They argue thet, by virtue of its majority in the powerful upper house of parliament, the SPD is already effectively a partner in government and law-making. But the most rousing noises

emerged from Deutsche Bank's

10 yrs 20 "All yields ers market, Source: Mentil Lynch institutional investors' team in Düsseldorf on Friday, where they appeared to be putting

Benchmark yleid curve (%)\*

out the flags a week early, rating the current coalition with a 70 per cent chance of returning to powar, and promising "fireworks" if it These would include a gain of up to 300 points in

Frankfurt's over-sold DAX

index of 30 leading shares, and a "powerful rally" in the bond

Bond yields on the Tokyo markel rose to a one-month high of 4.77 per cent last week on expectations of higher short-term money market

TOKYO

The Bank of Japan's neutral stance on the money markets at a time when the current reserve maintenance period ends this week and US interest rates are expected to rise. discouraged traders, prompting profit-taking.

Market participants will continue to focus on the Bank of Japan's money market manoeuvrings this week. The central bank may try to limit a rise in the overnight call rate if the stock market remains sluggish ahead of the October 27 Japan Tobacco flotation. Financial officials have become increasingly concerned over the listing, and are expected to support stock markat volumes. However, economic data due this week, including machinery orders for August,

and the government's official

ent of the economy,

3.0 C'ISOV

Benchmark yield curve (%)

Emiko Terazono

due at the end of the weck, are likely to confirm the ongoing recovery, and may create turmoil on the bond market. Bankers are also worried

about a rise in short-term interest rates since the sbort-term prime rate, the lending rale to first-tier clients, is tied to three-month certificate of deposit rates, which firmed last week. Banks are reluctant to raise lending rates when demand for funds among companies is still weak.

#### Capital and Credit / Conner Middelmann

# Bears continue to hold sway

Afler nine months of bloodletting, the last quarter of this year could be a bit kinder to international bond fund managers. However, amid continued worldwide economic growth and expectations of further monetary tightening in Europe next year, many say any recovery is likely to be litlle more than a temporary reprieve in a continuing bear market environment.

"I think there's good scope for a fourth-quarter raily, but I don't think the bear market is over yet," says Mr Edward Dove, director of fixed income at Julius Baer Investments. The current level of economic growth is not a flash in the pan it's here to stay, and that could be consistent with the price of capital being pushed higher," be says.

"On a technical basis, mar-kets do seem oversold - but even if there is a rebound, helped by subdued economic data, I doubt it's enough to generate a sizeable rally, given what looms in 1995," agrees Mr Paul Abberley, head of fixed income at Lombard Odler,

adding: "We are still positioned defensively and see upward pressure on yields as economies continue lo strengthen."

Some are more upbeat, "We are expeciing some sort of recovery, though it's hard to pinpoint the timing," says Mr Mark Gull, bond fund manager at Gertmore. "We feel bond yields are rather high and when confidence - that rather elusive quality - returns to the market, it will recover,"

The market's troubles began on February 4, when the US Fed raised interest rates for the first time to the current cycle, highlighting fears of inflation fuelled by economic growth. Further pressure came from the failure of US-Japanese trade talks, which undermined the dollar. Both of these factors triggered beavy selling by highly leveraged bond market players, causing prices to spiral lower.

In this environment, many investors took refuge on the sidelines, keeping their expo-sure to a minimum. But while investor demand for bonds was shrinking, supply was swelling

lhough the heavy issuance of debt by governments around the world, All this pushed bond yields to dizzy heights, where, it was hoped, lbey would eventually entice investors back into tha markel.

Indeed, that now seems to be happening, with dealers reporting cautious nihbling by investors who have been building up large cash positions in "People have been far too

of these markets," says Mr Dove. "Bonds offer very, very good value et these levels." That's especially because al least in Europe - fears of growth-fualled inflation now appear to have been overdone, with some recent data in Ger-

many and the UK pointing to

steady growth accompanied by

bearish, and we think there is

an increasing risk in being out

subdued inflation pressures. "The inflationary implications of the economic recovery have been grossly exaggerated by the market," says Mr Robert Kyprianou, chief investment officer at Kidder Peabody Asset Management.

While growth will remain intact and short-term rates are likely to rise, tightening will not be as drastic as bond market players have been assuming, he argues. "The current risk premiums are too high; as time passes and confidence

returns, prices will recover slowly bul surely," he predicts. Some feel it will take specific developments, like clear signs of US economic slowdown or a resumption of buying by Japanese investors, to jump-start bonds. Others say it is simply a matter of time, with cash and confidence returning to the market as the inflation spectre becomes less daunting.

When it comes to picking their favourile market, fund managers are nearly unanimous in their enthusiasm for

Gilts - this year's worst performing bond market - last week railied sharply, partly on switching out of German bunds ahead of the October 16 elections, but mainly due to a reassessment of the fundamental picture. This caused the yield on the benchmark 10-year

gilt to drop some 15 basis points to 8.71 per cent on Friday, with the yield gap over Germany shrinking to 118 basis points from 148 tha previous week.

"We are overweight gilts in our global bond funds and happy to stay that way," says Mr Gull al Gartmore. "We don't see many inflationary pressures; the UK is politically stable; the pre-emptive base rate hike underlines the UK's commitment to controlling inflation; the PSBR is on a clearly defined downward path and the improving trade balance is supportive of sterling,' he lists.

Depending on the outcome of the German elections, Germany's is another hond market that may offer good value. If Chancellor Heimnt Kohl returns to power and his government's planned fiscal tightening measures are introduced early next year, bund yields could benefit substantially; todeed, some are calling for yields of 6.75 per cent by mid-1995, from current levels around 7.72 per cent.

# 10 year benchmark bond yields Per cent Germ Franc Italy UK

	•	٠.	,	USA.	 ···	Japan	Germany.	٠.	France	 Itoly	UK
iscount vernight hree month ne year we year en year Prence-Repo			:	4.00 4.76 5.09 6.07 7.43 7.77	ource	1.75 2.22 2.34 2.75 4.11 4.77	4.50 4.81 5.10 5.68 7.21 7.73		6.40°. 5.18 5.58 6.31 7.81 8.27	 7.50 . 7.93 8.78 10.31 12.42 12.31	5.75 <sup>3</sup> 4.75 5.93 7.31 8.61 8.75

US TREASURY BOND, PUTURES (CBT) \$100,000 32nds of 100%

	•	Open	Sett price	Change	High	Low	Est. vol.	Open Int.
Dec Mer Just	:	97-21 96-19 96-00	98-07 97-17 98-29	+0-16 +0-16 +0-18	98-11 97-20 96-31	97-00 96-15 96-00	193,290 1,598 205	396,320 25,886 10,901

# FINANCIAL TIMES Conferences

# **DOING BUSINESS WITH HUNGARY**

#### **Investment Prospects Re-Appraised** 14 & 15 November 1994 – Budapest

With a new government recently elected to office, this conference will provide a timely opportunity for a re-appraisal of Hungary's attractiveness as a location for direct and increasingly, portfolio investment.

#### ISSUES INCLUDE:

- New directions for privatisation in Hungary
- Power sector privatisation and de-regulation
- · Investing in Hungary as a European base

#### SPEAKERS INCLUDE:

- Dr Gyula Horn Prime Minister, Hungary
- Mr László Békesi Minister of Finance, Hungary
- Mr Ferenc Bartha Government Commissioner for Privatisation. Hungary
- Dr György Surányi Managing Director, Central-European International Bank Ltd
- Mr Ernst Hofmann Managing Director. **Opel Hungary**
- Dr Lajos Bokros Chairman & Chief Executive, **Budapest Bank Ltd** Chairman of the Council, **Budapest Stock Exchange**
- Mr András Simor Managing Director, Creditanstalt Securities Ltd

# Syndicated loans return to favour Heavy with capital and hungry for new assets, many banks have become very eager to Libor on a syndicated loan to a typical European corporete borrower, with e Single A been watching the market closely and have decided now borrower, with e Single A is the time to refinance or Petroleum Company is cur-

International / Graham Bowley

start lending again - and have turned aggressively to the market for syndicated loans.

This sector of the interna-tional capital market allows banks to participate to varying degrees in a loan to a bor-

The loan is usually arranged by one or two lead banks but an unlimited number of banks can contribute to the loan, enabling them to generate income while at the same time sharing the risk with other

Banks have repaired the damage done to their balance sheets by the bad debts of the late 1980s and many of the loans granted at the end of the last decade are now close to

maturity. There is a vast amount of liquidity in the syndicated loans market at the moment, mainly because banks have a shortage of assets," said Mr Martyn Powell, vice-president

and head of syndication origi-nation at UBS in London, As a result, there has been fierce competition among hanks for new loan business, often from reluctant borrowers who still have painful memo-ries of the difficulties which arose from excessive borrow-

ing during the last recession. This has driven the cost of the loan to borrowers down to extremely low levels. Over the past year, the spread over

credit rating, has dropped from about 45 basis points to around 20 to 22 basis points. The interest rate on a syndicated loan is usually set at a "spread" or margin over Libor, the henchmark interest rate for the mar-

Many horrowers, however, faced with such a low cost of borrowing and deterred from entering the bond markets by the current painfully high yields, hava begun to turn back to the syndicated loans market as an eliernalive

source of funds.
"Pricing is down to levels where the loans market is very competitive with the bond mar-ket," said Mr Powell. "Borrowers are now closely examining both options, and in many instances the loan market is turning oul to be the most attractive to them."

He added: "As prices [continue to] fall, the [volume of deals] will pick up. Corporate treasurers are looking at the hank markal and realising there is an opportunity there.

Most regions of the world have been witness to this growth in syndicated loans this ear, although recently Scandinavia in particular has seen a marked pick-up in activity, sparked by a dramatic fall in pricing spreads.

"A significant number of Scandinavian horrowers with existing Iransactions bave reprice their existing deals," said one syndicate manager.

Mr Powell said: "A Scandinavian borrower would have had to pay 25 to 30 basis points [over Libor] for a five-year loan at the end of the 1980s; two years ago he would have paid 60 to 70 basis points. But now we have come back almost full circle to e price of 25 to 30 basis points [over Libor]."

Both Televerkel of Norway and Vattenfall of Sweden have been abla to come to the syndicated loan market this year and secure loans priced al around 19 hasis points over Libor, whereas last year they were forced to pay around 40 basis points over Libor.

"Scandinavia suffered a deep recession which caused a lot of problems for companies and as a result it was out of bounds for many banks for a long time," said one syndicate manager. "Now it is back in favour and many companies are taking advantage of the opportu-

Rumours swept the markel last week that Securum, the Swedish state-owned company, is considering a SKr20hn syndicated loan to refinance outstanding debt. "Something of Ibat volume could have a dramatic impact on pricing," said one syndicate official.

The syndicated loans seen in Scandinavia have tended to he large, "jumbo" financings of

rently involved in a \$500m syndicated loan, which is also interesting because of its relatively long maturity of seven years. As well as price, many banks have been prepared to sacrifice maturity and other terms and conditions on loans in their attempts to win busi-

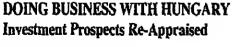
It is also no longer the case that only borrowers with high credil ratings have access to syndicated loans with low spreads and fevourable terms. Increasingly, competition between banks is hiurring the difference between the higher and lower quality borrowers. "Why are banks doing this?

Because the loans are relation-

ship-driven," said one banker in London. "The assel itself is not the only reason for doing the transaction - banks will lend where they see opportunities for doing other husiness." Southern Europe, including Snain, Greece and Italy, is a region which has also seen a marked increase in syndicated loan activity. This is probably linked to the fact these countries' bond markets have suf fered particularly badly in this

year's bear market. The Kingdom of Spain recently borrowed Ecusbn over five years at a spread of just 4% basis points over Libor. The Kingdom of Italy is also syndicated loan.

#### There are some excellent marketing opportunities attached to this conference, please contact Lynctte Northey on 071 814 9770 for further details.



Please tick relevant boxes. Conference information only.

O Cheque enclosed for £850,00, made payable to FT Conferences. IJ Please charge my Mastercard/Visa with £850.00.

Card no		
Name of	eard holder	
Exp. date		Signature

Please return to: Financial Times Conference Organisation, PO BOX 3651, London SW12 8PH. Tel: 081 673 9000 Fax: 081 673 1335. Doing Business with Hungary, Investment Prospects Re-Appraised

Lufthansa

Name Mr/Mrs/Miss/Ms/Other.

#### **NEW INTERNATIONAL BOND ISSUES**

us doulars STEPLING Council of Europe 100 Nov.1996 8.375 99.959. 8.403 +17(10%-96) SG Wantery Securities Zbn Gct.1989 7.25 99.4328 7.390 +15(64-19-99) Degechel M.Stanley

ए <b>वर</b>	ME THE	Vaturity		Price	4	spread bp	Book runner
LCERS_		_					
ofina	250				7,927	20(7'4%-04)	ABK Amro Bank
nmerzbank (fiszas Finag	C# 250	Nov. 1939	7,75	99.96R	7.780	27(7)25-99	NG Bank
STRALIAN DOLLARS						_	
nk Austria	100	Nov.2004	10,875	101.58	10.61		BZW
ISS FRANCS		_					
sawa Homes Co.(h)d	150	Oct.1998		100.00	-	<u> </u>	Credit Sukse
数大		May.1997		102.30	-		Martil Lynch Cap.M
di Local de France		Nov.1997		102,375	4.634		Swiss Bank Corp.
st. Bundeshahnanjel * ‡		Nov.2004		100.00	:	-	Credit Spiese
neon & Johnson N.Jerse		Nov.1997			4.574		Mental Lynch Cap.M
d Credit Europe	130	Nov. 1998	3./5	101.85	5,226	-	Banque Partias(Suis
CEMBOURS FRANCS							
k-Eger lifica(b)	100	Oct.1998		102.16	7.375		Banque UCL
5P(d)	254			102.60	8.001		BCEE
ngae Indonusz				102.15	8.300	•	BCEE
nemerzbank init. Luz. CF		Nov.2004		102,625	5.230	•	Kredistrank
	20n	Dec.2001	8.25	102.25	7.520	-	Crédit Extopéen
etas							
opean kwestment Bank‡	20to	Dec.1999	(g)	99.90R	-		Banco Central Hispa
d terms and non-callable	A2622	stated. The	yield sp	SAL SPIRE	referant	government b	ond at launch is supp

Y725000.0

Rathbone Bros 3p

OKI Elect, 71/4% Bd. 1998

TODAY Aerospace Eng. 0.5p Banco Bilbao Vizcaya Pts38.0 Copymore 2.6p Export-Import Bk. Jap. 7%% Gtd. Bd. 02 C\$77.50 Fife indmar 0.75p Gardiner Grp. 0.25p Leo 1 B Mtg. Bokd. FRN 35 £1915.41 Leo 2 B Mtg. Bckd. FRN '32 £191.54

Reed Executive 1p Stavert Zigornala 9.4145p Tomkins 5.3p Warnford Invs. 5p Williams Hldgs. 5,25p TOMORROW Abbey Natl. First Cap. Sb. FRN 03 \$27.13 Lothbury Fdg. No.1 A1 Mtg. Bckd. FRN '31 £1219.0 City Centre Restaurants 0.45p Collateralised Mtg. Sec.(No.11) B Mtg. Bckd. FRN '28 £175.39 Do. Class A2 £1408.63 Do. Class B £1608.08 DKB Int. Fitg/Fxd. Rate Gtd.

Kobe Steel FRN 1996 Y59416.0 Macfarlane (Clansman) 1.7p Morris (Philip) \$0.825 P & O 14.8% Nts. 1995 A\$7400.0

■ WEDNESDAY OCTOBER CRH IR2.5p Enterprise Oil 11%% Un. Ln. 76 £5.8125 Hewlett-Packard \$0.30 Howard Hidgs. 0.8p Jersey Phoenix Tst. 1.5p Scottish Eastern Inv. Tst. 0.52p Tate & Lyle Int. Fin. 8% Gtd. Bd. '99 £33.33 Telegraph 5.5p

Wace 1.5p Sakers Fin. RO.24 THURSDAY OCTOBER 13

Barclays 8p Bletchley Motor 5,375p Brad. & Bingley Bldg. Scty. FRN '97 £133,03 Do. FRN 1998 £133.90 Enterprise Oil Sb. FRN 199 233090.41 Gibbs & Dandy 1.2p Do. A N/Vtg. 1.2p HK & Shanghai Bank, Prim. Cep. Und. FRN \$64.69 Lloyds Bank 7.5p Marine Mid. Fin. Gtd. FRN '94 Natl. Australia Bk. Und. Sb. FRN \$230.02

Slough Estates 3.1p Treasury 9% Ln. 2008 94.50

FRIDAY OCTOBER 14 Assoc British Foods 10p Australia 91/2% Ln. 2012 \$237.50 Bermuda Int. Bd. \$0.20 Chrysler \$0,25 Courts 5p Domnick Hunter 1p Eurotherm 2p Evans Halshaw 5p Friends Provident Ethical Inv. Tst 3p Do. Units 3p Genbel R0.11 Greggs 7p

Johnson Fry Second Utilities Tst. 1.5p Johnson Fry Utilities Tst. 2.4p Jones Stroud 5.5p Jos Hidgs. 3.625p Lezard High Inc. Tst. 1.6p Lilliput 1.65p Mallett 0.75p Mid Witwatersrand R0.078 Morgan (JP) \$0.68 Quaker Oats \$0,57 Richardsons Westgarth 1.3p Rosebys 1.5p Royal Bk Can. Govt. Sterling Fd. Ptg. Pf. 1p Samwa Australia Fin. Gtd. Fitg/

Fxd. Rate Nts. '04 \$2427.29

TI 4.05p

TLS Range 0.5p

Tops Estates 1.6p US Smaller Co's Inv. Tst. 0.5p

SATURDAY OCTOBER 15 Alex & Alex 11% Cv. Sb. Db.'07 \$5.50 American Brands 121/2% Un. Ln. '09 6.25p BCE C\$0.67 Brit. Assets Tst. 41/2% Pf. 1.575p Do. 5% A Pf. 1.75p Eldridge Pope 61/4% Irrd. Un. Ln. £3.125 Do. 71/2% Ind. Un. Ln. 23.75 Finland (Rep of) 111/2% Ln. '09 2287.50 Franklin Res. \$0.08

Goode Durrant 31/2% Pf. 0.875p

Govett Strategic Inv. Tst. 9%% Db. '17 £4,9375 Manders 5% Cm. Pf. 1.75p MTM 0.5p Pacific Gas & Electric \$0.49 Richards 4% Cm. Pf. 1.4p Do. 51/2% Cm. Pf. 1.44375p Sindall (Wm) 5%% Cv. Pf. 2.8125p Wereldhave Prop. 91/2% 1st Mtg. Db. '15 £4.75 Do. 10%% 1st Mtg. Db. 2015 £5.375

**■ SUNDAY OCTOBER 16** Swansea (City of) 13%% Rd. '06 £6.875

**UK COMPANIES** 

Nationwide Bidg. Scty. Varied Nts. '95 £86130.58

Nat West Bank 7.3p

TODAY COMPANY MEETINGS: Jackson (Wm), Ferguson Fawsitt Arms, Walkington, Humberside, 11.00 Roxspur, 62, Threadneedle Street, E.C., 10.00 BOARD MEETINGS: inch Kenneth Managnese Bronze Scottish Asian Inv.

**Tay Homes** 

Goldsmiths

Interims:

Hamleys

Scottish Television

Nts. Jul. '04 \$14876.74

Islington 12.65% Rd. 2007 26.325

■ TOMORROW COMPANY MEETINGS: Fleming Overseas Inv. Tst., 25, Copthall Avenue, E.C., 12.00 Howard Hidgs., Kingston Lodge Hotel, Kingston Hill, Kingston upon Thames, 10.30 Macro 4, The Brewery, Chiswell Street, E.C., 12.00 Wyko Grp., Birmingham Botanical Gardens, Westbourne Road, Edgbeston,

BOARD MEETINGS: Finals: Beckman (A) Bolton F& C PEP Inv. Tst. Lendu Hidgs. St. Ives Thomtons Throgmorton Dual Tst. Wescol Interims: Black (A & C) Brown (N) FR Grp.

NB Smaller Co's Tst.

**Pentos** 

■ WEDNESDAY OCTOBER 12 COMPANY MEETINGS: TR City of London Tst., 3, Finsbury Avenue, E.C., 3.30 US Smaller Co's inv. Tst., Smith New Court House, 20, Famingdon Road, E.C., 1215 BOARD MEETINGS: **Lloyds Chemists** Interims: **BNB** Res Capital & Regional Properties

Fine Decor Ipeco REA Time Products

THURSDAY OCTOBER 13 COMPANY MEETINGS: Tottenham Hotspur, Whites Restaurant & Club, Paxton Road, Tottenham, N., 2.30 Westport Grp., 32-36, Telford Way, W., 10.00 BOARD MEETINGS: Eleco

0202 552122

France leading speakers from the owneal banks of China, India, France, Hungary, Finland, Anshia, Poland, Venezuela and The Bank of England, EMI and IMF, Sponsors

Tet 0225 466744 Fac 0225 442903

Tel: +44-455-250266 (24 hours)

vesting in Commoditie

interested in commodity investment.
Pall brochure: Futures & Options World
Tek (071) 827 9977 Fue: (071) 827 5236

Developing a Learning Organisation

education, and motivational apeater. Robe

emerila; and interactive seminar.

Devaloping a Learning Organisation

Bob Gazzatt leading expert in manag

Swat will address delegates accor-

focuses co the principle that organ

For +44.455.890871

NOVEMBER 22

NOVEMBER 23

Tel: 0823 321421

NOVEMBER 24/25

HOVELIBER 24/25

zisibitors - October 21.

Tel: 061 275 3952

NOVEMBER 28

and brands: derivate

Contact: Kay Day at Manchester

FT Financial Reporting in the UK

This year's conference will provide estem guidance for property and users of action

on interpreting the complexities of existing and emerging ASB standards, lessues to be

covered will include: Accounting for off-

belence sheet finance; merger and

Francial Times

Tel: 081 673 9000 Fax: 081 673 1335

MANCHESTER

LONDON

Proposition

NOVEMBER 21-22

Business Process

Maunders (John) Interims: **Abbeycrest** Alexander Workwea Body Shop Int. Bridgend Grp. David Brown Delyn Grp. Martin Int. Tudor

- FRIDAY OCTOBER 14 COMPANY MEETINGS: Brasway, All Saints Church

United Energy

Hall, Walsall Road, Darlaston, Jones Stroud, Donington Thistie Hotel, East Midlands Airport, Castle Donnington,

Second Alliance Tst., Meadow House, 64, Reform Street, Dundee, 12.30 Stanelco, Oliver House, 27, East Barnet Road, New Barnet, Herts., 10.00 BOARD MEETINGS: Aberdeen Steak House

Aberforth Split Level Tst.

**Eidos** Tie Rack Value & Income Tst.

Company meetings are annual general meetings unless otherwise stated.

Please note: Reports and accounts are not normally available until approximately six weeks after the board meeting to approve the preliminary results.

# **CONFERENCES & EXHIBITIONS**

OCTOBER 11 suring the value of LT.

Measuring the value of his investments.
This conference discusses how in asses the value of LT, projects and prioritise LT, investment successfully. It presents guidance from leading academies and consultants, as well as insights from the experience of major organisations, in both the private and public actior. Contact: Business Intelligence Tel: 081 543 6565 Fax: 081 544 9020

OCTOBER 13 Factory outlet centres. Opportunity or threat?

Organized by Retail Work addressing all aspects of this rapidly developing sector of retailing, with speakers from both sides of the Affantic, Key sessions will look at the the Affantic, Key restsions will look at the likely impact on retailing, the opportunity for retailers brand owners and the appeal to today's comm Contact: Sharon Mackennia Tel: +44 (0) 181 686 7788 Fax: +44 (0) 181 680 0306

Royal Lancaster Hotel, LONDON OCTOBER 13-14

IT a servent of radical change A conference for decision makers oo Grupwine and Computer Supported Co-operative . Work, Six international, independent expent will explain how these technologies couble organizations to achor to harrh economic pressures and Tel: 1582 841232 873672

DTL LONDON, SW1

OCTOBER 17 MBA -

**Business School Reception** The Association of MBAs will host its accord Business School recention for entending students. Over furty lead action's from continental Europe, USA and the UK. Free of charge. To register to attend and for further details contact the event spousar, NatWest Bank on Tel: Freephone 0300 252 700. LONDON

**OCTOBER 17 & 18** FT World Mobile Communications The "M conference will focus on the growth technologies being adopted and new

uperator strategics.
Uniquities: Financial Times Tel: 081 073 9000 Fax: 081 673 1335 LONDON

OCTOBER 18-19 INPOWER 94

The lodepeodent Power Geogratic Conference and Exhibition, Kempton Park Exhibition Centre, Suphury-on-The Surrey, Lagland. For free admission tickets contact:

FMI International Publications Ltd. Tel (0737) 768611 Fax: (0737) 761685 KEMPTON PARK

introduction to Foreign Exchange and Money Markets llighty participative training course covering traditional FX and money markets featuring WINDEAL (PC Windows based dealing sumulation). For Corporate treasurers, hauk dealers, marketing executives, figureial controllers, systems and support personnel. 1454 + V.A T.

LANGE CRIEBLE PROTEIN 1 ct: (PISM 365R20 Fax: (NSM 565R21 LONDON OCTOBER 18-19

The Merseyside Computer Show Not the latest IT developments at St George's Hall Major manufacturers of hardware, miliwatr, moltimedia, sopribighways, injuries, visual reality, the latest motebooks, Spinier preserve and accounts plus training automatic IT and diseascial advance for hundresses. Highly informative ACTIONS LANGUAGE.

Complementary is acts information: Ici 11151 309 8474 NTERLING EVENTS.

LIVERPOOL

OCTOBER 19 Practical BPR -

implementation issues and Annual Conference of the BPR Study Gicop (2011+ members) New (oever ard before), recently successful Case studies prescuted with interactive session from worse management and practitioners. saciading speakers tram Calibank internationall. Nationwide Building Secrety Alliance and Leacater, Capital House I russe, Packfords and more. Comis.: Mary Toward Harrison Associates Tel: +44 (0) 941 120 18 Fat and the law on high

LUNDON

Birmingham, 12.00

OCTOBER 24 Social Justice Commission Report The final report of the Commission on Social Justice, Housing, employment, person finance and government policy examined. Sir Gordon Borrie, Tony Blair MP, Ben Campbell, Christopher Haskins, Patricia Hewitt, Sheese McDoneld, John Monks. Contact: Neil Stewart Associates 071 976 0682

LONDON

OCTOBER 24 The information Superhighway A conference to examine and highlight the challenges and applications in commerce and the public acctor of the new nications technology, and to examine Government policies to face those challenges, Government Minister and Larry Irvine, USA Secretary of Commerce Contact: Neil Stewart Associates 071 976 0682 LONDON

OCTOBER 25 & 26 The Third Age of Media The changing face of media - the media

opportunities as the 50+ markets. A joint conference organized by Age Concura England and The Hentey Centre, this two day event is a compect maire introduction to the exciting world of maters marketing and studie. Out: £730 + VA7 Contact: Anna Harman at

The Healey Centre Tel: 671 353 9961 LONDON OCTOBER 25/26

Successful Selling '94 in the only independent Conference and Exhibition for the Sales and Marketing professional. The Conference progres offers unbounble value with pr of litera, concepts and hard won experience, working opportunities abound. Call free for a brochure on

OCTOBER 26 & 27 How to Grow your Business using Market Research

Tel: 0800 132 122

the running of a business through the use of technology. This two day seminar will show you how to get the best out of rch and the real reasons for using it. Contact . International Professional Conferences Ltd Tel: 061 445 8623 LONDON

OCTOBER 27 International Tax Conference -Managing Global Expansion Conference on the tax lasves facing moltinationals io the changing global

Price: £200.00 plus VAT Contact: Michelle Beard, Ernst & Young Tel: 071 931 2297 Fax: 071 242 5862 LONDON

**OCTOBER 27 & 28** International Bond Congress A unique opportunity for all profe involved in the bond markets to increase their knowledge with 98 upecialist presentations. With increasing globalisation and detogolation resulting in dramatic surge to investment flows eco countries, this event is an essential information source for the international

Contact IBC Event Office Tel: +44 (0) 1628 776306 Fax: +44 (U) 1628 32323 BARBICAN, LONDON

OCTOBER 31 Manufacturing Matters The National Pre Budget Confere manufacturing. A working conference on ing industrial strategy and fiscal policy. Pre Budget outlook from leading Connect Nell Stewart Associates

QE11 CENTRE, LONDON NOVEMBER 1 Outsourcing: How to sassess

the option Outsourcing non-core activities is likely so be among the most important busin developments of the 1990s. Director need presents a one-day conference on the benefits and risks of buying-in professional arrvices incading and legal services. Director Conferences Tel: 1171 730 0022

NOVEMBER 1

Full Circle Into The Future? The communcial imperatives facing estions into the 21st Century. The Healey Centre is celubrating its Twentieth Anniversary with this Conference that looks forward to the next 20 years and what it will bring not only in terms of the big picture bot also the Cost £350 + VAT Contact; Anna Harman a

The Healey Centre Tel. 071 353 9961 LONDON

The 1st Annual Review of IT Law This prestigious one day conference will have the leading speakers, cover the critical issues, the ossestial developments, law, litigation, regulation and policy. It will have a practical approach for iones by practi Further details from International send Conferences Lad Tel: 061 445 8623

LONDON NOVEMBER & Clearing & Settlement Dinner &

Conference Over 300 delegates attended this meeting last year and more are expected in other. The conference sessions also as the shadows and look at how operati managers can find new solutions lo problems of teads processing etc. Peteres & Options World Tel: (071) 827 9977 Fee: (071) 827 5236

NOVEMBER 8

Know Your Performance Essentials of Benchmerking. A practical one day sominar/workshop. Practical case es, successful case studies. Contact: Patricia Donnard, EMP Intelligence Service Tel: 071 487 5665 Page 071 935 1640

LONDON

HEATHROW BIRMINGHAM Corporate Image Lean how to shape your company's image for infranc competition, espitalise on the value of the brand owne, boild an

influential reputation, and transform the workforce with innovation. A conference Board/IABC/Nytiex meeting. Contact: Kathleen Stran-King in Brus Tel: 32.2/675.54.05 Fax: 32.2/675.03.95 LONDON

Presentations for Professionals by Professionals NOVEMBER 9 At the Mormaid Theatre, a seminar on creating effective presentations. From presentation techniques and use of language, to AV design, slide production, etc. Berimesmen, amed-up comedium and actors demonstrate how to make busing impressions. Lastructional, utterly calculation - u must for all prescoters.

rapicestons. Institutional interpretation cajoyablo - u must for all prescoters. Keyanee species: Alan Dibbo, Chartered Institute of Marketing. Contact: E Williams, Encourie Presentations Tel: 071 837 8199 Fac: 071 837 8190 NOVEMBER 9 Visions of Gold'

Conference celebrating the Moders Apprenticeship programme and the part NVQs and skill competitions have to play in them. Spatters include Duncan Goodbew, Milko Herou, Bill Jordan, Prac Lelth. Sponsored by Employment Department Contact: Hilary Jennings, UK Skills Tel: 071-753 5222 Fase 071 436 7630 or Claire Armstrong, National Council of Industry Training Organizations Tel: 0763 247285 Fact 0763 247302 ALDGATE, LONDON

Future of Executive and All-

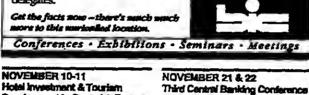
Employee Share Schemes
Labours City Spokessen, Alistair Dadling
MP and leading company Directors discuss
best practice in employee above achemes.
Case studies from British Gas, BT, FI
Group, NFC, Northern Proofs and Unipur.
Constrained by ProShare, a programmed Organised by ProShare, a oco-profit organisation prosecting share own Connet: Andy Felstend, Prosbure Tel: 071 600 0984 Fax: 071 600 0947 LONDON

NOVEMBER 9 & 10, 29 & 30 Positive Management of Workforce Restructuring

There is no easy solution to the p f workforce restructuring. But manag with skill, the impact on the course those who must leave can be messively reduced. This workshop is designed to Ulnstrate through practical case study material bow to meaner restractoring Rachel Thomas or Sarah Williams, IBC Tel: 071 637 4383 Fax: 071 631 3214 LONDON

We're famous for our facilities Many renowned organisations choose

the BIC for conferences and exhibitions. These superb, purpose built facilities and friendly helpful staff ensure your function runs smoothly and successfully - Ideal for up to 4000 delegates.



Hotel Investment & Tourism Development in Central & Eastern Europe & the Central Asian republics Invision of the Cartest Asset republics Invision opportunities in 15 counties and how to finance them. The numissable one-stop event for established investors and those exploring the market. Brings together the key players from East and West. Conference and york prosected by 30 speakers.

Contact: Development fournal Fax: 081 440 3227

NOVEMBER 15 nternational Mobility

CBI conference addresses findings from antrey on current practices and new economies of Central and Estates Europe and the Parific Risa. Conference examines practical approaches to remoteration puckage, cost control and provides company case study examples. Contact: Sundra Aldred, CBs Conservaces. Tcl: 071 379 7400 Fax: 071 497 3646

LONDON NOVEMBER 15-16 Strategic Management Sharpen your ability to samage strategically by testraing how to: tend strategic change, munge for value, pursue a strategic customer focus and bridge cross

Contact Kathleen Secart-King in Brussels. Tel: 32.2/675.54.05 Fee: 32.2/675.03.95 LONDON NOVEMBER 15 & 16

Strategies for High-involvement Leadership Contoling changes; concentrating on high pay-off activities; creating partnerships, strengthening trust; motivating and columning team parformance; and stimulating innovation. These are issuelating impovation. These are issues od in this interactive briefing ut train both operations and top management executives to operate effectively in empowered organisations.
Contact Rachel Thomas or Sarah Williams

Tel: 071 637 4383 Fax: 071 631 3214 NOVEMBER 15-16 ness Perfort

measuring and managing the drivers of future profitability. This two-day conference explores the relevance and peaceloshing of developing new "conjugate dashboards", which include non-lineacial tors, such es customer se quality and beachmarking. Connect Business Intelligence
Connect Business Intelligence
Tel: 081-543 6565 Fax; 081-544 9001
LONDON

NOVEMBER 17 Managed Futures Funds -Trading Adviser Seminar Looklog at the risks, rewards and performance of trading advisors, a panel of nightly qualified market perticipants address try issues facing the managed derivatives legisty qualitati manage fortigative admissi key issues facing the immaged derivatives industry worldwide. An important meeting for current & potential fand advisers and appeason, itsaliusional fand managers and appeason, itsaliusional fand managers and appeason of the control of the field.

ares & Options World Tel: (071) 827 9977 Fee: (071) 827 5236 LONDON NOVEMBER 17

association with Standard Chartered Bath. This is the first postgraduate fair to be held considers current developments, in Manchester. This fair will provide considers current developments, opportunities and foure prospects for stors and exporters. Keypour address by President Deniel T arap Moi and speak from the high powered delegation of Ministers and senior officials. Connect Nicols Martin, CBI Conferences Tel: 071 379 7400 Fee: 071 497 3646

NOVEMBER 17-18 Beyond Economic Reform Mexico under Zadillo

sic reform in Mexico has been much praised, but doubt semains regarding the social and pelitical system. The conference will explore the priorities for reform of President-elect Zedillo. Speakers are specialists from Mercico and the UK. Details and booking: Institute of Latin. American Studies, e-meil lier (@ nos oc. of

SH258H Fac

NOVEMBER 28-29

NOVEMBER 28-29

Subsominent, Letin America and the Carribean. Programme designed for International portfolio investors and must allocates and emerging markets specialists. Contact Alicon Figur.

Dow Jones Telerate Ltd
Tel: 071 832 9532 Fax: 071 353 2791

The World Gold Council, Burchys Precious Metals and Chifford Chance. NOVEMBER 29-30

Managing Corporate Transformation: Transformation:
The UK's premier evect on planning, understanding and sustaining organisational and cultural change. This two-day conference includes frank discussion of the conference includes frank discussions. Re-engineering (BPR)
Continues aries of sentences for managers
charged with designing and implementing
BPR institutes. Presented by leading US conterence includes frank discussion of why so many initiatives full and explores proves methods for achieving critical bay-in and support for new organisation structures and working practices. Contact: Business Intelligence do-if implementation guide libratrated with case studies and workshops. Course book also available. Over 50 organisations in the private

& public secons have already attended.
Contact: Richard Parris, Vertical Systems NOVEMBER 29-30 Accounting and Taxation for Derivetives

This conference considers the IASC UNIVERSITY OF WARWICK This contricute counsiders the IASC international accounting that susudard, the internal accounting treatment and financial reporting of ferrivatives, topics include hedge accounting, derivatives valention, risk management and trading accounting support. Speakers include the Hoo. Christopher Sharples (SFA) and David Demant (CSAM). Estating ut commodities.

Estating speakers from The World Bank,
BZWIM, Warburg Asset Management &
Sabre Fand Management, thin full day
seminas looks at the oew liquidity
available to fund managers investing in
commodities. Of interest to anyone For more information or to register, call
Ambrose at AIC Conferences on Ambrose at AJC Conferences on Tel: (071) 8275988 Fax: (071) 2422320

LONDON Chy Regulation - A Legal Evolution This conference will debate the development and future of financial regulation in the UK. The growing use of vivil law procedures, ragulatory intervention, and reduction in criminal intervention, and reduction in criminal sanctions - define a logal evolution at the interface of the criminal, civil and ragulatory disciplines. Sp Bonerwords Publishers. Contact:

Summer, Moetings Management Tel: 01252 795414 Fax: 01252 792101 and only become and remain effective if the people selected to true them are capable of Jeaning continuously and giving direction. Contact SBC (Harman Resources) Ltd DECEMBER 2 Derivatives - The New Frontier BRISTOL of Yax Planning

Of Tax Plastining
With the increasing number of new
products and strategies coming outo the
market, this conference will help yes
decide whether your company should be
using derivatives and if so, how you can
evaluate the worth of the diffurent
products on offer. Learn how derivatives
can be used as part of your corporate
stratery to minimize tax. NOVEMBER 24 & 25 Offshore TrustAdministration Offshore Trusts & Trustees IPC have arranged two one-day co on related aspects of the offshore world. which can be stiended separately if desired. pliment each other perk strategy to minimise tax. Contact Vicki Goffin, IBC Legal Studies Further details from International Professional Conferences Tel: 071 637 4383 Per: 071 631 3214 Tel: 061 445 8623

DECEMBER 5 Vioney Laundering - The Law, Differentiating Customer Responsibilities & Procedures The Criminal Justice Act places no responsibilities on lineacid institutions an by John Humphays, thous how to manaform
Key business processes to deliver cost
efficiencies and market differentiation.
(Optional workshop on second day). responsibilities on financial methodos and staff. This one-day course will address Definition, Identification, Regulation, Responsibilities, and the role o Supervisory Bodies with presummles. Contact: Pairplace Ban Contact: Relimbs Rogerson, CBI Confere Tel: 071 379 7400 Fac: 071 497 3646 Financial Training Tel: 071 329 0595 Julia Robins, Develin & Partners Tel 071 917 9988 LONDON

Diference with Charles Handy FT Manchester Postgraduate Fair For senior managers concerned about how they manage personally the difficult balances between value and results involved in today's organizations. Also with Andrew Foster, Martin hinys-Smith, exhibitors with a unique opportunity to amount the highest calibre of students for postgradum courses. Booking deadline for Oreg Paratoo, Charles Pollard and Barabara Young.
Office for Public Massace Tel: 071 833 1973 Fax: 071 837 6581

> DECEMBER 5 Practical Tax Treaties Key topics include: Strategic tax planning through double tax textics in Western Buspe,

North America and the developing countries of Asia, Africa and Latin America; the development and application of double tax treates in Rossia and Eastern Europe; the new US/Netherlands double tax treaty and meeter ous in UK double tax agreements. Contact: Kate Roberts, IBC Legal Studies and Services Limited Tel: 071 637 4383 Fax: 071 631 3214 LONDON

QEII CENTER, LONDON

DECECEMBER 7

DECEMBER 7

Air Orindity
Conference manning trands & problems
in air quality and the possible solutions.
Speakers locinde: Steven Norris MP, and
representatives from Royal commission on
Environmental Pollution, CES Ltd, Shell
UK, Westminster City Connell, éritish
Airwaya & Schiphol Airport. Contact:
Ocoagh Goodman, The Waterfrons
Conference Co. Tel: +44 (9) 171 730 0410
Fax: +44 (9) 171 730 0460

LONDON Conference LOTTOPIERCE
The conference will discuss developments in the Corporate Government, Benefits & Remmention strangles, Pension Scheme Legislation and Company Law and how this would impact on the increasingly challenging and demanding rule of the Company Secretary. apany Secretary. Local Jonathus Generaladeh, AIC Confessore Tel: 071 329 4445 Fee: 071 329 4442

LANGHAM-HILTON

Annual Company Secretaries

NOVEMBER 28-29
Global Emerging Markets
Investment Management
Major International conference on global
emerging debt and equity makets looking at
CIS, Essera Enrope, Africa, the
Mediterranean Rim; Asian and Indian
Subcomment, Latin America and the
Carribean, Programme designed for Essential Tax Techniques for Property Development & Investment
This conference will focus one recurring and
troublesome tax pitfalls; key tax facts for
property joint ventures; VAT in the current
new climate; sales and Lesseback back in new commune; sales and Leaseback back in fashlon; the new regime for stamp duty; maximising capital allowances and new ideas for investing. There will be a special commune from Michael Quinian, inland Revenue Stroop Office. Contact: Victi Goffin, IBC Legal Studies

LONDON and Services Limited Tel: 071 637 4383 Fax: 071 631 3214

DECEMBER 7-8 Succeeding with Tearns; practical stategies for designing, indiscussing and driving the teach-based organisation. An international two-day conference specifically designed to help senior executives understand the otal imocs involved to designing and nine a team-based organisation. Tel: 081-543 6565 Fex: 081-544 9020

Tel: 081-543 6565 Fax: 081-544 9020 DECEMBER 8-9 Opportunities and Competition

opportunities and Competition for Building Societies. Fark Lase Hotel Sentegies and actions for improving Building Society business patients and market share. Presentations performance and market stage. Presementors on general insurance, morigages, value management, customer loyalty, database segmentation, distribution channels and intermediaries. Speakers are drawn from senior management of the Halifox, Alliance and Leicester, the Woodwich, Bradford and Phalese Mathematical Cubing Persons and Bingley, Nationwide, Chelses, Portrain and Leeds Permanent. Contact: Simone Wills Tel: 071 242 1548, AIC Conferences

> DECEMBER 12 Re-Appraising Corporate Share importance of performance targets; the highly topical area of new insue or existing shares; how to renew status efficiently and efficiency, how Prostage can help; how to choose between restricted shares and options and complying with your disclosure obligations.

Contact: Vicki Goffin, IBC Legal Studies Tel: 071 637 4383 Fee: 071 631 3214

LONDON

DECEMBER 14-15
Occupational Pensions
Be brought up to date on all the practical implications of UK government and EC regulations. Each presentation will deal with what pension funds actually need to do, when they need to do it and how much it will cost. For pensions fund manager, trustee or professional adviser it is an important opportunity to bring your knowledge up to doke.
Contact Simon Wilk, Tel: 071 242 1548
AIC Conferences LONDON

EXHIBITION OCTOBER 26-27 BPR 94: Europe's Lending Show on Re Engineering, Process Ma and Performance Improvement Whether you are evaluating re-engineering tools and consultancy for the first time looking for new intights, or simply with a compare the leading vendors' products an enryices. BPR 94 is a unique Opportunity For your FREE exhibition ticket Tel: 081 543 6565 Fee: 081 544 9020 LONDON

MARCH 1-3
Asian Companies EXPO
This aminely new concept for the financial markets brings together in one location an extensive and diverse array of leading Asian Companies, and provider Institutional revestors with a unique opportunity to evaluate potential and return first hand across all acc One-of-one basis.
Contact: Euromoney EXPO's Limited
Tel: +44 (0) 1895 625194
Fire: +44 (0) 1895 625447
EARLS COURT, LONDON

CTOBER 18-19 Kalzan - from concept to practice A Seginar and Workshop for component suppliers to the European consumer electronics electronies Industry hosted by the Electronic Industries Association of Japan and the Buropean Association of Consumer Electronics Manufacturess. Electronics Manufactures.
Guest speaker: Mr. Manuaki Intel, author of "KAIZEN, THE KEY TO JAPAN'S COMPETITIVE SUCCESS" Cost: No Charge Sponsored by the Europesa Commission. Counct: Sinfad Gillen, ICPI. Tel: +32 2 2387802/38/13

BRUSSELS

INTERNATIONAL

OCTOBER 19 & 20
Dealing with Plights
Intellectual Property Rights must be
properly dealt with if they are to coafer
hoped for becefits upon their rightful
owners. An international panel of intellectual property managers and lawyers examine the problems owners face in handling rights and in portfolio management. Further details from Tel: 061 445 8623

FRANKFURT

OCTOBER 20-21 Windows In Finance

Contact: Sabine Lentzch GmbH .

Conference & Exhibition Bill Gates, Chairman of Microsoft Corporation will give the keynote address at this major event designed to apdate you on the latest developments in Windows based solutions for retail and wholesale bunking and capital markets.

Leading vendors will be demonstra most up to date products and services.

Tet +49 (0) 69 17 25 25 FRANKFURT

LONDON OCTOBER 24-26 CoalTrans 94 The world's largest coal rading conference. Productus, buyers, traders, shippers meet to do business and analyse the international coming year's contractual occortian

> exceed 1,000. Tel: 071 779 8945 Fac: 071 779 8946

LONDON

HAMBURG **OCTOBER 25 & 26 EC Business Regulation** Everyone concerned with intern business transactions must be aware of the BC Bosiness Regulation and its increasing

influence on the way we transact business.

This conference will provide an insight and a summary of current regulati tice, also inture EU policy. Farther details from International Tel: 061 445 8623 BRUSSELS OCTOBER 26 Advanced Software Applications in

Banking, Finance and Insurance mar for business and technical manage showing use of practical applications of logic programming software in finance, banking, insurance. Leading international and Italian financial institutions present state-of-the-art systems. Includes panel (Italy) Cristina Ruggieri. Tel: 051 521 285 (International) Al Roth, Tel: +44 253 388081

NOVEMBER 8-9

Development Conference Business Opportunities in EC external aid projects to the value of 5 billion ECU annually outlined, foctoding PHARE/JOPP, TACIS, MED, A/LA, and PHAREMOTP, TACIS, MED, ALLA, and ACP. Networklog with EU and own member state companies. Procurement opportunities for manufacturers/ suppliers. 200 page EUROAID GUIDE on EU aid programmes included. Contact. Sociaté Générale de Tel: +322 512 4636 Fax: +322 512 4653 BRUSSELS

**NOVEMBER 24 & 25 1994** Profit without Paln How far can I copy or emulate my rivals products before I step across the line of lagality? Why is apparent copying widespread and tolerated in some industries but not others? Leading Law Practices will give their opinious on these matters. Forther datails from International Professional Tel: 061 445 8623

AMSTERDAM

How cao HR managers help Enropeas companies stay competitive and maintain a highly-skilled, motivated workforce? Hosted by KPMG, this Conference Board орсан шакарет est forum will examin the prospects for Europe's employ employees in the global marketplace. Contact: Kathleen Smart-King in Brussels. Tel: 32.2/675.54.05 Fax: 32.2/675.03.95

DECEMBER 5-6

COMPETITIVE INTELLIGENCE Seminar for managers who want to learn how Competitive Intelligence supports both operational effectiveness and spategic ng. Topics include sims and role of intelligence in firms, collection methods, analytical techniques organisation, and cooster-intellige Principal lecturers are former on Tel: 022 929 1900 Fex: 022 788 0824

GENEVA

TO ADVERTISE IN THIS SECTION PLEASE CALL NADINE HOWARTH ON 071-873 3503

LONDON

OIII

Carried States

21173

(≈ . €

2000

White parties

1

3

O.

Change on day +25 +20 +20 -4 -20

WORLD STOCK MARKETS

<del></del>	<del>_</del>		MOUTE	OTOOK MINITED			+/- 18gh Low Sales +/-
Ausaki 1,850 - 10 2,200 1,790 2,5   List Sept 1,77   List	Lub 287,56 +550 488 350 1.4 — me 518 -120,784,5618,459 2.1 — me 518 -120,784,5618,459 2.1 — me 518 -120,784,5618,59 2.1 — me 528 +13 580 480 1.1 — me 528 +13 580 480 1.2 — me 549,20 +42,058,28 458 2.8 — me 549,20 +42,058,28 458 2.8 — me 519 -2 415 316 2.8 — me 519 -2	Series   Color   Col	17   Yet    1800   17   1800	140	1380 480 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	## KONE (Oct 7 / H.K.\$)  ## 1000	Honshu Poper 4.2m 687 1800 3.8m 1800 3.7m 1800 3.6m 434 3.1m 1730 1800 1800 1800 1800 1800 1800 1800 18
Etis 3,450 - 3,467 2,750 2.8 - 198 Eurol 1,760 - 1 2,559 1,700 4.1 - 104 Eurol 1,760 - 1 2,559 1,700 4.1 - 104 Eurol 5,75 - 25 18,70 6,25 0.8 - 104 Eurol 7,75 - 25 18,70 6,25 0.8 - 104 Eurol 1,75 - 25 18,70 6,25 0.8 - 104 Eurol 1,75 - 25 18,70 6,25 0.8 - 104 Eurol 1,75 - 25 18,70 1	2.256 +66 7.430 2.000	Adlater 208 -1 292 161 — 502 Augusta Adalater 552 -6 721 568 1.9 Kapoma Akul Rg 650 -10 713 567 1.9 Kapoma Bar Rg 2645 -550 2,088 2,173 1.3 Kapoma British 1,049 -6 1,343 1,015 1.7 Kapoma Call Rg 1,049 -6 1,343 1,015 1.7 Kapoma Call Rg 1,049 -6 1,343 1,015 1.7 Kapoma Call Rg 1,049 -6 1,049 1.0 Kapoma Call Rg 1,049 1.0 Kapoma	1110 +20 1,340 822 0,8 Satur 1,190 +30 2,500 2,050 0,8 Satur 1,991 +310 13,400 9,360 0,7 Satur 1,250 +10 1,470 1,250 - Satur 1,310 +20 1,660 1,250 - Satur 1,310 +20 1,600 1,000 - Satur 1,310 +20 1,000 1,000 - Satur 1,310 +20 1,000 1,000 - Satur 1,310 - 1,000 1,	n 1.250 -10 1.540 1.230 - 188Pus n 198 Pus n 1	261 -03 415 306 36 242 3974 -01 532 394 5.7 -1.63 -0.7 215 130	anywhere in	the world
Gallar	200 2.225 - 00 1.385 1.970 - 5	Adiatr 2018 -1 292 161 - COP Adiatr 2018 -1 292 161 -1 2	764 -1 809 510 0.9 Section 559 +4 670 430 Section 559 +4 670 430 Section 565 862 425 Section 565 Section 565 862 425 -	n 6,700 +307,289 6,359 0.5 ORE to 4.5 r 5,709 +20 8,549 5,800 OFT Re 1.5 r 5,709 +20 8,549 5,800 OFT Re 1.7 r 1.9	250d +02 0.96 4.05 8.5	Whether you're doing business in E Kong, FT Cityline International can market information you need:	lerlin or hatching deals in Hong I link you with all the UK stock
0c 0c 0ct 0ct 7 8 5	High Low	Dct Oct Oct - 7 6 5		S INDICES  Jones Da Oct Dat 189 7 6 5 High	Stace compilation Low High Low	• real time share prices	• daily unit trust prices
	1 25470.40 16/2 17/56.90 20/4 1 2340.50 3/2 1967.40 27/6 1 1136.10 3/2 904.50 5/5		381.17 8/2 1957.33 20/4 House 64.90 31/1 408.30 21/6 House 694.80 31/1 257.90 21/6 Transc	(317) Boods 95.91 96.17 96.42 105.01 (217)	(44) (31/1/94) (2/7/32) 95.91 109.77 54.99 (7/10) (18/10/93) (1/10/81)	<ul> <li>updated financial reports</li> </ul>	<ul> <li>personal portfolio facility</li> </ul>
Assistra Credi Abernigori (154) Pagide Indexer (191) Pagide Indexer (191	1222-25 1/2 1011-39 8/8	New Zindend Cap. 40 (17786) 1988.05 1998.18 3035.01 24 Norway Oslo SE(httl)(27783) 1031.28 1041.57 1040.49 12 Philipphose	138.64 3/2 1945.51 11/7 URBIG 211.10 28/2 980.91 21/6 DJ in Day's	(2/2) 8 178-42 177.83 177.96 227.08 9 178-42 177.83 177.96 227.08 10 178-50 177.83 177.93	(6/10) (2/2/94) (8/7/32) 175.85 258.46 10.50 (20/8) (31/6/93) (8/4/32)	FT Cityline has proved invaluable to in the UK for years. And now it is world.	
Brack   Brack   1975   48767.0 49794.0 51689.0   1689.0	1 52110.00 13/9 3800.90 3/1 1 4250.59 19/9 3280.06 20/4 0 4609.00 23/3 3609.90 24/5 9 2182.00 1/2 1800.46 29/6	Manie Comp (27/85) 2867.16 2963.52† 2973.31 32 Perbysal BTA (1977) 2878.7 2885.9 (c) 38 Stogepore SES A4-S'pore(24/75) 574.74 577.66 584.68 (c) Set Ob Adrica JSE (Jole (28/976) 2563.04* 5270.0 5271.8 (c) JSE (JOL (28/976) 6561.04* 6270.0 5271.8 (c)	228.80 18/2 2812.90 20/6 Indust 641.61 4/1 522.29 4/4 Pirans 634.00 7/9 17/40.00 14/2 MYSE 767.80 15/6 6448.00 19/1	(146) Comp. 251.23 249.93 250.36 267.71 (27)	439.92 482.00 4.40 	If you would like further details fi the FT Cityline Help Desk on (07	
Destinant   Copyridage(SEC)   TS()	0 1972.00 4/2 1601.1g 3/1	South Yanna	109.513 5/10 855.37 2/4 MASO/ 158.31 31/1 290.07 5/10	MOX Vol 455.12 453.60 457.11 487.50 (272) AD Comp 748.96 744.19 746.28 803.83 (1873) ATTICKS	42:67 487:89 29.31 2016 (27:99 (9/12/73) 603.79 803.83 54,87 (246) (18/3/94 (31/10/72)	FT Business Enterprises Limited, N	
2AT 40/31/12/37) 1856.38 1843.38 1833.72) Certisary FAL Alder(31/12/35) 742.55 742.63 742.04 Commenciate(1/12/35) 2118.88 2110.80 2118.30	2395,83 2/2 1833-72 6/10 2395,83 2/2 18/5 742,04 5/10 2495,80 2/5 2118,30 5/10	Switzungianut Switzungianut Switzungianut SBC Openia (14487) 892.39 893.35 866.07 10 Talween	12334 31/1 1157.97 18/7 Dow 18329 71/1 888.97 5/10 S. &	Sep 30   Sep 23	2.69 2.95	London SE1 9HL Registered in En	
DAX (301237)\$ 1960.59 1967.03 1968.72   General Section 2500   874.03   879.33   Brang Kang Hang Sengal Tool 9054.86   9278.25   DAX (301237)\$   DAX (301237)\$	9 1194.56 1B/1 805.47 25/5	WeightedPLSN45/967 6620.36 6653.32 6844.59 77 Thelland Banglos SET (30/4/75) 1469.78 1461.50 1492.88 17 Turkay Seathul Const,tan 1980	53.23 47 1196.59 44 B 5		Low Est vol. Open int. 452.30 66.698 217.439	FINANCI	AL TIMES
India   1572 Schill (1979)   4426.58   4379.48   4350.05   100cmusta   1572 Schill (1970)	1 612.89 Sr) 448.72 12/7	27228.81 27522.3 25753.0 200 WORLD MS Captal int (1/1/70)S 615.7* 615.9 617.1 8 CRUSS-BORDER Exempt: 100(28/10/90) 1287.99 1290.84 1286.48 18 LOCATION 100(28/10/90) 1142.88 1140.36 1136.48 18 LOCATION 100(28/10/90) 1142.88 1140.36 1136.48 18 LOCATION 100(28/10/90) 1142.88 1340.36 1136.48 18	M44.00 2/9 591.60 4/4  M44.00 2/9 591.60 4/4  M44.10 31/1 1286.48 5/10 Fiday  M140.10 2/2 1136.48 5/10 Fiday	462.95 463.80 +2.90 463.80 interest figures are for previous day.	459.80 49 2,570	Sull I L	I <b>ITUE</b> IATIONAL
NER Emeral (47.94) 1020.0 1048.0 1040.0 Japan 1036: 225 (105.49) 19744.75 19655.22 19753.55		Saring Energ/71/92  183.77 185.91 188.28 1	91.79 269 141.66 21/4 BM Chage Low Est. vol. Open Int. 1834.0 23.527 29.588 Telefo	4,483,900 71½ +2½ New York 5 nor 3,895,500 28½ +46 Amer Adors 0,892,200 44 +46 2,693,600 30¼ +¾ MYSE nos 2,693,600 60¼ +⅓ Issues Tradi	14.005 17.803 19.879 ha 247.930 323.021	Complete details below and send	
289.11   288.80   289.89   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.27   1582.05   1578.05   1582.05	1 1712.73 13/6 1445.97 4/1 1 2542.65 6/7 1873.33 4/1 ! 1314.48 5/1 628.33 4/4	Nov 1853.0 1075.0 +15.0 1678.0 Dec 1862.5 1884.0 +14.5 1886.0 Open interest figures for previous day.	Amer Santa K Mar	tert 2,455,300 22% ¼ Falls T&T 2,422,500 52 +¼ Unchanged Fe 2,525,000 14¼ +¼ New Highla rt 2,314,200 16% -¼ New Louis	934 1,113 1755   690 724 571 28 19 9 184 141 254	Number One Southwark Bridge, L	ondon SE1 9HL
Set Oct 1: 1eason Weighted Price 7135.12 Ko and Kning - 500 Austria Traded, BEL20, HEX G Ahmora's and DAA, - oil 1,000, USE Gold - 255.7. Algairest. § Toronto. (c) Closed, på Universitatio. 1	en., MB Gen., SBP250, CAG-IO, Euro Top USE 20 Industrials - 2643, NYSE All Contr I IBIS/DAX atter-hours index; Oct ? - 197	2-100, RPCO Oversit: Toronto Conza/Metata & ↑ The mon - \$0 and Standard und Poor*s - 10. \$9 stock; during	DJ Indi. Index theoretical day's highe and ic whereas the actual day's highs and lows but the day. (The figures in brackets are previous	ofing bonds, 1 industrial, plus Utilities. Prescriat and was are the averages of the highest and lowest prices popularly industrial represent the highest and lowest v us day's). Y Subject to ottal a realization.		Address:	
The largest provider of d	fedicated financial ultimate	History.  e financial pager on the market. Try or FREE now and you'll soon see why.	Easy swop out from your existing pager provider.	0800 28 28 26	PULSE Hutchison Telecom	Postcode:Tel:	

ce

43 . . . . .

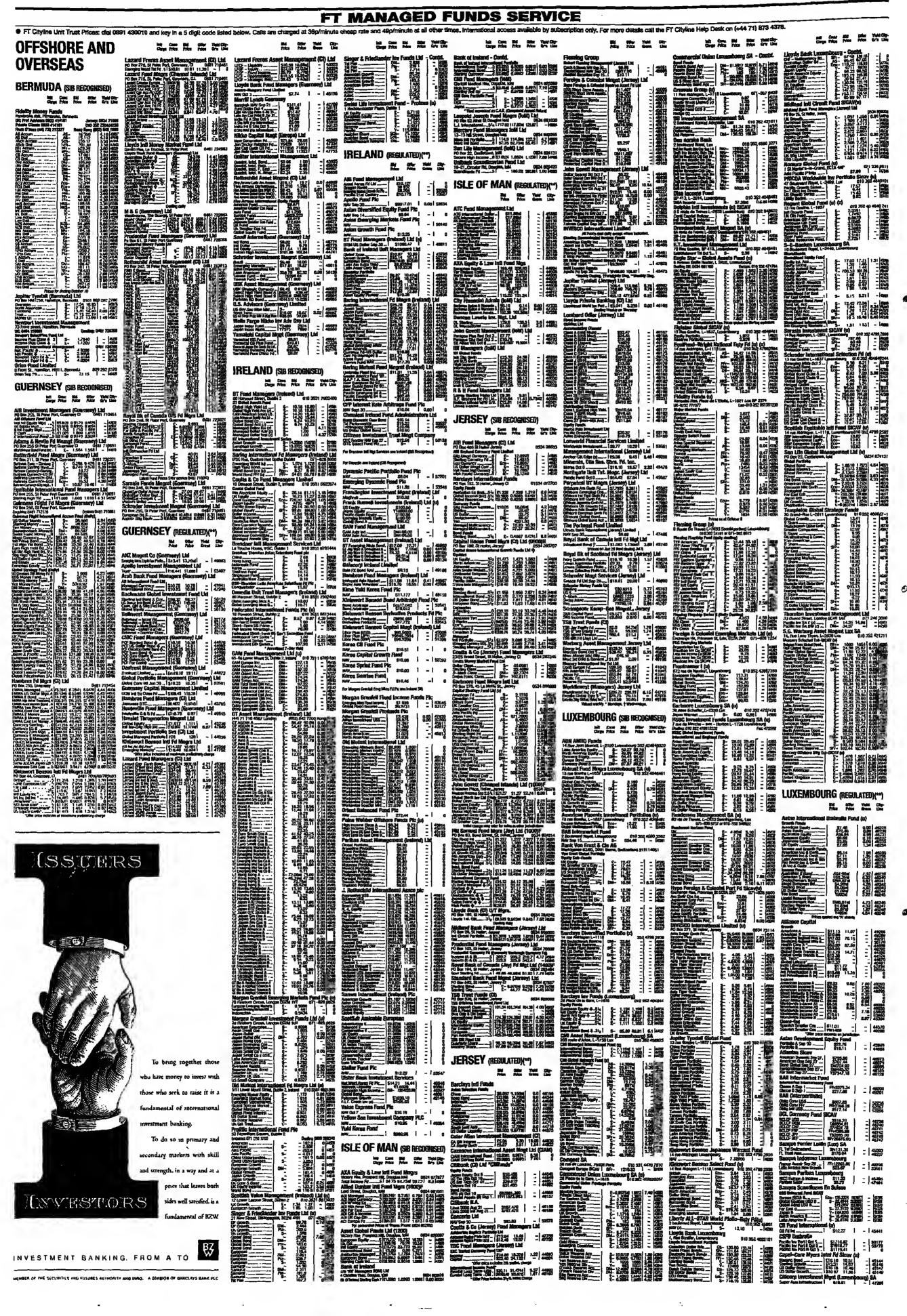
257.8 257.6 252.1 290.8 290.0 280.9 165.0 734.7

But the self of the contract the self of the country of the countr

N.

m Wett/Richard Weller

للتاليك المتعارية والمعارض والمتعارض والمتعارض



OIII

- ] 4/3점

91°90 91°48

| Tage 6 | T

1137 - 4970

Carling Contraction

28 *	LONDON SHARE SERVICE	FINANCIAL TIMES MONDAY
Notes	### ### ### ### ### ### ### ### ### ##	April   Apri
Bortisprend   110   280mi   3-1   8.22   17 Agr Oct   120   1882 Afficant Later   157   3-10   8.0   1885	Colin   April   173   1.2	Property
Special   Spec	1985	Total relate   4415   25   3   1096   169   75   34   869   34   34   34   34   34   34   34   3
SUIR_DING MATS. 8, MIERCHANTS   North Color   North Colo	1.5   1.5	Section   Sect
Continue   Continue	State   Stat	## Brishmann Name   100   125   220

INVESTMENT TRUSTS - Conf.	LONDON SHARE SERVICE	
Wit w Div Christopis tele Last City Notes Price chrops not mid carbon ad firm Perform French	THOM & PRODUCTION - Cont. PROPERTY - Cont.  Why Die Die Diedende Last City  By Price chings and cor. gold of line stone Price chings and cor. gold of line  304 4.6 - say - 4886 Autent Assoc 4214 -6.8 222 4786  11-12-5 1638 804 - 222 4786	Notice Price change not cow, paid at line Notice Price entrings not cow, paid at line Notice Price entrings not cow, paid at line Notice Add Notice of Relabelistic 13 (1972) Manual Price Add Notic
Price and the second of the se	15	Storthone   M   203 7.4 5.0 2.0 Aug Feb
With the second	RATED September 104 -2.1 8.5 2.2 Jan Aug 20.9 1800 September 20.1 180 -2.1 8.5 2.2 Jan Aug 20.9 1800 September 20.1 180 -2.3 2.75 1.2 Nove -40.00 September 20.1 180 -2.3 1.4 Pob Aug 4.7 1814 September 20.1 180 September 20	32
The Chart And Dec.   1   1881   7   1881	- 2522 -1.168145 -6846606 823 - 5004151 - 17641 17640 176 176 176 176 176 176 176 176 176 176	Witch Dir Dir Dir Directands Last City Thi At
## 150   1.5	11852  -6.7 (2011)   1.1 (2017)   1.2 (201	Hattisa Cart. 44 520 -2 180 25 Apr Oct 25.7 2153 WATER
06 Sppd Pri	ANCIAL Chy Sto Eas. 201 5-15 201 248  WHS. Div Dis Diskerds List Chy Compton Line Line Line Line Line Line Line Lin	MANUS TIES CETTE THE COV. MANUE AND MANUE
30 Denit's inc	100 65c 43 Apr 142 - 104 132 132 131 132 141 132 15 15 15 15 3 151 1616 15 16 16 16 16 16 16 16 16 16 16 16 16 16	Aphement 40 42 1572 Northumbrian 40 652 -24 243 3.3 Oct Apr 20,6 5412 Address Sec. 450 36 -43 - 1.9 - 758 1706 Severa Trent 40 510 -31 22,75 2.7 Oct Apr 20,5 5402 Address Sec. 450 37 -31 22,75 2.7 Oct Apr 20,5 5402
Witcomes	104 6.4 1.3 led Dec 6.8 1015 terret terret terret 200 20 -1.9 6.65 2.1 lby May 11.4 2012 1155 -6.7 5.8 2.3 Oct. Apr 15.8 4400 Development Dec. 2010 2.3 4.5 6.1 - May 11'90 2158	Sep
20ro Oto Pf 104 16 16 180 2 1800 3	48 - 127 9'00 5146 Edu 1 April 27 - 10.5 8.8 Jan Way 25.4 - 127 4'01 2467	### 15 0.5 Her Jan 25.4 1978  ###################################
Warmunds 6 -9.1 - 142.4 - 3864 Tomorrows List 14 -6.7 - 7.72 45.65 Warmunds 6 -9.1 - 3.64 - 3.65 Tomorrows List 14 -6.7 - 7.72 45.66 Warmunds Scot Value 34.10 110 -9 1.85 Jan 14 -6.7 - 7.72 45.66 Warmunds 13564 -6.9 1.8 1.7 Feb Feb 20.9 45.66 Earn 44.7	6534 -5 342 1.0 May line 20.0 2017 Read Props. 34C 66 1.02 - New - 3114 69 69 43 65 65 65 65 65 65 65 65 65 65 65 65 65	Chainal Composition
Second Consid	724 4.6 2.1 0ct 42 3072 Proporties	1948   1948   1949
	41 1.6 2.1 Market 4.8 2000 Holes for 440 357 _14 6.00 2.6 1.00 264 2007	1
Sphere for 440 42 -1.4 3.44byhhfre 51.6 18.7 4276 Lingto Mahry 110 2276 -9 18.5 1.8 May Set 3.6 200 Appler Trends 110 Lines 110 200 4 1.6 1.6 1.6 1.6 1.6 1.6 1.6 1.6 1.6 1.6	22341.5 7.5 1.7 Jan Sep 16.7 2012 5 Spc P 12	ES O DOT
1   -0.7   -0.1   -0.7   -0.1   -0.7   -0.1   -0.7   -0.1   -0.7   -0.	1141 - 4 2.57 1.8 Mar feet 20.5 4631 10000 - 4401 1275 - 270 2801 1 2200 - 3 25.0 1.9 Juli feb 5.5 2205 Jerupa by	Agriculture   103
Thornton Astan24C  168 -27 6.8 Jun 1862 165 5092   Notes Price charge set cov. gaid at the Perfectal441	131 -7.7 2.5 11.3 bit Dec 47 5547 and Lens AS Ve 700 -0.8 Unite 0.9 Jan Blar Fixt - 1 68 7.9 1.1 0.4 Jan Blar 8 2544 Lens A Jan C. 44 2 2 Leng De 15.3 2141 1130 -2.3 23.2 2.9 45 3059 Lens B Martin 441 30 0.44 22 Leng De 15.3 2141 1130 -2.3 23.2 2.9 Lens B Martin 441 30 0.44 22 Leng De 15.3 2141 1130 -2.3 22.2 2.9 Lens B Martin 441 30 341 7.8 1.8 Feb Ang 4.7 3716 193 -1.0 2.5 \$ \$ Apr Rev 23.2 2394 Lens Best 27 Lens De 100 100 100 1130 1130 1130 1130 1130 1	March 4
Though Dead Inc.	204 47 3.0 3.1 Dec.lai 226 3825 McCoupy A 18 10 02 18 Oct Mar 1.0 329 1462 9 4834 -1.0 155 24 Ray Ray 22.9 1472 McCoup Section 18 10 02 18 Oct Mar 1.0 3299 1472 McCoup Section 18 10 02 02 02 02 02 02 02 02 02 02 02 02 02	10   112   12   12   13   14   15   15   16   16   17   17   17   17   17   17
Cop M 100504 -2.8 4.0 Nov 22 3.10 4259 Bhornshay Poin, WHG 120 4.3 296 27 Rhs Bay 4444 Shen have Cri 4844 Rh 100 4.3 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0 4.0	105 -11.4 65 - bm bil 205 406 terretore Est. 110 -12 27.8 9.5 My Aug 21.1 2030 2	Perind
Right Rec.   1962   1888   8.1 Adapt Co. 27.8 12.9 2007   55.0 PT   11 - 12 S.5   3.0 Adapt Co. 27.8 12.9 2007   55.0 PT   12.5 20.5   55.0 PT   11 - 12 S.5   3.0 Adapt Co. 27.7   55.0 PT   55.0	81 -62 - 1050 3558 N 1 44 - 1.3 482 14 Apr Oct 257 3752 A 1050 3558 N 1 44 - 1.3 482 14 Apr Oct 257 3752 A 1050 - 65 - 45 35 Mar Oct 258 4853 Pender Sect. 444  78 - 6.3 2.7 450 14 Apr Oct 258 4853 Pender Sect. 444  78 - 6.3 2.7 450 14 Apr Oct 25 3653 N 1 450 14 Ap	10
TR Inchmotogr. 44th   201 -53 1.75 Aug   38.3 107 4283 Capythal Paradiara and   110 -5.5 1.0 2.3 483 OTHER SERIOR   201 - 201	ICES & BUSINESSES Par IT II max 8	1880
Watership   19   19   19   19   19   19   19   1	105 115 28 - Amp Feb 20 700 7000 1000 44 20 20 2 - 1.6 - 25 11 3000 5	Province Cores
Cap trident 200 -10 230 -1786 HTV 201 1484 -41 1.78 2.3 Jet Nov 2.16 2397 70 CP F V9 10 1.7. 1002 250 CP V9 12 -2 250 CP V9 12 -2 250 CP V9 13 -2 250 CP V9 1484 F V9 CP V9 CP V9 1484 F V9 CP	279 = 3 75 1.1 Apr Oct 193 222 South Marrot 194 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	### 1759 -1.3 28c Mc165e3e P93
Worth	104 44 011c 17 July 28 - Specially Stope 34 111 -1.8 24	Tell   Committee
OTHER INVESTMENT TRUSTS    Maintenance   Mai	22 9.5	Notes Price giringe net cox. pold ad line  1. Art 300 44 147 17 Pabliste 57 1825 SOUTH AFRICANS  200 43 142 25 Fab Sep 20.5 2025 SOUTH AFRICANS  7pc 0r La 108 45 07% - Mar Sep 53 1389
Conference   177   2   3   2   May   43.2   798   2008   Percence   4   37   3.3   3.0   7   Apr Sep   753   2508   Percence   4   2   2   2   2   2   2   2   2   2	53 - 3.6 1.75	NG Restart. 542 - 6.8 012%   May 530 - 19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
tend find 8		Notes   Price girthge set   Cost   paid   set   Tongsat-Indext
Warrants   Fig.   A   CSu   May   1.02   114   2004   Shandwick   420   229   2.3   -3   3005   Warrants   -3   5   5   5   5   5   5   5   5   5	Price chryse net cox. paid at line Notes Price chryse net cox. paid at line in	93
Net assect values augotied by Naintheat Societies Limited  leyfor Naison	207 — - 2700 Bedgers — \$45 — 18 1.5 Oct Apr 19.8 1798 C 68 -1.1 2805 Gelevis — 4 15 — 793 2291 Di 207 - 8.5 — Dairy Face S — 1 004 - 205 200 2.0 Dec Jun 990 — 0	indicated fives
Harrands 2 2234 -20 08.4c Apr liney 140.5 - HPP 1100 -20 1.00 5.5 Short Jan 6.6 4544 Marting April 100 -20 1.00 5.5 Short Jan 100	107 45 70 48 Mar the 178 179 100 Can 1447 144 -17 145 14 be 105 145 145	pertablish Test. 1962 469-s -2 14.4 17 May New 26.5 5305 Funds of Turentage-Saturating except for directions and armsh Funds.  10 29 -15 8.6 Ang. Jan. 20.5 2309 Funds.  10 11 12 12 12 13 14 14 15 15 15 15 15 15 15 15 15 15 15 15 15
Ching & Eastern 8 1 15 15 QPc Nov 38.422.16 2128 Ching for 8 Day 8 1 15 15 QPc Nov 38.5 1 15 2128 Ching for 8 Day 8 1 15 15 15 QPc Nov 38.5 1 15 2128 Ching for 8 Day 8 1 15 15 15 15 15 15 15 15 15 15 15 15 1	3835 - 5.8 Capt May 590 - Morton (60. 110 320 -23 1.04 8.5 May flaw 11.4 3422 for 275 5-4 2.07 8.5 May flaw 11.4 3422 for 4784 - 29 18.9 21.mas/you 18.5 450 Marin 61. 110 1808 - 2.2 8.2 7. Marin 25.7 3427 for 3784 - 4.5 May 61. 11.4 342 for 3784 - 4.5 May 61. 11.4 342 8.0 May 61. 11.4 342 8.0 May 61. 11.4 342 8.0 May 61. 11.4 343 8.0 May 61	Column   C
1.10   -6707   S-Lic Has-Charlet   1275   -4 SUR   - 3ns Jul   18.5 1427	Stephin AC 28 - 12.5 1022 3.8 Apr Sep 6.8 2952 18 Apr Sep 6.8 2952	200   201
General Ent Mich 9	386 -5 34 19 Feb.34 16.5 1980  1524 -2 35 19 Feb.34 16.5 1980  1524 -2 35 19 Feb.34 16.5 1980  1524 -2 5 5 5 Feb.34 10.9 1980  152 -2 5 5 5 Feb.34 10.9 1980  152 -2 5 5 Feb.34 10.9 1980  153 -2 5 5 Feb.34 10.9 1980  154 -2 5 Feb.34 10.9 1980  155 -2	rest Strong N 348st 9.5 2.2 Det Apr 19.5 3857 5 Forstant children't cover based on Bernings updated by Intent Interim rether 18th 1996 1.4 Busy 7 1.4 May be 2.59 3124 4 statement. 1998 2.4 12.8 2.1 July Dec 2.8 3125 4 Unrequisited collective Investment children't cover based on Bernings updated by Intent Interim rether 1998 2.4 1.2 July Dec 2.8 3125 4 Unrequisited collective Investment children't cover based on Bernings updated by Intent Interim rether 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment of Children't Cover based on Bernings updated by Intent Interim rether 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment of Children't Cover based on Bernings updated by Intent Interim rether 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited collective Investment Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8 3125 4 Unrequisited Cover 1998 2.4 1.4 Dec 2.8
bedynamic Eq. Feb. 386 -115 - 114 - OIL EXPLORATION & PRODUCTION BY Prophenous 4140 Warmens AC 7584 -14 286 Oct May MLS 1825 2866 WASS Div Div Dividends Lant City Prophenous AC 7584 -14 286 Oct May MLS 1825 2866	442 -1.1 1223 2.4 Bay itay 2.4 366 Acrosts E 123 3076 -3.3 4.5 2.3 flor stay 3.16 1471 yr. 215 -3.6 72% - Jun Dec 14.5 Jun Dec 14.	rilling looks
Man Harry   42   42   43   44   45   45   45   45   45   45	2714 41 040% 27 Jun 550 500 500 500 172 44 189 23 14 Junior 28 100 500 500 500 500 500 500 500 500 500	states that 1772 -2.5 3.44 1.7 Feb Roy 6.6 3726 previous total. or rights leate. dividend, cover bessed states - 34 73 2.5 3.4 Jan Det 22.8 3917 in Rights issue pending in Dividend bessed on prospectus or other control of the states - 4 9.5 - Jul Star 6.8 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 - 3.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 3929 g Ennships based on prospectus or other control of the states - 4 9.5 3929 g Ennships based on prospec
Marrier   1824   -5   1839   -100 Cryst Paths   -9   380   -50   635   -0et   18.5   277   Crysta Path   -100 Cryst Paths   -370   -380   -50   635   -0et   18.5   277   Crysta Path   -100   -277   -380   -277   -277   -280   -277   -280   -277   -280   -277   -280   -277   -280   -277   -280   -277   -280   -277   -280   -277   -280	117 —11 43 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	153 -1.5 A.5 4.2 Am -100 1.5 4971   Indicated dividents polyments or other class   150 -1.7 Am -100 1.5 4971   Indicated dividents   polyments or other class   150 -1.7 Am -100 1.5 Am
Velocity   C11   C128: Mar Sep   198.214.10   Dame Earl K   17-par 2.6	28-1-1 28-2 14 Act Day 1 25-3 Control 1 25-3 Contro	22 - 27 1.0 1.5 May 11.4 4520 arrestance distribution of distinct, cover beautiful production of the control of
Section 10 V 2014 3.5 SECTION Apr 400 200 Section 10 V 2014 3.5 SECTION Apr 20 300 February 2014 3.5 SECTION Apr 20 300 February 2014 3.5 SECTION Apr 20 300 February 2014 300	462 -12 14.3 2.3 Her feet 22.3 22.5 Steen Fact. 271 152 -17 6.6 1.8 Apriller 23.2 5713 T1 152 -17 6.7 152 -1	OBACCO  White Dir Dir Dirbetands Last City Notes Price drings set cor. paid set fire FT Sheare Service
Washield 1974 - 7 - 8-41 - 2005 Gaste Res.	120 -1.4 7.5 1.5 Feb. 16 55 3815 Front. 176 2004 -13.9 E.4 1.5 Jef Jen 19.5 2250 Feb. 19.5 22 Dec Jef 19.5 22	RANSPORT  See 1.3 titles 1.3 Det 47 2002  Indie) and Ivory & Stme ISIS Writs (inv Tsts). Detectors; Kenthey (Est & Estri Eqpt), Colorgen Inc (Engl. Castic Contess. (Leis & Hits), African Devipt. (Other Fixed Ints), Whys. Div Divideads Last City  Whys. Div Divideads Last City  Of Southern (Other Servis Be) and Ethoribrook (Props).
Warroth  War	902	1000ml   100   1
Note:   Price Chimps	35 -25 - 750 546 Maris 8 Sect - 151 646 Hz 22 3 Jan Ang 86 2322 C 2 55 -20 - 750 546 Maris 8 Sect - 151 646 Hz 23 3 Jan Ang 86 2322 C 2 2 46 13 Oct less 258 4475 Methes 15 387 057 1-22 156 258 Jan Dec 155 3564 Dec 155 3664 Dec	pages 185 5 5555 5 5055555 _
Actor Actor 11 443	27 - 3	torned by 206 4.2 4697 For up-to-the-second shere prices call FT Crysine on 200 0336 43 or 0691 43 followed by the four-cloit code listed
11.9   2-1 int Dot   12.9   170	Control   Register   197   198   2.5   2	## 14

Cargo Canco Prost. Line Queto Canco Cit 25 - 5 25 - 5 25 - 25 - 5 25 - 25 - 1 145 - 19 145 - 19 141 - 144 - 212 201 - 205 - 14

+14

12 14

非可有的的 非人名西克耳 经非人的非人的

112414

138 138

그

1014 53 LA Genr
41 225 LG & Fénr 215 5.8 1
385 1512 LS Lg
385 1512

~ N

- H -

本 世中 心

おもちます

ż

12

- D -

| The color of the

- C -

1894 Law Stack
151 3 241 Beacht)
7 1 5 BedFP x
589 349 BedSR1 a
200 141 2 Self In
531 252 BedSR1 a
25 324 BedSR1 a
25 325 BedS

1804 1809 Low Stock 37 227g Orself 1112 84g CV Rest 134a 74g Cysen Sys 261g 131g Cysen Sys 261g 131g Cysen 337g 387g Cysen 337g 127g Cysec

21% 18% Delhe Sem
23% 21% Denne Sem
23% 21% Denne Ge
23% 21% Denne Ge
23% 21% Denne Ge
25% Genispier
24% 25% Denne William
25% 64% Delhe William
25% 64% Delhe William
25% 64% Delhe Sem
25% 65% Delhe 00% 65% 00%

4 pm ciose October 7

| The part | The part

> Je. ISTANBUL POLAT RENAISSANCE

HOTEL

When you stay with us in ISTANBUL stay in touch -with your complimentary copy of the

**FINANCIAL TIMES** 

- E -~ F -43, 23, FM Imax
163, 17, FM Imax
164, 17, FM Imax
165, 184, FM Imax
165, 184, FM Imax
166, 184, FM Imax
167, 464, FM Imax
167, 464, FM Imax
167, 464, FM Imax
167, 464, FM Imax
167, 17, FM Imax
167, Ima

51 +74g

14

11/2/201

おれなれる 七七十十

工 法院

- K -

五日 五日日日 少次 五次的经济的情况的情况 子子 子子 子子

1 52 17 155a 165a 44 3 5 114a 114a 114a 5 34 2544 2574 2644 45 9 28 134a 134a 135a 44 3 647 151a 141a 15 -4 0 31 137a 121a 131a 44 9 208 4294 284a 284a 45a 283 474a 74a 74a 74a 44a 4 55 50 5542 28 +12 4 5 204a 2842 285a +45 Continued on next page

| 11216477 | 634 | 654 | 654 | 654 | 654 | 654 | 654 | 654 | 655 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | 656 | - R -

- 0 --P-Q-| S2 | S2 | PHI X | 1.00 | 3.6 | 6 | 100 | 25.4 | 20.1 |
| 37.5 | 24.5 | PMC Pin | 1.40 | 5.7 | 6.858 | 25.9 | 25.4 | 27.4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 42.6 | 34.8 | PMC Pin | 1.40 | 5.8 | 6.858 | 25.9 | 25.4 | 27.4 |
| 42.6 | 34.8 | PMC Pin | 1.00 | 6.5 | 5 | 70 | 18.4 | 75 | 17.5 |
| 42.6 | 10.1 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |
| 41.6 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 | 10.2 |

44.5

424444

+4 444

+ +++++

AMEX COI

Bel Bel

. Program

14

ctor

0MB

the transfer transfer to the second of the s

**\.:** : : '

** IPIT diver College 7 NYSE COMPOSITE PRICES	NASDAQ NATIONAL MARKET 4 pm class October 7
	## Admin   200   1   10   10   10   10   10   10
AMEX COMPOSITE PRICES    April   April	Company   Comp

#### MONDAY

#### EU convergence criteria



Commission is to make recommendations on how all European Union member states except Luxembourg and Ireland should

bring down their budget deficits and government debt, to get in line with the Maastricht treaty requirements for European monetary union.

The advice, due at a meeting of EU finance ministers in Luxembourg, is the first instance of the so-called "excessive hudgets procedure" envisaged by Maastricht. Unusually, the Commission recommendations are likely to be made public, partly to avoid any speculative pressure on the curren-cies of the most indebted states, such

Security in Europe: Officials from 53 European, North American and for-mer Soviet states gather to start preparing for the December summit of the Conference on Security and Cooperation in Europe. Russia wants the CSCE to be given greater powers to intervene in local conflicts, and is also seeking western approval for its military pres-ence in the republics on its southern



Minutes of the September 7 meeting between Kenneth Clarke, chancellor of the exchequer, and Eddie George, governor of the Bank of England (left), are published. The duo

decided to raise base rates from 5.25 to 5.75 per cent, but the decision required a second meeting two days later. Their debate may provide clues on the future direction of base rates.

Nobel prizes: The annual season gets under way in Stockholm with the announcement of the prize for medicine, Tomorrow and Wednesday see the awards for economics, physics and chemistry. On Friday, the stage shifts to Oslo for the peace prize announce-ment. Hot favourites for the peace prize are Yassir Arafat, Yitzhak Rabin and Shimon Peres for their part in the Middle East peace process.

Romanian students protesting at educational conditions have threatened to chain themselves to railway tracks.

UK politics: The House of Lords, the unelected upper chamber of parliament, returns after its summer recess.

FT Survey: Business Travel. Holidays: Argentina (Columbus Day). Canada (Thanksgiving), Japan, Kenya, Peru, South Africa (Kruger Day),

#### TUESDAY

#### **War crimes tribunal**

The chief prosecutor in the international War Crimes Tribunal, Richard Goldstone, is to hold a press conference in The Hague after his first visit to former Yugoslavia.

Judge Goldstone last week visited Croatia, Bosnia and Serbia to try to persuade the authorities to hand over war criminals. The Tribunal's first indictments are due to be made by Novem-

Tory party conference:



Britain's governing party opens its annual conference in the resorof Bournemouth on the south coast of England (to Oct 14). The leadership is determined to

avoid the temptation to attack Tony Blair's new-look opposition Labour party and will try to concentrate on what it sees as the government's solid record of achievement - particularly in its handling of the economy.

Prime minister John Major speaks on

Potential flashpoints include Northern Ireland, and home affairs, where the performance of struggling bome secretary Michael Howard will he moni

Paldstan opposition leader Nawaz Sharif has called a general strike as part of an anti-government campaign; prime minister Benazir Bhutto has called for talks with the opposition.

Peru election deadline: Hopefuls for the Peruvian presidential election next April have to register their candidacy by today. The incumbent, Alberto

Fujimori, is expected to stand again. Fujimori's many challengers include his estranged wife, Susana Higuchi, who must win a ruling from a constitutional court to overturn a bar on relatives of the head of state standing for the presidency, and 74-year-old former UN secretary-general, Javier Perez de



IBM attempts to oust Microsoft's Windows operating system for desktop computers from its market dominance by launching

Warp, a new version of its OS/2. Its attack comes at a bad time for Microsoft, whose own challenger, Chicago, has been delayed.

Saleroom: Two miniatures by Nicholas Hilliard, who portrayed the characters of the Elizabethan Court, come up for auction at Sotheby's in London. One of Queen Elizabeth L dated to 1590, is estimated at £6,000 while a melancholic young man could make £30,000. They are part of a group of 200 miniatures collected by the late

#### WEDNESDAY

#### Gore visits Nicaragua



Gore visits Nicaragua to attend a summit of central American presidents focusing on the environment Central America's six presidents are to meet in

Managua in a bld to strengthen the Alliance for Sustainable Development, a plan to protect the region's environment while exploiting its rich natural

UK economy: Inflation may be low, but judging by gilt yields, investors cannot believe it will stay that way. However, September's retail prices index, out today, is expected to show thet underlying inflation is still within the lower half of the government's 1-4 per cent target range

Aftershock: A week after an earthquake off Japan's northern island of Hokkaido, measuring 8.2 on the Rich-ter scale, Tokyo bosts a United Nations public forum and open lecture by Proessor Haresh Shah on why the global earthquake risk is increasing.



Ukraine president Leonid Kuchma presents his programme to parliament covering economic and constitutional reform, nuclear arms and Crimea. He will also ask the assembly to sanction budget cuts in line with an IMF plan.

Saleroom: A Christie's in London auction of correspondence from the archives of Bowood House in Wiltshire is expected to raise £700,000 and includes letters to the 2nd Earl of Shelburne, who was British prime minister in the 1780s, from George III, George

Washington and Benjamin Franklin. There are also 15 letters to the earl from the 18th century Scottish economist Adam Smith, who converted the earl to the doctrine of free trade, which are expected to fetch more than £90,000. Football: A host of unevenly matched

UEFA cup qualifying games takes place today, including: Ireland v Leichstenstein, and Russia v San Marino.

Rugby: Wales play Italy in Cardiff in a World Cup qualifying game.

Statistics to be released this week

Holidays: Brazil; Chile, Ecuador, Mexico, Uruguay, Venezuela (Columbus

2,3%

-34,200

3.75%

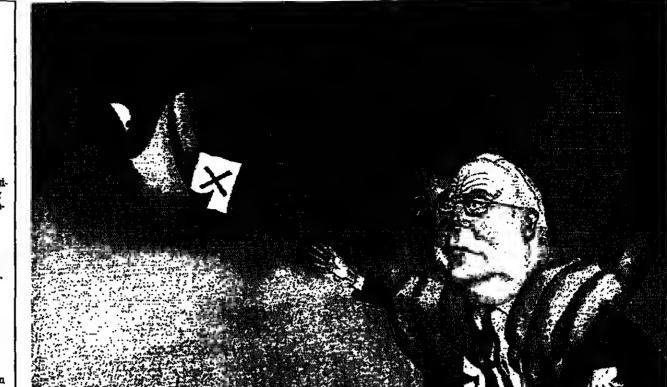
-0.5%

0.6%

0.4%

\$317,000

\$2,606m



Helmut Kohl hopes some last-minute support will lift him to a fourth victory in Germany's federal election

#### 13 **THURSDAY**

#### **Bundesbank council meets**

The Bundesbank policy-making central council meets with Sunday's federal election on its mind, and prices on its agenda. It will contemplate the potentially inflationary impact of the IG Metall engineering union's 1995 pay claim, due on Tuesday or Wednesday.

A demand for about 6 per cent is expected, but the key question is how hard the union will press its case. That depends on the election result. The return of the current government will mean a fight. But if the Social Democrats win a place in a new coalition, a peaceful and non-inflationary settlement can be virtually guaranteed.

Singapore bosts a meeting to promote links between Europe and east Asia, organised by the Singapore Economic Development Board and the Geneva-based World Economic Forum Key speakers include Malaysian leader Dr Mahathir Mohamad and President Fidel Ramos of the Philippines.

Canadian economy: Federal and provincial finance ministers meet in Toronto ahead of next week's economic statement by the federal finance minis-ter Paul Martin. That will set the stage for consultations on his next budget, expected February 1995. Also on the agenda will be debt and deficits, and sales tax reform.

FT Survey: Bulgaria.

Holidays: Hong Kong, India (Bombay

#### 14 FRIDAY

#### General strike in Italy

Italian trade unions plan a general strike in protest at plans by Silvio Berlusconi's government to rein in spending and cut pension and health benefits as part of an austerity budget for 1995. The detail and timing of the action – originally planned as a four-hour stop-page - could well depend on the sector

Individual unions and even factories have begun to stage strikes at short notice over the past fortnight, as the general protest coincides with more localised attempts to put pressure on employers during the annual round of wage negotiations.

Stock standard: Deadline for submissions on the London Stock Exchange's plans to replace the Unlisted Securities Market, which closes in 1996. Initial reaction to the Alternative Investment Market from advisers, brokers, bankers and small company representatives has been

Portugal's government presents its 1995 budget to parliament. Finance minister Eduardo Catroga aims to cut inflation to between 3.5 and 4.5 per cent, keep growth between 2.5 and 3.5 per cent and reduce the deficit from an original forecast of 6.5 per cent of GDP. Economic growth, which resumed in the second quarter after a recession in 1993, is now forecast at the lower end of the government's 1 to 2 per cent target.

FT Survey: International Standards.

#### 15-16

#### WEEKEND

#### German federal elections

Chancellor Helmut Kohl, hoping to win his fourth election in a row, may scrape home if the Free Democrats, his junior coalition partner, pick up last-minute support. Failing that, Kohl's CDU will probably form a grand coalition with the opposition SPD.

There are also state elections in Thuringia, Mecklenburg-Vorpommern and the Saarland, and municipal elections in North Rhine-Westphalia.

Haiti's military rulers are due to step down on Saturday.

Botswana holds a general election on Saturday.

The Uister Unionists, Northern Ireland's biggest political party, begin their annual conference in Carrickfergus on Saturday. The party is the main moderate unionist voice in the province and its support for the UK-Irish peace initiative is vital if it is to have a chance of success.

**Finland** is expected to vote heavily in favour of European Union membership in its referendum on Sunday.

Macedonian vote: The former Yugoslav republic of Macedonia holds a general election and votes for a president. No party is expected to win an outright majority in the 120-seat parlia-ment, but President Kiro Gligorov should be re-elected comfortably.

Compiled by Patrick Stiles and Sean Daly. Fax: (+44) (0)71 873 3194.

Other economic news Monday: UK producer price figures for August showed signs that manufacturers were starting to pass on raw material price rises to their customers. September figures are expected to show a further increase in the annual rate of output price growth to 2.4 per

Wednesday: As well as the September inflation figures, the UK will release details of Sentember unemployment (expected to have dropped by 20,000) and August average earnings numbers. The latter have been stuck at 3.75 per cent for some time; any increase will frighten the gilts market.

Thursday: US producer price figures for Seplember will give further clues to inflationary pressures in America, Nomura Research Institute expects a 0.2 per cent monthly rise in the

UK

uĸ

uк

UK

US

US

Thursday US

Oct 13 US

headline figure Friday: A big day for US economic statistics, with the consumer price index, retail sales and capacity utilisation for September all being published. Following last Friday's mixed employment report, analysts now expect this batch of data to determine whether the Federal Reserve decides to tighten policy further.

Released	Country	Statistic	Forecast	Actual)	Rolesped	Count
Mon	UK	Aug Consumer credit	£350m	£296m		US
Oct 10	UK	Sep producer price index input	0.3%	0.4%	•	บร
	UK	Sep producer price index input	4.7%	3.3%		Franc
	UK	Sep producer price index output	0.2%	0.3%	Friday	US
	UK	Sep producer price index output	2.4%	2.3%	Oct 14	US
	ŲK	Sep prod price output, ex food,tob	2.0%	2.1%		บร
Tue	US	Johnson Redbook, w/e Oct 8	_	2.3%		US
Oct 11	Japan	Aug machine orders*	0.2%	-5.8%		US
	Japan	Aug machine orders**	4.7%	2.6%		บร
	Canada	Aug mator vehicle sales*	0.1%	-8.1%		US
	Сапада	Sep housing starts	155,000	149,000		US
Wed	US	Sep Atlanta Federal index	_	27.4		US
Oct 12	France	Sep consumer price index*	0.2%	0.0%		Japen
	France	Sep consumer price index**	1.5%	1.7%		Japan
	France	Jul current account†		FF-0.4bn	•	Canad
	UK	Sep retail price index*	0.4%	0.5%		Canac
	UK	Sep retail price index**	2.4%	2.4%		Canad

2.2%

-20,000

3.75%

-0.8%

0.196

0.4%

\$320,000

Sep retail price indx ex mort int

Sep unemployment

Aug average earnings

Aug unit wages 3MT

Sep producer price index

Initial claims, w/e Oct 3

State benefits, w/e Oct 1

Sep prod price indx, ex food

LICITOGUUL	SCHOOL S		,	
	US	M2, w/e Oct 3	\$3.1bn	\$4.0bn
	US	Sep monthly M2	\$0.7bm	5-5.4bm
	France	Gross domestic prod (2nd quarter)	1.0%	1.0%
Friday	US	Sep retail sales	0.4%	0.8%
Oct 14	us .	Sep retali sales, ex auto	0.5%	0.7%
	US	Sep consumer price index .	0.2%	0.3%
	US	Sep cons price Indx, ex food	0.3%	0.3%
	US	Sep industrial production	0.3%	0.7%
	บร	Sep capacity utilisation	84.8%	84.7%
	US	Sep real earnings		-0.8%.
	US	Sep bank credit	_	5.1%
	US	Sep company and industry loans	-	8.7%
	Japen	Sep wholesale price Index* .	-0.2%	0.2%
	Japan	Sep whalesale price index**	-1.3%	-1.2%
•	Canada	Sep consumer price Index*	0.2%	0.1%
	Canada	Sep consumer price index*	0.2%	0.2%
	Canada	Sep cons price indx. ex food	0.0%	-0.2%
During t	he week			
	Japan	Sep trade balance, custom circl		\$6.1bn
	Germany	Sep wholesale price index*	0.1%	0.2%
	Germany	August retail sales - Pan-Germany	-1.0%	-6.0%
	Germany	August retail sales - West**	-1.0%	-6.0%
	Germany .	August final M3	-	9.8%
	France	August M3"	0.9%	1.2%

#### ACROSS 1 Crash Victoria, for example,

- encountered (7)
  5 Struggles to get maternity
  benefit in Ascot, say? (7)
- 9 Wines for ramblers and climb-
- 10 See first at Beverley having girth adjusted. It is a plant!
- 11 One raises the issue at meal-12 This character a belp, per-
- haps. In Hehrew (5)
  13 Channel to get rid of. (5) 15 Reading for the night? (9) 18 Dishonest sort of pleasure-
- seekers (9) lines farming (9)
  19 Run off with the Spanish golf 17 They show fairness betting on
- tournament, almost (5)
  21 River work without effort (5)
- 23 Butterfly operating madly
- 25 Warmed up food from noth- 22 Bow freed, unknotted (5) ing? (9)
  26 Name given to half-back here in France? (5)
  27 Jabber in the clinic? (7)
- 28 Longed for 1994 to end in some order (7)
- (7) 2 Like a gun without an aiming device, not seen (9) Orstno's amatory aliment? (5) Word-book shut . . . a ruse that is different! (9) 5 Free Conservative humorist 6 Suggested butter-substitute for a royal piece? (9)
  7 Outlook for a crook? (5) Chelsea (7) 14 Charge reduced easily (5.4) 18 Man of the match has hard Merton's cooversion (9) 18 Cuts in musical parties (7) 20 Former partner pretended to be betrayed (7) 23 Not allowed, note that is inde-

#### **MONDAY PRIZE CROSSWORD** No.8,580 Set by DINMUTZ

A prize of a Pellkan New Classic 390 fountain pen for the first correct solution opened and five runner-up prizes of 235 Pelikan vouchers will be awarded. Solutions by Thursday October 20, marked Monday Crossword 8,530 on the envelope, to the Financial Times, 1 Southwark Bridge, London SE1 9HL. Solution on Monday October 24.

#### Winners 8,568

J.E. Owen, Dorridge, West Midlands P. Frankl, Shipley, Yorkshire D. Johns, Loughborough, Leics R.H. Jones, Chorlton, Manches

Lallers, Comberton, Cambridgeshire Mrs R. Walsb, Le Mt Pèlerin,



# **Leave London** before lunch and arrive in Sydney for supper.\*



Fly out of London before midday and our new morning flights out of Singapore will have you in Sydney the next evening. That's one less night in the air and one more evening

on the town. Call your travel agent or Singapore Airlines for derails. SINGAPORE AIRLINES

the something and indicate the suppose extended and the right field of their the production of the suppose the sup

Of broking and jobbing the Pelikan's fond, See how sweetly he puts your word onto bond. Selikan 🖰

**JOTTER PAD** 

# **BUSINESS TRAVEL**

Monday October 10 1994



Tripped to be

efections.

ey

7

hen British business travellers step onto an aircraft, they leave behind hordes of envious friends and colleagues. Friends and colleagues of German business travellers, on the other hand, are more likely to pity than envy them.

more likely to pity than envy them. These are some of the findings of a recent survey into the attitudes and experiences of business travellers in 10 European countries carried out in June by Visa International, the payments group. The differences between travellers from the 10 countries are the most striking features of the survey (see charts, pages 2, 8 and 16).

Sixty per cent of Dutch business travellers feel lonely when they travel; only 36 per cent of Spaniards do. Only 29 per cent of Dutch travellers enjoy staying at hotels, compared with 56 per cent of Greeks.

Yet this year has seen three large

pared with 56 per cent of Greeks.
Yet this year has seen three large takeovers in the travel industry, all based on the idea that business travel is now global and that travel agents need to be able to service clients in the same way, whether they live in Caracas or Kuala Lum-

In March, Wagonlit of France announced it was combining its business travel interests with those of Carlson of the US to create a network with combined revenues of \$10.8hn, operating from 4,000 locations in 125 countries. The new company, Carlson Wagonlit Travel, said it wanted to "service the growing needs of the global business travel-

Last month, American Express paid \$375m to buy the business travel operations of Thomas Cook outside the US and all the company's interests in the US.

Thomas Cook's reason for leaving the business travel industry had a familiar ring: it did not have sufficient international representation to cater for the global needs of the business traveller. In particular, Thomas Cook's US business had to be operated by a franchisee. This was because Thomas Cook is owned by Westdeutsche Landesbank and US banking legislation prevented it from operating an American travel business itself.

Both groups claim that the process of integrating two companies is going well. Travel industry insiders, however, believe the American Express/Thomas Cook grouping has a betterchance of success than Carlson Wagonlit.

Their first reason is that American

While the industry is putting recession behind it, some countries are still languishing, writes **Michael Skapinker** 

# Global trends, national traits

Express has taken over Thomas Cook rather than setting up a joint venture with it. There is no doubt about who will be in the in the

about who will be in charge.

Although Thomas Cook is German-owned, it began in the UK over 150 years ago and shares an English-speaking background with American Express. The two companies have both competed and co-operated over the years. When American Express began producing traveller's cheques in 1891, Thomas Cook helped to ensure the new product's success by agreeing to accept it in its 150 offices throughout the world.

Carlson Wagonlit is a joint venture rather than a takeover, which means that two parties, rather than one, will have to agree its future strategy. The two companies are also markedly different from one another: Carlson is a privately-owned US group, while Wagonlit is part of Accor, the French hotel and catering concern.

Another takeover aimed at win-

ring business from the international traveller was the acquisition last month by Forte, the UK hotel and restaurants group, of Meridien, the international hotel chain controlled by Air France.

The takeover should turn Forte from a largely British group into an international chain, ready to compete with the likes of Hilton International, Sheraton and Inter-Continental. Once again, one of Forte's main reasons for making the acquisition was that international travellers often use the same hotel chain wherever they are in the world.

But does this global traveller really exist? If the Visa International survey – which was carried out among 2,000 readers of Executive Travel and International Management magazines – reveals substantial differences among European travellers, there are surely even greater disparities when US and Asian travellers are considered, too. Even international hoteliers admit

that most of their customers are not global travellers. Mr Tommaso Zanzotto, chief executive of Hilton International, says that at his company's eight properties in Germany, 80 per cent of the guests are German. At Hilton International's four hotels in Japan, between 85 per cent and 88 per cent of customers are Japanese. Mr Gavin Simonds, joint managing director of Inter-Continental hotels, says that travel within regions, such as the Asia-Pacific area, is a more common feature of contemporary

evertheless, Mr Simonds insists hotel chains with international brand names still have an important role. While only 10 per cent to 15 per cent of guests in a typical five-star botel might have made an inter-continental journey to get there, a chain without an internationally recognised name would find it hard to win their custom.

business travel than trips across the

Mr Simonds says: "There are various tiers in the travel market and the global travellers are at the top. We can address that market where others can't. But if you just address that market, you will fail. You have to look after the regional and the local market as well. If you forget those, you do so at your peril."

those, you do so at your peril."

Mr Eric Braunan, senior European vice president of American Express business travel operations, insists, however, that his clients around the world do have similar needs. "They all get into a taxi, they all get onto an aeroplane, they all sleep in hotel beds," he says.

While this is certainly true, the Visa International survey shows that travellers disagree about what sort of hotels they should stay in. While 75 per cent of Greek respondents to the survey agreed that "business travellers deserve the luxuries of top class travel", only 44 per cent of Italians and 45 per cent of

French travellers agreed.

While 41 per cent of British travellers thought it was very important to have a prompt laundry service in a hotel, only 17 per cent of Spaniards regarded it as very important. Asked how important it was to have a television set in their hotel room, 53 per cent of Greeks thought it was very important, but only 28 per cent of Belgians.

It is true that the Visa International survey also showed areas of similarity between business travellers from the 10 European countries.

The vast majority, for example, believe that business travel will continue to be necessary. Over 90 per cent of British and Danish business travellers agreed with the proposition: "One-to-one meetings are invaluable, so business travel is here to stay". The country whose travellers expressed the most scepticism about this statement was Italy, but even there 72 per cent thought business travel was here to stay.

The business travel industry says there are certainly signs that their business is now beginning to put the North American and European recession behind it. Mr Zanzotto says business travel in both the US and Canada has picked up since the end of last year. The UK is also improving, with business in London particularly strong.

The south-east Asian economies are performing well, he says. Even Australia, which was particularly hadly hit by the downturn is improving, although Sydney still has too many hotel rooms.

Business travel is still languishing in some countries, however. They include Japan, Germany, France and the Benelux countries, he says.

The Visa International survey appears to show that although business travel might be reviving, business travellers have little taste for the luxuries of the 1980s or many of the perks that some hotel chains still seem intent on providing.

Few European business travellers see the need for a limousine service to pick them up from the airport. In all cases, only 10 per cent or fewer travellers thought this was a very important service. In Norway, no business traveller thought it was very important.

So too with fitness centres, regarded by upmarket hoteliers as an essential offering. The proportion of travellers who said fitness centres were very important to them did not exceed 23 per cent in any European



#### IN THIS SURVEY

☐ Executive floors: why they make sense ☐ Hotels: the days of the daft diacount are probably over Page 2

☐ Travel agencies: not indispensable Page 4

☐ Frequent flyers: free flight guide Page 5

☐ Airport lounges: from the lavish to the

□ Aircraft seats: the space top passengers

□ Taxis: the yellow and

the black Page 8

Car rentals: customer is in the driving seat Page 9

NEW DESTINATIONS
China, Vietnam, Latin
America, South Africa
Pages 11-12

STAYING ON New Norcia, Australia; Ostend, Belgium; Portofino, Italy

Pages 13-15

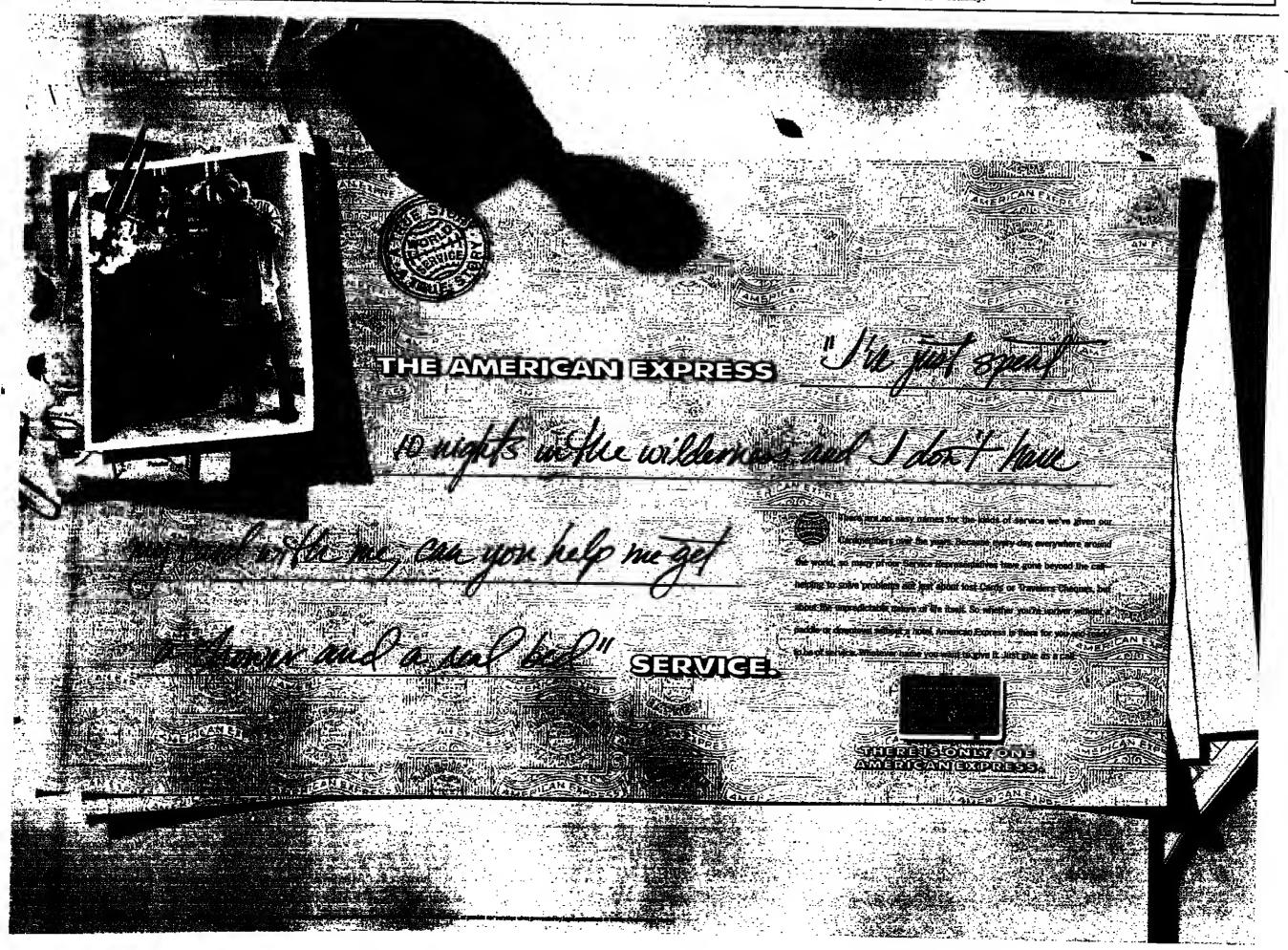
Chart: European views of business travel:

Page 16

Editorial production

Graphics: .... Bob Hutchison

Gabriel Bou







International occupancy rates seem to be rising, reports Gary Mead

# Hotel discount boom may be ending

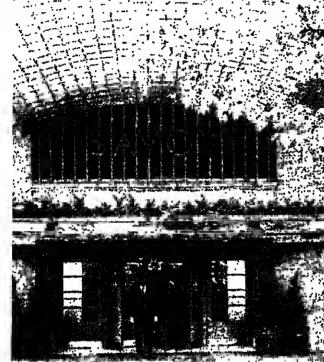
The international travel business has been hard hit in the last few years. The 180 members of lata, the Inter-national Air Transport Association, collectively lost \$4bn in 1993 - making a cumulative loss of \$15hn for the years 1990-93. It has been a tough time for airlines, and consequently a tough time for hoteliers, too.

However, business travellers have been able to pick up some bargain prices, as the rack rate the officially published rate charged by hotels - has rarely matched the achieved rate the rate actually obtained by the hotel from the guest,

Everyone's cloud is someone else's silver lining, and nowhere is that more true than in the recent doldrums blighting the hotel industry. Hotel occupancy rates throughout Europe have on average been hovering around the mid to low 60 per cent mark, at least until this year. The consequence for business - and other - travellers has been considerable scope for

hard bargaining on price. Hoteliers everywhere responded to the drop in demand by focusing on keeping their occupancy levels as high as possible. The motto was: build volume first, tackle prices later.

Thus, more and deeper concessionary rates have been available in all business hotels situated in the world's key cities. So much so, that travellers have perhaps grown



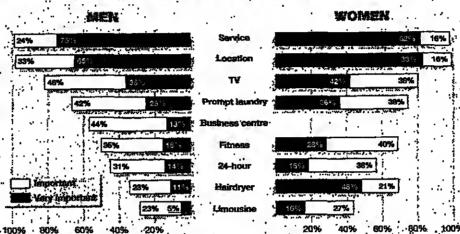
The Savoy Hotel, London: still maintaining its independence

But things are changing, quite patchily at the moment, but at a speed which might catch some travellers on the hop, According to Mr Andrew Duncan, a director with botel and leisure consultants Pannell Kerr Forster Associates. the market last year began to improve, albeit in fits and accustomed to thinking that starts. Thus, while in 1993 the

European hotels was 62.8 per cent - 0.5 percentage points lower than in 1992 - London's business hotels achieved 74 per cent, their best performance for several years.

Against that relative improvement in London, in continental Europe as a whole, the room revenue yield per available room in 1993 was

Factors considered important when choosing a hotel



1992's figures, in some cities, such as Vienna, where a relative over-supply of botel rooms is set to continue into 1995, bargains are obviously

still to be had.
Yet the broad picture suggests that the good times for travellers at least - are probably over. Mr Michael Ball, marketing and sales director of Utell International, the world's largest hotel reservations company, dealing with 6,500 hotels across 147 countries, says: "That period of turmoil, of mismatch between supply and demand, is coming to an end.

"Two years ago there was heavy discounting in the hotel business. You could walk into reduced rates are here to stay. average occupancy rate in DM130.88, a fall of 9 per cent on would have rooms to sell. But

occupancies everywhere have risen significantly in this year

compared with last. The Farnborough Air Show used to be considered a bit of a test of the UK market. For the last few years, hotels have not filled during the show - this year they did."

In the UK, the recovery is particularly strong in London where at the moment average occupancy rates are around 90 per cent, against the low 60s in 1992 and 1993. With such rates, hotels can afford to be sniffy about discounting, and refuse even to consider such a request from an individual traveller

who walks in off the street. Yet so battle-scarred is the hotel industry that few people are prepared to say that the worst is over; the last three years have, in Mr Ball's words, been so horrendous for the hotel business" that it is premature to say the current

recovery is permanent,
"All that can be said with confidence right now is that hotels in the UK, the US and Asia, have seen their average occupancy levels rise this year.

prices firm np, as with any

other busine "Furthermore, there are internationally no black spots on the horizon. Everyone is now doing their budgeting. with a view that 1995 is going to be a good year. Hoteliers are saying to themselves that, now occupancy rates are stronger, they need to pay attention to closing the gap hetween achieved and published rates for a room. There is the nub of the whole argument," says Mr Ball

The clearest indication thet the discount boom is ending is that Utell's achieved rate went up in September for the first time in a couple of years. Analysts argue it is still far too early in the recovery cycle for rack rates - published rates to be increased, but special or distress sale rates are probably already a thing of the past.

Preferred, or negotiated, corporate rates are likely to firm up or even rise in the course of 1995, according to Mr

That is the bad news for the tight-budget traveller. The good news is that if they are prepared to try, most travellers, even individuals, can now get a corporate rate - ie,

centre hotels. rates, where hotels give significant reductions in return for promised volume bookings by a large agent or corporation, are of course still a key part of this business.

However, even that depends on your destination. In Asia, where many countries have either avoided the recession altogether or been cushioned from its worst effects, the problem is frequently not so much obtaining a discount as getting a room. In some parts of Asia negotiated rates are now being withdrawn from the market - corporate rates are as good a reduction as you can

expect," says Mr Ball. What conclusions can be drawn from this highly fragmented market, now poised for probable recovery but ilttery that another Gulf war or similar major international upheaval might erupt?

The days of the daft discount are probably over for the foreseeable future. The negotiated rate is under threat in those economies currently beoming in Asia and some parts of Latin America, such as Argentina. The corporate rate survives. healthily in Europe and the US, precariously in some parts of Asia. And if there is another some reduction on the rack, or year or two of such relative published price—throughout transpullity, then rack rate Europe and the US, in city—are bound to nudge upwards. year or two of such relative tranquillity, then rack rates

Michael Skapinker on the advantages of staying in executive territory

# Floor them with your poise

The intriguing question about executive floors is why anyone chooses to stay in any other

part of a five-star hotel. It is not just that the services offered on executive floors are superior to those elsewhere in the hotel though they are. It is that executive or husiness floors make sense financially: they usually cost \$20 to \$40 more a night than rooms in other parts of the botel. But that includes a free breakfast and complimentary snacks and

Stay on an ordinary floor and you will pay for hreakfast. as well as for snacks and drinks from the minihar in your room. Breakfast on its

With a free breakfast and free drinks, business floors make sense financially

own could cost you \$20 or more. You could well end up paying no more for your exec-ntive floor room than for accommodation elsewhere in the hotel.

Tell Mr Geoffrey Breeze, corporate vice president for mar-keting at Hilton International, that you do not understand why his guests stay anywhere other than on an executive floor and he replies: "We don't understand it either."

Mr Breeze says there might be some kind of psychological barrier which inhibits guests from staying on executive floors. It is more likely that hotel guests think that booking a room on an executive will not go down well with the cost-cutting managements in their companies. Even though executive floors might not end up costing more, they do not provide the impression of austerity that many companies are seeking to enforce through their corporate travel policies.

Hilton International, which is owned by Ladbroke, the UK leisure and gaming group, has had executive floors since the 1970s. However, the idea of having separate floors for higher-paying guests really took off in Asia during the

The idea was to cater for pusiness travellers who were looking for that added bit of comfort and convenience. In nost of the international hotel chains with executive floors, in North America. And Interguests who use them do not check in or out at the recep-tion desk in the lobby.

Instead, they go straight up to the business floor and check in at a dedicated check-in desk. They usually eat their free hreakfast in a dining room on the executive floor, separate from that used by other guests in the botel.

Most executive floors have meeting rooms which guests

Latin America

located on executive floors. The idea of the business floor, Mr Breeze says, is "to provide the atmosphere and attention to detail you might get in a private club but with

hotels, 64 now have business

chain's total room stock is

How business travellers spend their spare time

60%

can use free of any additional charge. There are facsimile machines, often in the rooms themselves. Many of the executive floors have libraries, with business books and trade directories. Most business

business magazines. The rooms on the executive floors are furnished to a higher standard than in other parts of the hotel.

floors offer newspapers and

Executive floors have become so popular in Asia that the Inter-Continental resort hotel in Bali, Indonesia, bas an entire executive wing, complete with its own swimming Executive floors have now

spread to other parts of the world, too. Inter-Continental this year inangurated its first executive floors in Europe; they can now be found in the Inter-Continental in Frankfurt and at the Churchill Inter-Continental in London, in the Middle East, the chain has business floors in several locations, including Egypt, Jordan and Sandi Arabia. Executive floors are common

the full support of an international hotel behind it."

Mr Breeze says Hilton International's customer surveys have indicated that different nationalities appear to have different reasons for wanting in stay on an executive floor. "British respondents to the strivey see the executive floor more as a place to relax than respondents from some other countries, who see it as a place to get work done. Germans are interested in using executive floors to entertain their guests, to have meetings and to do business.

Ms Melanie Baker, of Inter-Continental, offers another attraction of executive floors, hased on her own experience. "For a woman, it provides an extra feeling of security," she says. In some of inter-Continental's botels - in San Francisco, for example - access to the executive floor can only be gained through the use of a special key in the lift.

While the desire for security and freedom from attack or harassment is a universal phenomenon, Mr Breeze says other aspects of executive floors have to be adapted for

Continental now has business floors under construction in different markets. In more libertarian coun-Of Hilton international's 132 tries, executive floors might offer free alcobolic drinks throughout the day. In countries where drinking is frowned on, alcohol might be floors. About 10 per cent of the

available only in the evening. In cities with a wide range of restaurants, Hilton International bas found that most of the executive floor guests go out for dinner, but then expect to be offered late night drinks and coffee. In countries where the anti-tobacco lobby is particularly powerful, non-smoking executive floors are pro-

Whatever claims interna-

'For a woman, executive floors provide an extra feeling of security"

tional hotel chains make for executive floors, they have undeniably introduced a class system into five-star establishments. Some guests get better treatment than others.

Unlike the economy class airline passengers who are forced to walk through first and business class on their way to their cramped, inferior seats, ordinary hotel guests do not have the superior privileges of executive floor customers shoved in their faces. Nevertheless, if executive

floor guests can have such additional services as complimentary breakfast and a library, why can these facili-ties not he extended to all guests staying in what is, after all, a top-class establishment?

Hoteliers argue that all they are doing is responding to market demand: they have identified a proportion of their customers who want the additional facilities and services. If this number grows, the number of executive floors will be increased.

What the hotel chains insist they will not do is follow the airlines, which rontinely upgrade customers from economy to business class. Requests for an apprade from a room without a view to one with one will be considered. But a transfer to the executive floor will be politely refused, such hotels say. If guests want to stay on an executive floor, they will have to pay for it.



LOVED US! Last year more European business travellers chose Iberia's Business Closs than ever

before. And this year they'll be back. What's prompted such devotion? Is it because we are one of the most consistently punctual airlines in Europe?

Is it because we offer a greater choice

of flights at the right times to so many major cities in Spain? Is it because we have the youngest fleet in Europe, automatic access to all Y.I.P. lounges, telephone check-in-

priority luggage retrieval, and the many

additional benefits of Iberia Plus, our

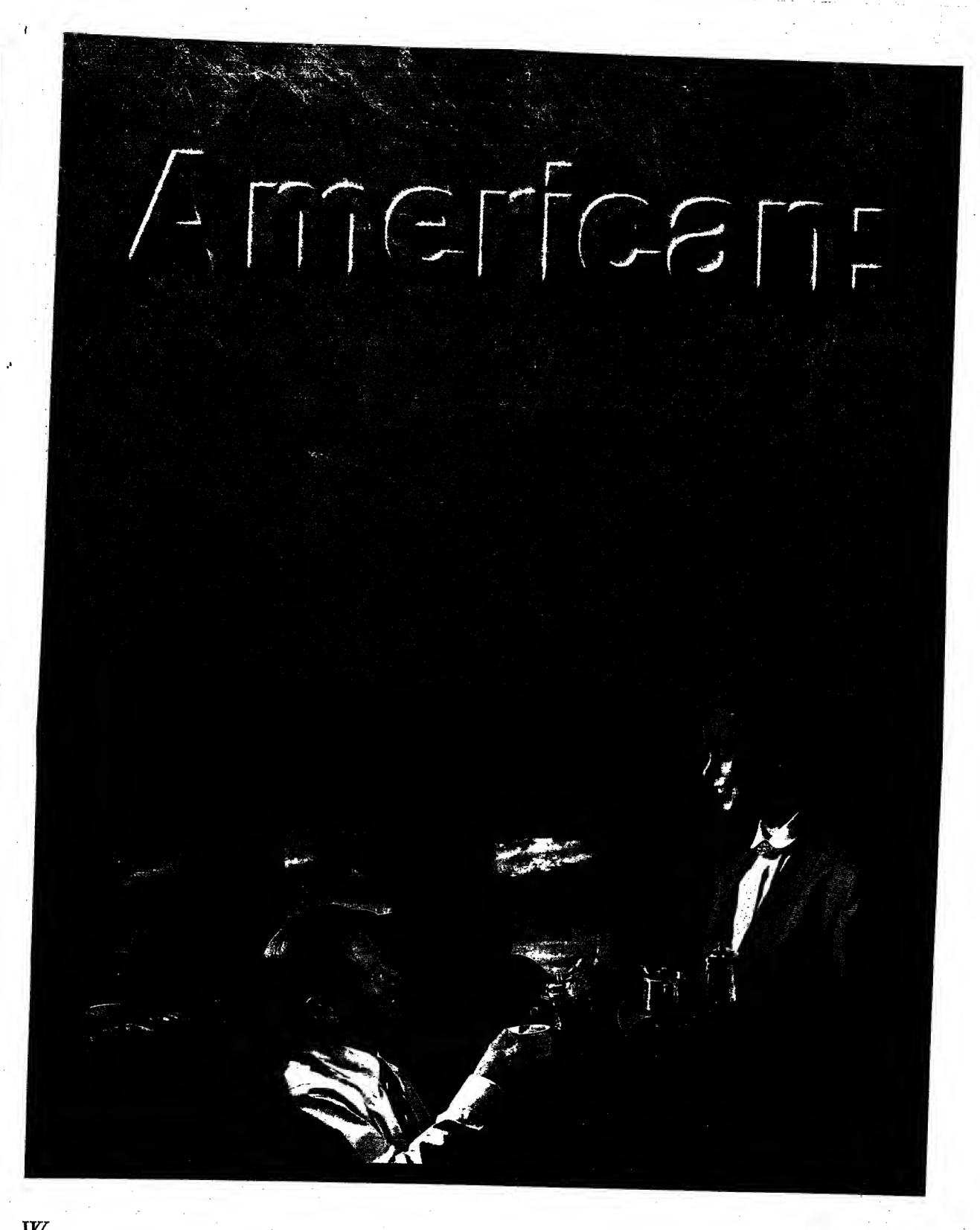
frequent flyer progra is it because of the high level of in flight service and comfort the Europews video channel, chanfleur parking and appraise at 28 hotels. throughout Spain?

Or is it all of the above? Mr. Brian Calder, Managing Director of Conzaler Byass UK, asid, Everything about theria Business Class was excellent.

Why not find out for yourself by ringing our exchaire European Bumpess Class Service Centre on 071 830 0066 (Monday - Friday 66,00 - 20,00 hours and Saturday . Sunday 09:30 -17:00 liours).

THE EUROPEAN BUSINESS CEASS.

JEJERJAH



We are the best of America. Helping with the little things that can make your journey, even on business, an absolute pleasure. Let a friend take you to more than 200 cities throughout this land we know so well. On American you'll see what America is like, before you ever get there. For information & reservations call your travel agent or American Airlines on 081 572 5555 or 0345 789789 (outside London).



# **American Airlines**°

It's American All The Way.

#### **BUSINESS TRAVEL**

ouldn't it be nice when you're away from kome on business to be able to stay in a place where you could relax? Hotel rooms, even the most

luxurious, can be soulless, and not everybody wants to pay for frills such as room service and a grand reception area. Regular travellers may prefer somewhere to relax with a light supper rather than eat alone in a formal hotel dining-room.

They may also want to hold a meeting without being overheard by all and sundry or having to use a hotel's expensive business centre.

The answer is a serviced apartment. These are some-thing between a residential let and a grand but impersonal hotel room, and for the not-sowealthy traveller, they also

offer financial savings.
In general, serviced apartments bave something of a bome-from-home atmosphere, with the added advantage of daily maid service and a concierge. Many are also wellequipped for business needs and will either have a fax in the apartment itself or access the concierge to fax machines, as well as additional telephone lines and satellite

Others offer services such as

Staving in a serviced apartment can ease the strain of working away from home, reports Kate Bevan

# Substitute for the 'impersonal' hotel

bring the family on trips, laundry, a limousine service and access to swimming pools. gyms and gardens. And of course all will have kitchens in case the traveller wants to cook rather than eat in a restaurant or risk the local take-

Many apartments provide a fax, additional phones or satellite TV

Serviced apartments are a particularly good idea for single women travellers, who may find a hotel lonely and threat-ening. Single travellers of both gendars may sometimes find themselves in poky hotel rooms next to the lift shaft, or with a view of the back of another building, while paying a high single supplement.

Women may feel uncomfortable eating alone, and regular travellers report being rele-gated to tiny tables hehind

needs are increasingly

US, or throughout Europe, or

without worldwide rep-

resentation are finding it

difficult to win business from

some of these multinational

plants and next to kitchen doors, while a hotel har can be an intimidating place. One regular traveller reports that. more than once, she has had to resist unwelcome male attentions in a hotel bar while staff have ignored her plight: for her, the privacy of a serviced apartment would be a blessing.

For longer trips some like to combine business with a family boliday, so an apartment with proper cooking facilities and a washing machine can make an ideal base.

Serviced apartments are also often used by leisure travellers for the same reasons - the convenience of a comfortable base together with cost savings. Mr Dev Anand, sales and marketing director of The Apartment Service, a London-based agency, says this type of traveller tends to be the "adventurous second or third-time visitor" to a city.

Hotels sometimes have as many different rates as they have rooms. First, there is the published rate. Then, there is the corporate rate. Then, there 30 per cent on hotel rooms, is the "it's a Sunday in Janu- they are an attractive alternaary and anything is better than nothing" rate. And then, there's the rate that a cheeky traveller can convince the

receptionist to offer. Not so with serviced apartments, according to Mr Anand. As they offer a saving of up to

tive for a longer stay. Mr Anand's service offers studio apartments sleeping two

people in central London from about £275 a week. Set against a hotel rate, this starts to make good financial sense, and while



ally for a serviced apartment you can expect to pay the published rate.

The key to this is low overheads. You won't be tripping over chambermalds and bellhops, but at the same time you won't be paying for them. And while a few properties will have a restaurant or bar, most do not. Nor will they have an ornate lobby and armies of lift attendants. But equally you won't start chatting to someone in the bar and discover that he is paying considerably less than you for the same room because it was booked through a different travel agent or because his company bas negotiated a better corpo-

Locations for serviced apartments are often as good as, if not better, than hotels. The Apartment Service has flats near Olympia and Earls Court m London and Mr Anand says that companies exhibiting for several days will often put a sales team up in an apartment.

bedroom apartment in a building in Kensington, handy for both exhibition centres, costs from £1,000 a week, and allows companies to keep a tighter

rein on overall expenses. Another more recent entrant to the market is Grosvenor House Apartments, within the

Some large hotels, such as London's Grosvenor House, offer apartments

Grosvenor House hotel in central London

These also offer a private entrance, reception and conciarge - keeping the apartment-dwellers separate from the rush of hotel traffic, as well as twice-daily maid service, fresh linens every day and use of the hotel's fitness facilities. It also offers use of the hotel's other facilities such as room service and a business centre. The concept comes from the

US where all-suite botels, as

they are known, began as midmarket accommodation and developed into the more upmarket type of property now being offered in Britain and in the rest of the world.

Keith Prowse, the ticket agency, acts as an agent for serviced apartments in Vienna Brussels. Copenhagen and Helsinki, as well as for various locations in France, Spain, Italy and the Netherlands. In the UK, it is the agent for properties in London and provincial towns, including Bath, Blrmingham and Edinburgh

These are definitely a longerterm option: while you may be able to stay for just a couple of nights, most services will want you to stay for at least a week, and many use serviced apartments for much longer, up to several months in some cases. Mr Anand points out that this is a good stop-gap between the short-term hotel and a longer-term residential let. "Most estate agents won't deal in anything less than six months, but a botel looks expensive for more than a couple of nights,' he says.

It seems like the best of both worlds: a comfortable base with all the facilities of a hotel that you are likely to want without the frills - and without the high costs,

ome large US companies have begun to ask a de giving bosiness travel agents sleepless nights. The question is this: "Can't we

book our own flights and hotel International hoteliers confirm that some large companies are approaching them directly rather than through their business travel agents. IBM, the US computer gronp, makes its own arrangements with large airlines and then simply gets its travel agent to implement

A company called Business Travel Contractors - which groups large US concerns such as General Motors, Merck and Black & Decker - plans to use its huying power to get better rates from the airlines. For their part, the airlines would not pay any agents' commission. They would also not give business travellers from the companies concerned any frequent fiyer points.

Companies which decide to make their own arrangements are not the only problem that business travel agents face.

group, decided to withdraw Those companies - the vast from offering business travel majority - which still rely on

services.
Thomas Cook is owned by conventional agents for their insisting that they want to be Westdentsche Landesbank. represented hy tha same This meant that under US organisation throngbont the banking regulations it could not offer business travel even worldwide. Travel agents

> Agents are also under pressure to invest in information technology

Another pressure on travel agents is the need to invest in information technology. Only the most advanced computer systems can provide travel agents with the information that they need to service additional information customers on a worldwide technology.

The realisation that it did not have sufficient mass in crucial areas of the world was one of the main reasons why Thomas Cook, the UK-based

services directly in the US. The Thomas Cook name in the US was controlled by a franchisee, Mr David Paresky. Thomas Cook also balked at the cost of investing in

Last month, Thomas Cook sold its business travel operations to American Express, which also acquired Mr Paresky's interests in the total of \$375m to Thomas Cook and Mr Paresky, though it refused to reveal how the sum was divided between the two

Travel agencies discover they are not indispensable, writes Michael Skapinker

Book-your-own trend catches on

Thomas Cook said tt would now concentrate on its remaining businesses: leisure travel, travellers' cheques and foreign exchange. The American Express-

Thomas Cook deal was the second large consolidation in the business travel sector this year, Last March, Carlson of the US and Wagonlit of France announced that they had decided to combine their business travel operations. The two groups said that Carlson's strong presence in the US would be combined with Wagonilt's extensive European interests.

Given the threat from several large corporations to take care of their own

some industry observers see the emergence of two large groups - American Express and Carlson Wagonlit - as a classic defensive move designed to achieve greater control over a declining

market. Both groups strongly contest this argument and say that if they are baving sleepless nights, it is only through excitement

opportunities that lie ahead. Mr Eric Brannan, senior European vice-president of American Express business travel operations, says talk of companies making their own travel arrangements is overblown. The number of companies which are large and experienced enough to strike their own deals with airlines and botels is small.

Even if a company were to nse its buying power to negotiate a group discount with a particular airline, it would find it difficult to discover whether it could have negotaited an even cheaper deal from a rival carrier.

airline is going to tell you that

travel agent can do that." Ha argues that the deregulation of the airline industry in the US has made it even more difficult for companies to discover what the best deals are. Future airline deregulation in Europe will make finding the cheapest fares an even more complex task.

He adds that for companies make their travel arrangements themselves would run counter to one of the most significant business trends of the past decade; companies contracting ont peripberal services to concentrate on their core businesses.

Mr Colin Ralnbow, commercial director of Carlson Wagoulit, says his gronp's enlarged global representation ls already producing new business. Be says that clients of Wagonlit in Europe have now asked the merged husiness travel group to handle their arrangements in

the US. Similarly, Carlson clients in the US have asked the group to make their business travel arrangements in Europe. Mr thronghout the US but another airline can sell you Brannan admits that companies are only now

The Top Ten Growth Destination Faro Maastricht Bombay Minneapoli 117 Tel Aviv Kuala Lumpur

Top Ten Business Destinations			
1994 ranking		1993 ranking	
1	Paris	1	
2	Brussels	2	
3	Frankfurt	4	
4	Amsterdam	3	
5	New York	5	
6	Dublin	6	
7	Milan	7	

Munich 11 Madrid companies are not finding it easy to appoint a single

travel agent anv kav

hnsiness

starting to appoint a single

agent for Europe. Even appointing a single European agent can cause problems, he says. National subsidiaries in Europe often have a bigh level of antonomy and resent being told what to do by head office. Nevertheless. Mr Brannan estimates that he spends about 20 per cent of his time talking to clients who are trying to arrange their travel across Europe through a single agent.

To compete, Mr Brannan says, agents have to go beyond booking botels and airline tickets. They have to prove to clients that they can offer them an increasingly bigh quality of information on their business travel practices.

An essential tool in collecting the information is a plastic card. By offering business travellers a charge card as part of its business travel service, American Express has a means of collecting spending data for cilents.

The importance of being able to offer clients a plastic card is recognised throughout the industry. Thomas Cook cited not being able to offer its own plastic card as another important reason for leaving the husiness travel industry. Carlson Wagonlit concedes that it, too, will have to offer a plastic card as part of its ser-vice. Mr Rainbow says the group is negotiating with card

A ...

18 100

 $\{b_{\ell',\ell^*,\ell'}$ 

# After One Night At The Sherry-Netherland, You'll Never Want To Stay In A Hotel Again.

When you first arrive at The Sherry-Netherland, you may have the same reaction as many of our guests. "I've never seen anything

like this."

Which is hardly surprising, because there's nothing like The Sherry-Netherland. Instead of the usual crowded hotel lobby, the quiet marble-columned space looks like the interior of a classical European building. Which is understandable. It was inspired by the Vatican Library.

Although this is your first visit, the concierge greets you by name, as will the staff. Of which we have two

> to three per guest. (At a hotel, the reverse is true.) The serendipities continue. When did you last enter an elevator that was a work of art?

Where a white-gloved operator whisks you silently up to your floor. The suites and rooms are

another revelation. Some contain antiques worthy of the Vanderbilt Mansion, which in many cases is where they

EVEN OUR CLOCK IS A DESIGNATED U

marble bathrooms, handloomed French carpets, crystal chandeliers. We even have a library. Ask for a book or a movie. It will be in your room in minutes. And we have the best location in New York. Across from Central Park, a few steps from Bergdorf Goodman, Tiffany, and F.A.O. Schwarz - and just a short walk to

came from. Some have

Rockefeller Center.

The Sherry-Netherland is not a hotel. Rather, it is a magnificent residence owned by a small group of exceptionally diffident people who live there.

It's their place in town.

212-355-2800.

If you, too, would like to enjoy their kind of luxury, we invite you to call Mr. Louis Ventresca at

But we warn you. After one night with us, you may never want to stay in a hotel again.

*CIk*e SH€RRY-N€TH€RLAND Your Place In Town

# ITTAKES VISION TO IMPROVE ECONOMY CONTINENTAL'S CORPORATE ECONOMY FARE THE LOWEST FLEXIBLE FARE

TO THE USA FOR THE BUSINESS TRAVELLER FROM UNDER £250

At last a low-fare ticket that allows the freedom of change. A totally flexible ricket, which you do not have to buy in advance. ir is changeable and refundable at any time. Corporate Economy fares are fully available on all flights throughout the year. Call your travel agent or Continental Airlines on 0293 824123.

the transfer



Daniel Green says frequent flyer programmes have reached maturity

## Top of the waiting list

The business of frequent flyer programmes (FFPs) has in the past year moved from adolescence to maturity. The vast majority of business travellers in Europe belong to at least one scheme. To keep them, individual schemes are being forced to compare their own incentives with their rivals' and improve them

where necessary.

A more subtle change is taking place, too. Passengers give away too much. are recognising that earning the right to do yet more air travel in their spare time is not necessarily the best reason for joining such a programme.
Other benefits such as priority
in the waiting list on
overbooked flights is more important. And redeeming points for leisure flights seems to be less important than it was. Airlines are beeding these signals as they prepare the next round of incentives for their scheme members.

Most FFPs work by offering scheme members "points" or "miles" in rough proportion to the distance travelled and

multiplied by a factor relating to the class of travel. These points can be exchanged for free flights, seat upgrades or other benefits.

After soma scares in the 1980s when the schemes were new - the now defunct Pan Am was reportedly giving away so many miles that some aircraft flew without a single fare-paying passenger on board - airlines are careful not to

They can do this because on average, the world's aircraft fly about two-thirds full. Airlines are happy to use the empty seats as a marketing tool. They use computer forecasts of demand to allocate what they believe will be unsold seats to the FFP.

The effect, as anyone who has tried to cash in points will have found out, is that it is easy to get a free ticket with your frequent flyer points on the 0650 from London to Amsterdam on a Saturday but not on a Monday.

And to make sure that

so many points as to risk a deluge of point redemptions on a holiday weekend later in the decade, European FFPs have time limits. Members who fail to cash in their points within

two or three years lose them. In the case of British Airways, leisure travellers get a poor deal: they do not earn points unless they have paid full price for their tickets. US carriers offer points for almost all trips and BA has been forced to do the same for its US-based members.

In spite of these limitations, FFPs are a huge success in Europe. Some 86 per cent of European business travellers belong to a frequent flyer scheme, up from 82 per cent last year, according to market research to be published later this year by the Official Airlines Guide.

Among the busiest travellers - those making more than 20 trips a year - an astonishing 97 per cent are members of at least one scheme.

The research found virtually passengers do not accumulate the same level of membership

many. But though in each case, the national airline's scheme was easily the most popular, there were wide differences in different countries between favourite

In the UK, 52 per cent of travellers said BA's FFP was the best, compared with 47 per cent in Germany who picked Lufthansa, while in France only 34 per cent said Air France's beat its rivals.

This may have been because of the success of competitor airlines in winning business from Air France. Popular among French travellers were schemes offered by US carriers Delta and TWA, neither of which figured in responses from UK travellers.

Air France has recognised that there have been problems with its FFP and earlier this year revamped it. Unlike BA, for example, cut-price economy fares qualify for points, and two free tickets can be had for only 1% times the points



The	frequent	flyer's fre	e flight g	uide
Transatlantic b		urns to US east on-Frankfurt retur	coast for one free m flight	London-Paris

Air France	2_	Any UK airport to any in France. Three trips earn two tickets		
American	2	Two economy trips would earn enough points		
British Airways	1	Transatlantic flights attract disproportionately big rewards. Three Tokyo trips are needed for the same number of points as one New York trip		
Delta	5	Europe to Atlanta, Georgia, or Cincinnati, Ohio only		
Lufthansa	2	Free trip to anywhere in Lufthansa's network in central/northern Europe, plus Italy and Spain		
Swissair/Austrian	Austrian 2 Free trip from London to any central European destination on the network			
United Airlines	rlines 2 One west coast trip would earn enough points			
Virgin	1	Partners are British Midland and SAS, New members receive a first		

Carriers still vary somewhat in the levels of reward that they offer. Between 'BA, Lufthansa, Air France, American Airlines and Delta, for example, it takes between one and five business class trips between Europe and the east coast of the US to earn enough points for one free economy flight between London and

either Frankfurt or Paris. The best deal comes from BA because it skews its points allocations in favour of north American routes. You may feel that after business class flights to Sydney, Australia, and back, you deserve all the points you get. In fact, a round trip to Boston would have earned you three times as many.

flight bonus worth two more return trips to Paris

There are interesting differences between what airlines count as a European flight. It takes six London to Tel Aviv business class flights on BA to earn one London-Paris return, but only two trips via Paris on Air France.

For short-haul rewards in Europe, you may be best off with Lufthansa or Swissair. whose minimum number of points can be exchanged for free flights that will take you to most countries in western

It is little wonder then, that four out of fiva European business travellers belong to more than one FFP. The average number of memberships is about three.

A glance at the main reasons for joining an FFP soon explains why multiple membership is the logical thing to do. While 54 per cent of travellers rate free flights as "very important", 72 per cent said their top priority was to be at the head of the waiting list for overbooked flights.

day's work and that the decision about who flies and who does not is taken on the ground a few minutes before departure. Any lever to improve the chances of getting aboard is to be grasped.

Naturally, this has led quickly to a series of refinements as FFPs are used to retain the loyalty of the airline's best customers.

Lufthansa's frequent flyers earn automatic upgrades to bigger rooms in several hotel chains, including the Hilton, Sheraton and Regent, Holders of BA's gold card are guaranteed a seat on most BA flights if the reservation is made more than 24 hours in advance. The unsaid corollary is that those who fail to meet these specifications risk being bounced off the flight if it is

There are new ways of redeeming points, too. The US is in the advance guard here with American Airlines FFP points exchangeable for flowers or restaurant meals.

For the airlines' best customers, some benefits are as attractive as free flights and new ways of earning points are an agreeable way to top up their scores. FFP operators are overbooked flights.

Too many regular travellers know both the pain of being denied boarding after a hard therefore likely to put an increasing part of their creative energies into their programmes.



### THE widest COVERAGE OF ASIA FROM KUALA LUMPUR

₩ With over 3,000 flights weekly to 69 destinations. Malaysia Airlines offers the widest range of services to Asia from Kuala Lumpur. Our non-stop flights

depart for Kuala Lumpur daily from London Heathrow. Onboard our 747-400, you will experience the finest first class in a 31-airline survey. And service rated among the world's ten best for long haul. Across 6 continents, graced with service from the heart which says, you mean the world to us.

Separate lounges for commercially important passengers are now common, reports **Charles Jennings** 

usiness and first class airport lounges have come on rapidly in the past 20 years.

In the 1970s, separate seating and relaxation areas, owned and run by the airlines for the benefit of their CIPs (commercially important passengers, as business and first-class travellers are known) were a rarity. Today, any airline with preteosions to status will have a scattering of lounges across the globe, dedicated to its most valued customers.

American Airlines - which claims to have opened the first exclusive CIP lounge at La Guardia, New York, in 1939 now operates 42 such lounges worldwide. United Airlines has 33. Heathrow Airport is home to some 30 CIP departure lounges (seven of them rum by British Airways), with more

expected. Increasingly, the world's airlines find themselves looking after their business passengers with the same assiduity oo the ground as they do in the air. In general, CIP lounges are distinguished from the free-forall seating arrangements in the rest of the terminal by the same recurring pattern of attributes: CIP lounges are open only to those flying first or business class with the airlines which run them; they offer free drinks and snacks; they provide enough decent seating to allow passengers to sit and

From the lavish to the cramped

phones; and there will be an area sectioned off for the business traveller to work in, with desks, a photocopier, a fax machine and the odd computer Long-haul operators, such as

Qantas, United Airlines and British Airways, have started adding to this list by installing shower facilities at their more important destinations. There are even occasional unpredictable extras, such as the vibromassage armchairs offered by

Passengers are looked after with assiduity on the ground and in the air

American Airlines, or the antomatic shoe-cleaners provided by Japan Airlines. As you might expect, CIP lounges reflect the service provided by the airlines themselves, with all of them, at the very least, But not all airports are

equal, and not all airline facili-

stretch out; they offer TV, newspapers and washrooms; they will have numerous teleand lavishly-stocked, while its counterpart at the other end might be a quarter of the size and a good deal less impressive. Luftbansa, for instance.

> ably handle more than 2,000 passengers a day. At Heathrow, on the other hand, Lufthansa has to share a rather austere 80-seater room with Air France Which on the admission of one of the staff. can become a little crowded

has the largest lounge complex

ing four separate facilities for

first and business travellers,

which together can comfort-

at Frankfurt Airport, compris-

late on Friday afternoons. Worse still, Alitalia, TAP, Olympic and Swissair are all crammed into one small, imprepossessing room along a far corridor of Terminal 2, far removed from the grandeur of BA's establishment. On this hasis, one should learn to expect a lavish CIP lounge at the home airport of any airline, but to take whatever is pro-vided at the destination end, without undue preconceptions.



Some tips on how to deal with bribery and extortion when abroad

On top of this is the airline's judgment of what the CIP lounge is really there for. How much of the facility should be given over to work and how much to relaxation? And how, given the restraints existing at many airports, can it make some kind of positive statement about the airline which owns it?

The Americans, not unsurprisingly, tend to place the emphasis on the work side of things. American Airlines' gargantuan facility at Chicago's

O'Hare Airport covers 14,000 sq ft, boasts 19 bookable conference rooms, offers paper-shred-ding equipment and, significantly, a bar which serves free coffee, tea and iced water, but liquor only at a price. The furnishings might be described as comfortable without being plush; and as a temporary office for the determined businessman, it is hard to fault. The Japanese, similarly, organise their lounges at Nar-

ita. Tokyo, as smartly-furnished waiting rooms rather

than as private clubs. The big advantage of their three CIP facilities (two executive class, one first or Sakura class) is that together they occupy more space than that of any other airline. Given the limitations on space at Tokyo's principal airport, this is a real boon, despite their somewhat unengaging atmosphere, with their ranks of armchairs, and their furtive "Relax Corners".

British Airways tries to address the problem of busi-ness efficiency versus the need for a welcoming environment by making tts lounges more like the interior of a Forte hotel foyer. BA's lounge spaces especially the agglomeration at Heathrow's Terminal 4 - are strong on warm woods, low lighting and friendly wool fabrics. The self-service drinks and food counters are tempting, while the workstations are writing-desks with an extra phone on top, as opposed to the purposeful cubicles offered by American, or their rivals, United Airlines. It is a typically English compromis

which the world of work is

kept at arm's length.

Heathrow is, in fact, unusu ally well-stocked with CIP lounges - reflecting its position as a hub international airport and a crucial staging-post: one in three of Heathrow's passengers connects between flights. And it is because of this that some airlines are branching out into new types of facility for business and first class travellers.

British Airways has recently spent £1.6m on a new arrivals lounge at Terminal 4, catering for passengers who have just come off an overnight transatlantic flight and who need to

Rather than be utilitarian, the Clubhouse aims to make travel fun

spruce themselves up at the start of the day. Instead of comfortable chairs and free drinks, the CIPs are offered 23 shower rooms, a clothes pressing service and a continental

American Airways has fol-lowed suit, with the difference that its arrivals lounge at

pre-paid arrangements.

contains nine showers. United Airlines will soon be offering competition in this line, but it may have to strike a deal with a nearby hotel if it is unable to find the space at Terminal 3. Elsewhere at Terminal 3, Vir-

Heathrow is at Terminal 3 and

gin Atlantic is trying something altogether different. While its New York lounge is relativaly conventional in approach, the Virgin Club-house at Heathrow attempts to subvert the notion of the CIP lounge as a comfy but uninspiring hinterland batween work and relaxation, between waiting and doing. The Clubhouse aims to make travel fun for the business executive. To this end, it boasts a music room, a computer games arcade, a three-tonne model of a galleon, a massage salon, a hairdresser, a well-stocked har and a model railway.

It cost over film to fit the place out, and despite a token fax and photocopier, its whole philosophy runs counter to the essentially utilitarian values of other airlines' facilities. And as a tool for building loyalty to what is, after all, an extremely small player in international aviation, it works brilliantly. Realistically, it is hard to imagine Virgin's rivals taking a leaf out of the Clubhouse book. But it shows that the airport lounge can be more than a

mere waiting-room, if enough

people want it that way.

he police officer was adamant. Aboot a mile from Benito Juarez airport in Mexico City my taxi had run through a red light.

The cab driver shrugged his shoulders and suggested I pay la mordida - the bite - a \$25 fine for an offence be had not

In Mexico and other developing countries business travellers are easy prey for police, who impose such fines to angment salaries, which rarely keep pace with inflation.

Six months and several thousand miles later, it was the same story at Sheremetyevov Two, Moscow's international airport. Here it is not la mordida bnt spekulyatsia profiteering of the crudest

The first bribe was paid within 10 yards of the terminal: a backhander to the policeman guarding the taxi rank where my chanffeur - a medic seeking hard currency was tonting for business from those passengers unwilling to \$189m last year, while Iata

pay the official taxi rate of up

Agents, whose 40 members bandle the travel arrangements for 86 of the companies in the FTSE-100, advises passengers to avoid sncb problems by arranging transfers

before departure. The best safeguard is to book through reputable agencies based ontside countries where corruption is prevalent," says Mr David Reynolds, chief executive of the Londonbased industry body.

However, Mr Reynolds warns that in many cases the corruption takes place before the traveller even reaches his destination.

lems is airline fraud in which stolen tickets are purchased innocently but turn ont to be His claim is backed by the

"One of the biggest prob-

International Air Transport

The Guild of Business Travel

estimates that a further \$200m in bogus sales goes unre-

ported. The most common fraud is perpetrated throngh the called "bust out", in which a seemingly reputable travel agency is established, often with counterfeit bank references, and begins offering business travellers beavily discounted fares.

In typical cases, the backers disappear with the ticket stock essentially thousands of blank cheques to be filled out and sold on to unsuspecting travellers, mainly through unlicensed bucket shops.

Association, Revenne lost through ticket frand totalled

to the industry.

Determined to counter that threat, large carriers such as British Airways have set up their own fraud protection units and constantly update on-line blacklists of stolen tickets. That is small consolation for

the business traveller whose company, anxious to curb costs, opted for a cheap ticket not worth the paper it is printed on. "If the fare seem the bargain of a lifetime, it's likely the

purchaser is the last in line of a frand," says Iata, which Although ticket barcoding advises companies to use bas reduced the ease with agents approved under its which fraudsters can operate. accreditation programme. lata warns that increasingly Aware that recession bas sophisticated computer crime forced businesses to review

Victories in war against fraud **Business Travel Agents has set** 

> designed to protect its clients against corrupt ticket sales. In some parts of the world. however, a valid ticket home is the least of their problems a fact recognised by law enforcement officials in Hong Kong, the world's eighth larg-

np its own low fare unit

est trading economy. The colony's Independent Commission Against Corruption received 2.252 corruption reports in the first eight months of this year, a 14 per cent increase on the same period in 1993.

The rise followed an opinion poll showing that 55.7 per cent of respondents regarded business sector corruption as "very prevalent", compared

with 41.1 per cent in the previ-

In a bid to solve the problem. Hong Kong's six main chambers of commerce have joined forces with more than 1,000 companies to draw up a new code of business ethics. The ICAC also hopes to ease executives' fears by drawing

up new guidelines on corruption, which are expected to be published next year. Even so, many travel managers believe corruption will increase as cross-border trade with China The dilemma for executives

travelling to destinations with poor corruption records is whether to believe the advice of major agencies which have an obvious self-interest in recommending pre-booked and

In general, such agencies flourish not on the back of corruption fears but by offering more efficient and secure services. Those unwilling to make advance bookings could rely alternatively on local business contacts to make their travel arrangements for them, espe-cially in countries where tickets can only be purchased with

hard currency. Local company representatives are less obvious targets for fraud and can bypass many of the hurdles in negotiating rates for services such as office equipment rental or car

A number of travel agents are also expanding their range of services in some developing countries. For example. Thomas Cook, whose international business travel agency operations were acquired recently by American Express, has launched Moscow's first travel management centre which offers advice on access to business facilities among

other services.

The common message from such agencies is that travellers should register at their embassy or local consulates during prolonged stays; carry copies of passports and travel documents; carry local currency in only small denomina-tions; and, where possible, rely on an approved guide or local company official to smooth the way through business negotia-

It is impossible to be immunised against corruption, and no amount of forward planning can avoid it altogether. But in curbing the spread of this financial disease, booking through reputable travel organisations can certainly reduce the risks.

"Corruption oils the wheels in many developing countries," warns one travel indus-try executive. "We have not won the war against fraud, but at least we have scored some victories in our campaign."

Tim Burt



### Jet lag can be a drag.

It's afternoon in Tokyo. The business meeling is going well. Yet something feels wrong Your body is awake, but your mind seems asleep somewhere in London. Welcome to the world of jet lag.

The Hotel Okura understands that adjusting to new time zones is often half the global business battle. So we've created a special Jet Lag Fighting Plan Ihat helps you adapt as quickly as possible.

The only such plan in Japan, its amenities cover the three main avenues of attack for overcoming the effects of jet lag:

Exercise: Use of the Okura Health Club for stretching, swimming, sauna, jet stream bath and body sonic systems.

Relaxation: A light therapy box that simulates soothing natural daylight, relaxation videos, and the special sleep pillows you prefer automalically furnished to your room every time you visit-a Holel Okura exclusive service.

Special Okura jet-lag tighting nutrition menu.

Naturally, all this takes place in an atmosphere of comfort and luxury that makes the Hotel Okura the best business address you can have when you're travelling in Japan. Find out for yourself.



Heart of Tokyo

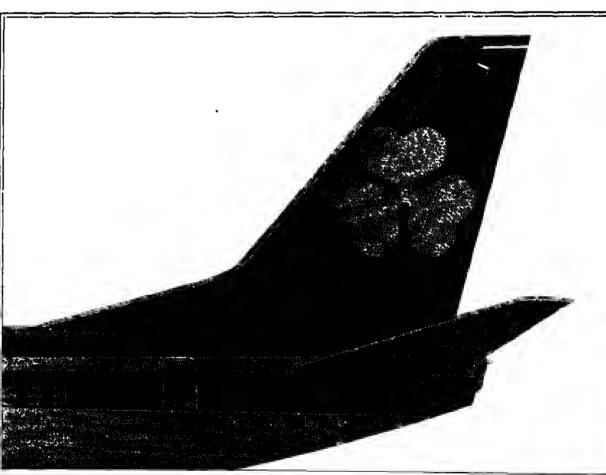
Lotel Okura

2-10-4 Tonanomon, Minato-ku, Tokyo 105, Japur Tel: (3) 3582-0111; Fax: (3) 5582-3707



For a brochure regarding the Hotel Okura Jet Lag Fighting Plan, contact us by mail or facsimile. Include your name, address, company and title, telephone, lacsimile number, and the name of the publication in which you saw this ad-■London Office Tel: (0171)353-4994; Fex; (0171)353-0877 ■Amsterdem Office Tel: (020)6761180: Fax: (020)6768856 ■New York Office Tel: (212)755-0733; Fax: (212)686-4627 ■Los Angeles Office Tel: (200)526-2281, (213)488-1477; Fax: (213)488-3362 ■Hong Kong Office Tel: 995-1717; Fax: 895-1909

en de la composition La composition de la



# The most frequent business flyer.

Everyday Aer Lingus offers the business flyer the choice of up to 44 flights between London and Ireland. Our schedule allows you to be where you want, when you want.

And with TAB (Travel Award Boous) our frequent flyer programme, members can avail of points on every Aer Lingus flight taken. TAB points add up quickly allowing you to avail of free flights, upgrades or exclusive free gifts.

But just because we're the business doesn't mean it isn't a pleasure 10 fly Aer Lingus. Every fare on every flight offers you a complimentary meal and drink, a newspaper of your choice on morning and evening flights - and

All in all when you travel to Ireland, we think you should make the natural choice and fly Aer Lingus.

For reservotions call (081) 899 4747 or Callink 0645 737 747 (outside London). Or contact your local Travel Agent. For more information on TAB please call (081) 569 4646.



Daniel Green investigates the trend to bigger air seat sizes

## The space that they deserve

Business class air travellers that there was something have always been coveted by airlines. The seats in which they sit are usually large and, though the number of passengers that can be carried is thus reduced, the premium prices they pay - up to seven times the price of an economy class seat - more than makes up for that

grading 1

等 44mm an + 10 to 10 to

Rest organization

top of the same

= # 77 1 ····

AND THE PERSON NAMED IN

14 year - to 1 series.

and at the time of the

the same of the sa

a After the fill the bar

4 'ST 2' 1 .9

the same

C. (1) 1777-17

and with a section

Superior of the second

Service of the

garan ay ay a 🔖

4 .. . . . .

The extra cost may be worth it. Large seats help business travellers arrive at their destinations able to work rather than in need of a day to recover on the beach.

But until now, the advantages of space have been largely reserved for long-haul passengers. Most people travelling within Europe have found themselves crammed into exactly the same size of seat as economy passengers. It leaves them struggling for elbow space to use their

A struggle for the elbow space to use a personal computer or read a newspaper

personal computers or read a

newspaper. Things are changing, and not before time. In recent years, airlines have feted the longhaul business class traveller. Their inducements to fly have mostly taken the form of fringe benefits such as gourmet meals, in-flight entertainment

and limousines to the airport. But in the past year, the battle in long haul has been about seat size. The standard industry measures of seat pitch -the distance between seat rows - has risen from 38-40 inches to more than 50 inches in many cases.

Credit for the change lies partly with UK long-haul specialist Virgin Atlantic which, for more than a decade, hasoffered business class ticket bolders fully reclining seats. Now the list of those with similar offerings includes several US, Japanese and European carriers

The effort that these airlines have put into iong-haul business class may be one factor behind research findings, to be published later this year by the Official Airlines Guide group of publications. These show that almost one-sixth of business travellers who regularly use short-haul economy class have downgraded from business class in the past 12 months. In long haul, by contrast, the

figure was less than one-in-10. Similarly, twice as many long haul business class passengers surveyed have traded up from economy in the past year as have moved up in

short-haul. Many airlines may be congratulating themselves on the success of their strategy, but one conspicuous bystander so far in the rush to bigger seats has been British Alrways. It has not yet conceded a need to give up its lucrative long-haul first class service, where it can sell tickets for twice even the business class price.

Instead, last month it plunged into sbort-haul by offering bigger seats to its business passengers flying within

BA is building into its European fleet an ingenious seating design in which rows of three 17 inch wide seats can be converted to two 19-inch wide scats with a useful elbow gap between them. The conversion is orechanical and can be completed in a few seconds for

each row of seats. The new set-up allows BA to offer business class ticket holders wider seats. At least as importantly, it retains the flexibility to create a larger business class section for, say, the first Paris flight of the day, and a larger economy section for flights later or at the

BA admits the change was overdue. "Research we con-

amiss with business class in Europe," says Mr Peter Liney, BA's group brand manager. "Business class meant little more than s flexibls ticket which you could get by paying full price in economy. Our pas-sengers told us we were not

giving value for money."
In spite of the hype for its new Club Europe product, BA is not unique in Europe and was not the first to offer wider seats to its European business

The credit for that goes to Swissair which, with Luft-hansa, was the last continental airline to give up first-class travel within Europe in the 1980s. Swissair continued to offer more space in business class, and at the end of 1993, Lufthansa announced that it, too, was installing variable

BA's Mr Liney admits that Lufthansa's and Swissair's products have in the past been better than BA's.

In the US and Asia, too, the deal for short-haul business travellers is improving. Established US carriers are seeking weapons with which to defend themselves against newer, lowcost, no-frills carriers such as South West. These smaller rivals operate single class aircraft with little or no on-board catering, low prices and an excellent punctuality record. It is a formula that has proved popular with leisure and business travellers alike.

American Airlines, Continental and others have responded by using their three-class international aircraft on longer domestic routes. For comparison, London-Tel Aviv or Paris-Moscow trips count as European flights on BA and Air France. The aircraft used will be similar to those used on the London-Paris route, Flights of a similar length in the US are now sometimes served by longbaul aircraft switched from international routes,

In Japan there is little likelihood of long-haul seating patterns being offered domestically. The aircraft have been notoriously crowded, with

All Nippon's "super seat passengers get their own lounge, slippers and a shoehorn

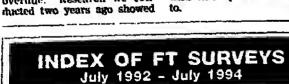
around 500 seats crammed into some Boeing 747 shuttles between Tokyo and Osaka.

In spite of this, All Nippon Airways has seen fit to offer "super seats" - seat pitch of 38 inches and width of 20 inches to 16 domestic destinations. Furthermore, these seats are on sales at a flat surcharge of Y7,000, with passengers getting separate check-in, their own lounge, slippers and a shoe-horn. Neither BA nor any west-ern bemisphere carrier is likely to match this in the near

Where BA bas a better claim to originality is in the unprece-dented level of marketing behind its relaunched business class, it claims to have planned the biggest product launch in airline history and is spending £25m to advertise to 110m adults in 16 European coun-

This is only the latest stage in BA's strategy of creating branded products out of airline services. That strategy has already forced other European carriers to revamp their marketing. "BA marketing really affected the rest of us," says one Swissair executive.

Such are the competitive pressures in European air travel that what has happened in marketing may spread to business class services. It might only take s small swing from carriers such as Lufthansa and Air France to BA on routes where they compete to trigger a response. Business class passengers across Europe may yet win the space that their ticket price entitles them



This index has been compiled for researchers and libraries and those who require a sound briefing on national and international subjects.

A useful cross index of all FT surveys published in the above period, listed in alphabetical order and subject.

To receive your copy, send a cheque for £2.00 made payable to Financial Times to:

Marketing Department, Financial Times Number One Southwark Bridge, London SE1 9HL Tel: 071 873 3213





# DELTA FLY TO AMERICA FROM MORE EUROPEAN CITIES THAN ANYONE ELSE.



A tall story?

No, Delta fly from 30 European cities, in 20 different countries with over 220 direct flights to the U.S. every week.

From our seven major hubs in the States the Delta system can connect you to 247 other U.S. destinations.

So we're big, but are we beautiful?

Well, we get our fair share of fan mail, but it's the letters we don't get that might interest

According to the United States Department of Transportation, Delta received fewer complaints than any other American international carrier. (And this from a nation that really likes to complain.)

it's a poll we've been glad to come bottom of every year since 1974.

And since we fly 87 million passengers every year that adds up to a whole lot of satisfaction.

Next time you're flying to the States, look us up.

### ▲DELTA AIR LINES

You'll love the way we fly.

# In Tokyo, do not open the taxi door

The chances are that your first encounter in a foreign land will be with a taxi driver.

The taxi ride from an airport is an important introduction to a country. Your impressions start here.

The buzz of New York can begin with a chatty and helpful ex-boxer from Brooklyn, who wants to know all about London. But then, as he gathers that you're a complete newcomer, he may charge over the odds fourfold for a journey in a car which be has falsely assured you is a bona fide yellow can in all hut colour.

Southern Turkey can seem even more laid back than one might expect if your driver just can't be bothered with basic traffic regulations such as red lights and has a similar disregard for sobriety.

As one might expect, in standard, service and customs, taxis are as varied as the cities that they operate in. It is always a good idea to stick with the main licensed firm. While all independent

Zurich cabs have a start-up charge of £3. They cannot be hailed in the street but, virtually without fail, will

respond within 10 minutes of a phone call companies do not deserve the

sweeping suspicion they meet with, o stranger to a city cannot hope quickly to determine the good from the had. The flagship of the taxi world, if such a thing is

technically possible, is generally held to be London. With the requirement that drivers have "the knowledge" of the capital's streets, its standard of training is unsurpassed. The black cabs are plentiful and convenient, as they can be hailed easily in most central locations. They are also reliable and built for maximum efficiency in a city which bas developed around historic streets that would have challenged the old borse power. The adage that London taxis can turn on a sixpence is not misplaced.

But standards do not come cheaply. During the day, the meter will clock up a flag fee of £1 as you get in, which will

he business traveller in the 1990s faces a bewil

wizardry designed to boost

personal productivity, collect,

store or transmit information

Thanks to advances in tech-

nology, particularly silicon

integration, many travelling

husiness executives now carry a bulging shoulder-bag of

high-tech gadgets, including a

notebook PC, fax-modem and

perhaps even a digital cellular

Add to this a pocket-sized

electronic diary/organiser

which will, if required, inter-

face with the portable PC, a

compact 35mm zoom camera

and portable mini-disc or CD

player for entertainment and

the collection of cleetronic

popularity of light-

'Its why I fly Finnair'

Daily non-stop Manchester - Stockholm

Daviy **non-stop** London - Helsinki

Daily direct Manchesier - Helsinki

gadgetry is almost complete.

or simply to entertain.

dering array of electronic

take you just 504 yards. After that, it is 20p for the next 282 yards or 57 seconds and thereafter it is 20p for each 180 yards. Additional passengers

make for a 30p charge. in some cities, taxi fares seem so high they come close taking flight. Rates in Zurich begin at a start-up charge of SFr6 (£3) and proceed at SFr2.90 for each kilometre and an additional SFr1 each minute walting. Zurich cabs cannot he hailed in the street; they are picked up at ranks or hy tele-phone when they, virtually witbout fail, will respond within 10 minutes.

In Tokyo, one will need both a reasonable amount of cash although that is not a surprise for a Japanese city - and also a map. Tokyo's taxi drivers are not the world's best navigators and it is advisable for passengers to know how to reach their destinations. The drivers are, however, polite and will always open the door for you via an in-car lever. In fact, it is bad manners for the pass

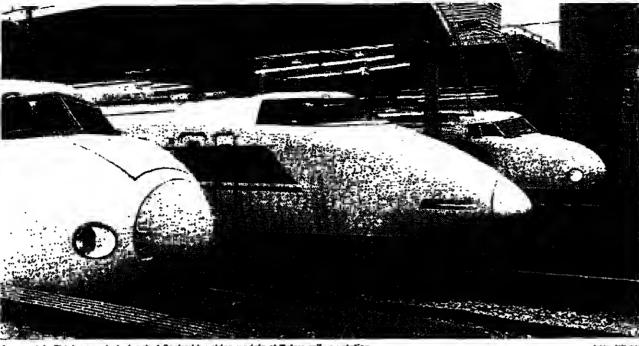
to open the door. The minimum fare is Y600 (£3.87); an average 20-minute journey will clock up a Y1.500-

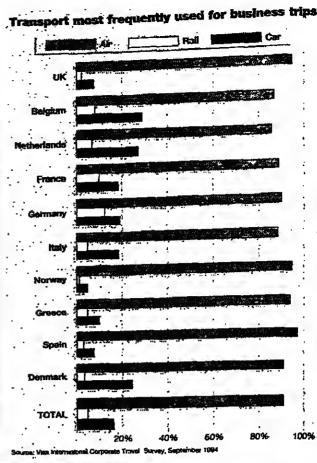
Brussels also claims a place in the expensive stakes, although service is included. with tips incorporated in the meter charging. A passenger parts with BFr95 (£1.89) for just getting in the cah and then BFr38 for each kilometre after that. Again hailing is not generally practised but ranks are

If style is what you seek in a taxi then, true to form, Paris is place to find it. Mercedes top-of-the range Citroëns are de rigueur. The daytime kilometre charge is FFr3.23 (39p) but in very slow traffic or when the taxi is waiting, the charge is based on FFr120 per bour. Try to have the right change or you are likely to experience Gallic irritability.

Almost as symbolic of the taxi as the London's black cab is New York's yellow one. The streets of Manhattan are awash with yellow and the air is full of born-blowing. New York cabs are fast and frenetic. Not for nothing do they often have handles on the ceiling above the back seat - you may

The grid street pattern of







An aerial view of Sydney, showing the Opera House

New York is easy to navigate hut often taxi drivers are new to the city and can need good directions. Yellow cahs are cheap - \$1.50 (£1) flat rate and 25 cents for each half mile

You cannot get a cab at Toronto airport - not officially anyway. As the airport is in

the neighbouring city of Mis-

sissauga. Toronto taxis are not

Some manufacturers have

developed specific machines for niche applications. For

example, Tosbiba offers a

machine which includes a

CD-Rom drive, stereo speak-

ers, detachable keyboard and

other facilities to make multi-

allowed to pick up there. Apart from the airbus, the only transport is provided by very expensive limousines which charge C\$36 (£17) for the trip down-

But a trick to avoid this is to go to the departures level and catch a cab that is depositing travellers. It is likely to take you, but you have to be quick as the cabs are frightened of

the police patrols. Toronto taxis charge a flag fee of C\$2.20, then C\$1 per kilometre. The average trip around the downtown area is C\$4-9. Bonn taris tend to be effi-

cient and in reasonable supply. It will cost you DM3.40 (£1.40) to get in the car; the first kilometre is charged at DM4 and then it becomes cheaper. An average 4-6km journey would be charged at an average DM1.80 a kilometre. You can rely on the driver being fit. As public service employees, they are required to have health

Taking a taxi in Sydney is a laid-back affair, invariably, you will sit next to the driver and the general approach of cah companies is largely uncommercial. The drivers are also prone to do something that would severely raise the blood pressure of most taxi drivers – that is rounding down the fare if the passenger has not got the correct change.

The cost is moderate with fares made up of a A\$1.85 (87p) hiring charge; mileage of 97 cents per kilometre; and waiting time of A\$27.90 per hour,

One should not misread the unceremonious outward appearance of Sydney taxis for casualness. Among other things, the New South Wales Taxi Council is very proud of the fact that it sold its training programme to London. With contributions from FT

Paul Taylor looks at a bewildering array of gadgets from laptops to modems

# Before the high-tech shoulder bag bursts

today PC manufacturers can pack most, if not all, of the processing power of an early super-computer into an A4-size package weighing around six

Low-power chips, together

weight "notchook" portable computers in particular hightechnology in recent years. It is less than 15 years since the first desktop computers began arriving in offices, and yet

with improvements in screen and battery technology, have enabled engineers to halld machines with brighter colour displays and longer battery lives. These improvements. coupled with tumhling prices. have turned the notebook computer into the fastest-growing segment of the world computer market.

Last year in Enrope alone, i-users spent \$3.6bu on portable computers - mostly notebook or even smaller sub-notebook machines - according to

'In business, I find the direct approach saves time'

research organisation. Unit sales of notebook PCs alone grew by over 18 per cent to 1.33m with four vendors Compaq, Toshiha, IBM and Apple - accounting for more than half the total market.

Two years ago, a typical mono notebook with an Intel 386 processor, 2Mb of Ram and a 60Mb hard disk cost about £2,000 in the UK. Now, a much more powerful machine based on an Intel 486 processor with 4Mh of Ram, a 210Mb hard disk, PCMIA (Personal Compnter Memory Card Interna-tional Association) card slots for add-on peripherals, a dualscan colour screen and a tracker-ball for mouse-style point-ing under Microsoft Windows can he bought for under

INNAIR

071-408 1222

media presentations while travelling. For those who require paper print-oots but do not want to lue around a senarate printer. Canon has developed machines which incorporate a buhble jet printer. For serious portable comnter users a modem (modula tor/de-modulator) is another essential piece of kit to be acked alongside the spare hattery pack, the power adapter and connecting cables. A modem enables a compoter

exchange digital data over an older-style analogne telephone line with another machine, typically a head-office computer which is also equipped with a modern. A modem link typically enables a travelling executive, salesman or engineer to exchange data such as sales or product information or customer details with the office network, send electronic mall or capture information from a

commercial database. Using a

modem link, a traveller can

even look up airline flight

details and make or change

reservations on one of the airline computer databases. Modems come in a variety of forms and are getting faster, smarter and cheaper. Some, based usually on proprietary designs, fit inside the machine but external devices - including some which fit into PCMCIA card slots - usually offer faster transmission

AND THIS LITTLE BLEEPER TELLS ME IF IY'E FORGOTTEN ANYTHING E

speeds together with sophisticated data compression and error correction features. The current business standard is for data transmission at 14,400hps (also known as V32bis) coupled with V42 error correction and V42his data compression which allow even higher transmission

Using a modem link, a traveller can make flight reservations on a computer database

speeds. Most also provide the facility to send and receive faxes direct from the screen. Currently most portable modems, including PCMCIA card modems, are designed to be plugged into a telephone wall telephone socket. However, some niche prodocts are available to cope with special situations - for example, the public call box or the hotel telephone which does not unplug from the wall.

In addition, wireless modems have begun to appear which are designed either to work with existing analogue cellular mobile telephone ser-vices or with the new breed of dedicated digital mobile packet-switched data networks. These devices represent the ultimate in portability sioce they will allow mobile com-

virtually anywhere. Eventually, however, there may be no need for modems at all since, at least in theory, it should be possible to plug a digital device, incloding portable computers, directly into the next generation of mobile telephones operating on digi-tal cellular networks. Over the past few years the advent of digital cellular technology has spawned a second generation of cellular networks through-

puter users to transmit or receive data and faxes from

out Europe and elsewhere. In Europe and other areas of the world which have adopted the GSM digital cellular standard, these new networks offer other advantages for business travellers. GSM networks offer

Perhaps even more importantly, because they are based on a common standard, once so-called "roaming agreements" are signed between network operators, travellers will be able to use the same telephone anywhere where there is a GSM system. Potentially, that means that for the first time it will be possible to drive from one end of Europe using the same pocket-sized handset - and be available on the same telephone number

Althoogh the nptake of these new GSM services has been relatively slow in the UK, where the analogue networks are well-established and provide superior coverage, elsewhere in Europe, especially in Germany, GSM services have grown rapidly.

By the end of the decade even more ambitious cellular telephone systems hased on lite technology will usber in the truly global mobile tele-phone which will be capable of being used literally anywhere on earth. Plans for multibillion dollar global satellite mobile communications systems such as Iridium, Globaistar and Inmarsat-P are already well advanced and on target to lannch services beginning in 1998.

Most of them are based on a new breed of low-earth orbit (Leo) satellites which operate at altitudes of 400 to 1,000 miles. Because they are closer to earth than traditional Geostationary satellites, Leo-hased systems will work with less

powerful, smaller, lighter and

Most strategists believe that these new services, coupled with the continued convergence of telephone and compnter technologies, will eventually lead to multi-parpose handheld digital devices which will combine the functions of voice and data telecommunica-

Sales of the first generation of so-called personal digital assistants, such as Apple's Newton, have failed to live up to expectations, largely because they lack sophisticated wireless telecon tions facilities. However second generation devices which comhine the data-processing features of a hand-held computer and the convenience of the electronic organiser with wireless voice and data telecommunications features should be available in a few years' time.

Such devices could provide a full range of information, navlgation, communications and entertainment services in a pocket-sized package, Perhaps then the shoulder bag stuffed full of high-tech goodies will look as ont-of-place as a porta-ble typewriter does at an airport departure lounge today.



LOT Polish Airlines tly two flights a day, every day, direct to Wursow PLUS an additional 3 flights a week to Gdonsk and 2 flights a week to Crutow. Convenient connections to the whole of Central Europe, Latvia, Lithuania, Russia, Ukraine, the Middle and For East, and the USA. All flights are from London Heathrow Airport and you'll find a trully friendly welcome on our latest Boeing 737 jet aircraft.

Consult your travel professional or call us direct on: 071-580 5037 that's really taking off LOT Polish Airlines, 313 Regent Street, London W1. Telephone: 071-580 5037

<sub>mfamilia</sub>

TIPS ON PERSONAL SAFETY

# **Unfamiliar dangers**

it may even be true that you have nearly as good a chance of being mugged in Maida Vale, London, as anywhere else in the world. But a businessman abroad is almost certainly less likely to spot the warning signs than one who is confronted by a robber on his

ine tresifies a tripe

home teritory.
In unfamiliar cities business travellers are at their most

vulnerable at the point of arrival: the airport. This is where you can fall foul of unlicensed or unscrupulous taxi drivers, who will rip you off because you bave not done your homework and found out three vital pieces of information; what is the best mode of

transport downtown, the distance and the average fare. The airport is also where your wallet or handbag can get lifted while potential vendors crowd around you to win your fare to

The first rule of foreign business travel is to get advice on which taxi company or taxi type is best to patronise. If you don't know the city, your agent, sales rep or even staff at the hotel you have booked into can advise you.

While at airports, the time spent at check-in desks can also be dangerous. Again, the combination of crowds and the constant movement of luggage and endless distractions should put all travellers on their guard. The best advice is to spend as little time as possible

on this stage. The move towards non-desk check-in at airports is to be applauded for this reason. Lining up at the terminal counter could soon become a thing of the past and it will also negate the need to have to drag your luggage through the terminal. KLM is one of the airlines in the forefront of this trend. It offers seven options for those passengers departing Amsterdam: through check-in.

check-in, gate check-in, telephone and fax check in and ticket office check-in.

Telephone check-in is perhaps the most popular service that airlines offer. Scandinavian airline SAS reckons that business travellers need only queue for 10 seconds at the airport for their boarding pass. At least



that reduces the time a mugger or robber can prey on you. Ask your airline whether it offers such a service, or whether it offers checking in at a downtown hotel or rail station

The danger does not end once you get downtown, however. Hotels can provide rich pickings for unsavoury types. Always take advice from the hotel concierge about the city's no-go areas before you venture out for some fresh air. Of course, there are some

countries in the world where the traveller is perfectly safe. Singapore is virtually crime-free and South Korea needs only commonsense discretion. The dangers are much greater in Cambodia, the Commonwealth of Independent States (the former Soviet Union) and Colombia, Iran, Iraq, the Somali border in Kenya, the Iraqi border in Kuwait, in rural areas of the Philippines, in north Somalia, south-east Turkey, former Yugoslavia and Zaire. To generalise, it is in the Middle East and Latin America that

there have been the most attacks on business people. In these danger zones being prepared is the secret. Caution must be exercised when using

round-trip check-in, car park internal transport. You must vary your route home and avoid visits on public holidays which are often key terrorist dates. Do not use the company jet, which sits on the tarmed for everyone to see. If

travelling in a group, split up into your hotel under a corporate name unless the danger is minimal (and the corporate rate

> miss). Some nationalities are more likely become victims than others. It is not surprising to learn that Americans come top of the list, but Britons and Canadians come . close behind since they can often be mistaken for

The Overseas Security Advisory Council (OSAC) advises in these matters and has a check-list for ensuring safety. It suggests, among other things, making two photocopies of the important pages of your pass-port (one to pack, the other to leave at bome) which will expedite replacement. You are advised not to pack unmarked prescription drugs and political literature. Choose non-stop flights or flights with the fewest intermediate stops or connections and reserve a seat near the exit.

They also advise dressing like a tourist and not a wealthy businessperson. Leave status symbols (watches and other jewellery) behind and do not discuss your travel plans with strangers.

Greater security is afforded on hotel executive floors which have better staff levels and often separate entrances, with generally more privacy. And never use the Please Clean My Room sign on your door as it shows your room is empty. Lastly, people who walk with

confidence and a sense of pur-

pose rarely get mugged, say

Sarah Wilkins

Christopher Price explains how the car rental price war plays into travellers' hands

### The customer is in the driving seat

Business travellers are firmly in the driving seat. A price war in the recession-hit car rental industry has been further compounded by an intensifying of competition with the entry of new operators. The result has been falling rates to historic relative lows as more companies have chased fewer

Most of the discounting has been felt at the leisure end of the market, with some rental companies operating at a loss in order to retain market share. But, increasingly, busiper cent of the total rental market – are benefiting. "As contracts come up for renewal, reading about the price war in the car rental market and want a share of it," says the managing director of one big rental group. We are having to respond.

A survey by the Association for Car Rental Industry Systems Standards (Acriss) of the big five European car rental markets - the UK, Spain, France, Germany and Italy - showed a decline in real terms last year by nearly 16 per cent to \$3.86hn. Volumes fell 5.9 per cent.

Germany was the worst hit, its rental market value declining 14.5 per cent between 1992 to 1993 to \$1.8bm. Spain slid 6.6 per cent to \$282.3m, while the UK managed a rise of 2.4 per cent to £806.1m. Germany, which accounts for 49 per cent of the market share of the five countries, is traditionally the largest car rental market. This is due to the legal requirement that, when a vehicle is damaged in an accident, a replacement car must be provided. At the same time, the domi-

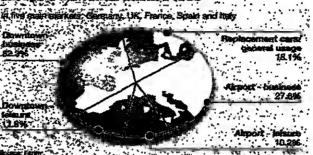
nance of the "big five" operators - Europear, Avis, Budget, Hertz and Eurodollar - is increasingly been challenged by Alamo, the big US rental group, which is striving to become a Europe-wide operator, and the rapid growth of rental brokers, such as Holiday Autos and Suncars.

Brokers, which match rent-

ers with hirers and, because they do not own fleets themselves, do not have the high start-up costs of operators, increased rental days sold by

Car rental customer demand\* Proportion of rentals (%) Low Foreign Country France Jenuery 87.0 13.0 October 70.9 29.1 October August 44.8 55.2 August February

Europe's car rantal market 1993



leisure market, the brokers have significantly undercut established short-period car hire rates and the vicious price war in the holiday market has been widely laid at their door. Their large-scale entry into the business market is seen as only a matter of

The big rental groups are also under pressure from the manufacturers, particularly in the US, which have had to reevaluate their positions during the recession. Many of the

Corporate rates in the UK have fallen so sharply that it is said to be as cheap to hire a car as to buy one

rental groups have special relationships with the hig producers involving fleet discounts and maintenance. Overtures from Japanese manufacturers are expected to be listened to with increasing

Such has been the decline in hire rates in the UK that Acriss says it is now as cheap to rent a new car as to buy. According to the association.

weekend of the year and also for a two-week period in the summer for a combined cost of less than the annual ownership cost of £5,188." The latter is the Automobile Association

Of the major European cities, Landon is the fourth cheapest, according to a survey by Visa. The daily rate for a mid-range car was £56.50. Amsterdam was the cheapes at £47.70. Brussels was the most expensive at £132.40. Frankfurt came in at the equivalent of £50.97. Milan at £92.28, Barcelona at £63.41 and Paris at £79.78.

With margins under pres sure, the big players are fighting hard for market share, with the result being that some are operating at a loss. "A price war may sound like good news for travellers, but in the medium term rates will have to rise if the industry is to invest in the service side of the business," says Mr Malcolm Packer, managing direc-tor at Eurodollar's international operations. "Some sense of sanity must return to the

He fears that lower revenues will lead to lower quality and



Using the Hertz No. 1 Club gold service at London's Haethrow airport

deliver less of what business travellers want and need. "A asinessman wants to arrive at his airport in the knowledge that there will be no quenes, little paperwork and good onward directions. It all has to be as painless as possible."

The Acriss survey suggests that, with Europe's economy slowly pulling out of recession, the rental market may have bottomed out. Only Germany is forecast to see a further decline in its revenues this year, down 0.25 per cent. Spain is forecast to grow 12.88 per cent, France 4.61 per cent, Italy 4.96 per cent and the UK 3.41 per cent. Market volumes

are forecast to grow nearly 7 per cent.

Acriss is also forecasting a growing presence for the computer reservation systems (CRS) being increasingly used by airlines, hotels and car rental companies. Their growth is likely to underpin any recovery in the fortunes of the major rental groups, which are tied into the main CRS systems - Amadeus, Galileo, Sabre and Worldspan, Last year, they received over 20 per cent of their business through the CRS system. The number of CRS terminals grew by 1 per cent last year to 54,348, according to Acriss.

for

Burst



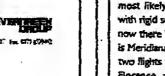
EVA Air's Economy Deluxe Class Now, for a just a little more than a typical economy fare, you can enjoy a lot more comfort. In EVA Air's Economy Deluxe Class you can relax in deep, wide, business class sized seats whilst choosing from six channels of personal video entertainment. Savour fine food and wines from every continent, and keep in touch with

your home and business via our global satellite telephone system. Enjoy all this, and EVA Air's attentive but never intrusive service, at a price you really can afford.

Fly our Economy Deluxe Class and see why EVA Air's standards are always that much higher.









Choose from two direct flights a day.

BAGBLONA, BERCAYCI, BOLDONA, CACLANA, CACANA, RICHENIC, FRANKRUS, GENENA, CACANA, LANEZA TERNE, LONDON, MANA, MONACO, NAMES, NICE, CUBA, PALEMOL, PAIS, PEA, ROME TUBY, VENEZ, VERCINA, ZUB

the best of Italian cuisine, much more legroom ondoniow -florence 09.55 13,10 123456. -Plorence 19,40 22,55 12345.7 -Londonuay 07,50 09,15 123456. -Londontow 17.40 18.55 12345.7 Electa Club, where you are our personal

focus of attention. Your favorite newspaper. and a more relaxing seat. A totally different style of travel, the way flying was meant to be -The Meridiana Style. You can also enjoy it on our daily direct flight to Verona. For more details, please phone Meridiana on 071-6392222.



Admit it flying to Florence, you've most likely been taken in by other airlines, with rigid schedules to alternative airports. But now there is a real choice. Because now there is Meridiana. With us you can choose between two flights taking you non-stop to the heart of Florence, at the times that suit you better. On board: our exclusive Award Winning

# To the moon and back, four times a day.

The United Airlines fleet covers 2 million miles, carrying 190,000 passengers, every day of the week.

That helps to make us one of the world's biggest airlines.

But it's the fact that we go to the ends of the earth to please you that makes us the best.

Come fly the airline that's uniting the world. Come fly the friendly skies.

For reservations, see your travel agent or call United on 081 990 9900 (0800 888 555 outside London).



VI med Fre

Air

"Don't eat the fried chicken at Lima airport."

easoned travellers to Latin America are full of anecdotal advice such as this. Everyone who has been to the continent has at least one harrowing tale of "Montezuma's Revenge"; of taxi touts quick to spot a naive foreigner unaware of the latest currency reform, knocking several digits off or of a bureaucrat showing abnormal levels of zeal in performing an otherwise simple

The most important piece of advice to any traveller - business or otherwise - is: relax. Adopt a Zen-style approach to the whole experience, and it will be more rewarding, enjoyable and, ultimately, successful than might be imagined at first sight. The alternative - becoming stressed - will certainly do neither you, nor your mission, any good at all. Business travel to Latin

Anyone with experience of travel in some parts of the former Soviet Union will find Latin America positively advanced

America is as yet in its infancy, but it is rapidly developing, in the wake of the hun-dreds of privatisations that have taken place across the region. That means that many aspects of travel to the continent do not match developed world conditions, though anyone who has experienced travel in some parts of the former Soviet Union will find Latin America positively advanced.

All generalisations disguise many local variations, of course, but there are certain unifying aspects to travel in Latin America. Those who have already sampled Lima airport's fried chicken may find much of what follows old hat; novices may find it useful. Language: Speaking Spanish -or Portuguese, in the case of Brazil - is naturally a particular advantage, though not an absolute necessity in the case of those with a grasp of English, as English is much more widely understood and used, certainly in a business context, where many top-notch

he most tired cliche in

South Africa is that the

country is enjoying a post-election boneymoon period. As far as the business

community goes, it is a phrase of some substance. Political

reform in South Africa has

ushered in an era of enthusias-

businessmen, tuvestors and

bankers, and the local busi-

But while there has been

much holding of hands, and

some knots have been tied, it

remains early days. There has

been little inward flow of

For airlines and botels,

though, it is not too early to count the beans. The runway

at Jan Smuts airport in Johan-

nesburg testifies to a forest of

new visitors. The foyers of the

larger hotels have a cosmopol-

itan buzz which was absent as

Business and first class

are normally heavily

booked, so it is not always

possible, at short notice, to get on a flight

For those businessmen who

have still to put their toe lu

South African waters, there is

not too much to be concerned

about. Perhaps the country's

is a long-haul destination, cer-

tainly so far as any other

major business capital is con-

On the other hand, this is

offset, at least for European

is little time difference. With

most flights overnight, it is

also quite possible to leave at

the end of one business day

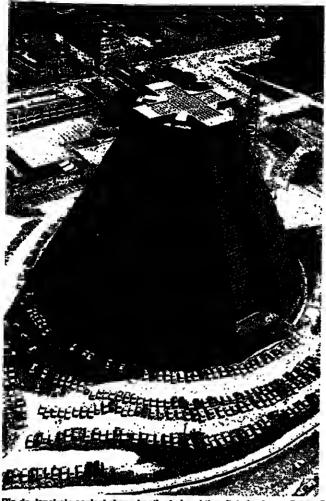
Africa the following morning

biggest disadvantage is that it

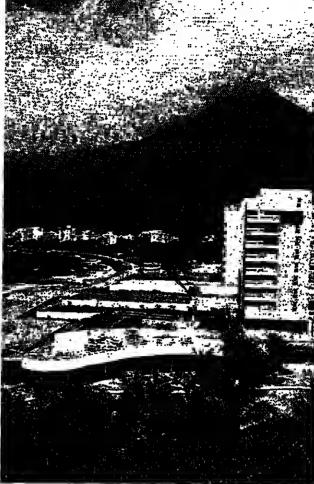
recently as a year ago.

investment to talk of.

ness community.







EMERGING DESTINATIONS: Gary Mead on Latin America

# Avoid the stress: relax and enjoy it

personnel will have spent a period of study in the US. But even a smattering of Spanish (or Portuguese) will he received with great pleasure; Latin Americans are, on the whole, not language snobs, and greatly appreciate foreigners' attempts to speak their lan-

Security: Some cities, such as Buenos Aires, are astonisbingly safe. Others - including Lima and Rio de Janeiro - can be problematic for the unwary. But physical violence is extremely rare; theft of osten-

tatiously valuable objects and cash is the main aim of any unfriendly confrontation. Obvious rules apply; when in unfamiliar surroundings, carry minimum necessities, and never try to be heroic. While violence is rare, life is cheap, on occasion. Always carry a littie money, since that will at least placate the robber. Avoid illegal drugs; most countries, even when renowned drug-exporters themselves, have very strict anti-drug laws, (See Health, below). UK-based travellers can call the Foreign

Office Travel Advice Unit on weekdays between 9.30-4 for the latest information on destinations around the globe. including Latin America, However, that requires persistence as the lines are frequently engaged. But on the whole, the continent's trouble spots have considerably calmed in the last couple of years.

Accommodation: Latin America is not overflowing with first-class hotels. Years of economic decline and political unrest have meant that little investment has, until recently, been channelled into a sector which hosted declining numbers of visitors. You can expect to pay developed world prices for what often feels like developing world accommodation and service.

This is changing. US hotel groups in particular are fast expanding in the region, though some very important cities, such as Caracas, still lack a truly first-class hotel. Others, such as Buenos Aires, have a highly developed botel sector, but you will be fortunate to find anything with all

the comforts and services you require on a business trip for less than \$200 a night. Some exotic-sounding loca-

tions - Montevideo, for example - still have primitive hotel accommodation, though fancy prices. Yet just up the road from Montevideo, at Punta del Este, are some fine botels and the best beaches in the conti-

Internal travel: Some internal airlines, generally those still in state hands, are now widely regarded as lacking perfect safety standards. While this it is best to check with the aviation authority of one's own country for a view about which airlines are viewed as maintaining all the safety measures required.

The continent's rail network is sadly underdeveloped; buses are widely used and generally reliable, the taxi of course is ubiquitous. Hire cars are widely available but again, at developed-world rates and, in my experience, highly unreliable. Opt for taxis for city travel; most locally-based com-

chauffeur-driven car to help minimise hassles. Remember that the continent is a vast area; Argentina is geographi-cally the same size as India. Health: Despite the opening comment from a traveller who has spent the last decade shuttling between the UK and the continent, seriously debili-tating problems are very rare. The usual, obvious things apply as with any developing region: consider avoiding salads and fruit you do not peel yourself, stick to bottled water, eat food which is simple, bland and well-cooked. Some visitors regard the region's (highly variable) cuisine as delightful others differ. Caracas, for example, might be a nightmare to get around in by car; but its restaurants are plentiful and excellent. In high altitude places such as Bolivia, consider chewing coca-leaf (not illegal from street vendors in

pamies will be able to provide a

Chewing coca-leaf (not illegal from street vendors in small

quantities) helps to ease altitude sickness

small quantities) - it does help ease altitude sickness. Currency: Most Latin American countries - Brazil is an exception - have reined-in the rampant inflation of the 1980s, though whether it is simply a case of having trapped the devil in a jam-jar is yet to be seen. Stable, if occasionally over-valued, local exchange rates now generally prevail. In any case, the US dollar is the universal mechanism of exchange; take traveller's cheques for safety, of course. All major credit cards - and thousands of others - are widely accepted.

Guides: Bookshops are now jammed solid with guides to the region, but only one is imperative, despite its occasionally infuriating tendency to lag behind recent developments. The book is the South American Handbook, published by Trade and Travel Publications. Potted histories. maps, botel lists, advice are all there. Don't expect its price guides to be too accurate however, this is still a region of some volatility.

EMERGING DESTINATIONS: Philip Gawith on South Africa

### Airlines and hotels can count the beans



The view from the cable car station at the too of Table Mountain. Care Town

carriers fly into South Africa on a fairly frequent basis, with British Airways and South African Airways both offering daily flights, and more, from

visitors, by the fact that there yet have caught up with and do husiness in South notice, to get on a flight. On arrival, the visitor will Most of the world's main

If anything, there are indications that supply might not

demand. Regular visitors from the UK say that business and first class are normally very heavily booked, and it is not always possible, at short

discover that South Africa's best face is not immediately obvious. Jan Smuts airport, which is currently being upgraded, provides a satisfactory, rather than a good, service. Immigration and baggage services are adequate, rather

than accomplished. For the purposes of getting around, public transport is a non-issue - at least so far as getting to the places that businessmen are interested in. This leaves the option of taxis, hire cars or a chauffeur service. Taxis are available but not always reliable, and the cars tend to be a bit run down. The hire car fleet is in good shape, roads are excellent, and the geography is very manageable, so biring a car is a feasible choice. First prize, though, is to have a chauffeur service, ecause this means you do not

have to worry about parking. When it comes to accome dation, mainstream hotels range from £40 to £110 a night. So far as Johannesburg goes - and it is the nub of



most business visits, though Cape Town also attracts a fair share of visitors - the Sandton Sun and Towers hotel is a firm favourite. Bankers and busimen can enjoy the bracing frisson of rubbing shoulders with the competition in the

foyer.
The Towers extension, opened in 1993, is arguably the hotel best adapted to the business visitor, offering such facilities as chauffeured limousines, cellular phones and a business centre. Unsurprisingly, it also comes at the top of the price range. One regular English visitor

says the hotel is "a notch off top quality", but offers good value in an international sense. He adds: "I would be happy to transport that hotel There are, off course, many

other options. The Rosebank hotel is a middle-of-the-road favourite in the suburbs, while the Carlton keeps the flag burning in town. While there is no gainsaying the trend

urbs, the Carlton clearly makes more sense for businessmen visiting banks, min-ing houses, stockbrokers and lawyers, all of whom still tend to be concentrated in the central business district.

towards staying in the sub-

The concern likely to be most to the fore in the mind of the novice visitor is safety. The good news is that levels of political violence have fallen dramatically since the elec-tions. The bad news is that there is still a lot of crime,

much of it violent.

That said, visitors are likely to be pleasantly surprised. Mr Tony Hicks, chief executive of the UK-Southern Africa Business Association, and a frequent visitor, comments: Crime is a bigger issue in the minds of newcomers to the very safe country to be in. A businessman is absolutely safe, providing he is sensible." A US bankers notes: "Cen-

tral Johanneshurg is worse than mid-town Manhattan, but no worse than the bad parts of downtown Manhattan." A UK compatriot adds: "I don't feel any more exposed than I would in parts of Los Angeles, Chicago or Detroit."

The actual conduct of business ought not to be too difficult. For a start, after years of isolation. South Africa tends to welcome visitors. English is the language of business, tele-

After years of isolation. South Africa tends to welcome visitors and English is the language of business

phone and fax services are good (cellular phone services were recently introduced) and there is competent professional back-up in areas such as

law and accountancy. For the businessmen with a few days to kill, there is a surfeit of leisure opportunities. The jewel in the crown is probably Cape Town, a two-bour flight from Johannesburg, and the surrounding western Cape region. Try to visit the game parks in the Eastern Transvaal, five to six hours by car,

but shorter if you fly. If you are pressed for time or like golf, nip off to the Sun City complex, two hours' drive from Johannesburg.

Business Travel World is the publication business travel professionals turn to first. Test's because each issue is poded full of independent anotherine near includes many refers and options. It covers both domestic and intermetional travel and is the especial activation for the especial activation of the especial activation for the especial activation for the especial activation for the especial activation of the especial activation for the especial activation of the especial activation of the especial activation for the especial activation of the especial activation for the especial activation of	Send for your registration form today!  Name  Company  Address  Postcode  Yelsphone  Registration Hottine: 0732,770823  Fac: 0732,361708
Places (roturn your coupon les Departmère El	TW, Lanedowne Mews, 196 High Street. Torbridge, Kent TN9 1EF

# ing to the country to cash in on the

or the past two years China's

economy has been growing faster than that of any other

The statistics say it all: gross domestic product has been growing at an annual rate of 8 per cent and reached double-digit figures in 1992. Regions in the south of the country have been expanding at an even greater rate.

country. Business people are rush-

China's transition from rigid state control to a market-oriented system is bearing fruit for the indigenous population as well as foreigners. Business travel to and within the country has grown in tandem. and, fortunately, there have been improvements in the quality of thetravel services available.

Serious infrastructural shortcomings still hinder husiness travel. Airline services are perhaps the higgest obstacle. Intrepid travellers who take domestic flights should not expect to enjoy anything like western standards.

The country's national airline, CAAC, has been decentralised into over 25 regional airlines, practically one per province. Many, however, are very small operations with only a couple of aircraft.

The largest is Air China, which has done most to upgrade to international standards. A joint venture company called Ameco Beijing. established between Lufthansa, the German flag-carrier, and Air China, undertakes aircraft maintenance and servicing, and has brought this particular airline to the vanguard of Chinese aviation.

MDS0 and B737 aircraft are utilised heavily for inter-city routes but there are also more passenger-

# Services improve, but obstacles remain

friendly B737-300 and B767s in its

On the ground, Betjing airport is less of a nightmare to fly into these days. In 1992 an extension to the terminal was opened, which eased congestion. By 1996 a new terminal

will open. A six-lane highway downtown from Beijing airport has also belped cut the journey time of 45 minutes hy about two-thirds. The 120km speed limit also helps. But one thing has not changed, and that is the inability to rent a car.

Travellers who embark on domestic flights should not expect western standards

Many taxis have meters but most drivers do not speak English, so it is wise to get directions written

The shortage of good office and overnight accommodation in China's capital city is no longer so acute, however. For many years, visitors to Beijing could choose only from the Great Wall Sheraton, the Shangri-La Beijing (located a little too far out of town) and the Holiday Inn Lido, which is towards the airport. The Holiday Inn's adjoining apartment/office block was a Who's Who of the foreign business com-

munity. These stood out as beacons



Over the last few years, however, there has been an explosion of new, western-managed hotels and the choice is almost limitless. Appalling traffic congestion in the city dictates that you must choose where to stay with care; otherwise, taxi fares become exorbitant and you will not nakethe best use of your time in

the city.
All rooms have what you would expect in a European establishment: colour TV with satellite programmes and in-house movies. direct dial phones, air conditioning, minibars and PC and fax outlets. The SAS Royal has opened near tha Holiday Inn. and both are adja-cent to the China International exhibition centre. Go for the spa-

cious Royal club rooms on its exec-

utive floor.
Slightly closer to the centre is the Great Wall Sheraton - nearest to the embassy district - which has new neighbours in the shape of the Landmark, Hilton and Kempinski hotels. The latter is a mixed use complex with offices, apartments, endless restaurants and shops (including a Munich-style brewery) as well as useful services for expatriates such as a bakery and delicatessen. It also offers a shuttle bus to downtown. Closer in still is the Swissotel,

part of the Hong Kong Macau Centre. Upgrade to junior suites for good-size bathrooms. To the east is the New World, another mini citystyle operation with offices, shops

Traffic in Shanghai is appailing and queues for taxis are horrendous

and apartments. Directly south are two Shangri-La managed hotels, the three-star Traders and the five-star China World, together with over 20 restaurants, airline offices, exhibition space, two office towers, apartments and end-less shops. Trade up to China World's Horizon floor if the hudget

In the core of the city are two deluxe properties directly east of the Imperial Palace and Tiananmen Square: the Holiday Inn Crowne Plaza and the Palace.

Without doubt, tha Palace is Beijing's finest, complete with a white

marble staircase that would not be out of place in Hong Rong. Not surprisingly, it is managed by the Hong Kong based Peninsula group. Other hotels worth mentioning are the New Otani and the four-star

oking

Not everybody stays in Beljing, however. It is likely that you will be travelling to the south of the country because this region, more than anywhere else, has benefited from Deng Xiaoping's reforms. Deng's "open door" policy, adopted in 1973, manifested itself in a list of Special Economic Zones set up for foreign investors. The Guangdong province and the Shenzen economic zone were the principal beneficiaries initially, followed by Pudong in 1980. Over the past 15 years, Guangzhou's economy has grown at an annual average rate of 13.9 per cent. During 1993 and 1994 it rocketed to 23 per cent. Travellers here can opt for one of the two rather large (over 1,000-room) hotels, the Garden of China, the much smaller Holiday Inn in the new commercial district or the Ramada Pearl, which is the closest to the Huangpu development zone. The city's Baiyun air-port is just 20 minutes away.

A visit to Shanghai, the country's financial centre, may be on your schedule. There are half a dozen good, western atandard botels to choose from. The best is probably the Portman Shangri-La but the Garden botel (managed hy Okura) is a close second. There is also the Shanghai Hilton, the Equatorial, JC Mandarin, Sberaton, New World and Westin Tai Ping Yang.

Traffic is appalling in this major port; the airport is 14km away and queues for taxis are usually horren-

EMERGING DESTINATIONS: Sarah Murray on Vietnam

### Chaos of the modernisation drive

The fun starts on the way in from the airport. Speeding along in a Toyota taxi, the four-lane highway to the cen-tre of Hanol that was completed earlier this year looks impressive - until the car screeches to a halt at a junction with no traffic lights, where a farmer is endeavouring to cross accompanied by a gaggle of geese.

Such an episode is typical of the chaotic way Vietnam is running headlong for hightech 20th century modernism and can make business travel there both frustrating and extremely entertaining.

In the hotel, you may have a new Japanese television set in your room, complete with remote control, only to find that the establishment has not bought itself a satellite disb and the only programme available on all 20 channels is a Vietnamese soap opera, seen throngb constant grey elec-

However, with investment pouring into the country - forelgn pledges for projects in Vietnam recently hit the \$10bn mark, according to the State Committee for Co-operation and Investment - It is clear that business travellers are

not being put off by such details.

Every flight into Vietnam is packed with foreign executives eager to strike a deal. The creaking infrastructure is sometimes unable to cope. Flights between Hanoi, the capital, and Ho Chi Minh City (formerly Saigon), the commercial capital, and centres such as Hong Kong or Bangkok are often overhooked. Power cuts make using computers a trying affair and the

roads are in a pitiful state. Finding a hotel can be a problem, too. Ho Chi Minh City has a good choice of

Relax in the world's most comfortable

First Class seat.

accommodation. Older establishments such as the Continental, Majestic and the Rex will suit those looking for charm and history. The more expensive Omni Salgon, the Saigon Floating Hotel and the Century Salgon provide mod-

ern international facilities. In Hanol, however, the existing accommodation can barely keep up with the rush. The Metropole remains the only western standard hotel and as result is constantly fully booked. While the mini-hotels springing up all over the city are easing the situation, finding somewhere to stay in the

capital can be difficult, so book well in advance. But the Vietnamese are no

sionches when it comes to accommodating this influx of business travellers. In the two main cities, taxis can now be called by phone and a variety of consultants and agencies will make travel arrangements and extend visas.

Most hotels are husly installing IDD phone and fax lines while in Hanol the Little Italian restaurant will take telephone orders and even deliver its pizzas to your door. The cyclos - bicycle taxis -

have also started to smarten np their act by adding to their rehicles boods, as protection against the frequent monsoon rainstorms, and cushions. A powerful incentive behind

the creation of these services is the dual pricing system, a particularly frustrating element of travel in the country. The system - whereby foreign ers are charged substantially more than the local population - operates on both an official and an unofficial level.

The government-imposed pricing system ensures that a foreigner pays, for example, \$300 for a return flight to Ho Chi Minh City while a Viet-

Foreigners are charged substantially more than the local population - for air fares, electricity and phone bills

namese pays \$118 for the same journey. Foreign residents pay higher prices for their electricity and phone hills, too. On the unofficial market,

prices can usually be knocked down by about half. Nevertheless, while a cyclo driver can be persuaded to drop his charge considerably, he will never go below a certain price about \$1 a kilometre (25 cents for Vietnamese).

Such frustrations aside, linguists will find the country a delight. The Viatoamese speak a wide range of languages. many of them acquired during periods spent working or studying in China, Cuba or countries of the former Soviet Union. Thus, it is not unusual, for example, to find a Viet-namese who speaks finent Romanian. Fortunately for those whose Romanian is a little rusty. English is rapidly becoming the most popular foreign language spoken in the country, with French as the

Foreign investment is increasing the comfort for the business traveller. Cathay Pacific's involvement on tha Hong Kong-Hanoi flight, for example, has helped welltrained air hostesses dish out meals that almost resemble something served on British Airways or Lufthansa – a far cry from the dog-eared card-board box containing shrivelled vegetables in vinegar and a stale bun that used to be the norm on Vietnamese flights a few years ago.

Over recent years several foreign firms have been working with the Directorate General of Posts and Telecommunications, which runs Vietnam's communications, to upgrade the country's internal and overseas telecommunications. While national phone lines remain unreliable, ft is claimed that international



Vietnam business travel guide Restaurants: Ho Chi Minh City Dialling codes: Hanoi .018 cuisina .. Ho Chi Minh City .. tel: 351414, fax: 351458 Heritage Hotel . .... tel: 268499/505, fax: 266631 Hanoi Hotel ..... .... tel: 252240/270, fax: 259209 Government Guest House . tel: 255853, fax: 259277 Defence Ministry Guest House .. ..... tel: 265540 . tel: 252896, fax: 259276 Army Hotel ... a piano bar .

. tel: 292185, fax: 296538 The Saigon Floating Hotel .tel: 290783, fax: 290784 Century Saigon Hotel ......tel: 231818, fax: 292732 Hotel Majestic Saigon . ... tel: 295510 .fax: 291470/322019 . tel: 293704, fax: 296767 Continental .....tet: 294456/299255, fax: 290936 Omni Saigon Hotel ..... tel: 449222/333, fax: 449200

Hotels: Ho Chi Minh City

Restaurants: Hanoi Indochine, 18 Nam Ngu: Vietnamese cuisina with ...tel: 246079 A Little Italian, \$1 The Nhuom: Italian pizzas and pasta with five performances by a string quartet on Sundays ..tel: 258167 Marriotts, 65 Ngo Hue: Vietnamese and western

Restaurant 202, 202a Pho Hue: Vietnamese and

Chinese cuisine . .... tel: 269487 Plano Restaurant and Bar, 50 Hang Vai: Vietnamese and Chinese cuisine .....tel: 232423 Le Besulieu, Metropole, 15 Ngo Quyen: French

direct dialing now reaches 214 countries with efficiency. However, this comes at a price. Vlatnam is one of the most

world for IDD calls. Credit cards, unheard of a couple of years ago, are being accepted in more and more places. It is also possible to draw cash from certain banks, such as the ANZ Bank in Hanoi, using a credit card. The easiest method of pay-

expensive countries in the

ment up to now, has been with dollars in cash. Dollars bave heen interchangeable with dong, the local currency for most transactions, and government economists estimate \$600m is circulating in notes within the country.

However, a new foreign exchange regime introduced at the beginning of this month is set to change all this. The new rules mean hasinesses must channel their hard currency earnings throngh bank accounts. Everyday transactions must be carried out in dong, although it is uncertain bow effectively this rule will be enforced.

Airlines, insurance, shipping and telecommunications firms may continue to charge in dollars, but the full consequence of this move remain to be

.014 Lemongrass, 63 Dong Khol, D1: Vietnamese Madame Dai's Bibliothequa, 84a Nguyen Du, D1: French and Vietnamese set menu in a private performances on Saturday nights ...... tel; 231438 Spices, Melody Hotel, 151 Nguyen Van Troi, Phu Nhuan: Malaysian cuisine .... Vietnam House, 93-95 Dong Khoi, D1: Vietnamese ...... fax: 265539 L'etoila, 180 Hai Ba Trung, D3: French culsine with

> .tel: 252763 Thailand ....

tel; 535252 Taxis: Ho Chi Minh City Airport Taxl ... tel: 446666

Vietnam Airlines (Hanoi) ... tel: 255284/253842 Vietnam Airlines (Ho Chi Minh City) ......tel: 292118



Credit cards have gained acceptance

1 World

A choice of delicious hors d'oeuvre Saudia's food, of course, is legendary,

served on fine china with a choice of seven

hors d'oeuvres - including caviar - four main

you prefer.

In our seating configuration, each

passenger has more space. Our First Class

scat reclines to 165°-ten degrees more than

on other leading airlines and the leg rest

has a fingertip control for just the position

dishes and two desserts. On some long haul flights, it's prepared and served by the chef himself. No wonder it wins awards. Add to this a touch of Saudi Arabian -

cardamom-flavoured Arabic coffee with succulent dates and the discreet attentions of our cabin staff while you lie back in luxury. Ahlan Wasahlan. Welcome aboard.



Proud to serve You

# Looking after your luggage

You know the feeling. You're standing in the baggage hall long after everyone else on your flight has collected their bags, watching two suitcases doing desultory circuits of the conveyor belt - and neither of

them is yours. Meanwhile, your suitcase is probably making similar sad circuits at another airport - not necessarily in the same country or even the same continent.

Theoretically, of course, this should not happen. Airlines have tightened up their procedures in the wake of the Lockerbie bombing, which was traced to a bag travelling unaccompanied. And if you're flying business or first class, your bag should have a tag indicating that it belongs to a premium class passenger and should be handled accordingly.

There are steps you can take to prevent your luggae going astray. The most important thing you can do is not check in your bags - a golden rule for regular travellers is to carry as much as possible as hand lug-

Airlines are a bit sticky about how much you can carry on, so some passengers will go to extraordinary lengths.

Mr Mark McCormack, founder of the international Management Group, recommends in Hit the Ground Running, his guide to hassle-free executive travel, that you get someone else to look after your bags, out of sight of the desk, while you check in unencumbered by anything more than an innocent suitpack and briefcase. Then you retrieve your other bags and proceed to the gate where, with a bit of luck, you can convince the agent that the check-in desk said it was OK for you to carry on

- 1

This may be a desperate. you are. measure but it does spare you

from the lonely vigil by the baggage carousel. Generally, in first and business class, you can carry on an overnight bag, a briefcase (or a handbag), plus a coat, a camera and an umbrella. This is, of course, of most use to women but men should take note of Should you be forced to

check in your bags, there are steps you can take to lessen the chances that they go

astrav. The main thing, say the carriers, is to make sure the bags are clearly and securely labelled - both inside and out Paper tags are a waste of time the vast size of handbag that as they can be ripped off, so opt for something more sturdy. as they can be ripped off, so



to other hand luggage. There'a nothing to stop a man sporting a biggish shoulder bag and arguing that it counts as a handbag should anyone object

Perhaps the only time that you will be prevented from carrying on too much is if you are travelling on Concorde. The cabin is surprisingly cramped and there is not much room for hand luggage, so British Air-ways may insist that you check in your suitpack. However, your bag will be given the attention you expect; it is zipped into a clearly labelled cover and the airline promises that it will be off the jet and

Another tip is to make sure that your home address is not on the outside label. This is a signal to thieves that the house is probably empty and therefore a target. However, your home address should be on a label inside the case so that if it does go astray, it can be

It may seem obvious, but a sturdy lock will slow down a potential thief, as will a hard

Travellers debate the virtues of soft bags versus hard bags, but airlines are clear that hardsided cases are safer, as a protection both against theft and from accidental damage. Tha

into the baggage hall before downside of this is that they are heavy before you start filling them up and there are weight restrictions on checked bags, with the meanest, not surprisingly, being in economy where you will be limited to 20kg of luggage.

Remember, also, that suitcases and bags look alike and business travellers in particu-lar are likely to grab the first black Samsonite they see without necessarily checking to make sure it is theirs.

The airlines advise that you should try to make your bag look different. That could mean putting a bright strap around the case or using stick-

One way to avoid losing luggage is to insist on taking direct flights, wherever and whenever possible. If you do have to change aircraft, your bag will also need to be switched over, and this is a weak point, although improve ments at London Heathrow should reduce the risk for pas sengers who transfer from international BA flights to domestic flights.

If the worst happens and your baggage goes AWOL you must take immediate action. Go to the baggage handling services and tell them that your luggage is missing, and make sure that you fill in the forms. Don't put this off - you will have all the necessary information to hand and the sooner you alert the carrier, the sooner you will be reunited

with your luggage. The staff will haggle with you over what you need to buy as replacements and try to beat you down, assuring you that your bag will undoubtedly turn up on the next flight. Chances are that it probably will - most bags are delayed rather than

collection, and the community,

came into being. It largely

reflects the efforts of one man,

Dom Rosendo Salvado. He was

a Spanish-born Benedictine

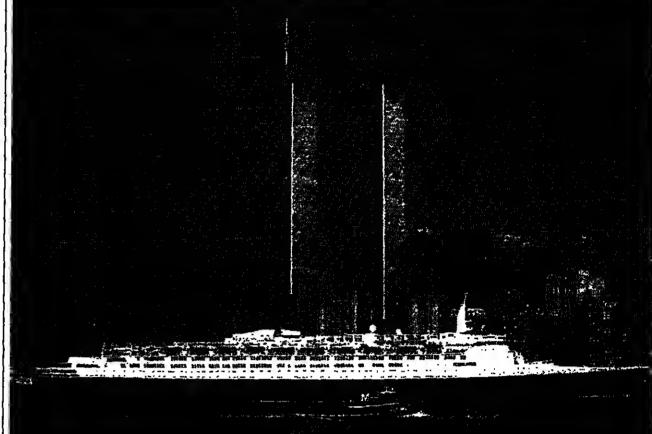
monk. Auxious to perform missionary work, he per-

snaded Pope Gregory XVI to

send him to Western Austra-

lia, where there was a newly

appointed Catholic bishop. In 1846 Salvado landed in



The QE2, last of the great liners, is the only alternative to crossing the Atlantic by air. The 1,700-passenger Cunarder

will make 27 crossings between New York and Southampton in 1995. With direct dial satellite phone and fax links, a computer centre and meeting facilities, she carries an increasing amount of conference traffic

lost - but you still need clean clothes, a change of underwear and some tolletries. You will do better for compensation if you are on your outward rather than return journey - the carrier will reckon that you have all you need at home.

If the missing bag falls to turn up within a reasonable time - ie overnight - then you will need to give tha airline more detailed information

about what was in it. This is where it pays to have a list with you (among your hand luggage, of course) of exactly what your suitcase contained. If you forget to tell them about your expensive leather trousers or silk dress, you will only

kick vourself. British Airways says that it reunites 95 per cent of lost bags with passengers within 48 bours. This should get even better as it has recently joined

the airlines' World Tracer scheme, which notifies all lost baggage to a computer in Atlanta in the US. This matches straying bags to bereft ton suitcase will be suitably passengers and automatically puts the case on the next

flight. It is very unlikely you will lose your bag for good - Euro-pean airlines mislay about 10 suitcases in 1,000 - but that does not absolve you from taking basic precautions. And the

best thing you can do is insure your luggage against loss. While the airline which has lost your favourite Louis Vuitapologetic, it is ultimately only liable to pay compensation of \$20 per kilogramme under the Warsaw Convention.

The moral is: insure your bags, label your bags inside and out, and know what is inside your bags. Other than that, you are at their mercy.

STAYING ON: Keith Wheatley visits a Benedictine monastery in western Australia

### Old World down under in New Norcia

monks wealthy, but the prob-

Thieves who bound and neo-gothic castles in pink and gagged Benedictine monks to steal several million pounds worth' of 17th century European religious paintings made headlines around the world. But it was not so much the crime as the location - a north of Perth. western Australia - that caught the pub-

lic's imagination. In the accepted cultural order of things, works by Murillo, Pietro da Cortona and Ribera belong in the shuttered calm of European galleries. It came as a shock to realise that the greatest such collection in the sonthern bemisphere was held by a dwindling band of brothers in the empty sheep

country of western Australia. But then New Norcia does come as a sbock. Driving north on the lonely highway ont of Perth, it rises out of the carpeted green hills like a vision of Old Spain. Turreted

white face an abbey church whose spire must pine for the Mediterrapeau. Along cloisters roofed with

corrugated iron, yet possess-ing the tranquillity of the Old World, black-cowled monks lonely monastery 80 miles hurry to Vespers. The older ones exchange greetings in stressed urbanite will keep the Spanish. Their day begins at community affoat in future

> Insurance advisers have intimated that an armed guard must watch over the pictures

4.00am - early even by the rigorous standards of the Australian outback.

The single bell that summoned the brothers to Lauds. first of the seven canonical hours, calls out across the Victoria plains. Fifteen thousand acres of it belong to the monastery, although it is farmed by tenants. In better times it made the community of 30 lems of agriculture have hit devout and pagan alike. At least a dozen of the

monks are old enough to receive state pensions. This income funds many of the monastery's day-to-day needs. Providing a retreat for the

Fremantle. The colony was then 17 years old and not moch of the area beyond Perth years. A new "hotel" wing has and the Swan river valley was been added. "The guests will settled. With a flock of monks be the focus of our activities in and supporters, Salvado trekked north. The first expefuture years," said one of the dition virtually starved to brothers. Visitors are a double-edged sword, however. Insurance advisers have intideath in the bush, but a second start was made at the mated that in future an armed present site five years later. guard must watch over tha

The oldest wing of the monastery dates from that time The empty white walls where the masterpleces once hnt feels older. The uneven floor planking of local jarrah wood possesses an almost medieval texture. Contemporaries of Salvado recorded how he found relaxation, on his hands and knees, polishing the deep brown timber. He was a remarkable man hy every account. Much of the present road south to Perth he cut sin-

> Salvado's mental gifts made him a sought-after correspondent in European society of the late 19th century. Letters to Salvado from Queen Isabells of Spain lie in the archives, as do a series from Florence Nightingale. One one occasion the abbot

gle-handed from the bush with

an axe.

was visiting Italy and was presented with a complete set of uniforms and instruments for a brass band. He sent them

bung provide a sad counter- back to Australia ahead of his point to the tale of how the return.

When Salvado did reach home he was met by Aboriginal boys, rehearsed and excellently drilled as the New Norcia Brass Band.

Queen Isabelia laid the foundation for the art collection, giving New Norcia an especially fine Mnrillo In the 1860s. Other monks began to seek out paintings. As recently as the middle of this century, a Ribera was secured for \$50 at a Melbourne anction, but most acquisitions were donations.

As the monastery expanded and became more secure, the work of the monks increased. They sank more than 200 wells in the area, imported bees, planted vines and founded what were to become four boarding schools catering for both aboriginal and white children. Each group of students was taught and administered by a different religious order, although the Benedictines retained overall control. If ever God had a "company town", It was New Norcia 50

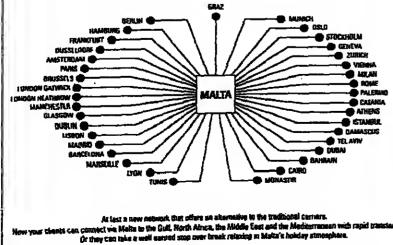
years ago. If the focus of the settlement has now shifted to the visitor, nowhere is that more evident than at the New Norcia Hotel. Designed in 1927 by Father Urbano Giminez as a hostel for the visiting parents of pupils, it is one of the most imposing buildings in the state.

The colonnaded façade, with its deep, cool verandas, opens into a hallway with a double staircase that would be the equal of a Mayfair or Belgravia town-bouse. It is an endearing mixture of the grand and of a run-down coun-try hotel.



Japan Airlines executive class meal service: a world away from New Norcia

### AIR MALTA. THE CENTRAL LINE TO THE MEDITERRANEAN, THE GULF, N. AFRICA, AND THE MIDDLE EAST.



Reservations: Linkline 0345 581195 or 081 785 3177

She knows more about you than just your surname

hôtel royal taipei

#nklohotels.repropra For reservations, call your stavel agent, the means LRI other, Japan Avines office or Nako Hotels International Tables of Nako Hotels International Tables on U.S. A. Canada Heldo ANIOQO U.S. (845-5687). Tables on Library 0100-3337 Tables on Library 0100-3337 Tables on France 05-02-30-09 Tables of LOSS 034-3337 Tables on France 05-02-30-09 Tables of LOSS 034-3337 Tables of Hotels U.S. (800-243-888).

CONTRACTOR UTELL

### ČSA

### YOUR CONNECTION TO NEW BUSINESS

TELEPHONE CONNECTION:
Abr Dhabl, Union Arab Emirates - 790 439; Addin Ababa, 60-opts - 18222. Algiera, Algena - 637408; Arman, Jordan - 622275, 62-633, 626175, Amsterdam, Nechetards - 6206200639, 6200719. Athens, Grocep - 230174, 3230174, 3223023, Auckland, Nee Zeelard - 797515, Barnato, Mais - 2741. Banglob, Traktand - 2543521-5, Barnato, Mais - 2741. Banglob, Traktand - 356550. Belgrade, Yugoslova - 506270; Bertin, Germany - 5953521, September - 351042, 231045; Bertin, Capter Republic - 42210739, 42210741; Brossolis, Belgrade - 2174285, 2171792; Becharmet, Ramania - 5153205; Baussos Alrea, Argenina - 30551; Budapost, Hungary - 1182175, 1183095; Chlempo, USA - 312201-1781, Cairo, Egypt - 3930416, 3930395, Colombo, Sri Landa - 4448499, 440283, 440284, Capenhages, Demmark - 33120444, 3120056, Demmarkous, Syris - 229814, 222580v; Debril, India - 3311833; Dubis, Unional Arab Emirates - 213199, 212695; Dubin, India - 370011, Franidurt, Germany - 08292200350, 06982003516; Caneva, Switzerland - 0227983330; Hand - 446786; Hong Kong - 5683231, Istandal, Turkey - 122230382, 2122203822, Jainsta, Indonesia - 230406 ed. 133, 225530, 334493, Johnyansburg, Studi Afra - 011277011; Karachi, Padestan - 500086, Karleny Way, London, Scholl, Padestan - 500086, Karleny Way, Koška, Sowak Rupublic - 6222578, 6222577, Kanis Lantau, 12417901, 2424662, Lantausa, Cyprus - 04555922; St. Peterburg, Russia - 3155259, 3155264, Lansemburg, Lundon, Grust Brasin - 071-2551936 Ros., 071-25511366 Ad.; Lox Arngales, U.S. A. - 310417-8079, Jacombourg, Lundon, Grust Brasin - 071-2561936 Ros., 071-2551956, 2469128, Marsans, Bahran - 254081, 246392, Mentla, Philopines - 8121114, Marsan City, Mesco - 5359776, 5461931, Minnel, U.S.A. - 3364467000, Minn, - 536977, 5461931, Minnel, U.S.A. - 3364467000, Minn, - 536977, 5461931, Minnel, U.S.A. - 3364467000, Minn, - 536977, 5461931, Minnel, U.S.A. - 33 

**CZECHOSLOVAK AIRLINES** offers its passengers:

Frequent Flyer Programme featuring exclusive benefits.

Non-stop flights to destinations throughout Europe and to key destinations in North America, the Near, Middle and Far East.

The highest standards in comfort, personal care and service on board our fleet of modern Airbus, Boeing and ATR planes.



STAYING ON: Chris McCooey sniffs the bracing air of Ostend

### Watering place that holds its popularity

If you drive into Ostend from the motorway that connects it with Calais or Brussels, you cannot fail to see the imposing bottom of a buge female statue about a kilometre from the

The lady, wrought in green-tinged copper, reclines on her side looking out to sea, although her view of the waves is blocked by an ugly concrete

The well-built lady straddles the central reservation of the wide Leopold II Laan and although her nakedness is partly concealed by fountains she seems to symbolise the worldly pleasures of Ostend including the good food and drink that I found bere during

a one-week stay. Ostend's fortunes have fluctuated over the centuries. The old fishing village on the flat and windswept North Sea coast was given a town charter in the 13th century, in recognition of its growing importance as a port for trade across the Channel.

Flanked on both sides by an

empty expanse of sand dune, it remained the only important harbour along this stretch of coast until the construction of Zeebrugge in the 19th century.

It was at this time that Ostend began to get pretensions. Or rather, the newly created King Leopold I of the Belgians wanted to do for Ostend what England's Prince Regent (later George IV) had done for the Sussex coast village of Brighthelmstone. On January 20 1831, the London Conference recognised

Belgium'a independence from Holland and proclaimed the country "a perpetually country "a perpetually neutral" state. The crown was accepted by Prince Leopoid, son of the Duke of Saxe-Coburg-Saalfeld and the uncle of Queen Victoria (he was much in demand for performing regal roles: in 1816 he had married Charlotte, only child of the British Prince Regent and heiress sumptive to the throne, but she died in childbirth the following year - and in 1830 he

was offered but declined the

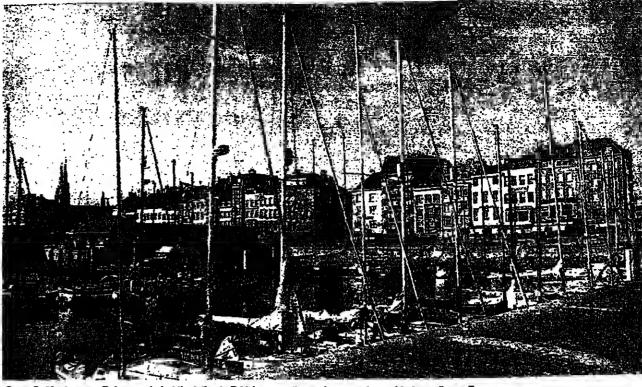


Church of St Peter and Paul: the city's charter is 700 years old

Greek throne) Leopold chose Ostend for a royal residence in 1834 and set about taking the town upmarket. The rail connection with Brussels meant that it was easily accessible.

First, the king ordered that the old city walls (it had been attacked and besieged many times over the centuries) be pulled down so that it could expand along the seafront. Elehotels were constructed and parks laid out.

By the seaside, wide prome nades were built for the fashionable to stroll along, taking in the bracing air, clearing the head, for the hedonistic delights of the evening to come which invariably centred around the Casino-Kursaal on the seafront. Completed in 1852, it was where concerts



were performed by the great orchestras of Europe, ballets danced, operas sung and paint-ings admired. There were also gaming rooms and restaurants which catered for those who came to the resort in the appropriate seasons to see and

The grandly named Wellington Hippodrome (after the Iron Duke, who performed his most heroic deed on Belgian soil) was built just out of town, literally a stone's throw from the sea: trotting and flat races were held here (and still are). A tram system - still in use today - was laid out. Leopold II kept up the good work and lost its exclusiveness but then his son Albert, in turn, continued to patronise the retains popularity for many laid-back Belgians - today resort. By 1900, the Baedeke "raffish" seems a more approtravel guide distinguished Ostend as "one of the most fashionable and cosmopolitan

and beyond to Holland and watering places in Europe' This century two wars and two periods of German occupa-Germany.

And adjacent to that is the coastal tram terminus where tion have taken their toll, as have periodic downturns in you can get tickets to go east to Knokke-Heist and west to economic activity. Ostend has De Panne.

priate adjective then "fashion-able". During the last war Ostend was in the front line - bombs destroyed much of wbat remained of the old fishing and port town that predated the royal connection — as well as the fine buildings that the royal family encouraged in the 19th cantury. In their place, concrete and glass hotels and apartments have been hastily erected, functional for those that live in them but unappealing to the eye.

Typical is the casino on the same site as the original.
This is the edifice that blocks our female friend's view of the sea (the statue is called De Sec - The Sea - and was sculptured by Georges Grand of Tournai in 1965), Built in 1953 in the austere post-war years. the building's concrete facade is crumbling as the salt air eats into its fabric. But inside, it remains the cultural beart of the town. Modern painters and sculptors exhibit in the galleries, and there is a fine audi-

However, this is no longer the Belgian equivalent of

In the seven nights I stayed in Ostend I ate some of the best meals that I have had any-where in the world. They included Malaysian, Chinese, Italian and Turkish dishes. If it is seafood you are after, then Vissers Kaai is the place to go It fronts the eastern side of the town and overlooks Monigomery Dok. On the townside are numerous restaurants and

ignates iden vi ithe

on the quayside are stalls sell-ing snacks. For one meal I had what amounted to a bucketful of mussels in a Provençal soup with a huge plate of French fries for BFr500. Another day, for a snack, I tried "warme wulloks" - a tub of whelks in a spicy and hot soup (BFr100) fol-lowed by a piece of smoked eel (BFr100) and rounded off with a piquant, chewy rollmop herring (BFr30).

Baedeker's description "watering bole" remains as true today as it was a century ago. If you like beer, then you'll like Belgium and Ostend has countless watering holes, some of which specialise only in beer, stocking over 100 different varieties. Many of the numerous Belgium breweries have their own distinctive glasses for their own beer. If

Many business travellers abroad see little more than the airport, the motorway to the city centre and the inside of a hotel. But for those who can extend their stay, hidden treasures are waiting to be discovered.

On this page we look at medieval Ostend, a short journey from Brussels. On page 13 we describe an Australian monastery, 80 miles from Perth, which is now open to visitors, and on page 15 we look at a favourite of writers, artists and the stage - Portofino in Italy

Glyndebourne: the Chippen-dales, a couple of Flemish stand-up comedians, a Broadway company on tour with the sex and drugs anti-Vietnam musical Hair and the Glen Miller Band ~ to celebrate the 50th anniversary of the liberation of Belgium from the Nazis - were on the hill for the summer months.

There are still restaurants and gaming rooms (although a private club, visitors can secure a daily membership by paying BFr100 and showing a

passport).
When the sun shinee, the miles of lifeguarded and sandy beaches that stretch from the harbour entrance all the way west to De Panne attract tens of thousands, especially families with young children. Cafes spill on to the foreshore with glass screens to keep the windblown sand from the coffees and cokes and beers and ice

People still like to stroll along the promenade atop the massive sea wall, as they did in Leopold'e day. Or you can hire pedal cars that seat up to six people for BFr80 per person for 30 minutes, or take a horse and carriage ride for BFr400. Belgians are mindful of public hygiene - the horses have nap-pies and the vending machines on the seafront sell paper bags so that the owners of the town's many dogs can clean up their pets' poop.

The town remains cosmopolitan. The harbour, marina and Montgomery Dok attract yachts from all over Europe and beyond - they tie up cheek by jow, their sleek hulls gleaming, masts at attention, rigging jangling in the breeze. Jet foils and ferries arrive every couple of hours and disgorge passengers from up and down continental Europe and from across the North Sea. Loud and loutish groups of daytripping Britons are a common sight - reeling from har to bar, they are tolerated for their spending but despised for their foul language and vomit-

Right next door to the ferry terminal is the station with trains to Antwerp or Brussels, Kwac beer, it will be served in what looks like an alchemist's vessel - a glass with a bulbous base, a narrow waist and a wider drinking end and held upright in a wooden holder.

If you are in need of "hair of the dog", then the aptly named Delirium Tremens can be ordered. The pink elephants on the bottle and drinking glass are a nice touch, as was the notice over the bar where I sampled one, parely for research purposes: please respect the privacy and rest of

Other heers, like some brewed by Duvel and Hoegaarden, are re-fermented in the bottle so pour carefully to leave the yeasty sediment

With alcoholic strength up to 12 per cent just a couple of bottle beers should get you

feeling quite mellow. USEFUL INFORMATION

Belgian tourist office, 29 Princes Street, London WIR 7RG. Tel 071-629-0230 fax 071-629-0454

Getting there: P&O operates six to eight sailings a day from Dover to Ostend, a journey of four bours. A car with four people costs from £70 to £145 one way. Calais is less than an hour and a half by car from Ostend mostly on (free) motorway E40. In Belgium diesel costs about BFr23 a litre whereas petrol is about BFr33. Ostend parking restrictions are very strict between 9am and 7pm - tow-aways for misdemeanours are common. Hotels may charge BFr400 for 24-hour garage parking.

Staying: The Belgian Travel Service, Bridge House, Ware, Herts, SG12 9DG tel 0920-467345 fax 0920-463379 offers two or five-night packages by rail or car/ferry with accommodation in double or twin-bedded rooms with own shower and WC and continental breakfast. Prices start from £110 a person for two nights by rail from London or £76 per person for two nights based on a Dover-Calais crossing with a car and

First, we've thought again about the way you sit when you're long hauling. And overhauled the arrangements.

We're putting fifty inches between every seat row. Which means ten inches of extra legroom stretch in front of your feet. As you recline, you'll notice that the seats themselves are, in a word, unique.

They're the only airline seats with wings. You'll find them on either side of your head and they adjust to support it. You'll find these seats give you more lumbar support as

well. (In Business, nobody covers your back like Qantas.) Next, we've been rethinking the catering. And

while it means more work for our cabin crews, your

meal won't be coming all together on one tray any more.

It will arrive course, after course, after course. And on every plate, there'll be some of the finest food you can savour at 35,000 feet. (Ever flown in a 5-star restaurant before?)

At the same time, our interior designers have been applying their minds.

With new fabrics, carpet and linen, they'll be giving our cabins a subtly Australian feel. Meanwhile, down on the ground, they're making our Business lounges bigger, putting more emphasis than ever on privacy and relaxation.

In 1979, the original dedicated Business Class took wing with Qantas. Now we've originated the idea all over again.



STAYING ON: Andrew Hill finds plenty of big fish in Portofino

### **Magnates rent** hidden villas on the cliffs

Seeing the crowded

centre in summer, you

have to hope that

greater fame will alert

some tourists to the

of season

Even if you have never been to Portofino, you may have heard of it. If you haven't heard of it. you've certainly heard of the

people who have.
Guy de Maupassant,
Nietzsche, the Duke and Duchess of Windsor, Truman Capote, Rex Harrison and Richard Burton were all enchanted by the tiny Ligurian port. Its reputation for attracting the high life is such that it is probably the only fishing village in the world to have a Swiss watch named after it.

There may not be many fishermen in Portofino now. but there are still plenty of big fish. Italian magnates rent the hidden villas barnacled on to the cliffs on either side of the cove, while the international crowd moor their giant yachts offshore or thread them between the fishing boats to reach the barbour itself. All summer, ocean-going eyesores float in front of the trompe l'oeil pastel façades, as ugly as two-storey car-

avans aban-doned on a medieval village green. Tenders from

The Friday

Server Seg

Service on the

Cupard cruise ships, anchored in the bay, charms of Portofino out shuttle passen gers back and forth between

their floating hotels and the huxury boutiques and expensive restaurants around the harbour, while fat American families wobble down into the village from the \$520-o-night, 63-room Splendido just above the port

For those who can't get a hotel room in high summer. there are still a few options. You could make an early bid for one of the limited places in the village's new (and cleverly concealed) multi-storey car

Alternatively, take the regular ferry from down the coast, or do as the Italians do and ride in on a Vespa from neighbouring Santa Margherita and Rapallo to stroll and gawp, fralike snack - in one hand, scooter helmet in the other.

Given its obvious popularity, it seems odd that Liguria's best-known resort is going out of its way to promote itself internationally. Yet Gianni Artioli, Portofino's mayor, insists that by the mid-1980s the village had an image problem. "We'd slipped a little in quality: the village had become a holiday place and nothing more", he says. "There was a need to do something, to stimulate something."

Like all good politicians. Artioli traces the transformation in local fortunes to the beginning of his own term in office in 1986. What started as a couple of evenings of jazz in the piazza last year became "Portofino, Porto d'Arte", an ambitlous summer arts festi-

That means that you no longer have to be a gawper or a preeper to enjoy Portolino in the summer, and there is a more eclectic mix of visitors on the waterfront. Italy's prime minister, Mr Silvio Berlusconi, is a frequent visitor to Porto-

SURVEY SYNOPSES

BACK NUMBERS

China

Germany .

**ADVERTISING** 

Management Buyouts .

FORTHCOMING SURVEYS LIST

**FUTURE SURVEYS: A SELECTION** 

Quarterly Review of Personal Finance

This year Mr Berlusconi's alleged dinner-table indiscretions about allies and enemies made front-page news, and no doubt enhanced the takings of the Puny restaurant where he made them. Also there was Aldo Busi, the flamboyant bad boy of contemporary Italian literature. His dramatic monologue Clementina Gnoccoti (an extract from his book, Sodomies in Elevennoint) was premiered in the village's 120seat Teatrino during the festi-

Not that Portofino is trying to shake off its glitzy image. As Paola Brusati Paleari, the festi-val's artistic director, puts it: "The middle- to low-brow tourists don't find much which is interesting in Portofino."

The beaches on the promontory are disappointingly small, privately owned or occupied by regiments of pay-as-you-bronze deckchairs, and the former fisherfolk know that the sverage yacht owner will pay hand-

somely local specialities such as pesto sauce or the triangular filled pasta, pansotti, and charge sccordingly. But the vil-

lage benefits from the festival. For example, the artistic initiative has just reached Castello Brown, perched above the harbour. The ancient fortress of San Giorgio, which was the setting for the feature film Enchanted April, was the residence of a Mr Yeats Brown, the British consul in Genoa who "discovered" Portofino in 1870.

This year, for the first time the castle was transformed into a rough-and-ready exhibition space. Restoration of the interior should follow, together with the repainting of the extravagantly decorated façades of the fishing cottages in the harbour. In the meantime the exhibition - a collection of Italian fashion photography - will travel as far as spreading the name of Porto-

Seeing the crowded centre in summer, you have to hope that greater fame will alert some tourists to the charms of Portofine out of season. Even the Splendido languished halfempty when it opened for the first time last winter. It does so again this year.

Not that you see a more authentic Portofino in the closed season, just a quieter one. Thanks to conservation schemes, wild boar are supposed to have returned to the woods behind the barbour, but no amount of cultural initiatives can bring back, say, the village school or local life independent of the summer rush.

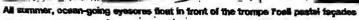
"In the south, you hear about villages which are empty because of poverty", says the mayor in a rare moment of nostalgia. "Here, people have moved out because of wealth." Yeats Brown has a lot to

 Andrew Hill was a guest of the Comune di Portofino and stayed at the Hotel Nazionale in the centre of the village, tel: (0185)-269575, fax: -269578

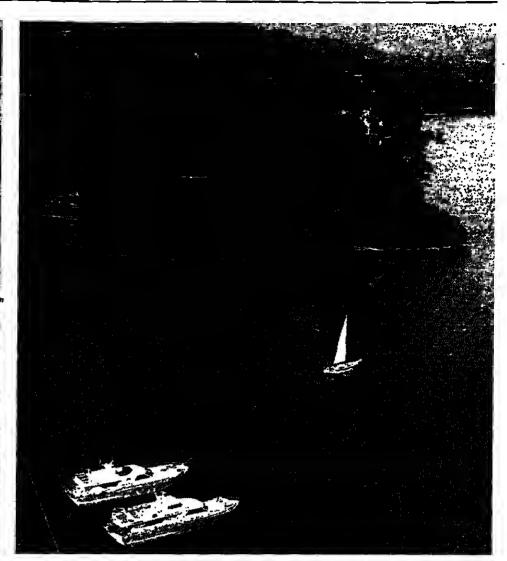
> Tel 071 873 3763 Fax 071 873 3062

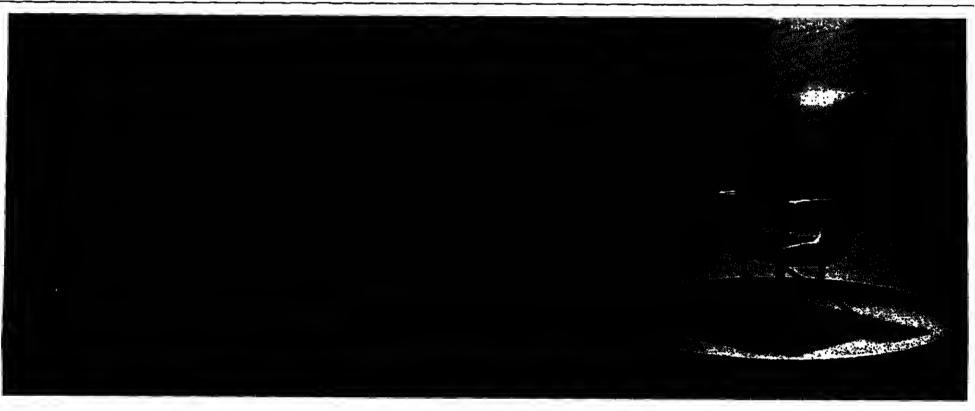
Tel 071 873 3763 Fax 071 873 3062











# One pass saves frequent travellers a fortune.

Last year, British Midland successfully introduced Diamond EuroPass, an innovative money-saving season ricket for Europe.

Now we are pleased to announce a similar (and similarly unique) product that covers our major UK routes.

Our new Diamond Pass is available for flights between Heathrow and Glasgow, Edinburgh, Belfast, Leeds/Bradford and Teesside.

Priced at £699,\* Diamond Pass is valid for 5 return trips over 3 months. So, as a frequent flyer, you'll get substantial savings of slmost 40% compared to other airlines' business fares.

Diamond Pass holders can enjoy Diamond Service, plus full ticket flexibility, and Diamond Club membership, including access to our exclusive lounges.

So, while you enjoy all these benefits, you can congratulate yourself on the savings you've made with Diamond Pass.

And on choosing sn airline that for innovation, service and value, is second to none.

For more details contact your local travel agent or call 0345-554554.

British Midland SECOND TO NONE

Belfest

OIAMOND PASS SAVINGS! Glasgow

Leeds/Bradford

Teesside £361

Cheques and postal orders for the FT Surveys index and Back Numbers should be made payable to Financial Times Ltd.

3197

EDITORIAL Information should be sent in writing to the Commissioning Editor for the survey concerned, Number One Southwark Bridge, London SE1 9HL, or fax 071 873

FT SURVEYS INFORMATION

£1.30 up to one month previous. Callers at shop - £1 £2.00 one month to one year previous Tel 071 873 3324

SURVEYS INDEX (past two years) £3 Tel 071 873 3213

Business Schools: A-Z ...... Monday, October 17 1994

International Telecommunications Tuesday, October 18

ALL THESE DATES ARE PROVISIONAL

REPRINTS Quotes available for minimum 100 order

.....Friday/Saturday October 21-22

Monday, October 24 Monday, November 7

Monday, November 21

Friday, November 25 ... Thursday, December 1

Tel 071 873 3213

Tel 071 873 3763

Diamond Pass

£381

Edinburgh

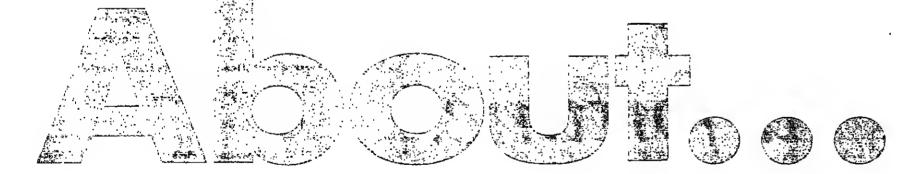
£451 £321 d to five return licitets at full Executive Seas teactuding departure las). All figures correct at time of going to press "From 1st November 1994 a supplement of £25.00 per book is payable to cover new UK Air Passenger Duty.

#### BUSINESS TRAVEL 16

he futu	re of business travel			The second of th	September 1		The second secon	
	Would give up business travel entirely if possible	Would reduce the number of husiness trips if possible	Would like to have more free time during business tripe	Disagram	Would like to be able to take lamily/spouse/partner	Days of business travel are over as video conferences take over	One to one meetings are invaluable to bushness tracel is here to stay	
UK	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	27.	17 es		The state of the s	76%	2%	UK
Belgium	70%	49%	E 7%		7%	1974	9%	Beighm
letherlands	MANAGE AND STREET OF STREET	40%	7%		10%	12%	15% 15%	Netherler
France	796	50%	10%		11%	50% 17%	76%	France
Germany	79%	40%	34%	7-4-1	F. 6%	10%	7%	Germany
italy	12%	21%	1 5% 31%		77%	10%	72%	Ruly
Norway	97%	10%	75%		75%	14x	15 m	Norway
Greece	a0%	21%	1%		65% 65%	11%	24% 20%	Grecos
Spain	13%	42% 30%	75%		77%	2471	70%	Spekt
Denmark	2%	21%	7%		75%	10%	000	Demmark
TOTAL	80%	25%	7%		5%	15%	5%	TOTAL







Other airlines have recently been singing the praises of their new European business class products. As a frequent flyer, you've possibly even tried them. And you may have wondered what all the fuss was about. Because, turn it whichever way you will - and the armchairs in Swissair's Business Class give you room to do all the turning you like - Swissair still provides the highest standards of service on the ground and in the air. So make sure all's well that ends well. Book your next European flight with Swissair. And rest assured that everything will be just as you like it. Swissair. Head and shoulders above the rest.



Stewart Daiby gauges the views of three seasoned travellers

### Wait for the last call

One business traveller of my acquaintance, who constantly on the move, likes to retail the following story.

A man presents himself at the check in desk in Los

Angeles. The woman at the counter says: "You are flying to Denver, sir?" "Yes, I am." comes the reply.

"And you have three pleces of baggage, is that correct?" "Yes. But I would like one piece to go to Chicago. One piece to Miami and the third to

"Pardon? That is very irregular. I could not possibly do that."

"Why not, you dld it last

#### Most airlines forbid mobile phones, but some allow computers

story is apocryphal and says baggage going astray, at least in the US, is now rare compared with 10 years ago. But Dr David Arnold, an executive with Thorn Secure Systems, a subsidiary of Thorn EMI, adds: "I usually try to travel with just one piece of baggage. If it is a short trip, I

try to take everything I need in one bag and carry it on the aircraft with me. Mr John Flory, a 28-year-old "information arhitrageur" with a London company, Crawfords,

agrees.
"I would never take more than one piece of luggage, if I can possibly avoid it. In fact, I usually just take expensive clothes like suits and shirts

and buy socks and things when I get there."

Mr David Applehy, a newspaper executive, says on the subject of baggage: "Even on long trips I try to take everything on to the aircraft with me. You can get these airline bags which you can wheel along and then put in the overhead racks or underneath the seat.
"You can put all your

essential documents and toiletries in them. Then you can take a suit bag. Put your your suits and shirts in it and hang It up on the aircraft. Most airlines allow this nowadays."

Mr Appleby also thinks it is worthwhile checking out which airlines allow the use of personal computars. Most airlines forbid mobile phones, but some allow computers. "It can make a bell of a

difference, if on a long flight, you can get a paper written." All three business travellers believed in waiting for the last call for the aircraft hefore boarding a flight.

As for money, there is a consensus among husiness travellers that the hest way to travel is to take cash and use credit and charge cards as much as possible. Traveller's cheques, especially if they are not in a local currency can cost money not only hecause of

handling fees hut also in possible exchange losses.

Mr Flory says: "I change a little cash on my departure for taxis at the other end. When I am at my destination 1 shop around the money-changers for the hest rate. I never take

traveller's cheques. I use cards whenever possible." Is he not worried about theft

and muggines? "I have never had any problems," he replies.

Dr Arnold also favours credit cards and cash. He says: "I was in the US for a week recently. I spent \$1,500. I took \$150 in cash and \$150 in traveller's cheques. You must have some cash. The traveller's cheques are a precaution. I usually give them back uncashed."

Mr Applehy also favours extensive use of cards, even to countries formerly in the Soviet Union. He says: "There is not much point taking traveller's cheques to the former Soviet Union. It has to he dollars. But if you are worried about security, credit cards are the answer.

"In the former Soviet Union, the usual credit cards are accepted, in most hotels and restaurants in the main centres."

State of the same

Carriery.

Mr Appleby makes the point that it is best to use company credit cards. He says: "If you use your own credit cards you are in effect making a cheap loan to your company, since it is your money heing used upfront. It is best to claim the money back quickly."

He feels that it is a false economy to try to save money by staying in cheap hotels. He says: "You are travelling on business. Time is usually at a premium. You need a good laundry and dry-cleaning service. You also need a reliable front desk, which takes messages and passes them on. Usually you will need a fax and secretarial service." Dr Arnold agrees. He says: "I always stay in hotels where I

Staying in cheap hotels to try to save money may be a false economy

can get work done. Business travellers are, generally speaking, not great tourists. Dr Arnold says: "I

Nor does Mr Appleby have much time for tourism. "But I do read up on countries before I visit them. The Rough Guides are useful. I know they are meant to be for backpackers. but I find they have the best

detailed information on restaurants and other things." The Travel Bookshop in London's Notting Hill says there is such a large selection of guide books that, with new ones appearing every year, the choice is limitless.

Guide hooks are subject to fashion. Old favourites among husiness travellers such as the Fodor and Insight guides are no longer so keenly sought

A current favourite among husiness travellers, according to the Travel Bookshop, is the upmarket Cadogan guldes. They open with practical hints and have sections on history and suggestions for walks and other attractions. Prices start

\*The Travel Bookshop is in London's Notting Hill. 13 Blenheim Crescent, London W11 2EE (Telephone 0171 229 5260.)